

BRIHANMUMBAI MUNICIPAL CORPORATION

BYL NAIR HOSPITAL, DR. A.L. NAIR ROAD, MUMBAI CENTRAL, MUMBAI -08



TENDER DOCUMENTS FOR PROCUREMENT NEW DIGITAL EEG MACHINE (01 No) WITH STANDARD ACCESSORIES FOR PSYCHIATRY DEPARTMENT OF BYL NAIR HOSPITAL

Bid No. 7200037259

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SECTION 1 :**E-TENDER NOTICE****BRIHANMUMBAI MUNICIPAL CORPORATION****B.Y.L. NAIR HOSPITAL**DR. A.L. NAIR ROAD, MUMBAI CENTRAL, MUMBAI - 400 008.**E- PROCUREMENT TENDER NOTICE****No. NTD/ PSY/ II/ 945 Dated- 13.10.2022**

The Commissioner of Brihanmumbai Municipal Corporation (BMC) invites E-tenders as given below in three Packet systems i.e. Packet –A (Administrative), Packet-B (Technical) & Packet-C (Commercial) from the firms dealing in the lines of Medical Equipments. The tender copy can be downloaded from BMC's portal (<http://www.mcgm.gov.in>) under e – procurement section after the online payment of scrutiny fee.

All interested bidders whether already registered or not registered in BMC are mandated to get registered with BMC for e-tendering process & obtain login credentials to participate in the online bidding process. The details of the same are available on the above mentioned portal under 'Tenders' tab. For registration enrolment for digital signature certificates and user manual, please refer to respective links provided in 'Tenders' tab.

The bidders can get digital signature from any one of the Certifying Authorities (CA's) licensed by controller of certifying authorities namely, Safes Crypt, IDRBT, National informatics centre, TCS, CUSTOMS, MTNL, GNFC and e-Mudhra CA. BMC has also opened a help-desk at the CPD's office to help the vendors in this regard.

Sr. No	Description	E-Tender Price (Rs.)	EMD (Rs.)	Start Date and Time of online Bid Downloading	End Date and Time of online Bid Submission
1.	SITC of New Digital EEG Machine along with Standard Accessories (01 No) for Psychiatry Department of BYL Nair Hospital Bid No. 7200037259	Rs. 2800 + 18% GST = Rs. 3304	25,000/-	13.10.2022 at 16.00 hrs	28.10.2022 at 16.00 hrs
Note: Last date for payment of Earnest Money Deposit (EMD) on line is on or before due date and time prescribed.					

The tender document is available on BMC portal (<http://www.mcgm.gov.in>) along with this tender notice. However, the tenderer shall have to pay "e-tender price" through online payment gateway before downloading and uploading the tender document in SRM Module.

Earnest Money Deposit (EMD) shall be paid on line through payment gateway on or before due date and time prescribed. The vendors having standing deposit shall also have to pay full EMD amount online.

The Authority (BMC) shall not be liable for any omission, mistake or error in respect of any of the above or on account of any matter or thing arising out of or concerning or relating to the tender or the Bidding Process, including any error or mistake therein or in any information or data given by the Authority.

The Municipal Commissioner reserves the right to reject all or any of the e-Tender(s) without assigning any reason at any stage.

Tenders shall note that any corrigendum issued regarding this tender notice will be published on the BMC portal only. No corrigendum will be published in the local newspapers.

**By Order of the
Municipal commissioner
Brihanmumbai Municipal Corporation
Sd/-
Dean (B.Y.L. NAIR Hospital)**

Address for Communication and Venue for opening of bid :
Office of Dean (BYL Nair Hospital)
Dr. A.L. Nair Road, Mumbai Central,
MUMBAI – 400 008.
Tel. No. 022-23027000 extn 7368
e-mail:- hc01tender.bynair@mcm.gov.in
For detailed tender document please scroll down

Section 2:	<u>PREAMBLE</u>
<p>The Brihanmumbai Municipal Corporation invites Tenders from the manufacturer (Indian or Foreign)</p> <p>Or</p> <p>100% Indian subsidiary of foreign manufacturer duly registered in India / Subsidiary of principle Foreign Manufacturer duly registered in India / sister concern of Foreign manufacturer duly registered in India /Associate of Foreign manufacturer duly registered in India /joint venture of Foreign manufacturer duly registered in India / affiliate of Foreign manufacturer duly registered in India</p> <p>Or</p> <p>Distributor /Dealer / Importer /Traders/agent appointed directly by foreign manufacturer for the supply, installation, testing and commissioning of New Digital EEG Machine for B.Y.L. Nair Ch. Hospital in Greater Mumbai as per the specification attached separately with this document and as per the terms and conditions as mentioned herein and as per the provisions of the M.M.C. Act, 1888 as amended till date.</p>	
<p>SECTION 3 : Instructions to Vendors participating in e-Tendering for the supply of Medical equipment and plants and machinery to BMC.</p>	
1.	The e-Tendering process of BMC is enabled through its Portal „ http://BMC.gov.in “.
2.	All the tender notices including e-Tender notices will be published under the „Tenders“ section of BMC Portal.
3.	All the information documents are published under the „e-Procurement“ section of BMC Portal.
4.	All interested vendors, are required to be registered with BMC for e-Tendering process. Vendors not registered with BMC before can apply on-line by clicking the link „Vendor Registration“ under the „e-Procurement“ section of BMC Portal, Vendors already registered with BMC need to contact helpdesk to extend their registration to e-Tendering process.
5.	Manual offers sent by post/Fax or in person will not be accepted against e-tenders even if these are submitted on the Firm’s letter head and received in time. All such manual offers shall be considered as invalid offers and shall be rejected summarily without any consideration.
6.	Please read carefully the document „Instructions and Articles of Agreement for supply of medical equipment“ available in „e-Procurement“ section of BMC Portal. As BMC has switched over to e-Tendering, if any references in this tender document are found as per manual bidding process like Packets A, B, C etc. may please be ignored. All documents that are required to be submitted as part of eligible & technical bid, need to be uploaded in the Packets provided for this purpose and commercial bid need to be filled online.
7.	This document (Instructions to vendors) and the 'Articles of Agreement' document which are available in e-Tendering section of BMC portal make part of all tender documents unless stated otherwise in the tender document

8.	Affixing of digital signature for the bid document while submitting the bid, shall be deemed to mean acceptance of the terms and conditions contained in the tender document as well as confirmation of the bid/bids offered by the vendor which shall include acceptance of special directions/terms and conditions if any, incorporated.
9.	All the documents and data submitted by vendors online shall be digitally signed. The system will prompt for digital signature certificate. It is mandatory for the vendors willing to participate in e-Tender to procure digital signature certificate of class-2/class-3 and „Company“ Type.
10.	Digital Signature Certificates: Vendors can procure digital signature certificate from any of the certifying authorities (CA) in India. However, for the convenience of the vendors, a team from one of the certifying authorities is made available to help them for obtaining digital signature certificates. Interested vendors may approach helpdesk for details.
11.	The browser settings required for digitally signing the uploaded documents are listed in the document „Browser Settings“ in e-Procurement section.
	In order to participate in an e-Tender, the registered vendors need to follow the steps given below.
A.	Open the e-Tendering application by clicking the link available in „e-Tendering“ section of BMC portal.
B.	Download the 'Browser Settings' document and carry out the necessary settings and root certificates installation as mentioned in the document. Vendors to note that the computer user should have administrative rights to the computer to be able to work with e-Tendering application.
C.	Login to the application with his credentials and follow the instructions given in the document „User Manual for Vendors - Bidding Process“ which is available in the „e-Procurement“ section of BMC Portal.
D.	Make payment of tender price online and download the tender document and other relevant information documents.
E.	Pay EMD and other charges, where applicable, as per the instructions given in the Tender Notice and / or Tender Document.
F.	Upload the administrative & technical bid documents. System will prompt for digital signature certificate while uploading the document.
G.	Ensure that documents are uploaded properly by downloading them after uploading.
H.	Submitting the commercial bid by filling in the values on the screen. All the inputs given on this screen need to be digitally signed.
I.	The administrative, technical and commercial bids can be submitted only online on or before the due date and due time mentioned for submission of bids.
J.	The bids can be modified till the end date and time for bid submission. However, if a new version of a document is to be uploaded, please ensure to delete the old version.

	K. <u>Ensure that bid is submitted by ensuring that the „status“ of the bid in the initial bids listing screen is „Bid submitted“.</u>
13.	Vendors should ensure to submit their bids well in advance before the due date and due time. Vendors trying to submit the bid at last moment just before due date and due time and failing to do so due to system problems at their end, internet problems, User Id locking problems etc. shall note that no complaints in this regard will be entertained.
14.	It is the responsibility of the vendors to maintain their computers, which are used for submitting their bids, free of viruses, all types of malware etc. by installing appropriate anti-virus software and regularly updating the same with virus free signatures etc. Vendors should scan all the documents before uploading the same.
15.	The administrative, technical and commercial evaluation documents will be available for all the participating vendors after completion of the evaluation.
16.	Additional information can be availed by referring to FAQs in the e-Procurement section of BMC portal.
17.	For any help, in the e-Tendering process, can be availed by dialling help-desk number 022-24811275/76 (BMC IT Cell) from 11.30 AM to 5.00 PM on all working days of BMC.

SPECIAL NOTE:

TENDERERS ARE REQUESTED TO GO THROUGH THE e- TENDER GUIDELINES ON BMC PORTAL (<http://BMC.gov.in>).

All interested vendors, whether already registered or not registered in BMC, are mandated to get registered with BMC for e-Tendering process & get Login Credentials to participate in the Online bidding process on the above-mentioned portal under “e-Procurement”

For registration, enrolment for digital signature certificate & user manual, please refer to respective links provided in e-tendering tab. The vendors can get digital signature from any one of the Certifying Authorities (CA’s) licensed by the Controller of Certifying Authorities namely Safes crypt, IDRBT, National Informatics Centre, TCS, Customs, MTNL, GNFC and e Mudhra.

SECTION 4: FLOW OF ACTIVITIES OF TENDER	
1.	Issue of Tender notice in the newspapers and tender notice along with tender documents on M.C.G.M. Portal.
2.	Download the tender documents from the Tender section of M.C.G.M. SRM Module after paying online requisite tender price.
3.	Pre-bid meeting, as mentioned in tender notice.
4.	Earnest Money Deposit (EMD) shall be paid on line through payment gateway on or before due date and time prescribed.
5.	Simultaneous online submission of tender documents with details as specified in the tender & proforma in Annexure shall be done by bidder as per the section No.-5 of this tender document.
6.	Administrative offer, i.e. Packet „A“ will be opened online on the due date and due time as stated in the Header Data in SRM.
7.	Technical offer, i.e. Packet „B“ of only those bidders who are found to be responsive in the evaluation of administrative offer will be opened online.
8.	Commercial bids i.e. Packet „C“ of only those bidders who are found to be responsive in the evaluation of administrative & technical offers will be opened online.
9.	Demonstration of equipment quoted by successful bidder.
10.	Recommendations to higher authorities and Standing Committee for sanction to award the contract.
11.	After sanction of higher authorities or Standing Committee, issuance of the acceptance letter to successful bidder.
12.	Payment of Contract Deposit, Legal Charges & Stationery Charges within period of thirty days from the date of receipt of Acceptance Letter by successful bidder for execution of written contract with payment of requisite stamp duty.
13.	Supply, installation, testing and commissioning of equipments described in the specifications and as per terms & conditions.

SECTION 5: IMPORTANT GENERAL CONDITIONS AND INSTRUCTIONS TO THE TENDERERS

Before filling in the tender, tenderers are requested to go through the “General Instructions to Tenderers”, the “Mandatory conditions”, all “Annexures” and the “Articles of Agreement” very carefully, wherein the tender conditions and contract conditions are clearly mentioned.

1	<p><u>Who can quote :</u> Who can quote :</p> <p>A)</p> <p>A. Only direct manufacturer(Indian or foreigner) or B. 100% Indian subsidiary of foreign manufacturer / subsidiary of Principle foreign manufacturer / sister concern of Foreign manufacturer /Associate of Foreign manufacturer / joint venture of Foreign manufacturer/ affiliate of Foreign manufacturer (all duly registered in India) would be allowed to participate in the tender or C. only foreign manufacturer will be allowed to appoint his distributor if he wishes to do so for complying with the order as per tender conditions and supply the equipment. Foreign manufacturer and /or the 100% Indian subsidiary of foreign manufacturer /subsidiary of Principle foreign manufacturer /sister concern of Foreign manufacturer /Associate of Foreign manufacturer /joint venture of Foreign manufacturer/ affiliate of Foreign manufacturer (all duly registered in India) would be directly responsible for all the tender related issues including quality and quantity of supply of equipment. Foreign manufacturer and /or the 100% Indian subsidiary of foreign manufacturer /subsidiary of Principle foreign manufacturer /sister concern of Foreign manufacturer /Associate of Foreign manufacturer /joint venture of Foreign manufacturer/ affiliate of Foreign manufacturer (all duly registered in India) shall supply equipment and raise the bill directly.</p> <p style="text-align: center;">If the foreign Manufacturer came forward for specific tender and specific medical equipment and requested to allow their Distributor /Dealer / Importer /Traders/agent to submit tender on their behalf, Distributor /Dealer / Importer /Traders/agent will be allowed to participate in the tendering process subject to,</p> <p>1. Manufacturer shall issue the certificate stating the date from which said distributor is their Distributor /Dealer / Importer /Traders/agent for the assigned tender. 2. Manufacturer along with Distributor /Dealer / Importer /Traders/agent has to enter in to “Tri-Party Agreement” (As per Annexure - 3-A) with Brihanmumbai Municipal Corporation 3.The responsibility of supply, installation, testing and commissioning of medical equipments along with 3 years warranty and 5 years Comprehensive Maintenance Contract / Annual Maintenance Contract (As applicable) shall be of Manufacturer and bidder jointly as well as severally. 4.Distributor /Dealer / Importer /Traders/agent should have NO previous transgressions occurred in the last 3 years and should declare so. (In Annexure-3-A)</p> <p><u>Note :100% Indian subsidiary of foreign manufacturer / subsidiary of Principle foreign manufacturer /sister concern of Foreign manufacturer /Associate of Foreign manufacturer /joint venture of Foreign manufacturer/ affiliate of Foreign manufacturer</u></p>

	(all duly registered in India) are not allowed to appoint any distributor/Dealer/Importer/Trader/Agent to participate in tender on behalf of them.
B)	<p>Turnover : The average annual turnover of the bidder during preceding three financial years shall be minimum Rs. 8,75,000 Evidence in the form of certificate issued by Auditor of firm/ Chartered Accountant shall be uploaded during the submission of the tender (PACKET-„A“ Administrative).</p>
C)	<p>Experience : The bidder/manufacturer shall have adequate experience of successful supply, installation, commissioning & repairs & maintenance of during last five years from due date of the tender. Experience Certificate shall be uploaded during the submission of the tender (Annexure –10) Bidder/Manufacturer shall provide certified copies of the executed purchase orders along with completion certificates in support of the experience as provided in this clause without disclosing the rates. The tender shall be uploaded only by the tenderer with his own digital signature or authorized representative, in whose name the tender documents is downloaded. Authorization letter of authorized representative shall be uploaded in packet “A”</p>
D)	<p><u>Details of Litigation history.</u></p> <p>The Bidder shall disclose the litigation history in Annexure-13 to be submitted in Packet ‘A’.</p> <p>If there is no litigation history, the bidder shall specifically mentioned in Annexure-13 that there is no litigation history as per the clause of litigation history for the period of 5 years prior to due date of the tender.</p> <p>In case there is litigation history, litigation History must cover in Annexure-13 .Any action of blacklisting, debarring, banning, suspension, deregistration and cheating with BMC, State Govt., Central Govt. or any authority under State or Central Govt./Govt. organization initiated against the company, firm, directors, partners or authorized signatory shall be disclosed for last 5 years from the date of submission of bid. Also, bidder must disclose the litigation history for last 5 years from the date of submission of bid about any action like show cause issued, blacklisting, debarring, banning, suspension, deregistration and cheating with BMC and BMC is party in the litigation against the company, firm, directors, partners or authorized signatory for carrying out any work for BMC by any authority of BMC and the orders passed by the competent authority or by any Court where BMC is a party.</p> <p>Depends upon the gravity of the submission made by the bidder in Annexure-13 for litigation history , DMC (CPD) or Director as the case may be will take suitable decision whether to consider the bid for further process or not.</p>
2	<p><u>Call</u> <u>1st Call (Fresh Call)</u> 1st Call (Fresh Call) is a Tender that is published for the first time for a particular e-procurement project or item. <u>2nd Call</u> 2nd Call is referred to issuing a amended/modified/corrected Tender Document for the same project / procurement with revised tender Conditions like Eligibility, Pre-Qualification Criteria, Technical Evaluation Criteria, Scope of Work, Technical Specifications, Payment Terms, and so on including revised Bidding Schedule.</p>

3	<p><u>Extension.</u> <u>1st Extension</u> 1st Extension is extension of bid submission date and time to the 1st Call/2nd call without changing Tender Conditions except for Bidding Schedule. 1st Extension is provided in following cases: a. After due date and time of submission of packet A of bid -if response is less than 3 bidders or any technical reasons.</p> <p><u>2nd Extension</u> 2nd Extension is extension of bid submission date and time after end of the 1st Extension without changing Tender Conditions except for Bidding Schedule. 2nd Extension is provided in following cases: a. After due date and time of submission of packet A of bid -if response is less than 3 bidders or any technical reasons</p> <p><u>3rd Extension.</u> 3rd Extension is extension of bid submission date and time after end of the 2nd Extension without changing Tender Conditions except for Bidding Schedule. 3rd Extension is provided in following cases: a. After due date and time of submission of packet A of bid -if response is less than 3 bidders or any technical reasons. The Municipal Commissioner reserves right to extend or open bids of tenders without assigning any reasons.</p>
4	<p><u>Amendment to tender documents</u> Before deadline for uploading of tender offer, the BMC may modify any tender condition included in this tender document by issuing addendum/corrigendum/clarification and publish it in the news papers and/or on the portal of BMC. Such addendum/corrigendum/clarification so issued shall form part of the tender documents. All tenderers shall digitally sign such addendum/corrigendum/clarification and upload it in Packet „A“.</p>
5	<p>The tenderers are advised to physically apprise themselves with installation Conditions and working areas if required. They are advised to get sufficient acquaintance with the actual nature of installation if required, prevalent conditions and facilities available.</p>
6	<p>This tendering process is covered under Information Technology ACT & CYBER LAWS AS APPLICABLE.</p>
7	<p>The tenderer shall offer the best prices for the subject supply/work as per the present market rates and that the bidder should not have offered less prices for the subject supply/work to any other outside agencies including Govt./Semi Govt. agencies and within the BMC also. Further, the tenderer has to fill in the accompanying tender with full knowledge of the above liabilities and therefore they will not raise any objection or dispute in any manner relating to any action including forfeiture of deposit and blacklisting, for giving any information which is found to be incorrect and against the instructions and directions given in this behalf in this tender.</p> <p>In the event, if it is revealed subsequently after the allotment of work/ contract to tenderer, that any information given by tenderer, in this tender is false or incorrect, he shall compensate the Brihanmumbai Municipal Corporation for any such losses or inconveniences caused to the Municipal Corporation, in any manner and will not resist any claim for such compensation on any ground whatsoever. Tenderer/tenderers shall agrees and undertake that he/they shall not claim in such case any amount, by way of damages or compensation for cancellation of the contract given to them or any work assigned to them if it is withdrawn by the Corporation." Affidavit shall be uploaded in this respect as per annexure –3.</p>
8	<p>Bidder / his principle manufacturer shall not have been debarred/ black listed by M.C.G.M. / Central Govt. / State Govt. / Public sector undertaking/any other Local body. If in future, it comes to the notice of BMC / if it is brought to the notice of BMC during the currency of this contract, that any disciplinary/penal action is taken against the bidder / principle</p>

	manufacturer due to violation of terms and conditions of the tender allotted to Bidder / his principle manufacturer which amounts to cheating /depicting of malafide intention anywhere in M.C.G.M. or either by any of central Govt. / state Govt. / Public sector undertaking/any other Local body, BMC will be at discretion to take appropriate action as it finds fit.
9	<u>Tender Price</u> Tender price is mentioned in tender notice and shall not be refundable.
10	<u>Validity</u> The validity of the offer should be for at least 180 days from the date of the opening of the tender.
11	<u>Payment of Earnest Money Deposit (E.M.D.).</u> The tenderer shall have to pay EMD of Rs. 25,000 /- online only. The vendors having standing deposit shall also have to pay the full EMD amount online. Link for e-payment gateway for payment of EMD will be given in SRM.
12	<u>Refund of E.M.D.</u> E.M.D. of bidder except L1 and L2 will be refunded after finalization of Packet C evaluation. However refund of EMD, such bidder will not have any claim for award of contract. EMD of second lowest bidder will be refunded after issuance of letter of acceptance to lowest responsive bidder. However in the case of successful tenderer, if tenderer agrees then the EMD shall be retained and adjusted against the 5% contract deposit for due execution of the contract. OR The EMD of the tenderer who have been awarded the contract will be refunded only after 5% contract deposit is paid to BMC. In case of successful bidders paying 5% contract deposit in cash, their EMD will be refunded after submission of the receipt in this respect along with the contract document. Whereas, the successful bidders who have submitted BG in lieu of 5% contract deposit, the EMD of such bidders will be refunded only after the confirmation letter of the Bank issuing this BG is received and verification of the same along with contract documents by C.A.'s office.
13	<u>Acknowledging communications</u> Every communication from the Dean (Nair)/ Dy.Ch.E.(C.P.D.), Brihanmumbai Municipal Corporation to the tenderer should be acknowledged by the tenderer / quotationer / Supplier with the signature of authorized person and with official rubber stamp of the tenderer / quotationer / supplier.
14	<u>Where and how to submit the tender</u> The tender documents with details as specified in the tender notice must be submitted online in tender section of M.C.G.M. as per the instructions available on M.C.G.M Portal for online submission of e- tender.
15	<u>Documents to be uploaded:</u> Original scanned documents or self attested photocopies of specific documents shall be scanned and uploaded. The documents shall be attested from Gazetted officer of the State/Central Government or from the Officer of BRIHANMUMBAI MUNICIPAL CORPORATION not below the rank of Assistant Engineer/Administrative Officer before scanning & uploading the same in Packet A & B.
16	<u>Authentication for documents</u> The responsibility to produce correct and authenticate documents rests with the tenderer. If any document is detected to be forged, bogus etc., the tender shall be rejected and the tender deposit shall be forfeited. Any contract entered under such conditions shall also be liable to

	be cancelled at any time during its currency and further penal action like criminal prosecution, blacklisting etc. against the said contractors and/or the partners shall be instituted. The Municipal Commissioner shall also be entitled to recover the damages/losses occurred if any from the contractors" dues.
17	<u>Translation of certificates</u> If the certificate issued by any statutory authority is in language other than English, Hindi or Marathi, then a translated copy of certificate in one of the languages mentioned above and certified by the official translator shall have to be uploaded along with a copy of the original certificate.
	<u>Sign and seal</u> Affixing of digital signature while uploading/submission the bid shall be deemed to be signed by the bidder and mean acceptance of the terms, conditions and instructions contained in this tender document as well as confirmation of the bid/bids offered by the bidder which shall include acceptance of special directions/terms and conditions if any, incorporated.
i)	If a tender is submitted by a proprietary firm, it shall be digitally signed by the proprietor of the said firm or authorised representative only.
ii)	If a tender is submitted by a partnership firm, it shall be digitally signed by person/partner holding the power of attorney on behalf of the said firm or authorised representative only.
iii)	If a Limited Company/ Sansthas/Societies /Trust /Govt. Undertaking / Semi-Govt. Undertaking submits and uploads a tender, it shall be digitally signed by a person holding power of attorney or authorised representative only.
19	<u>Name of Partners</u> All tenderers must disclose the names and addresses of their partners, if any, in the particular contract. Any tenderer failing to do so shall render him liable to have his EMD forfeited and the contract, if entered into, cancelled at any time during its currency. Further, it shall invite penal action including black-listing.
	Firms with common proprietor /partners or connected with one another either financially or as master and servant or with proprietor/partners closely related to each other such as husband, wife /father/mother and minor son/daughter and brother/sister and minor brother/sister shall not tender separately under different names for the same contract.
(A)	If it is found that firms as described in clause 20 have tendered separately under different names for the same contract, all such tender(s) shall stand rejected and tender deposit of each such firm/ establishment shall be forfeited. In addition, such firms/establishments shall be liable, at the discretion of the Municipal Commissioner, for further penal action including blacklisting.
(B)	If it is found that closely related persons as in clause 20 have submitted separate tender/quotations under different names of firms/establishments but with common address for such establishments/firms and/or if such establishments/firms, though they have different addresses, are managed or governed by the same person/ persons jointly or severally, such tenders shall be liable for action as in clause no. 20 (a) including similar action against the firms/establishments concerned.
(C)	If after award of contract it is found that the accepted tenderer violated any of the clauses (20, 20(A) or 20(B)) the contract shall be liable for cancellation at any time during its currency in addition to penal action against the contractors as well as related firm/establishments.
21	<u>Unconditional offer</u> Tenderers shall quote a firm & unconditional offer. <u>Conditional offers shall not be</u>

	<u>considered and shall be treated as non-responsive.</u> Bonus/complimentary / discount offer given with condition will also be rejected. Bonus/complimentary / discount offer given without any condition will not be considered for evaluation of comparative assessment. The net price quoted will only be considered for determining the lowest bidder irrespective of unconditional Bonus/complimentary / discount offer.
22	<u>Contradictory Clause in tender</u> Tenders containing contradictory, onerous and vague stipulations and hedging conditions such as "subject to prior sale" "offer subject to availability of stock" "Order subject to confirmation at the time of order" "Rates subject to market fluctuations" etc. will be rejected outright.
23	<u>Alternative clauses in tender</u> No alteration or interpolation will be allowed to be made in any of the terms or conditions of the tender & contract and / or the specifications and /or in the schedule of quantities. If any such alteration or interpolation is made by the tenderer, his tender shall be rejected.
	<u>Rejection:-</u> The tender may be considered incomplete, irregular, invalid and liable to be rejected Unless,
	It is signed/ digitally signed by the proprietor, named managing partner or all partners or by the party or parties stating specifically their position and status at the following places:
	i) Tender from and annexures as stipulated in Packet A, Packet B, item data in packet 'C'.
	ii) Name and Address of all the partners as given in the tender.
	iii) A certified copy of the Goods and Service tax Registration certificate is produced along with the tender if applicable.
	iv) Past performance report is furnished in packet 'B'.
	v) The drawings/ literature brand, make and year of manufacturers, ISI registration number as applicable are furnished.
	B) Stipulated validity period less than 180 days.
	C) Stipulated its own terms and conditions.
	D) Particular furnished by tenderer are found materially incorrect or misleading, such tender shall be rejected and their EMD shall be forfeited and shall be liable for further action like black-listing etc. Any change occurring within their institute like change in name of firm, change of partner, change in the constitution, change in brand name of the product, merger with any other institutions, contract work, if any, allotted to another firm, any freshly initiated court case should be promptly intimated to the BMC. If the tenderer fails to submit such information during the tenure of the contract, that shall invite legal action and black-listing as well.
25	<u>A. Quoted Currency.</u> 1. If the bidder is Indian manufacturer of equipment has to quote in INR . 2. If the bidder is foreign manufacturer of equipment then allowed to quote in foreign currency only . 3. If bidder is 100% Indian subsidiary of foreign manufacturer duly registered in India /

	<p>Subsidiary of principle Foreign Manufacturer duly registered in India / sister concern of Foreign manufacturer duly registered in India /Associate of Foreign manufacturer duly registered in India /joint venture of Foreign manufacturer duly registered in India / affiliate of Foreign manufacturer duly registered in India then allowed to quote in foreign or Indian currency. If quoted in foreign currency then for import supply payment will be done directly to manufacturer of equipment.</p> <p>4. If bidder is Distributor/Dealer/Importer/trader/agent appointed by foreign manufacturer then for import supply payment will be done directly to manufacturer of equipment only. Such tenders cannot be quoted in INR.</p> <p>A. <u>Firm price</u> The prices quoted shall be firm and no variation will be allowed on any account whatsoever.</p>																								
26	<p><u>Variation in rate</u></p> <p>Tenderers are requested to fill in the tender carefully after noting the items and its specifications. No variation in rates etc. shall be allowed on any grounds such as clerical mistake, misunderstanding etc. after the tender has been submitted.</p>																								
27	<p><u>Product Names</u></p> <p>The tenderer must state the brand name of the product, if any.</p>																								
28	<p><u>The Three Packet system</u></p> <p>The tenderer should upload tender in three Packets (Packets) system as below, so as to have fair, transparent and timely completion of tendering process. Bidders are requested to submit all required documents while submitting tender itself. Additional Folder 'C' is provided in the system to upload the 'List of the HSN/SAC codes of the items quoted.'</p> <p style="text-align: center;">Portal copy</p> <p>A. <u>Packet – 'A' Administrative Bid':</u></p> <p style="text-align: center;">Documents to be submitted by Indian/ Foreign Bidders:- The Packet 'A' shall contain the following:-</p> <p>a) Valid Bank Solvency Certificate for minimum of Rs. 05 Lakhs issued by The Nationalised/Scheduled/Foreign Bank. The date of issue of such certificate shall not be more than 06 months prior to the date of submission of tender and the same shall be considered valid for 12 months from the date of issue. <u>SOLVENCY CERTIFICATE CHART:-</u></p> <table border="1" style="margin-left: auto; margin-right: auto;"> <thead> <tr> <th>Sr. No.</th> <th>Estimated Cost in Lakhs</th> <th>Solvency Certificate Vaule</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>Above 300</td> <td>30 Lakhs</td> </tr> <tr> <td>2</td> <td>Above 100 to 300</td> <td>20 Lakhs</td> </tr> <tr> <td>3</td> <td>Above 50 to 100</td> <td>15 Lakhs</td> </tr> <tr> <td>4</td> <td>Above 25 to 50</td> <td>10 Lakhs</td> </tr> <tr> <td>5</td> <td>Above 10 to 25</td> <td>05 Lakhs</td> </tr> <tr> <td>6</td> <td>Above 05 to 10</td> <td>02 Lakhs</td> </tr> <tr> <td>7</td> <td>Upto 05</td> <td>01 Lakhs</td> </tr> </tbody> </table> <p>b) Goods and Service Tax Registration Certificate in Maharashtra or equivalent.</p> <p>c) The 'PAN' documents and photographs of the individuals, owners, Karta of Hindu Undivided Family, firms, Private Limited Companies, Registered Co-operative Societies, Partners of Partnership firm and at least two directors, if</p>	Sr. No.	Estimated Cost in Lakhs	Solvency Certificate Vaule	1	Above 300	30 Lakhs	2	Above 100 to 300	20 Lakhs	3	Above 50 to 100	15 Lakhs	4	Above 25 to 50	10 Lakhs	5	Above 10 to 25	05 Lakhs	6	Above 05 to 10	02 Lakhs	7	Upto 05	01 Lakhs
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	number of directors are more than two in case of Private Ltd. Companies as the case may be. However PAN Documents will not be insisted in case of Public Limited Companies, Semi Government undertaking, Government undertaking .
d)	Certified copy of latest partnership deed in case of partnership firm.
	Firm/Company/Sanstha Registration Certificate.i.e.
i)	Power of attorney in case of Partnership firm/Public Limited Company/ Private Limited Company/Society/Government undertaking.
ii)	Company Registration Certificate/Partnership Deed, duly registered with Registrar, Articles of Association, Society Registration Certificate as the case may be.
	Note:- The Registered Power of Attorney if any registered with Chief Accountant (BMC) will be accepted.
f)	The tenderer shall have to submit valid registration certificate under Employees Provident Fund and Miscellaneous Provision act of 1952 (EPF and MP Act.1952) if applicable. Also they shall have to submit registration certificate under Employees State Insurance Corporation Act.1948 if applicable. If not applicable an undertaking shall be submitted as provided in Annexure 3.
g)	Valid and correct e-mail ID of the bidder for communication in respect of this bid shall be provided in Annexure 1.
h)	Tenderer shall download tender document along with the tender form and all annexures i.e. annexure 1, 2, 3 & 3-A, 4, 9(A,B,C), 11, 12, 13, 14 and 15 only from BMC SRM Module to participate in tendering process. Bidder shall fill in the requisite details, sign wherever necessary, scan the same documents, upload and submit online.
i)	Chartered Accountant's Certificate for turnover of the tenderer for preceding three financial years.
j)	Import /Export license in the name of bidder/ Manufacturer issued by competent authority.
k)	Agreement of Integrity Pact as per Annexure-14 (duly signed and stamped on Rs.200/- stamp paper)
Note: Documents mentioned at Sr. No. (b), (c) & (f) above shall not be applicable in case of foreign bidders.	
<p>Note :-</p> <ul style="list-style-type: none"> • (Scrutiny of this Packet will be done strictly with reference to only scanned copies of documents uploaded online) • The bidder shall upload the original documents duly scanned on or before the due date and time of the submission. • The bidder must ensure that the uploaded documents shall be clean and readable. • The bidder shall not disclose/quote the rates of items in Packet 'A'. In case of such indication of rate by the bidder in this packet, the tender shall be rejected out rightly and the EMD will be forfeited. • If the tenderer has not uploaded all the required and necessary documents as prescribed in Packet 'A', then the tenderer shall be intimated to comply with the said requirements within 7 days by e-mail on e-mail ID provided by the bidder. Tenderer in return reply by e-mail can upload self attested, signed, scanned copies of the documents asked for. Bidder shall be noted that the penalty of Rs.2000/- per shortfall document will be imposed for not uploading all required documents as called for in writing through email correspondence. 	

	<ul style="list-style-type: none"> • If the information of shortfall documents sent by concerned BMC officer by e-mail on the bidders e-mail ID is not complied or in return reply e-mail of short fall is not received by BMC, for such lapses within given period, BMC shall not be responsible and it will be treated as non compliance of the shortfall from the bidders end and their offer will be treated as non responsive. • Non submission of required documents even after informing to submit the same, it amounts to deliberately non submission of the shortfall documents. In such cases 20% EMD amount will be forfeited as penalty. If bidder doesn't want to deduct penalty from EMD then Bidder also have option to pay penalty amount directly to any CFC centre of BMC and to produce the payment receipt physically. 						
	<p>Packet 'B' (Technical Bid):</p> <p><u>Documents to be submitted (Common for Indian as well as Foreign Bidders)</u> The E- Packet 'B' shall contain the copies of the following documents:-</p> <table border="1"> <tr> <td data-bbox="293 633 347 696">1.</td> <td data-bbox="347 633 1361 696">Technical offer with scope of supply without indicating price (Annexure 5,6,7,8,10,16)</td> </tr> <tr> <td data-bbox="293 696 347 869">2.</td> <td data-bbox="347 696 1361 869">Copy of valid CE certificate with directives for medical devices issued by European Conformity notified body having European address and to copy of valid US FDA approval as mentioned in general conditions of technical specifications as per CE / US FDA policy. The Bidder shall fill the details of CE / US FDA in Annexure – 16 along with the certificates which is compulsory.</td> </tr> <tr> <td data-bbox="293 869 347 1176">3.</td> <td data-bbox="347 869 1361 1176">Scan copy of original Technical Brochure's for quoted model and all other allied equipment's having technical specifications shall be uploaded. Scan copy of original Technical Brochure's for quoted model shall be signed and stamped by Original Equipment manufacturer. The quoted product shall be available on the current official website of the manufacturer; otherwise the quoted product shall be considered obsolete/ redundant. Bidders will not be allowed to substitute any other technical Brochure during clarification stage.</td> </tr> </table>	1.	Technical offer with scope of supply without indicating price (Annexure 5,6,7,8,10,16)	2.	Copy of valid CE certificate with directives for medical devices issued by European Conformity notified body having European address and to copy of valid US FDA approval as mentioned in general conditions of technical specifications as per CE / US FDA policy. The Bidder shall fill the details of CE / US FDA in Annexure – 16 along with the certificates which is compulsory.	3.	Scan copy of original Technical Brochure's for quoted model and all other allied equipment's having technical specifications shall be uploaded. Scan copy of original Technical Brochure's for quoted model shall be signed and stamped by Original Equipment manufacturer. The quoted product shall be available on the current official website of the manufacturer; otherwise the quoted product shall be considered obsolete/ redundant. Bidders will not be allowed to substitute any other technical Brochure during clarification stage.
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	<p><u>Note :-</u></p> <ul style="list-style-type: none"> • (Scrutiny of this packet will be done strictly with reference to only the scanned copies of original documents uploaded on-line e- tenders) • The tenderer shall not disclose/quote the rates of items in Packet 'B'. In case of such indication of rate by the tenderer in this packet, the tender shall be rejected out rightly and the EMD will be forfeited. • The tenderer must scan and upload the above currently valid documents on/or before the due date and due time of tender. • If the tenderer has not uploaded all the required and necessary documents as prescribed in Packet 'B', then the tenderer shall be intimated to comply with the said requirements within 7 days by e-mail on e-mail ID provided by the bidder. Tenderer in return reply by e-mail can upload self attested, signed, scanned copies of the documents asked for. Bidder shall be noted that the penalty of Rs.2000/- per shortfall document will be imposed for not uploading all required documents as called for in writing through email correspondence. • If the information of shortfall documents sent by concerned BMC officer by E-mail on the bidders e-mail ID is not complied or in return reply e-mail of short fall is 						

	<p>not received by BMC, for such lapses within given period, BMC shall not be responsible and it will be treated as non compliance of the shortfall from the bidders end and their offer will be treated as non responsive.</p> <ul style="list-style-type: none"> • Non submission of required documents even after informing to submit the same, it amounts to deliberately non submission of the shortfall documents. In such cases 20% EMD amount will be forfeited as penalty. If bidder doesn't want to deduct penalty from EMD then Bidder also have option to pay penalty amount directly to any CFC centre of BMC and to produce the payment receipt physically.
C)	Packet – 'C' (Commercial Bid)
	Documents to be submitted (Common for Indian as well as Foreign Bidders) : Bidders shall upload Goods and Services tax structure & details of the HSN/SAC code for all the items quoted as per annexure-B on company letterhead' in PDF format in the Folder 'C' A only.
	The bidder/tenderer shall upload the undertaking as per annexure A in folder C Packet A.
	<p>The commercial bid is to be submitted online by filling the rates using the user ID, password and using digital signature.</p> <p>Packet 'C' will be automatically generated as per item data. Tenderer(s) shall fill item wise rates for all the items mentioned in the item data tab. Tenderer(s) shall also give the breakup of tax structure loaded in the quoted prices in tender Packet C i.e. the percentage of various taxes & duties without disclosing the basic price for the machine/equipment. Accordingly, the prices quoted should be in the same currency for all the items quoted i.e. Equipment, Accessories, CMC/AMC, Turnkey projects, cost per test if any etc. failing which tenders will be rejected. While quoting the prices for the medical equipments manufactured in India, prices should be quoted in Indian currency only and tax structure shall be mentioned for all taxes like GST, all duties, levies etc. in force i.e. the percentage of various taxes & duties without disclosing the basic price for the machine/equipment in packet C. Even though local supply is imported, the tax structure shall be mentioned for all taxes like GST, all duties, levies, Basic custom duty, etc. in packet C.</p> <p>In case of import supply, rates shall be quoted in Foreign Currency only and payment shall be made by opening Letter of Credit (L.C.) in the name of Principle Manufacturer (L.C. is to be opened by BMC). Taxes such as Basic custom duty, stamp duty, GST will be paid by BMC. However same will be taken into consideration for evaluation and price comparisons along with AMC/CMC /Indian items /Turnkey Work/ cost per test /cost of reagents/cost of consumables as the case may be.</p> <p>However Indian Subsidiary may quote in Indian currency and rates shall be inclusive of all taxes.</p> <p>Exception is given for the firms as mentioned at clause 25 (3) „quoted currency“.</p> <p>The conversion rate of the foreign Currency will be as per the exchange rate on the date of the opening of commercial bid mentioned in the header data in SRM.</p> <p>The rates quoted should be Cost Insurance and freight (CIF) and delivery with installation per unit basis mentioned in the enquiry document and should be comprehensive incorporating the cost of the instrument / equipment and accessories required as part of the equipment and shown as such in the enquiry document. In case</p>

any item is required as an essential accessory for equipment, it must be mentioned clearly in Packet B and its rates must be included in the rates for the equipment. If such essential accessories are not specifically mentioned, it will be presumed that the cost of essential accessories is included in the cost of equipment and no separate payment for the same will be made thereafter under any circumstances. If any accessory is demanded as mandatory in the tender enquiry, under no circumstances it should be shown as an optional accessory and quoted separately. The price of the product offered must include the accessories required for operation of the instrument and no separate payment will be made even if such an accessory is not included in the offer. Only those accessories which are specifically recommended by the manufacturer of the instrument / equipment should be offered as part of the equipment and under no circumstances a cheaper variety of an accessory not approved / recommended by the manufacturer should be offered.

The charges towards Third party inspection, Insurance, Transportation shall be included in the quoted cost.

Cost For CMC:

Cost of the Comprehensive Maintenance Contract (CMC) for each year will be fixed to 5% of the ordered value of the equipment*

***Order value of the equipment:**

- (1) If quoted price of equipment is in INR by a bidder (which includes all taxes to be paid by bidder) then same will be considered as ordered value of equipment.
- (2) If quoted price of equipment is in foreign currency (which does not include taxes to be paid by bidder) then converted price in INR + Basic Custom Duty, bank clearance charges, Cess etc. (as per prevailing rates) + GST (as per prevailing rates) + cost of local supply is considered as ordered value of equipment.

TAXES & DUTIES

1. All the rates quoted by the tenderer should be inclusive of all taxes, i.e G.S.T. and other state levies/cess which are not subsumed under GST. The tenderer shall quote the rates inclusive of all taxes & duties clearly & understood that BMC will not bear any additional liability towards payments of any Taxes & duties.

2. If the services to be provided by the Tenderers falls under Reverse Charge Mechanism, the price quoted shall be exclusive of GST, however same shall be inclusive of taxes /Duties/Cess other than GST, if any.

3.Rates accepted by BMC shall hold good till completion of work and no additional individual claim shall be admissible on account of fluctuations in market rates; increase in taxes /any other levies/tolls etc. except that payment recovery for overall market situation shall be made as per price variation.

4. As per the provision of Chapter XXI-Miscellaneous section 171(1) of GST Act, 2017 governing „Anti Profiteering Measure“ (APM), „any reduction in rate of tax on any supply of

	<p>goods and services or the benefit of input tax credit shall be passed on to the recipient by way of commensurate reduction in prices".</p> <p>Accordingly, the contractor should pass on complete benefit accruing to him on account of reduced tax rate or additional input tax credit to BMC.</p> <p>Further, all the provisions of GST Act will be applicable to the tender.</p> <p>For compliance of the same, the bidder/tenderer shall upload the undertaking as per annexure A in folder C Packet A.</p>
	<p>GST will be paid at actual for CMC as the case maybe.</p>
	<p>In case of supply of machines/equipment manufactured outside India and where the payment is made by opening of letter of Credit (L.C.), taxes, duties applicable including GST are to be borne by the M.C.G.M. The manufacturer /supplier shall quote the CIF Mumbai Cost of the machine to be imported / supplied.</p>
	<p>If there is any increase in above taxes/duties during the period of contract repayment claim will not be entertained by BMC.</p>
	<p>Cost of local supply items shall be quoted inclusive of taxes (as applicable).</p>
<p>30</p>	<p>Spare Parts: (Applicable in case of Annual Maintenance Contract only) Tenderer shall have to submit list of the spare Parts required as a document in Packet B, without displaying the rates. (As per the Annexure – 6) The rate quoted for spares shall be freezed for 8 years and cost of one spare each shall be considered for evaluation and BMC is not binding to accept the rates quoted for spares. The rate shall be quoted in commercial bid (ITEM DATA) in e-tender.</p>
	<p>Consumables /Accessories / Instruments: Tenderer shall have to submit the rate for the consumables mentioned in Annexure-7 in commercial bid (ITEM DATA) in e-tender.</p> <p>The Tenderer shall have to quote only one rate which will remain constant throughout the Warranty for three years and Annual /Comprehensive maintenance (AS applicable) contract period for five years i.e. for total eight years. However if the value of foreign currencies at the time of supply of consumable items w.r.t. Indian Rupees increases by 25% than on the date of opening of commercial bid in such cases, difference in excess of 25% would be paid to bidder.</p> <p>The rate quoted for consumables shall be freezed for 8 years and cost of one consumable each shall be considered for evaluation and BMC is not binding to accept the rates quoted for consumable.</p> <p>Apart from mentioned consumables cost of no other consumables will be paid by BMC and same shall be covered under warranty and CMC.</p>
	<p><u>Payment for Consumables/Accessories/spares during 3 years warranty and 5 years CMC-</u> Rates for consumables / spares / accessories shall be quoted excluding taxes if any (GST only). GST will be paid at actual as per prevailing rates. For those bidders who are importing consumables/accessories/ spare parts during 3 years warranty and 5 years CMC, the LC will not be opened by BMC for the same and only cost of GST will paid at actual, no other duties will be paid by BMC on consumables/ accessories/ spare parts during 3 years warranty and 5 years CMC.</p>

<p>32</p>	<p>Pre-bid Meeting: If required by BMC and depending upon the nature of work, the pre-bid meeting will be held at the date, time and venue mentioned in the e-Tender Notice.</p> <p>Tenders shall note that any corrigendum issued regarding this tender notice will be published on the BMC portal only. No corrigendum will be published in the local newspapers.</p> <p>The prospective tenderer(s) should submit their suggestions/observations if any, in writing minimum 2 days before Pre-bid meeting.</p> <p>Only suggestions/observations received in writing will be discussed and clarified in pre-bid meeting and any modification of the tendering documents, which may become necessary as a result of pre-bid meeting, shall be made by BMC exclusively through the issue of an addendum/corrigendum. The tender uploaded shall be read along with any modification. Authorized representatives of prospective tenderer(s) can attend the said meeting and obtain clarification regarding specifications, works & tender conditions. Authorized representatives should have authorization letter to attend the pre-bid meeting.</p> <p>Non-attendance at pre-bid meeting shall not be a cause for disqualification of a tenderer. The suggestions / objections received in pre-bid meeting may not be considered, if the same are not in consonance with the requirements of the tender/project. BMC reserves the right to reject the same.</p>
<p>33</p>	<p><u>Procedure for the opening of the tender :</u></p> <p>Packet-‘A’ (Administrative bid) and packet ‘B’ (Technical Bid) will be opened online simultaneously on the due date and due time as stated in the header data in SRM when the tenderer or his authorized representative will be allowed to remain present.</p> <p>Bidders or their authorized representative will be allowed to see the details of all the documents submitted by other bidders and if requested in writing will be allowed to obtain soft copy Annex 1, annex 3A, CA Certificate, Annex 5, 6, 7, 8, technical brochure, CE/USFDA certificates only of other competitive bidders. Bidders will be given 7 working days“ time to go through documents of other bidders and raise any objection /queries if any in writing.</p> <p>After this no bidder will be allowed to raise any objection, if raised BMC will not consider it and may disqualify that bidder for delaying tendering process.</p> <p>Packet „C“ will be opened only if the administrative & technical offer in Packet „A & B“ is acceptable. In case the administrative and technical offer in Packet „A“ & „B“ is found not acceptable or found incomplete, then Packet „C“ will not be opened and offer will be kept out of consideration.</p> <p>The date and time of the opening of Packet „C“ will be intimated to the responsive tenderer via mail. <u>No complaint for non receipt of such intimation will be entertained.</u></p>
<p>34</p>	<p>Acceptance of Tender:-</p> <p>The decision of the Municipal Commissioner shall be final and binding and Municipal Commissioner do not pledge himself to accept the lowest or any tender. The Municipal Commissioner reserves the right to split the quantity amongst the eligible bidders and to relax/stringent any of the conditions of the tender without assigning any reasons. The Municipal Commissioner reserves right to reject any or all tenders without assigning any reasons.</p>

35	<p>Demonstrations:-</p> <p>Demonstration is compulsory for lowest bidder and he should arrange for the demonstration in India of the equipment quoted for in the tender within 7 days from the date of intimation of the request for demonstration preferably in Mumbai in the hospital. However, if complete system of quoted model/complete system is not available in Mumbai, demonstration may be arranged outside Mumbai/India in any mutually agreed upon hospital or manufacturing plant at bidder's cost. Demonstration must be given within 7 days time from the date of receipt of letter from BMC if planned in India and within 15 days if abroad, otherwise liable for penalty/legal action like forfeiture of EMD, blacklisting. If demonstration / testing of equipment offered by lowest bidder is found non-satisfactory, then his offer will not be considered and 25% of EMD will be forfeited.</p> <p>The demonstration of equipment should be attended by HoD/Professor/Associate Professor of the Major Hospital only. Demonstration in the presence of subordinate authorities like Resident Doctors / Lecturers will not be allowed. The video recording of the demonstration shall be mandatorily done. Soft copy of the Video Recording shall be handed over to the representative of BMC who witnessed the demonstration. Arrangement of Video Recording shall be done by the bidder at their own cost. The demonstration report shall be prepared on same day and signed by all present including representatives of bidder / Head of Department and the report of the demonstration should be scanned and mailed to Dy. Chief Engineer (C.P.D.) / Director (M.E.&M.H.) on his/her office mail I.D. on the same day.</p>																
36	<p>Purchase Order:-</p> <p>The user department will place purchase orders within 15 days from the date of receipt of rate circular subject to availability of budget provision and site is ready for installation.</p>																
	<p><u>Letter of Credit (L.C.) Condition:-</u></p> <table border="1" data-bbox="220 1144 1361 1888"> <tr> <td data-bbox="220 1144 300 1193">i.</td> <td data-bbox="300 1144 1361 1193">All outside India charges on beneficiaries (i.e. bidder) account.</td> </tr> <tr> <td data-bbox="220 1193 300 1274">ii.</td> <td data-bbox="300 1193 1361 1274">Partial shipment will not be allowed. If it is to be allowed, all the charges including clearing, custom duty, GST etc. should be borne by bidder.</td> </tr> <tr> <td data-bbox="220 1274 300 1355">iii.</td> <td data-bbox="300 1274 1361 1355">In case of Warranty replacement – all charges including clearing, custom duty, GST etc, should be borne by bidder.</td> </tr> <tr> <td data-bbox="220 1355 300 1476">iv.</td> <td data-bbox="300 1355 1361 1476">Country of Origin - Bidder should not be allowed to change the Country of Origin mentioned in Original tender i.e. in Packet 'A' at later stage (As mentioned in Annexure- I).</td> </tr> <tr> <td data-bbox="220 1476 300 1543">v.</td> <td data-bbox="300 1476 1361 1543">Place of Port of Shipment should be mentioned.</td> </tr> <tr> <td data-bbox="220 1543 300 1624">vi.</td> <td data-bbox="300 1543 1361 1624">Name & Address of Beneficiary, Bidder/Manufacturer Bank details i.e. Name, Branch, Account No., IFSC, SWIFT Code etc.</td> </tr> <tr> <td data-bbox="220 1624 300 1776">vii.</td> <td data-bbox="300 1624 1361 1776">In case amendments in L.C. are required to be made due to reasons related to contractor, delivery period will be considered from the date of opening of original LC and request for such amendments will be entertained up to 15 days from opening of LC after payment of necessary amendment charges.</td> </tr> <tr> <td data-bbox="220 1776 300 1888">viii.</td> <td data-bbox="300 1776 1361 1888">To open L.C. in the name of associates/affiliates/financial arm of manufacturer, undertaking on Rs. 500/- notarized stamp paper should be submitted duly signed with stamp by bidder, manufacturer and their associates/affiliates/financial arm.</td> </tr> </table>	i.	All outside India charges on beneficiaries (i.e. bidder) account.	ii.	Partial shipment will not be allowed. If it is to be allowed, all the charges including clearing, custom duty, GST etc. should be borne by bidder.	iii.	In case of Warranty replacement – all charges including clearing, custom duty, GST etc, should be borne by bidder.	iv.	Country of Origin - Bidder should not be allowed to change the Country of Origin mentioned in Original tender i.e. in Packet 'A' at later stage (As mentioned in Annexure- I).	v.	Place of Port of Shipment should be mentioned.	vi.	Name & Address of Beneficiary, Bidder/Manufacturer Bank details i.e. Name, Branch, Account No., IFSC, SWIFT Code etc.	vii.	In case amendments in L.C. are required to be made due to reasons related to contractor, delivery period will be considered from the date of opening of original LC and request for such amendments will be entertained up to 15 days from opening of LC after payment of necessary amendment charges.	viii.	To open L.C. in the name of associates/affiliates/financial arm of manufacturer, undertaking on Rs. 500/- notarized stamp paper should be submitted duly signed with stamp by bidder, manufacturer and their associates/affiliates/financial arm.
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viii.	To open L.C. in the name of associates/affiliates/financial arm of manufacturer, undertaking on Rs. 500/- notarized stamp paper should be submitted duly signed with stamp by bidder, manufacturer and their associates/affiliates/financial arm.																

38	<p>Following documents are required at the time of shipment of consignment in case of supply of indigenous as well as imported equipment and same shall be mentioned in the L.C.:-</p> <p>i) Third party inspection report ii) Packing List:-</p>																		
	<p>iii) Country of Origin Certificate (For foreign manufacturer) iv) Insurance Certificate v) Original Invoice vi) Bill of lading / Airway bill vii) Bill of entry</p> <p><u>Third party inspector/Firm shall verify following:</u></p> <p>The firm/agency doing third party inspection need necessarily be accredited by competent authority. The accreditation letter/certificate issued by the competent authority shall be given by Firm/Agency. The third party inspection firm/agency shall prior to shipment inspect the equipment physically in accordance to the tender specifications and certify the following things:-</p> <table border="1" data-bbox="220 719 1361 1435"> <tr> <td data-bbox="220 719 300 752">i.</td> <td data-bbox="300 719 1361 752">The equipment is new and made of virgin material; it is not reconditioned /retrofitted.</td> </tr> <tr> <td data-bbox="220 752 300 831">ii.</td> <td data-bbox="300 752 1361 831">The name of the equipment manufacturer, model and serial nos. of equipments & country of manufacturer.</td> </tr> <tr> <td data-bbox="220 831 300 898">iii.</td> <td data-bbox="300 831 1361 898">Third party inspector shall clearly mention in his report the purchase order no., date and name of consignee i.e. Brihanmumbai Municipal Corporation</td> </tr> <tr> <td data-bbox="220 898 300 1032">iv.</td> <td data-bbox="300 898 1361 1032"> <p><u>Packing List:-</u> It shall be issued by original manufacturer in 4 sets. One set should be kept in equipment container. Two sets should be sent with original invoice to user department and one set shall be sent to CPD for information.</p> </td> </tr> <tr> <td data-bbox="220 1032 300 1267">v.</td> <td data-bbox="300 1032 1361 1267"> <p><u>Country of Origin Certificate</u> (For foreign manufacturer):- It shall be issued by competent authority of that Country (Chamber of commerce of concerned Country) mentioning Name of manufacturer, consignee, name of equipment, invoice No., Qty.etc.</p> <p>Also, Certificate of Origin issued by the manufacturer and certified by the Chamber of Commerce of respective country.</p> </td> </tr> <tr> <td data-bbox="220 1267 300 1435">vi.</td> <td data-bbox="300 1267 1361 1435"> <p><u>Insurance Certificate:-</u> It shall be issued by the Insurance company and shall contain name, model, serial nos. of equipment being supplied. Also it shall contain the mode of transport, location from manufacturers site i.e. from factory warehouse to warehouse of user department / port of destination i.e. Mumbai and period of insurance.</p> </td> </tr> </table> <p><u>Original Invoice issued by bidders/manufacturer should contain following details :-</u></p> <table border="1" data-bbox="220 1518 1361 1765"> <tr> <td data-bbox="220 1518 300 1615">a)</td> <td data-bbox="300 1518 1361 1615">The name of the equipment manufacturer, model and serial nos. of the equipments.</td> </tr> <tr> <td data-bbox="220 1615 300 1675">b)</td> <td data-bbox="300 1615 1361 1675">Name of the consignee i.e. Brihanmumbai Municipal Corporation</td> </tr> <tr> <td data-bbox="220 1675 300 1765">c)</td> <td data-bbox="300 1675 1361 1765">Purchase order number and date issued by Brihanmumbai Municipal Corporation</td> </tr> </table>	i.	The equipment is new and made of virgin material; it is not reconditioned /retrofitted.	ii.	The name of the equipment manufacturer, model and serial nos. of equipments & country of manufacturer.	iii.	Third party inspector shall clearly mention in his report the purchase order no., date and name of consignee i.e. Brihanmumbai Municipal Corporation	iv.	<p><u>Packing List:-</u> It shall be issued by original manufacturer in 4 sets. One set should be kept in equipment container. Two sets should be sent with original invoice to user department and one set shall be sent to CPD for information.</p>	v.	<p><u>Country of Origin Certificate</u> (For foreign manufacturer):- It shall be issued by competent authority of that Country (Chamber of commerce of concerned Country) mentioning Name of manufacturer, consignee, name of equipment, invoice No., Qty.etc.</p> <p>Also, Certificate of Origin issued by the manufacturer and certified by the Chamber of Commerce of respective country.</p>	vi.	<p><u>Insurance Certificate:-</u> It shall be issued by the Insurance company and shall contain name, model, serial nos. of equipment being supplied. Also it shall contain the mode of transport, location from manufacturers site i.e. from factory warehouse to warehouse of user department / port of destination i.e. Mumbai and period of insurance.</p>	a)	The name of the equipment manufacturer, model and serial nos. of the equipments.	b)	Name of the consignee i.e. Brihanmumbai Municipal Corporation	c)	Purchase order number and date issued by Brihanmumbai Municipal Corporation
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c)	Purchase order number and date issued by Brihanmumbai Municipal Corporation																		
39	<p>Bill of entry: It shall be issued by Custom authority of India indicating Invoice number and date, of manufacturer, name and model of the equipment, quantity, country of origin, Consignee details. This document shall be obtained by user department from Custom Clearing Agent.</p>																		

40	<p>Bill of lading or Airway Bill – Bidder has to submit bill of lading or Airway bill after dispatch of equipment/machine. The user department has to verify before making payment to bidder.</p>
	<p>Delivery, Installation & Commissioning:-</p> <p>The tenderer should give free delivery, at BMC Hospital, within 90 days from the date of placing of purchase order. In case of import purchase, delivery of Equipment to concerned hospitals must be made within 90 days from the opening of Letter of Credit by coordinating with clearing agent appointed by BMC.</p> <p>It is mandatory that the 100% Indian subsidiary of foreign manufacturer duly registered in India / Subsidiary of principle Foreign Manufacturer duly registered in India / sister concern of Foreign manufacturer duly registered in India /Associate of Foreign manufacturer duly registered in India /joint venture of Foreign manufacturer duly registered in India / affiliate of Foreign manufacturer duly registered in India or Distributor/Dealer/Importer/trader/agent appointed by foreign Manufacturer shall</p> <ol style="list-style-type: none"> 1. Import the equipment from Principal foreign manufacturer directly in the name of BMC only after receipt of Purchase Order only after the receipt of purchase order. 2. Raise invoice in the name of BMC hospital. 3. Import equipment directly to Mumbai port. 4. Supply to the BMC Hospitals in Mumbai without unloading the material elsewhere during transportation. <p>Also the tenderer shall provide one additional packing list indicating details of supply to be delivered to the concerned hospital in advance so that it will be easier for the authority of concerned hospital to confirm supply in the packed consignment as per the purchase order.</p> <p>Installation & commissioning shall be done within 30 days from delivery of the equipment/machine.</p>
42	<p style="text-align: center;">Portal copy</p> <p>Training</p> <p>The successful tenderer shall have to give sufficient training at his cost to the staffs of the Hospital and Engineers of Medico Electronics Cell to operate the Medical Equipment. Also it shall be provided as and when required if asked by user department.</p>
43	<p>Penalty</p> <p>If the successful tenderer fails to comply with work/purchase the order within the delivery period stipulated, the municipal Commissioner/ D.M.C.(C.P.D)/ Dean of Hospital/ Intending Officer shall exercise his discretionary power either :-</p> <p>To recover from contractor as agreed, the liquidated damages or by way of penalty half percent of the price of the equipment which the contractors has failed to deliver, install, commission as aforesaid per week or part thereof during which the delivery, installation, commissioning of such equipment may be in arrears subject to maximum limit @ 10% of the balance amount of the stipulated price of the equipment undelivered. Such penalty is to be deducted always by the consignee from the contractors balance bill, B.G. or EMD or any money due to the contractor from BMC.</p> <p style="text-align: center;">OR</p> <p>To cancel the contract and orders and forfeiture of EMD, contract Deposit and blacklisting the firm/company along with their partners/ directors.</p>

44	<p><u>Consequence of inferior supply</u> If the equipment supplied is found of inferior quality or not as per specifications, the contractor shall replace the equipment within one month from the date of intimation at the cost & risk of the contractor and also liable to pay the fine imposed by the Municipal Commissioner, failing which Earnest Money Deposit & Contract Deposit of the contractor shall be forfeited & the tenderer shall be liable for penal action including black-listing etc. In addition to the forfeiture of the Earnest Money Deposit & Contract Deposit, if any fine is imposed by the Municipal Commissioner, the same shall be payable by the supplier immediately on demand, failing which the same shall be recovered from other dues to the contractor from the Municipal Corporation.</p>
45	<p><u>Replacement of Rejected Materials</u> Tenderer/contractor shall have to replace rejected Material with approved one. The supplier should remove the rejected Material within 15 days failing which the same will be disposed off by M.C.G.M. at the risk and cost of contractors without any further correspondence in this regards.</p>
46	<p><u>Risk & Cost Purchase</u> In case the Contractor/s, shall at any time during the continuance of these presents fail to supply satisfactorily the equipment within the prescribed time as herein provided and or in case shall fail at once to replace any part/s that may have been rejected as herein provided with other of approved quality, the Municipal Commissioner shall be at liberty forthwith to procure the same in the open market at the risk and cost of the contractor/s. Similarly if the work underlying the contract is not executed satisfactorily within the stipulated period or after the same having been disapproved wholly or partly is not rectified or re-done to the satisfaction of the Officer in Charge within the said specific period, the Commissioner shall get the same executed or rectified or re-done through any other agencies, at the entire risk of the contractor/s as to cost and consequences. The extra cost thereof (if any) and all expenses thereby incurred, which shall include charges of 5% minimum to a maximum of 15 % shall be payable by and/or may be deducted from any moneys due or become due to the Contractor/s under this or any other contract/s between the Contractor/s and the Corporation. The Commissioner may, however fix such other subsequent date as he may think fit by which the delivery of the said article and or execution of the said work shall be completed.</p>
47	<p><u>Blacklisting</u> The firm shall be black-listed, if it is found that:- i) Forged documents are submitted OR ii) If it becomes responsive on the basis of submission of bogus certificate/information. OR iii) In case of non-supply of equipment / accessories or supply of substandard quality or supply of equipment / accessories found to have been previously used or having reconditioned parts.</p>

48	<p><u>Contract:</u> Contract means the Contract Agreement entered into between the Purchaser, henceforth called Brihanmumbai Municipal Corporation or BMC, and the Supplier, together with the Contract Documents. The Contract and the term „The Contract“ shall in all such documents be construed accordingly. The „Contract Document“ means the entire document along with any attachments and all documents forming part of the Contract (and all parts of these documents) are intended to be correlative, complementary and mutually explanatory. The contract shall be read as a whole. The Contract Agreement means the agreement entered into between the BMC and the Supplier. The date of the Contract Agreement shall be recorded in the signed form. Tenderer must distinctly understand: That they shall be strictly required to conform to the conditions of this contract as contained in each of its clauses and that the plea of “custom prevailing” shall not on any account be admitted as an excuse on their part for infringement of any of the conditions. The contract entrusted to the successful tenderer shall be subject to “Force Majeure Clause” as per Section 56 of Indian Contract Act restricting to the case of natural calamity such as earthquake, storm floods or rising of war by any country.</p>
49	<p><u>Contract Deposit:-</u></p> <ol style="list-style-type: none"> 1) Successful tenderer shall have to pay Contract Deposit @ 5% of total contract cost either in the form of Demand Draft (DD) or in the form of Banker’s Guarantee. Bankers Guarantee shall be issued from the Banks listed by Reserve Bank of India on their website:- ‘rbidocs.rbi.org.in/rdocs/publications/pdfs/84656.pdf’ . The B.G. shall be acceptable from these banks and all branches of these banks situated within Mumbai limit and up to Kalyan and Virar. 2) The Banker’s Guarantee issued by branches of approved Banks beyond Kalyan and Virar can be accepted only if the said Banker’s Guarantee is countersigned by the Manager of a Branch of the same bank, within the Mumbai City limit categorically endorsing thereon, that, they said Banker’s Guarantee is binding on the endorsing Branch of the Bank within Mumbai limits and is liable to be enforced against the said Branch of the Bank in case of default by the contractor/supplier furnishing the banker’s guarantee. The B.G. shall be retained 6 months after completion of contract period. 3) The Bankers Guarantee shall be valid for the period of Three years initially (during warranty period) and thereafter it shall be renewed for further period of three years and again further renewed for the period of two and half years years.(During AMC/CMC period) 4) If Bankers Guarantee towards Contract Deposit is not renewed 3 months prior to expiry, then Bankers Guarantee will be forfeited without any notice to that effect and contractor shall be liable for penal action like blacklisting etc.
50	<p><u>Refund of contract deposit</u> Contract deposit will be refunded after six months after completion of contract period of three years warranty & 5 years AMC/CMC (as applicable) subject to satisfactory performance/ maintenance of equipment .</p>

51 Execution of contract

In the event of the tender being accepted, the full amount of the contract deposit must be paid and the contract must be signed by proprietor of the firm in case of proprietary firm / all the partners of the firm. If one or more partners are not available for this purpose, the signatory must produce a power of attorney authorizing him to sign on behalf of the absent partners. Such power of attorney need be registered in the office of the Chief Accountant and Dean (Nair Hospital) should be informed accordingly.

In case of joint stock Company the contract must be sealed with the seal of the company in the presence of and signed by two Directors or by person duly authorized to sign the contract for the company by a power of Attorney. All such power of attorney must be registered in the office of the chief Accountant and Dean (Nair Hospital) should be informed accordingly.

Bidder shall pay contract deposit, legal stationery charges, stamp duty etc. and submit contract documents within 30 days from the date of receipt of tender acceptance letter.

Futher a fine of Rs.5000/- per day will be imposed for maximum 15 days for delay in submission of contract documents.

If the contract documents are not submitted within the above stipulated time (i.e. 45 days with inclusive of penalty of 15 days) EMD will be forfeited. Without the contract being executed, no bills shall be admitted for payment.

Payment of legal and stationery charges:

These charges are to be paid by the successful bidder on receipt of acceptance letter for the supply of the material as per prevailing circular.

This can change and the successful tenderer shall have to pay the applicable legal charges at the time of award of contract.

<u>Contract Value (in Rs.)</u>			<u>Legal Charges and Stationery Charges (in Rs.)</u>
10,001	To	50,000	Nil
50,001	To	1,00,000	6,290.00
1,00,001	To	3,00,000	10,380.00
3,00,001	To	5,00,000	12,470.00
5,00,001	To	10,00,000	14,510.00
10,00,001	To	20,00,000	16,570.00
20,00,001	To	40,00,000	18,660.00
40,00,001	To	1,00,00,000	20,720.00
1,00,00,001	To	10,00,00,000	24,450.00
10,00,00,001	To	20,00,00,000	28,220.00
20,00,00,001	To	30,00,00,000	31,980.00
30,00,00,001	To	40,00,00,000	35,740.00
40,00,00,001	To	50,00,00,000	39,470.00
50,00,00,001	To	1,00,00,00,000	47,000.00
1,00,00,00,001	To	2,00,00,00,000	58,270.00
2,00,00,00,001	To	3,00,00,00,000	65,770.00
3,00,00,00,001	To	4,00,00,00,000	75,120.00
4,00,00,00,001	To	5,00,00,00,000	84,510.00
Above 5,00,00,00,000			93,920.00

53	<p><u>Stamp duty:-</u> The contract agreement shall be adjudicated for the payment of stamp duty by successful bidder and accordingly the successful bidder shall have to pay the stamp duty on contract agreement as per the Government Directives. The Stamp Duty payable on the Contract Value shall also be paid to Government at 28rorat and as per the provisions of “Stamp Duty Act 1958” (amended till date).</p>
54	<p><u>Contract Postponement:</u> Postponement of the payment of the full contract deposit or the execution of the contract will not be permitted by the reason of the Brihanmumbai Municipal Corporation having in possession of other deposit on account of other tenders or contract, which deposits may be or become returnable to the tenderer and which they may wish to transfer as a contract deposit under this contract. Such transfers will not, under any circumstances, be permitted.</p>
55	<p><u>Secrecy</u> The contractor shall take all reasonable steps necessary to ensure that all persons employed in any work in connection with the contract, who obtains in the course of the execution of the contract, any matter whatsoever, which would or might be directly or indirectly of use to any person not connected with the contract, should treat it as secret and shall not at any time communicate it to any person. Any breach of above said condition shall be a sufficient cause to cancel the contract and The Municipal Commissioner shall be at liberty to purchase the same material at the risk and cost of the contractor.</p>
56	<p><u>Compliance with security Requirement</u> The Contractor shall strictly comply with the security Rule of the BMC in force and shall complete the required formalities including verification from Police and any other authorities if any, and obtain necessary prior permission for entry into the premises.</p>
57	<p><u>Confidential Information</u> The drawings, specifications, prototype, sample and such other information furnished to the contractor relating to the supply of equipment/plant shall be treated as confidential and shall not be divulged to any third party. It shall remain the property of BMC. If, during the process of execution of the contract, any improvement, refinement or technical changes and modifications are effected by the contractors, such changes shall not affect the title to the property and all the information, specifications, drawings etc. including the improvement/modifications effected by the contractor shall continue to be the property of the BMC.</p>

58	<p><u>Guarantee and repair during the guarantee period</u></p> <p>The Contractor/s shall for a period of Thirty Six calendar months after the acceptance and satisfactory Installation and commissioning of the equipment, maintain, uphold and keep them in thorough repairs and working order at their own cost and expenses and to the entire satisfaction of the Municipal Commissioner or the Dean/Ch.M.S /E.H.O. or the purchasing Officer, the entire Machinery / Equipment and shall also be responsible for and be liable under the provisions of this clause to make good any defect that may during that period develop in the normal and proper working of the Machinery / Equipment. In case of repairs of Machinery / Equipment which is not manufactured in India, the manufacturer, 100% Indian subsidiary of foreign manufacturer duly registered in India / Subsidiary of principle Foreign Manufacturer duly registered in India / sister concern of Foreign manufacturer duly registered in India /Associate of Foreign manufacturer duly registered in India /joint venture of Foreign manufacturer duly registered in India / affiliate of Foreign manufacturer duly registered in India , Distributor/Dealer/Importer/trader/agent during the guarantee / warranty period shall bear all the taxes, custom duties, levies, to & fro cost of transportation etc. of the Machinery / Equipment while the same is taken away from India and returned to India (i. e. Municipal Hospital) duly repaired by the Manufacturer. During the entire period of guarantee the Tenderer shall replace the equipment and or part of the equipment entirely on its break down / non functional, which shall be at the cost of the Tenderer and includes the labour charges, transport charges and etc. shall also be borne by the Tenderer. The tenderer should assure an up-time guarantee of at least 96% (calculated on the basis of 24 hours a day and seven days a week). If this is not done, a penalty @ 1% per day of Contract Cost of equipment will be imposed on the tenderer and same will be recovered from Contract Deposit or payment due if any.</p>
	<p>Maintenance contract (As Applicable)</p> <p>A.</p> <p>Service and annual maintenance contract:</p> <p>The successful tenderer shall have to enter into Annual Maintenance Contract for at least five years after the completion of warrantee period of 36 months at the rate of 3% of equipment cost per year, rate will be fixed for 5 years. The Annual Maintenance Contract shall include the repair and maintenance of equipment and plant and all accessories supplied by the tenderer as a part of this tender. It is the responsibility of the tenderer to see that the equipment and all accessories are maintained in proper functioning condition, whether any spare parts/accessories be manufactured by the tenderer or not.</p> <p>a) The tenderer should assure an up-time guarantee of at least 96% (calculated on the basis of 24 hours a day and seven days a week). During AMC period, the Service Engineers will have to make 04(four) compulsory Quarterly visits per year for preventive maintenance while breakdown calls (unlimited) will be attended within 72 hours (3 days) from the date & time of lodging of complaint with the Service Engineer through phone /fax/person/post/courier/e-mail. A service call shall be attended even on Sundays and Public Holidays. The complaint /message will be sent to the address given in this contract as well as in supply order.</p> <p>b) If the breakdown is attended and rectified within 120 hours (5 days) at our sits,</p>

	<p>no penalty/ deduction will be made from the AMC bill.</p> <p>c) If it is not rectified within 120 hours (5 days) i.e. stipulated time by the Service engineer at our site, deduction will be made @ double the prorata basis AMC charges per day from the bill after allowing stipulated period of 120 hours i.e. 5 days.</p> <p>d) If the problems are required to be rectified at Service Centre site /workshop / premises, additional 7 days period will be allowed i.e. total 10 days from the day of initial breakdown report. Normal AMC charges for additional 7 days period will be deducted from the bill of AMC on prorata basis. If the equipment is not made available in all respect after rectification from the Service Centre site/ premises within 10 days, there will be a provision to deduct @ double the AMC charges/ day on prorata basis from the bills for delayed period.</p> <p>If Only cost of spare parts and consumables will be paid separately as per the rate quoted for spares & consumable as per list uploaded while submission of tender</p> <p style="text-align: center;">OR</p>
B.	<p>Service and comprehensive maintenance contract:</p> <p>The successful tenderer shall have to enter into comprehensive Maintenance contract for at least five years after the completion of warrantee period of 36 months at the rate of 5% of equipment cost per year, rate will be fixed for 5 years. The comprehensive Maintenance contract shall include the equipment and all accessories supplied by the tenderer as a part of this tender. It is the responsibility of the tenderer to see that the equipment and all accessories are maintained in proper functioning condition by providing spare parts where required, whether such spare parts/accessories be manufactured by the tenderer or not.</p> <p>a) The tenderer should assure an up-time guarantee of at least 96% (calculated on the basis of 24 hours a day and seven days a week). During CMC period, the Manufacturer's Service Engineers will have to make 04(four) compulsory Quarterly visits per year for preventive maintenance while breakdown calls (unlimited) will be attended within 72 hours (3 days) from the date & time of lodging of complaint with the Service Centre through phone / fax/person/post/courier/e-mail. A service call shall be attended even on Sundays and Public Holidays. The complaint /message will be sent to the address given in this contract as well as in supply order.</p> <p>b) If the breakdown is attended and rectified within 120 hours (5 days) at our sits, no penalty/ deduction will be made from the CMC bill.</p> <p>c) If it is not rectified within 120 hours (5 days) i.e. stipulated time by the Service Engineer at our site, deduction will be made @ double the 30rorate basis CMC charges per day from the bill after allowing stipulated period of 120 hours i.e. 5 days.</p> <p>d) If the problems are required to be rectified at Service Centre site / workshop / premises, additional 7 days period will be allowed i.e. total 10 days from the day of initial breakdown report. Normal CMC charges for additional 7 days period will be deducted from the bill of CMC on prorata basis. If the equipment is not made available in all respect after rectification from the Service Centre site/ premises within 10 days, there will be a provision to deduct @ double the CMC charges/ day on prorata basis from the bills for delayed period.</p>
	<p><u>Payment condition:</u></p> <p>In case of Supply of Indian Manufactured Medical equipment-</p> <p>a) 80% payment will be made within 30 days from the date of satisfactory supply of the equipment, submission of bills and submission of all documents as mentioned at clause no. 38 given elsewhere in tender document and documents for execution of written contract.</p>

	b)	The balance 20% payment will be released within 30 days after satisfactory installation commissioning of the equipment. The Performance Certificate of equipment shall be issued by competent authority/ Concerned HOD of respective hospital. Also user department shall obtain satisfactory inspection report from EE (MEC) and shall confirm that contract is executed before processing of the final bill.
		In case of Imported Medical Equipments:
	a	Payment will be made in the name of Principle Manufacturer by opening Letter of credit (L.C.). L.C. will be opened for 100 % CIF cost. However 80% payment will be released at sight only after satisfactory supply of equipment, submission of all documents for execution of contract and submission of all documents as mentioned at clause no. 38 given elsewhere in tender document. In case to open L.C. in the name of associates/affiliates/financial arm of manufacturer, undertaking on Rs. 500/- notarized stamp paper should be submitted duly signed with stamp by bidder, manufacturer and their associates/affiliates/financial arm.
	b	The balance 20% payment will be released within 30 days after satisfactory installation commissioning of the equipment. The Performance Certificate of equipment shall be issued by competent authority/ Concerned HOD of respective hospital. Also user department shall obtain satisfactory inspection report from EE (MEC) and shall confirm that contract is executed before processing of the final bill.
	C)	If the payment to be made to the bidder is delayed for the reason from bidder's side, any increase in exchange rate will be recovered from bidder i.e. (in Indian rupees)
	D)	The payment of AMC/CMC of the medical equipments shall be made on six monthly basis subject to satisfactory completion of maintenance and servicing activities.
	E)	Submission of documents / evidence showing details of the payment of GST has been made (if applicable).
	F)	Tenderers are informed that the payment of the bills and other claims arising out of the contract shall be made in the name of their bank by account through ECS/RTGS/NEFT only. Successful tenderer, therefore, shall have to furnish the information as regards the name and complete address of their bank, its branch and their Bank A/c. No. etc. along with the tender documents. Such Bank account must be in any Nationalized Banks or Schedule Commercial Banks or Scheduled Co-Op. Banks or Foreign Banks in Mumbai jurisdiction. Contractor shall fill up vendor master creation form and submit to C.A. (CPD) along with registration fee of Rs.100/- for creating Vendor's Master. They also have to submit fresh information when any subsequent change in the name of the firm and address of firm, the contractor/supplier must intimate such changes with relevant documents and a fee of Rs. 5000/- per change as administrative charges for effecting such changes in BMC records.
61	<u>Jurisdiction of courts</u> In case of any claim, disputes or differences arising in respect of the contract, the causes of action thereat shall be deemed to have arisen in Mumbai and all legal proceedings in respect of any such claim, disputes or differences shall be instituted in a Competent Court in the City of Mumbai only.	
62	M.C.G.M. has formed „Internal Grievance Redressal Committee“ for the Redressal of grievances of bidders/prospective bidders/ related to procurement. The bidders/complainants can approach „Internal Grievance Redressal Committee“ for Redressal of their grievances by paying fees of Rs.25000/-. The details of „Internal Grievance Redressal Committee“ are given	

	<p>in Annexure-15.</p> <p>However, Municipal Commissioner has right to reject the request of bidder to allow to approach for Internal Grievance Redressal Committee.</p>
63	The Municipal Corporation reserves its right to inspect the manufacturing premises of the company as and when required.
64	All the above conditions should be strictly adhered to failing which the tender will be treated as non-responsive and no correspondence will be entertained in the matter.
65	<p>Quoted equipments shall be delivered at following locations.</p> <p><u>Note</u>-Location of delivery of equipment may change.</p>
66	Third party inspection of the quoted equipments shall be carried out by the successful bidder for the equipments manufactured in India or abroad and report shall be submitted for the same at the time of delivery of equipments to BMC.
67	The equipment shall be maintained under Comprehensive Maintenance Contract (CMC) after warranty after warranty period of 3 years.
68	<p>Special Note-1</p> <ul style="list-style-type: none"> • If Bidder is foreign manufacturer or Indian manufacturer or 100% Indian Subsidiary or foreign manufacturer / subsidiary of principal foreign manufacturer, sister concern of foreign manufacturer / associate of foreign manufacturer / joint venture of foreign manufacturer / affiliate of foreign manufacturer (all duly registered in India), then such bidders are allowed to appoint distributor / dealer / agent exclusively for supply of reagents with proper authorization. Under such circumstances, the bidder can seek payments against supplied reagent for CPRT either on their name or appointed distributor / dealer / agent's name. If bidder is foreign / Indian manufacturer or 100% subsidiary of foreign manufacturer, then bidder has liberty to appoint maximum two distributor for supply of reagent. • If Bidder is a Distributor appointed by foreign manufacturer, then they need to supply equipments and reagents required for Pathological tests. If Distributor has submitted the tender, then they are not allowed to appoint their Distributor for reagent. • The successful Bidder / Distributor can receive and submit their bill in terms of CPRT only for respective reagents supplied as per CPRT Work Orders for test only.
	<p>Special Note-2</p> <p>If distributor is appointed by foreign /Indian manufacturer for reagent supply for work order of CPRT, then bank details of all the appointed distributors with vendor registration number shall be mentioned in annexure-1.</p>
	<p>Special note -3</p> <p>The bidder/ distributor shall have to submit the relevant annexures/undertaking as mentioned in the tender.</p>

69. CE & US FDA Policy

In order to avoid the ambiguity in acceptance of CE and USFDA certificates from bidders a policy as mentioned below is framed in which it is suggested to accept documents for certification and incorporate such a conditions in tender documents.

Tender Condition

For Medical device and In vitro Diagnostics Medical Device

“The equipment must have CE marked from European confirmatory (EC) notified body issued from European address and/or USFDA and documentary evidences to that effects shall be uploaded”.

- CE CERTIFICATION

CERTIFICATION REQUIREMENT FOR PRODUCTS UNDER MDD (93/42/EC)

A) CLASSIFICATION: CLASS Is, Im, Iia, Iib & Class III

CE certificate issued from EU notified body is must for devices under class Is, Im, Iia, Iib & Class III.

This certificate shall be on letter head of Notified bodies with

- a) Body identification number and address of Notified Body ,
- b) Certificate number and validity of certificate,
- c) Product name/line (Quoted product category etc.),
- d) Name of appropriate directives
- e) Name and address of manufacturer,
- f) Product classification, Name of EU representative if any.

If CE certificate as mentioned (1) above is not for the quoted model and issued for Product specific or general product line, then

- a. Shall be accompanied with Declaration of conformity by manufacturer or EU representative of Manufacturer for the quoted model.
- b. Endorsed (By notified Body) technical documents submitted to notified body mentioning model/s no./s.
or
List of model/s approved by notified body with classification if any on letter head of notified body.

If CE certificate as mentioned (1) above is for the quoted model then also.

- a. Shall be accompanied with Declaration of conformity by manufacturer or EU representative of Manufacturer for the quoted model.

Note:For equipment where other equipments also are part of the main equipment.

- a) Documentary evidence to show all such equipment/s is/are covered by single certificate is required from notified body additional to above Sr. No. 1 & 2 or 3.

Or

- b) Individual certification for each equipment as mentioned in Sr. No. 1 & 2 or 3 above is required.
- c) If equipment manufacturer by different /other manufacturer is part of supplied equipment as per OEM agreement, then CE certificate issued to manufacturer is required from notified body as mentioned in sr. no. (A) – 1,2,3 along with the copy of OEM agreement

CLASSIFICATION : CLASS I only.

This route is self-declaration or self-certification and is described in Annex VII Module A, EC Declaration of Conformity. The manufacturer ensures and formally declares, via a written statement, that the products meet the applicable provisions of the Directive. Following Documents are required

- a. Declaration of conformity by manufacturer or EU representative of Manufacturer for the quoted model.
- b. Documentary evidence regarding firm registered with EEA (European Economic Area) Competent authority is required
or

European Representative registered with EEA (EUROPEAN ECONOMIC AREA) Competent authority appointed by firm is required

or

Other documents like certificates from notified body along with declaration of conformity is required.

Declaration of Conformity

The declaration of conformity should have follow

- a) the name and address of manufacturer,
- b) Notified body Name and address if any with certificate No.,
- c) EU representative of manufacturer if any,
- d) identification of the product allowing traceability,
- e) list of relevant directives & Harmonized standards,
- f) Declaration statement, name and position/job title of person signing (This should be someone with enough responsibility to ensure the declaration is true which is affirmed by their signature and date).

CE CERTIFICATION REQUIREMENT FOR PRODUCTS UNDER IVD (98/79/EC) CLASSIFICATION :1)DEVICE FOR SELF TESTING, LIST 'B' & LIST 'A' DEVICES

- CE certificate issued from EU notified body is must.
This certificate shall be on letter head of Notified bodies with
 - a) Body identification number and address of Notified Body ,
 - b) Certificate number and validity of certificate,
 - c) Product name/line (Quoted product category etc.),
 - d) Name of appropriate directives
 - e) Name and address of manufacturer,
 - f) Product classification, Name of EU representative if any.
- Shall be accompanied with Declaration of conformity by manufacturer or EU representative of Manufacturer.

CLASSIFICATION :GENERAL IVD

This route is self-declaration or self-certification. The manufacturer ensures and formally declares, via a written statement, that the products meet the applicable provisions of the Directive.

- a. Declaration of conformity by manufacturer or EU representative of Manufacturer for the quoted model.
- b. Documentary evidence regarding firm registered with EEA (EUROPEAN ECONOMIC AREA) Competent authority is required
or
European Representative registered with EEA (EUROPEAN ECONOMIC AREA) Competent authority appointed by firm is required
or
Other documents like certificates from notified body along with declaration of conformity is required.

Declaration of Conformity

The declaration of conformity should have follow

- a) the name and address of manufacturer,
- b) Notified body Name and address if any with certificate No.,
- c) EU representative of manufacturer if any,
- d) identification of the product allowing traceability,
- e) list of relevant directives & Harmonized standards,

f) Declaration statement, name and position/job title of person signing (This should be someone with enough responsibility to ensure the declaration is true which is affirmed by their signature and date).

USFDA CERTIFICATION

Documents required to be submitted in support of USFDA Certification

Following documents are required for confirmation of USFDA approval certificate

- a) Approved 510 (k) notification documents for equipment offered model is required or
- b) Documents to establish the firm and offered model register with FDA is required.

General Condition of tender document will be

- Manufacturer on their letter head needs to provide the link of notified body and/or USFDA for certificate/s submitted, so that same can be verified from website of Notified body/USFDA.

Check list of Documents to be uploaded in PACKET A and PACKET B as per the order given below.

Sr. No	PACKET A Description of Document	Whether uploaded or not
1	Annexure – 1 Particulars of the Tenderer	
2	Annexure – 2 Form of undertaking of Mandatory Conditions	
3	Annexure -3 Undertaking to be signed by the Tenderer	
4	Annexure -3A-Tri party agreement.	
5	Annexure-4 PRO-FORMA for uploading details of EMD, Annexure-3	
6	Annexure -9A/9B/9C Pro-forma for Authorization letter/Certificate.	
7	Annexure-11-Authorization letter for attending tender opening.	
8	Annexure -12 Instructions to the tenderer and Articles of Agreement duly signed	
9	Annexure-13 Details of Litigation History	
10	Annexure-14 Pact of Integrity	
11	Annexure-15 Internal Grievance Redressal Mechanism	
12	Signed copy of Tender Document (Schedule of Specifications, Mandatory Conditions)	
13	Firm/Company/ Sanstha Registration Certificates	
14	Partnership deed	
15	Solvency Certificate	
16	C.A.'s certificate for turn over of the tenderer	
17	Pan Card with Photograph.(Only for Indian Bidder)	
18	GST registration Certificate. (Only for Indian Bidder)	
19	Import / Export license issued by competent authority	
20.	Valid Registration Certificate under EPF & M Act 1952	
21.	Valid Registration Certificate under ESIC Act 1948.	
22.	Power of Attorney to sign the tender to be registered with C.A.(BMC)	

Sr. No	PACKET B Description of Document	Whether uploaded or not
1	Annexure -5 Technical Offer	
	Annexure -6 Spare Parts recommended by tenderer.	
2	Annexure -7 Consumables recommended by tenderer.	
3	Annexure -7A Accessories	
4	Annexure -8 Comparison of tender specification v/s equipment specification	
5	Annexure-10 Experience Certificate	
6	Copy of valid CE certificate as mentioned in General Conditions (Technical specifications) of the tender.	
7	copy of valid USFDA approval as mentioned in General Conditions (Technical specifications) of the tender.	
8	Technical brochure of quoted model	
9	Annexure-16 Details CE/US FDA certificate	

Sr. No	PACKET C Description of Document	Whether uploaded or not
1	Annexure A - Irrevocable Undertaking	
2	Annexure-B – GST Details	
	Whether bidder has quoted rates for all the item in Item Data	

**Full Signature of the tenderer with
Official Seal & Address**

ANNEXURE -1
No. NTD/ PSY/ II/ 945 Dated- 13.10.2022
Bid No. 7200037259

Date:-..... Particulars about the tenderer- (Specimen copy)

(To be uploaded in Packet 'A')

(Following information to be submitted along with tenders **(in Packet 'A')** as detailed herein below on the **letterhead of the tenderer**. Put a tick mark where applicable. Write N.A. where not applicable. All fields are necessary)

1. Name & Address of the tenderer.
2. Address of service centre.
3. Names and addresses of all the partners.
4. e-mail address of the firm.
5. Name of the Power of attorney holder
6. Name & address of the manufacturer
 - a. Places of Manufacturer (In case of firms having more than one place, mention the nearest).
 - b. Registered Head Office with Postal Address and Telephone Number of manufacturer
 - c. Mumbai Office address with Telephone Number of manufacturer.
 - d. Address with Telephone Number of service centre in Mumbai.

Portal copy

The detailed address and telephone numbers/ mobile numbers / Fax Number are as below. The list of qualified service Engineers and staff working in our service centre has adequate experience of maintaining quoted equipments is given below.

Sr. No.	Name, Address, Telephone, Mobile Number, Fax Number of service engineers and staffs	Qualification	Designation

7. Total annual turnover in the last Financial Year of tenderer.
8. Is the tenderer registered under the Indian Companies Act-1 of 1956 or any other Act, in force?
 - a. If so, furnish photo state copy of Certificate of Registration.
 - b. In case of Limited Companies furnish a copy of the memorandum of Articles of Association.
 - c. In case of Proprietorship / Partnership firms, name of proprietors / Directors with address. (Two in order of % of shares).
 - d. Ownership status of the Firm. (Maharashtra Govt./ Other state Govt./ Central Govt./ Joint Sector / Co-Operative / B.S.I. / Private / Foreign Company).

9. Whether tender is Indian/Foreign Manufacturer (State your category and upload document to this effect in 9 A formats.)
10. Whether tenderer is the 100% Indian subsidiary of foreign manufacturer/ Subsidiary of principle Foreign Manufacturer registered in India / sister concern of Foreign manufacturer /Associate of Foreign manufacturer /joint venture of Foreign manufacturer/ affiliate of foreign manufacturer –all dully registered in India (State your category and upload document to this effect issued by Foreign Manufacturer in 9 B format)
11. Whether tenderer is Distributor /Dealer / Importer /Traders/agent of foreign manufacturer (State your category and upload document to this effect issued by Foreign Manufacturer in 9 C format)
12. Name and post of the Officer / Address, Phone Number who should be contacted by this office in case of emergency.
13. Location of other manufacturing works / factories owned by the firm (if any)
14. a) Name of equipment manufacturer(Make)-
 b) Model quoted for the said tender:
 c) Manufacturing place/Country of the equipment quoted for this tender:
 d) Place of supply from where the machine/equipment is to be supplied to BMC:
15. County of Origin
16. Port of Shipment.
17. Currency for the quoted equipment-
18. Bank Details:-
 a. Bank details of Manufacturer.
 b. Bank details of tenderer as applicable.

List of Equipments for SITC New Digital EEG Machine								
Sr No	Description of Item	Name of Manufacturer	Make	Model	Manufacturing place	country of origin	Place of supply from where the machine will be imported	Shipment
1	New Digital EEG Machine							

I/We have carefully gone through the tender requirement/specifications, we are confident to fulfill the exact requirement asked for as a manufacturer along with the required documents to be provided along with the tender. I/We assure you for the same and accordingly I/we are participating in this tender process.

I/We have carefully gone through the tender documents and the term and conditions mentioned therein & are all acceptable & agreeable in entirety to me/us.

**Full Signature of the tenderer with
Official Seal & Address**

Note- Annexure-1 shall be uploaded on letter head of bidders

Annexure -2
No. NTD/ PSY/ II/ 945 Dated- 13.10.2022
Bid No. 7200037259

Tender Form
(To be uploaded in PACKET A)

To,

The Municipal Commissioner
Municipal Corporation of Greater Mumbai

Sir,

1. I / We.....(full name in capital letters starting with surname), the Proprietor /Managing Director / Holder of the business for the establishment / firm / registered company named herein below do hereby state that I / We have read, examined and understood the contents of following documents relating to
 - 1) Invitation to Tenderers
 - 2) Instructions to Vendors participating in e-Tendering Process
 - 3) Flow of activities of tender
 - 4) Important General Conditions and Instructions to tenderers
 - 5) Items Descriptions
 - 6) Scope of supply and Technical Specifications
 - 7) Contract Agreement form (Proforma for Article of Agreement)
 - 8) Annexures
 - 9) Details of the Item Data in SRM :- (Rate to be filled by tenderer in commercial offer)
 - 10) Minutes of pre bid meeting,
 - 11) Corrigendum if any
2. I / We have examined the details/ specifications of supply to be made and noted all the terms and conditions and accordingly hereby e-tender for execution of the supply referred to in the aforesaid documents, at the rate quoted for respective item in the item data in SRM.
3. I/ We have paid the Earnest Money Deposit (E.M.D.) online for INR.....and we are aware that this EMD shall not bear any interest till it is with BMC.
4. I / We also agree to keep this e-tender open for acceptance for a period of **180 days** from the date for opening the same and not to make any modifications in its terms and conditions which are not acceptable to the Corporation.
5. I/We hereby further agree to execute agreement in the prescribed pro-forma and shall bear all the charges of whatsoever nature in connection with the preparation, Stamp Duty and execution of the said contract.
6. I / we have offered our rates in the prescribed format and uploaded it along with the bid document.
7. I/We further state that I/We have separately furnished an undertaking / declaration in the form of Affidavit (Annexure-3) on the stamp paper of Rs.200/- (Rupees Two Hundred only) with regards to agreeing to the

terms and conditions in corporate in the bid documents and various declarations as per requirement of BMC and I/We shall abide by them all respect throughout the period of contract.

Yours faithfully,

Address:

.....
.....
.....
.....

**Full Signature of the tenderer with
Official Seal and Address.**

- 1.
- 2.
- 3.
- 4.

Full Names and Residential Address
of all the partners constituting

The firm:

- 1.
.....
.....
- 2.
.....
.....
- 3.
.....

A/c. No.....

Name of the Bank.....

Name of the Branch.....

Annexure – 3
No. NTD/ PSY/ II/ 945 Dated- 13.10.2022
Bid No. 7200037259

Undertaking to be signed by the tenderer
(To be uploaded in PACKET A)

AFFIDAVIT

To
The Municipal Commissioner
Municipal Corporation of Greater Mumbai

Sir,

“I/ we

(full name in capital letters, starting with surname, the Proprietor/ Managing Partner/Managing Director/ holder of Partner allowing of M/s...../ the Business/ establishment /firm/ registered company do hereby, in continuation of the terms and conditions undertaking the Tender form and agreed to by me/us give the following undertaking.

1. “I/We do hereby offer to.....referred to in the specifications and schedule to the accompanying form of Contract at the rates entered in the schedule of rates sent herewith and signed by me/us” (strike out the portions which are not applicable)
2. I/Wedo hereby state and declare that I/we, whose names are given hereinafter in detail with the addresses, have not filled in this tender under any other name or under the name of any after establishment/ firm or otherwise, nor are we in any way related or concerned with the establishment/ firm or any other person, who have filled in the tender for the aforesaid work.
3. I/Wehave filled in the accompanying tender with full knowledge of liabilities and, therefore, we will not raise any objection or dispute in any manner relating to any action/ including forfeiture of deposit blacklisting, for giving any information, which is found to be incorrect and against the instructions and directions given in this tender.
4. I/We further agree and undertake that in the event it is revealed subsequently after the allotment of work / contract to me/us, that any information given by me /us in this tender it false or incorrect. I/we shall compensate the Brihanmumbai Municipal Corporation for any such lapses or inconvenience caused to the Corporation in any manner and will not resist any claim for such compensation on any ground whatsoever. I /We further agree and undertake that I/We shall not claim in such case any amount by way of damage or compensation for cancellation of the contract given to me/us or any work assigned to me/us or is withdrawn by the Corporation.”
5. I/Wehereby confirm that I/We will be able to carry out and reply entered by me/us at the quoted rates as per specifications/ drawings indicated in the tender after compliance of all the required formalities within the specified time.
6. I/We do hereby undertake that we have entered the best price for the subject reply as for the present market rates and that I/we have not entered less price for the subject reply in any other outside agencies including Govt./Semi Govt. agencies and within M.C.G.M. also in similar conditions.

7. I / We agree to comply with fulfill the requirements of all labour laws or other enactments applicable to this supply and abide them throughout the period of contract.
8. I / We agree to abide the regulations of the BMC premises now in force or which may come into force, during the currency of the contract. I / We accept the right of BMC to stop any supervising staff/ labour employed by me / us from entering in the BMC premises if it is felt that the said person is an undesirable element or is likely to create nuisance. BMC will not be required to assign any reason while exercising this right and I/We shall abide by such decision being binding on us.
9. I / We shall not sublet the work to any agency without prior approval of the BMC.
10. I / We understand and accept that our e-tender/contract is liable for rejection/termination and EMD paid by me/us shall be liable for forfeiture by the BMC if-
- a) I / We fail to keep the e-tender open as aforesaid,
 - b) I / We fail to execute the formal contract or make payment of contract deposit when called upon to do so,
 - c) I / We do not commence the supply on or before the date specified by officer/ engineer in his work order/indent.
 - d) I / We fail to produce required information, testimonials or a letter in original whenever called upon to do so or I/We fail to give satisfactory reason for non-production of such information, testimonials, letter etc. within a period of 6 days from receipt of such demand.
11. I/We.....hereby further state and declare that I/We are
- not declared insolvent any time in the past.
 - not debarred/ black listed by either M.C.G.M. / central Govt. / state Govt. / Public sector undertaking/any other Local body from start date of tender notice.
 - not convicted under the provision of IPC or Prevention of Corruption Act., nor any criminal case is pending against me/us in any court of law.
12. I / we do hereby agree that if in future, it comes to the notice of BMC/ if it is brought to the notice of BMC that any disciplinary/penal action due to violation of terms and conditions of the tender which amounts to cheating /depicting of malafide intention during the completion of the contract anywhere in M.C.G.M. or either by any of central Govt. / state Govt. / Public sector undertaking/any other Local body, BMC will be at discretion to take appropriate action as it finds fit.
13. The acceptance of this tender by M.C.G.M. shall constitute a binding contract between me / us and M.C.G.M.
14. I/we further confirm that the information/document submitted by me regarding GST No. (If applicable) is true and correct as per record of GST Department and in the event if it is revealed subsequently after opening of tender or after allotment of work/contract to me/us that any information given by me/us is false or incorrect, I/we shall be debarred from participating in the tenders for BMC for 10 years.
15. I/We, _____ who are proven and reputable manufacturer of _____ (Name & description of the

goods offered in the tender) having factories at _____, hereby certified that do hereby state that I/We have a full-fledged and well established service centre in Mumbai.

16. * I/We, _____ hereby declare that on our establishment there are less than 20 employees/ Labourers and as such it is not mandatory to register our firm under EPF & MP Act 1952.
17. *I/We----- hereby declare that we are using the energy for production purpose. However there are less than 10 employees / Labourers on our establishment.

OR

I/We -----hereby declare that we are not using the energy for production purpose. There are less than 20 employees / Labourers employed in production activity.

As such, the provisions of ESIC Act 1948 are not applicable to our firm and it is not mandatory for us to register the firm under ESIC Act 1948.

(* Strike out if not applicable)

18. I/ We hereby certify that M/s ----- (Name and address of Indian or foreign manufacturer bidder) submit offer and commit, sign finalize and execute order on our behalf. I/We will be directly responsible for all the tender related issues including quality and quantity of the supply. I/We shall supply equipment and raise the bill directly. I/ We certify for adequacy of technical expertise of the product offered and we will give back up support towards supply, spare parts, technical updates and services during warranty, Annual / Comprehensive Maintenance Contract as applicable.

Or

I/ We hereby certify that M/s ----- (Name and Address bidder) who is 100% Indian subsidiary of foreign manufacturer duly registered in India / Subsidiary of principle Foreign Manufacturer duly registered in India / sister concern of Foreign manufacturer duly registered in India /Associate of Foreign manufacturer duly registered in India /joint venture of Foreign manufacturer duly registered in India / affiliate of Foreign manufacturer duly registered in India of _____ (Name and address of foreign manufacturer) are authorized to submit offer and commit, sign finalize and execute order on our behalf is responsible for sales promotions of our entire range of the products in India. I/We will be directly responsible for all the tender related issues including quality and quantity of the supply. I/We shall supply equipment and raise the bill directly. I/ We certify for adequacy of technical expertise of the product offer by M/s ----- (Name and Address of the Indian subsidiary) and we will give back up support towards supply, spare parts, technical updates and services during warranty, Annual / Comprehensive Maintenance Contract as applicable.

Or

I/ We hereby certify that M/s ----- (Name and Address bidder) who Distributor /Dealer / Importer /Traders/agent appointed by _____(Name and address of foreign manufacturer) are authorized to submit offer and commit, sign finalize and execute order on our behalf and is responsible for sales promotions of our entire range of the products in India. I/We will be directly responsible for all the tender related issues including quality and quantity of the supply. I/We shall supply equipment and raise the bill directly. I/ We certify for adequacy of technical expertise of the product offer by M/s----- (Name and Address of bidder)

and we will give back up support towards supply, spare parts, technical updates and services during warranty, Annual / Comprehensive Maintenance Contract as applicable.

19 . "I/We do hereby further undertake that, we have offered the best prices for the subject supply work as per the present market rates. Further, we do hereby undertake and commit that we have not offered/supplied the subject product / similar product / systems or sub systems in the past one year in the Maharashtra State for quantity variation upto – 50% or + 10% at a price lower than that offered in the present bid to any other outside agencies including Govt. /Semi Govt. Agencies and within M.C.G.M. also. Further, we have filled in the accompanying tender with full knowledge of the above liabilities and therefore we will not raise any objection or dispute in any manner relating to any action including forfeiture of deposit and blacklisting, for giving any information which is found to be incorrect and against the instruction and direction given in this behalf in this tender.

I/We further agree and undertake that in the event, if it is revealed subsequently after the allotment of work/ contract to me/us that any information given by me/us in this tender is false or incorrect, I/We shall compensate the Brihanmumbai Municipal Corporation for any such losses or inconveniences caused to the Corporation, in any manner and will not raise any claim for such compensation on any grounds whatsoever. I/We agree and undertake that I/We shall not claim in such case any amount, by way of damages or compensation for cancellation of the contract given to me/us or any work assigned to me/us or is withdrawn by the Corporation."

However, in case of price difference, if it is a result of differential tax structures, different Dollar value of Rupee, considering this aspect, before invoking the penalty, blacklisting etc., I/we will be given a reasonable opportunity of being heard by representing our case as to why such price variation/differential has arisen.

In case, if the explanation submitted by me/us is unsatisfactory then action as stated above including forfeiture of deposit & blacklisting may be taken against me/us.

I/we solemnly confirm the compliance of all the requirements/ Conditions of the Tender documents.

Full name and complete address with

Tel.Nos.& E-mail address of all partners(If applicable)

1. _____
2. _____
3. _____

Signature with Date, Name, & designation of Manufacturer /
100% Indian subsidiary of foreign manufacturer duly registered in India / Subsidiary of principle Foreign Manufacturer duly registered in India / sister concern of Foreign manufacturer duly registered in India /Associate of Foreign manufacturer duly registered in India /joint venture of Foreign manufacturer duly registered in India / affiliate of Foreign manufacturer duly registered in India

OR

Distributor /Dealer / Importer /Traders/agent **of foreign Manufacturer**
(Office Stamp)

WITNESS:

(1) Full Name
And Address
.....
Signature

(2) Full Name
And Address
.....
Signature

Note:-To be filled in and signed by the tenderer and to be submitted on non judicial paper of Rs.200/-duly notarized by Notary Public / First Class Magistrate.) or Equivalent document.

Annexure – 3-A

No. NTD/ PSY/ II/ 945 Dated- 13.10.2022

Bid No. 7200037259

(To be uploaded in Packet ‘A’)

(In case of bid submitted by Authorized Distributor / Dealer / Importer / Traders/ Agent for foreign Manufacturer)

TRIPARTY AGREEMENT BETWEEN BMC, MANUFACTURER AND BIDDER

This agreement made on this theday of, Two Thousand..... between **BMC**, having its registered office at CST, MUMBAI hereinafter referred to as the PURCHASER (1ST Party) and **M/s....., India.** a firm (hereinafter referred to as the “SUPPLIER” which expression where the context admits shall include its successors in interest and assigns of the other part (2nd party) and **M/s.....**(3rd Party as Principle).

Whereas as the PURCHASER is desirous that Supply, Installation, testing and commissioning of the equipment & accessories be done by supplier or manufacturer as per the terms and conditions laid out in tender document of the PURCHASER. Purchaser will follow standard practices as per the terms and condition laid out in the tender document to evaluate the bids submitted by the suppliers or manufacturers. Bidders who unconditionally accept all the terms and conditions of the purchaser will be eligible to bid.

All the suppliers (distributors) have to be authorized by the manufacturers and manufacturers indemnifies that all the terms are acceptable to them as well.

Purchaser will be given 5% bank guarantee by the Manufacturer/ Distributor /Dealer / Importer /Traders/agent for foreign Manufacturer towards the performance of the supplied equipment for the product life cycle (3yrs warranty plus 5 years CMC/AMC) (8 years).

Manufacturer has accepted the bid terms and conditions submitted by his Distributor /Dealer / Importer /Traders/agent for the Comprehensive/Annual Maintenance Contract & Supply Order terms under reference and whereas the Distributor /Dealer / Importer /Traders/agent has agreed to execute the CMC/AMC on the quoted rate, terms and condition as hereinafter referred to at a comprehensive/ annual maintenance cost (Inclusive of taxes, Duties Levies, transportation, handling, insurance, GST etc.)

And whereas various General, technical & commercial negotiation/ correspondences took place between SUPPLIER & PURCHASER as a result of which SUPPLIER’S final offer has been accepted and whereas supply order has already been issued to the SUPPLIER by the PURCHASER vide Ref. no. _____ which has been duly accepted by the SUPPLIER.

NOW THIS AGREEMENT WITNESSED & THE PARTIES AGREES AS FOLLOWS:

1. In pursuance of the agreement and in consideration of Rate only as payable to the Manufacturer/ Bidder, the Manufacturer/ Bidder shall start commence the work in the manner as stated in the agreement.
2. The parties hereunder shall respectively and faithfully abide by the terms and conditions and stipulations contained in this agreement and perform / discharge their part of the obligation of the agreement accordingly.
3. The agreement shall be executed within the purview of the Indian Laws.

4. In this agreement words and expressions shall have the same meanings as are respectively assigned to them in the conditions of agreement herein before referred to.
5. The three sets of agreement shall be signed & 1 set of agreement shall remain with the PURCHASER, BIDDER and with Principle i.e. OEM.
6. IN WITNESS WHEREOF the parties have hereunto set their respective hand seals at Mumbai on the date, month and year first above written.
7. The Supplier has agreed for 5 years CMC/ AMC (with spares) for preventive and breakdown maintenance of the supplied equipment and its accessories in order to ensure proper functioning of the equipment. The CMC/ AMC period will start only after successful completion of warranty period of three years which is further extendable as per DOWNTIME PENALTY clause stipulation as under:

During warranty period of 3 years i.e. 36 months from the date of satisfactory commissioning / installation of the equipment, log book will be maintained at the **Engineering/ User Department**. If the availability of the equipment, during warranty period, falls below 96% i.e. assuming 351 working days in the year of 365 days and similarly 1051 days in three years, the warranty period will be extended for the breakdown days the equipment remains breakdown minimum 96% availability of the equipment in terms of working days.

CMC/ AMC Charges: The CMC/AMC charge has been agreed by all the executors. The charges for CMC/ AMC (with spares) for 5 years for total unit & will start after successful completion of 3 years warranty period.

8. **Scope Of Work:** The scope of work under this agreement for CMC/AMC will be as under:
 - a) The CMC/AMC will be effective from the day after successful completion of warranty/ guarantee period. During CMC/AMC period, the Service Engineer will have to make 04 (four) compulsory Quarterly visits per year for preventive maintenance while breakdown calls (unlimited) will be attended within 72 hours (3 days) from the date & time of lodging of complaint with the supplier / principle through phone / fax/person/post/courier/e-mail. The complaint/message will be sent to the address given in this contract as well as in supply order.
 - b) If the breakdown is attended and rectified within 120 hours (5 days) at our sites, no penalty/ deduction will be made from the CMC/AMC bill.
 - c) If it is not rectified within 120 hours (5 days) i.e. stipulated time by the supplier at our site, deduction will be made @ double the prorata basis CMC/AMC charges per day from the bill after allowing stipulated period of 120 hours i.e. 5 days.
 - d) If the problems are required to be rectified at Service Centre site/workshop/premises, additional 7 days period will be allowed i.e. total 10 days from the day of initial breakdown report. Normal CMC/AMC charges for additional 7 days period will be deducted from the bill of CMC/AMC on prorata basis. If the equipment is not made available in all respect after rectification from the Service Centre site/ premises within 10 days, there will be a provision to deduct @ **double the CMC/AMC charges/ day on prorata basis from the bills for delayed period**.
 - e) The CMC/AMC will be comprehensive and it will include supply, fitment, Maintenance, repair of the equipment, its parts. Arrangement of spares will be the sole responsibility of the Principle Manufacturer and / or its Distributor /Dealer / Importer /Traders/agent (in case of imported item) for which no extra charges will be paid to the party by BMC as it has already been incorporated in CMC/AMC charges.
 - f) In the event of failure of the Dealer/Indian distributor/importer/Trader/agent to execute the CMC/AMC as per agreed TENDER terms and conditions, the entire responsibility to execute the CMC/AMC will be on the Principle Manufacturer/OEM at the quoted cost only.
 - g) In case the Principle Manufacturer changes the Distributor /Dealer / Importer /Traders/agent, it will be the sole responsibility of the Principle Manufacturer/OEM to communicate the same

immediately to BMC management to get the CMC/AMC executed uninterrupted through their reappointed/nominated Distributor /Dealer / Importer /Traders/agent to ensure that there is no discontinuation of the CMC/AMC due to change/re-appointment of Distributor /Dealer / Importer /Traders/agent etc. DEAN OR DMC, CPD or authorized representative will represent BMC for agreement and its further renewals. Performance Bank Guarantee which will remain valid up to the end of 08 year which will be the responsibility of the Principle Company.

- h) The responsibility of supply, installation, testing and commissioning of medical equipment along with 3 years warranty and 5 years Comprehensive Maintenance Contract / Annual Maintenance Contract (As applicable) shall be of Manufacturer and Distributor/ Dealer/ Importer/ Traders/ agent **JOINTLY AS WELL AS SEVERALLY**.
- i) No advance payment will be made to the supplier on a/c of CMC/AMC rather; the payment of AMC/CMC of the medical equipments shall be made on six monthly basis subject to satisfactory completion of maintenance and servicing activities. In case of no Breakdown, failure in providing Quarterly Preventive Maintenance service will lead to nonpayment of proportionate CMC/AMC charges for that six months payment.
- j) This is a firm & fixed price agreement for CMC/AMC till CMC/AMC period. No taxes, duties etc, shall be reimbursed by the PURCHASER separately on this account and no variation/escalation shall be applicable during agreement period.

The CMC/AMC charges are exclusive of Service Tax/VAT which will be paid at actual by BMC separately during the CMC/AMC period.

- k) I/We..... (Manufacturer) and I/We
..... (Distributor /Dealer / Importer

/Traders/agent) hereby further state and declare that I/We are

- not declared insolvent any time in the past.
- not debarred/ black listed by either M.C.G.M. / central Govt. / state Govt. / Public sector undertaking/any other Local body from start date of tender notice.
- not convicted under the provision of IPC or Prevention of Corruption Act., nor any criminal case is pending against me/us in any court of law.

Settlement of Disputes: It is incumbent upon the supplier/Principle OEM to avoid litigation and disputes during the course of the execution. However, if such disputes take place between the contractor and the BMC department, effort shall be made first to settle the disputes at the BMC level.

The supplier/Principle OEM should make request in writing to the BMC for settlement of such disputes /claims within 30 (thirty) days of arising of the cause of disputes/claim failing which no disputes/claims of the supplier shall be entertained by the company.

If differences still persist, in case of parties other than Govt. agencies the redresses of the dispute may be sought in the Court of Law in Mumbai Jurisdiction only.

“ The Supplier shall familiarize with the orders of the State/ Central Govt. applicable to the work, payment of wages Act, Workman’s Compensation Act, Contract Labour (R&A) Act etc. and shall be fully responsible and liable for due observance of the same.”

SIGNED, SEALED & DELIVERED

By the said Supplier (2nd party)
For M/s.

Signature_____

Name:-

Designation :

Address:

By the said (1st party)
For BMC
Dean / DMC (PH)

Signature_____

Name:

Designation:

Address:

By the said (3rd party)
For MANUFACTURER/OEM

IN THE PRESENCE OF (WITNESS)

Signature

Name:

Address:

Signature

Name:

Address:

Special Note-1

- If Bidder is foreign manufacturer or Indian manufacturer or 100% Indian Subsidiary or foreign manufacturer / subsidiary of principal foreign manufacturer, sister concern of foreign manufacturer / associate of foreign manufacturer / joint venture of foreign manufacturer / affiliate of foreign manufacturer (all duly registered in India), then such bidders are allowed to appoint distributor / dealer / agent exclusively for supply of reagents with proper authorization. Under such circumstances, the bidder can seek payments against supplied reagent for CPRT either on their name or appointed distributor / dealer / agent's name. If bidder is foreign / Indian manufacturer or 100% subsidiary of foreign manufacturer, then bidder has liberty to appoint maximum two distributor for supply of reagent.
- If Bidder is a Distributor appointed by foreign manufacturer, then they need to supply equipments and reagents required for Pathological tests. If Distributor has submitted the tender, then they are not allowed to appoint their Distributor for reagent.
- The successful Bidder / Distributor can receive and submit their bill in terms of CPRT only for respective reagents supplied as per CPRT Work Orders for test only.

Special Note-2

If distributor is appointed by foreign /Indian manufacturer for reagent supply for work order of CPRT, then bank details of all the appointed distributors with vendor registration number shall be mentioned in annexure-1.

Special note -3

The bidder/ distributor shall have to submit the relevant annexures/undertaking as mentioned in the tender

Annexure – 3 B
No. NTD/ PSY/ II/ 945 Dated- 13.10.2022

Bid No. 7200037259

Undertaking to be signed by the tenderer

(To be uploaded in PACKET A)

AFFIDAVIT

To
The Municipal Commissioner
Municipal Corporation of Greater Mumbai

Sir,

“I/ we

(full name in capital letters, starting with surname, the Proprietor/ Man aging
Partner/Managing Director/ holder of Partner allowing of M/s...../ the
Business/ establishment /firm/ registered company do hereby, in continuation of the terms and
conditions undertaking the Tender form and agreed to by me/us give the following
undertaking.

11. “I/We do hereby offer
to.....referred to in
the specifications and schedule to the accompanying form of Contract at the rates
entered in the schedule of rates sent herewith and signed by me/us” (strike out the
portions which are not applicable)

12. I/ We hereby certify that M/s ----- (Name and
address of Authorized Indian or foreign manufacturer“s Distributor /Dealer / Importer
/Traders/agent) to supply equipment/ reagents required to carry out test and commit
sign finalize and execute order on our behalf and raise the bill directly for CPRT only.
I/We will be directly responsible for all the tender related issues including quality and
quantity of the supply. I/ We certify for adequacy of technical expertise of the product
offered and we will give back up support towards supply, spare parts, technical updates
and services during warranty, Annual / Comprehensive Maintenance Contract as
applicable.

I/we solemnly confirm the compliance of all the requirements/ Conditions of the
Tender documents.

Full name and complete address with
Tel.Nos.& E-mail address of all partners(If applicable)

1. _____
2. _____
3. _____

**Signature with Date, Name, & designation of
Manufacturer / 100% Indian subsidiary of foreign
manufacturer duly registered in India / Subsidiary of
principle Foreign Manufacturer duly registered in India /
sister concern of Foreign manufacturer duly registered in
India /Associate of Foreign manufacturer duly registered**

in India /joint venture of Foreign manufacturer duly registered in India / affiliate of Foreign manufacturer duly registered in India

(Office Stamp)

WITNESS:

(1) Full Name
And Address

.....
Signature

(2) Full Name
And Address

.....
Signature

Note:-To be filled in and signed by the tenderer and to be submitted on non judicial paper of Rs.200/-duly notarized by Notary Public / First Class Magistrate.) or Equivalent document.

<p>Special Note-1</p> <ul style="list-style-type: none">• If Bidder is foreign manufacturer or Indian manufacturer or 100% Indian Subsidiary or foreign manufacturer / subsidiary of principal foreign manufacturer, sister concern of foreign manufacturer / associate of foreign manufacturer / joint venture of foreign manufacturer / affiliate of foreign manufacturer (all duly registered in India), then such bidders are allowed to appoint distributor / dealer / agent exclusively for supply of reagents with proper authorization. Under such circumstances, the bidder can seek payments against supplied reagent for CPRT either on their name or appointed distributor / dealer / agent's name. If bidder is foreign / Indian manufacturer or 100% subsidiary of foreign manufacturer, then bidder has liberty to appoint maximum two distributor for supply of reagent.• If Bidder is a Distributor appointed by foreign manufacturer, then they need to supply equipments and reagents required for Pathological tests. If Distributor has submitted the tender, then they are not allowed to appoint their Distributor for reagent.• The successful Bidder / Distributor can receive and submit their bill in terms of CPRT only for respective reagents supplied as per CPRT Work Orders for test only.
<p>Special Note-2</p> <p>If distributor is appointed by foreign /Indian manufacturer for reagent supply for work order of CPRT, then bank details of all the appointed distributors with vendor registration number shall be mentioned in annexure-1.</p>
<p>Special note -3</p> <p>The bidder/ distributor shall have to submit the relevant annexures/undertaking as mentioned in the tender</p>

ANNEXURE -4

No. NTD/ PSY/ II/ 945 Dated- 13.10.2022

Bid No. 7200037259

PRO-FORMA for uploading details of EMD and Annexure-3

(To be uploaded in PACKET A)

1	Name of Tenderer		
2	Name of Supply		
3	Department	BYL Nair Hospital	
4	Bid No. & Due Date		
	Details	E.M.D.	Annexure-3 (Affidavit)
a	Amount Rs.		-
b	On line Payment.	Yes	-
c	Date		-
d	Bank Details:-		-
e	IFSC Code:-		-
6	Is original Annexure-3 uploaded?	-	Yes

**Full signature of tenderer
with Official Seal & Address**

NOTE: PRO-FORMA should be on letter head of the tenderer.

ANNEXURE -5

No. NTD/ PSY/ II/ 945 Dated- 13.10.2022

Bid No. 7200037259

(Technical Offer)

(To be upload in Packet 'B')

<u>Item No.</u>	<u>Description of the Items</u>	<u>Quantity</u>
<u>"A-1"</u>	Import Supply for SITC of New Digital EEG Machine along with standard accessories with 3 years warranty period as per tender specifications	1 Nos.
<u>Make</u>		
<u>Model</u>		
<u>A-2</u>	Local Supply for SITC of New Digital EEG Machine along with standard accessories with 3 years warranty period as per tender specifications	1 Nos.
<u>Make</u>		
<u>Model</u>		

Note: 1) Price should NOT be quoted in this Annexure

2) Scope of Supply:- Bidder shall clearly mention the scope of supply **Including standard, essential accessories and** Local brands/supply of external monitor /cameras/computers/external cable, accessories etc. as applicable if any along with make and model.

3) Detailed Service Manual shall be provided with the Equipment.

4) For evaluation of financial ranking of offers, following costs will be considered :

- a. Basic equipment cost
- b. Local Supply
- c. Cost of CMC for 5 years.
- d. Consumables

**Full signature of the Tenderer
With Official Seal and Address**

ANNEXURE - 6

No. NTD/ PSY/ II/ 945 Dated- 13.10.2022

Bid No. 7200037259

(Technical Offer for Spares applicable in case of Annual Maintenance Contract)

(List of Spare parts)

(To be uploaded in Packet 'B')

Not Applicable

Portal copy

ANNEXURE -7

No. NTD/ PSY/ II/ 945 Dated- 13.10.2022

Bid No. 7200037259

(List Of Consumables / accessories)(To be uploaded in Packet 'B')

	Items Description in Commercial Bid	Description of the Items	OEM/ Proprietary	Open/ General
1				
2				
3				
4				
5				
6				
7				
8				
9				
10				
11				
12				
13				

Bidder shall clearly mention the type of consumables/accessories mentioned above i.e. OEM/Proprietary or Open/General with 'Yes' or 'No' comment against each consumables.

The rate quoted for consumables shall be freezed for 8 years, shall be considered for evaluation.

**Full Signature of Tenderer
With Official Seal and Address**

ANNEXURE -7A

No. NTD/ PSY/ II/ 945 Dated- 13.10.2022

Bid No. 7200037259

(List of Accessories /Consumable)

(To be uploaded in Packet 'B')

Item	Items Description in Commercial Bid for single unit	Description of the Items	Original Equipment Manufacturer / Proprietary	Open (other make allowed)/ General	Remark Disposable / Reusable (No of cycles)
The unit should be supplied with following accessories.					
1.					
2.					
The unit should be supplied with following consumables.					
1.					
2.					
3.					
4.					
5.					
6.					
7.					
8.					
9.					

10.					
11.					
12.					
13.					

Bidder shall clearly mention the type of Accessories / Instruments mentioned above i.e. OEM/Proprietary or Open/General with 'Yes' or 'No' comment against each.

Any additional Accessories other than these shall be covered under warranty & CMC.

**Full signature of the Tenderer
With Official Seal and Address**

ANNEXURE -08
No. NTD/ PSY/ II/ 945 Dated- 13.10.2022

Bid No. 7200037259

(To be uploaded in Packet ‘B’)

COMPARISION OF TENDER SPECIFICATION V/S EQUIPMENT SPECIFICATION

Tenderer should submit information in the following proforma.

1. Scan copy of original Technical Brochure“s for quoted model and all other allied equipment“s having technical specifications shall be uploaded. Scan copy of original Technical Brochure“s for quoted model shall be signed and stamped by Original Equipment manufacturer.
2. The reference number asked in column (4) shall be specific to technical particulars asked in column(3). Vague answers such as “we comply”, “same as”, “at the time of DEMO” etc will not be accepted.

(To be uploaded in Packet B)

Sr No	Technical particulars/Description as per tender	Technical particulars/Description of offered Equipment/Model (To be Filled by Bidder)	Catalogue /Brochure / Document Reference No. (Page no./Item no.) (To be Filled by Bidder)	
A	Name of Equipment			
B	Name of Manufacturer			
C	Model of Equipment			
D	New Digital EEG Machine			
	Technical Specification		Speciality	QTY
	<p>Hardware Specification</p> <ol style="list-style-type: none"> 1. Should be 32, Including 7 bipolar all optically isolated with glow-in-the dark overlay Channels 2. System should have 16- bit simultaneous sampling of all input channels with sampling frequency of 1 KHz and ADC resolution less 97 nano volts 3. Impedance measurement both from amplifier and on screen 4. Should give the values of impedance check on screen. 5. Facility for simultaneous Sampling of all EEG channels and Multiple Sampling Rate is must 6. Should have programmable Automatic Photoc Stimulator with 4 Lux white light Stim rate 0.5 to 60 Hz Modes Automatic Manual and Single. Duty cycle 5 min continuous operation in 30 min and Stim and pause time of 1 to 33 sec. 7. System should have wireless EEG monitoring at any time. 8. Should have following specifications <ol style="list-style-type: none"> a) Input impedance : 100 M ohms b) Sensitivity 1 to 200 micro volt per mm c) Noise < 1.5 micro volt Peak to peak d) Built in manual / automatic sine / square wave calibration e) CMRR : above 105 Db f) Low filter Settings : 0.08 Hz to 159 Hz g) High Filter Settings : 15 Hz to 300 Hz h) Sampling rate of 1KHz or more i) ECG Elimination filter in both acquisition and review mode 			

- j) EEG data output in ASCII format
 - k) Display mode ; Overwrite and Page-by-page
 - l) Waveforms freeze facility with simultaneous background recording
9. Should be factory configured

Acquisition Software

- 1. Facility to support multiple users , with individualized operation settings
- 2. Should have facility to define traces in a montage , define calculate channels
- 3. Should have single click montage re-referencing option
- 4. Facility to acquisition and review mode by split screen
- 5. Facility to enter patient date starting the recording or later
- 6. Should have option for user accounts setting for individual protocol use.
- 7. Should have option of changing marking setting background recording
- 8. Waveforms freeze facility with simultaneous background recording
- 9. Should have facility for creating Customized events.
- 10. Should have facility for configurable keyboard and mouse keys.
- 11. Should have facility for appending a exiting file append

Review Software

- 1. Facility for Prune/Trim down data to specified events.
- 2. Facility for Zoom/Magnify EEG trace, copy & paste of EEG waveforms to reports and presentations.
- 3. Facility to search EEG.
- 4. Facility for viewing several recordings in tiled or cascading windows.
- 5. Should have option of setting up three different scroll speed for the different set of data display.
- 6. Should have facility for time cursor for easy correlation among different time base.
- 7. Should have facility for EEG Scoring & frequency detection / classification.
- 8. Facility to Review the data recorded from this system on a CD / DVD ; any PC without the need of Loading additional review Software.
- 9. Should have facility for Single click editing.
- 10. Should have facility for slide show feature for presentation.
- 11. Should have facility for hiding individual channel, Changing sensitivity & filters.
- 12. Should have algorithm for Seizure onset detection, Changing sensitivity & filters.
- 13. Should have trend analysis for Long term recording with easy correlation or EEG data
- 14. Should have trending for physiological parameters along EEG data.
- 15. Should have facility for Opaque Video Window for EEG data review.
- 16. Should have facility for individual password protection patient data for different users.
- 17. Should have CSD / Voltage mapping for the selected Channels.
- 18. Facility for Automatic generation of reports without MS office.

Should be supplied with

- 1. Should be supplied with OEM Tested PC with following or better specification :-
 - a) Desktop PC with i5 processor or better.
 - b) 4 GB RAM or more
 - c) 1TB or More HDD
 - d) DVD writer
 - e) 21” or more color display monitor.
- 2. Should be supplied following consumables :-
 - a) 12 sets of Reusable EEG AG electrodes
 - b) Conduction paste (400 * 10 set) – 05 set
 - c) Cleaning gel (250 gms Or more) – 05 set
 - d) Two Sets of Sensor Kit

	<ol style="list-style-type: none"> 3. Should be supplied with External quick connect box for poly Somnography studies with 5 set of compatible electrodes 4. Should be supplied with appropriate UPS 5. Should be supplied with appropriate trolley for system with all mounting options should be factory fitted. 6. Should be supplied with B/W laser jet printer. <p><u>Should be supplied with Video camera with following minimum specs</u></p> <ol style="list-style-type: none"> 1. Image device 1/4 type Ex view HAD CCD 2. Number of effective pixels Approx.0.44 Megapixel. 3. True Day / Night Mode. 4. Auto-Focus Zoom Leans 5. Optical Zoom 36x , Digital zoom 12x , Total Zoom 432x <p><u>Database Administration Software</u></p> <ol style="list-style-type: none"> 1. Network supported patient and test management software for patient administration & review. 2. Should have data archiving, deleting & copying facility. 3. The offered software should be HL7 Compliant. <p><u>Safety & Quality Certification</u></p> <ol style="list-style-type: none"> 1. The offered system should be USFDA approved. 2. The offered system should be CE approved 3. Should comply with IEC 60601 standards for electrical safety.
GENERAL REQUIREMENTS:	
	<ol style="list-style-type: none"> 1. Three Years Comprehensive Warranty to be follows by 5 years CMC. Technical support, required spares and consumables should be ensured For two years after initial 3+5 years period is over. 2. It should by CE Certified by European Notified Body (under MDD) Along with declaration of conformity or US FDA approved. 3. Demonstration of quoted model is compulsory. 4. Power supply : 230 V = 15 % , 50 Hz = 3 % 5. Service Training to MEC Engg. And Operational training to user Department. 6. Operating and detail service manual should be provide. 7. Tropicalization: Operating Temperature: 40 C. Storage Temperature: 60 C. Relative Humidity: Upto 90% non-condensing.

Note:-The quoted product shall be available on the current official website of the manufacturer and the website link/ web address shall be provided in Annexure- 8

I/We have gone through all the details tender specification of BMC and offered our specification as mentioned above. I also undertake to supply the equipment as per same specification quoted by me.

**Full Signature of the tenderer
with Official Seal & Address**

Annexure-9A

No. NTD/ PSY/ II/ 945 Dated- 13.10.2022

Bid No. 7200037259

PRO-FORMA FOR MANUFACTURER'S LETTER

(If tender is submitted by Indian or foreign manufacturer)

(To be uploaded in PACKET A)

**To,
Municipal Commissioner,
M.C.G.M. Mumbai.**

Sir,

Reference: - Your E-Tender Document No. _____ dated _____.

I/ We , _____ who are an established and reputed manufacturer of (name of medical equipment) having factory/factories at _____, hereby state that we have (name of medical equipment) manufacturing unit/units as per tender condition. We hereby agree to manufacture the (name of medical equipment) as per the tender specification.

Also I/we declare that our manufacturing unit has output of _____ units /year and during previous five years manufactured _____ units, year wise breakup is as follows.

1. _____
2. _____
3. _____
4. _____
5. _____

We also hereby extend our full warranty, Annual Maintenance Contract, Comprehensive Maintenance Contract as applicable for the goods and services offered for supply of medical equipment against this tender document.

Yours faithfully

**(Signature with Date, Name, & designation and stamp.) of
manufacturer i.e. M/s. _____**

- Note :**
- 1) This letter shall be on the letter head of the manufacturing firm in same format and shall be signed by a person competent and having the power of attorney to legally bind the manufacturer.
 - 2) Original letter shall be uploaded during the submission of Tender.

Annexure-9B

No. NTD/ PSY/ II/ 945 Dated- 13.10.2022

Bid No. 7200037259

PRO-FORMA FOR MANUFACTURER'S LETTER

(For foreign manufacturer's only)

(To be uploaded in PACKET A)

To,
Municipal Commissioner,
M.C.G.M. Mumbai.

Sir,

Reference: - Your E-Tender Document No. _____ dated _____.

I/ We _____ who are an established and reputed manufacturer of (name of medical equipment) having factory/factories at _____, hereby state that we have (name of medical equipment) manufacturing unit/units as per tender condition.

Our 100% Indian subsidiary / subsidiary of Principle foreign manufacturer /sister concern/associate/affiliate/joint venture- registered in India (In case of Foreign Manufacturer only) are submitting this tender against your requirement as contained in the above referred tender document for the above materials. We hereby agree to manufacture the (name of medical equipment) as per the tender specification.

I/We state that the price quoted by M/s _____ Our 100% Indian subsidiary / subsidiary of Principle foreign manufacturer /sister concern/associate/affiliate/joint venture- registered in India for this tender is reasonable and not higher than what we would have quoted, had we participated in this tender.

Also I/we declare that our manufacturing unit has output of _____ units /year and during previous five years manufactured _____ units, year wise breakup is as follows.

1. _____

2. _____

3. _____

4. _____

5. _____

We also hereby extend our full warranty, Annual Maintenance Contract, Comprehensive Maintenance Contract as applicable for the goods and services offered for supply of medical equipment against this tender document.

Yours faithfully

(Signature with Date, Name, & designation and stamp.) of manufacturer i.e. M/s. _____

Note: 1) This letter shall be on the letter head of the manufacturing firm in same format and shall be signed by a person competent and having the power of attorney to legally bind the manufacturer.

1) Original letter shall be uploaded during the submission of Tender.

Annexure-9C
No. NTD/ PSY/ II/ 945 Dated- 13.10.2022

Bid No. 7200037259
PRO-FORMA FOR MANUFACTURER'S LETTER
(For Foreign manufacturer's only)
(To be uploaded in PACKET A)

To,
Municipal Commissioner,
M.C.G.M. Mumbai.

Sir,

Reference: - Your E-Tender Document No. _____ dated _____.

I/ We _____ who are an established and reputed manufacturer of (name of medical equipment) having factory/factories at _____, hereby state that we have (name of medical equipment) manufacturing unit/units as per tender condition.

I/We ourselves hereby certify that M/s _____ Distributor /Dealer / Importer /Traders/agent appointed by us are submitting this tender against your requirement as contained in the above referred tender document for the above materials. We hereby agree to manufacture the (name of medical equipment) as per the tender specification.

I/We state that the price quoted by M/s _____ Distributor /Dealer / Importer /Traders/agent appointed by us in India for this tender is reasonable and not higher than what we would have quoted, had we participated in this tender.

Also I/we declare that our manufacturing unit has output of _____ units /year and during previous five years manufactured _____ units, year wise breakup is as follows.

1. _____
2. _____
3. _____
4. _____
5. _____

We also hereby extend our full warranty, Annual Maintenance Contract, Comprehensive Maintenance Contract as applicable for the goods and services offered for supply of medical equipment against this tender document.

Yours faithfully

(Signature with Date, Name, & designation and stamp.)
of manufacturer i.e. M/s. _____

- Note:** 1) This letter shall be on the letter head of the manufacturing firm in same format and shall be signed by a person competent and having the power of attorney to legally bind the manufacturer.
- 2) Original letter shall be uploaded during the submission of Tender.

Annexure-9D
No. NTD/ PSY/ II/ 945 Dated- 13.10.2022

Bid No. 7200037259
PRO-FORMA FOR DISTRIBUTOR APPOINTED BY INDIAN/FOREIGN
MANUFACTURERS

(To be uploaded in PACKET A)

To,
Municipal Commissioner,
M.C.G.M. Mumbai.

Sir,

Reference: - Your E-Tender Document No. _____ dated _____.

I/ We _____ who are an established and reputed manufacturer of (name of medical equipment) having factory/factories at _____, hereby state that we have (name of medical equipment) manufacturing unit/units as per tender condition.

I/We ourselves hereby certify that M/s _____ Distributor /Dealer / Importer /Traders/agent appointed by to supply **reagents** required to carry out test and commit sign finalize and execute order on our behalf and raise the bill directly against your requirement for CPRT only as contained in the above referred tender document for the above materials. We hereby agree to manufacture the (name of medical equipment/Reagents) as per the tender specification.

We also hereby extend our full warranty, Annual Maintenance Contract, Comprehensive Maintenance Contract as applicable for the goods and services offered for supply of medical equipment against this tender document.

Yours faithfully

(Signature with Date, Name, & designation and stamp.)
of manufacturer i.e. M/s. _____

ANNEXURE -10
No. NTD/ PSY/ II/ 945 Dated- 13.10.2022

Bid No. 7200037259
(To be uploaded in Packet B)

EXPERIENCE CERTIFICATE

“M/s _____ have supplied their model _____ to our institution in _____ (month/year). The unit is working satisfactorily and the service support is adequate”.

Signature and designation of the
Authorized officer issuing certificate

- NOTE:** 1) Experience Certificate in respect of supply of a ___unit to State Government / Central Government or their undertaking /-Semi Government Bodies / Local bodies / Large Corporate hospitals - more than 200 beds (without disclosing rates therein) should be supplied in the above mentioned format.
- 2) The above mentioned certificates which must be valid and current on the due date should be uploaded.
- 3) Experience Certificate should be in the name of Bidder **or** Manufacturer. Scanned copies shall be uploaded in the Packet “B”. **Bidder/Manufacturer shall provide certified copies of the Executed purchase orders along with completion certificates in support of the experience.**

Proforma for Statement of Experience Certificate

(For the period of last five years)

No. NTD/ PSY/ II/ 945 Dated- 13.10.2022

Bid No. 7200037259

(To be uploaded in Packet 'B')

Tender Reference No. : _____

Date of Opening : _____

Time : _____

Name & Address of the Tenderer: _____

Name & Address of manufacturer: _____

Order placed by (Full address of Purchase/ Consignee)	Description and quantity of ordered goods and services	(attached documentary proof)**
1	2	3

Signature & seal of the Tenderer

Note : Experience Certificate should be in a name of the bidder **or** manufacturer.

Bidder/Manufacturer shall provide certified copies of the Executed purchase orders along with completion certificates in support and performance certificates of the experience.

Specify how much quantity of products were supplied to the State Government / Central Government or their undertaking / Semi Government Bodies / Local Bodies/ Large Corporate hospitals - more than 200 beds as shown below. (Use separate sheet, if necessary)

ANNEXURE -11

No. NTD/ PSY/ II/ 945 Dated- 13.10.2022

**Bid No. 7200037259
(To be uploaded in Packet 'A')**

AUTHORISATION LETTER FOR ATTENDING TENDER OPENING

To,
The Municipal Commissioner,
M.C.G.M.

Subject: Tender No. _____
due on

Sir,

Mr.....has been authorized to be present at the time of opening of above tender due on _____ at 16:00 hrs on my/our behalf.

Yours faithfully,
Signature and seal of the tenderer

Specimen Signature of representative

Note:- Photo ID of Representative is compulsory

Annexure – 12
No. NTD/ PSY/ II/ 945 Dated- 13.10.2022

Bid No. 7200037259

(To be uploaded in Packet ‘A’)

Pro-forma of **Articles of Agreement**’ for the purchase of equipment at the
M.C.G.M. Hospital,

Quotation / Tender due on _____

**Standing Committee Resolution No _____ Dated _____/Mayor’s/ Addl. Municipal
Commissioner’s/DMC’s/Dean (Nair) Sanction No. _____
Dated _____**

Contract for Supply / work of : _____

Case No. _____ of _____

During the period from _____ to _____

THIS AGREEMENT MADE ON THIS _____ Day of _____

Two Thousand _____ Between _____

(Partner /Proprietor’s Full Name) in habitant/s of Mumbai, carrying on business at

in Mumbai under the style and name of Messer’s _____ for and on behalf of
himself / themselves, his / their heirs, executors, administrators and assigns (Hereinafter called „ the
Contractor/s”) of the **FIRST PART** and _____
Shri/Smt. _____ the Dy. Municipal Commissioner
(C.P.D.)/Dean (Nair) in which expressions are included unless such inclusion is inconsistent with the
context or meaning therefore include Dy. Municipal Commissioner (PH) / Dean (Nair) and any officers of
Brihanmumbai Municipal Corporation authorized by the Dy. Municipal Commissioner (PH)/ Dean (Nair)
and shall also include their successors & assign / assignee for the time being holding office, of the
SECOND PART and the Municipal Corporation of Greater Mumbai (Hereinafter called, the
Corporation”) of the **THIRD PART**.

WHEREAS the Municipal Commissioner for Greater Mumbai has interallia deputed under Section 56
and 56 (b) of the Mumbai Municipal Corporation Act 1888 his powers, functions and duties under the
provisions contained in Chapter III of the Mumbai Municipal Corporation Act 1888 to the Dy. Municipal
Commissioner (PH) /Dean (Nair)

AND WHEREAS the Dy. Municipal Commissioner (PH) / Dean (Nair) in pursuance of the power vested
in him / her under the provision of the Mumbai Municipal Corporation Act 1888 and in accordance with
the provision of the said Act, invited Tender / Quotation for supply of the Equipment and / or certain work
mentioned in the schedule / specification here to annexed.

AND WHEREAS the contractor/s has/have submitted Tender for the Supply of the Equipment and / or work thereof and his / their said Tender was accepted by the Dy. Municipal Commissioner (PH)/ Dean (Nair) on the terms and conditions hereinafter specified.

AND WHEREAS the said Contractor/s has / have paid deposit of Rs. _____ (Rs. _____) in the office of Dy. Municipal Commissioner (PH)/ Dean (Nair) as Contract Deposit for the due and faithful performance of this contract OR has / have furnished the General Undertaking and Guarantee for Rs. _____ (Rs. _____) of Bank, for the payment interalia of the said amount of the Contract Deposit in the office of Dy. Municipal Commissioner (PH)/Dean (Nair) for the due and faithful performance of this contract.

NOW THESE PRESENTS WITNESS and it is hereby agreed and declared between and by the parties hereto as follows:

Contract Period

That this Contract shall be deemed to have commence as from and after _____ Day of _____ Two Thousand _____ and shall continue in force, subject to the power of the Dean (Nair)/ Ch.M.S./E.H.O for the time being to determine the same previously as hereinafter mentioned until _____ Day of _____ Two Thousand _____ Or until such time as the Supply / work herein mentioned and shall have been completed and certified for by the Dean (Nair)/ Ch.M.S./E.H.O. / purchasing Officer as being of good quality and in good working order.

Contract deposit:

Successful tenderer shall have to pay a contract deposit @ 5% of the total contract cost in the form of Bankers' Guarantee from the Bankers approved by the Brihanmumbai Municipal Corporation & same will be retain upto completion of AMC/CMC period.

Supply to be made according to the Order

The Contractor/s during the continuance of this contract shall supply the Equipment as per the specification of the Tender Form and/or carry out any and/or works specified in the Tender Form as per the order by the Dean (Nair)/ Ch.M.S./E.H.O. or any other Officer of the Corporation authorized in this behalf. (Such order to be in writing and signed by the said Officer) to the entire satisfaction of the Dean (Nair)/Ch.M.S./E.H.O or purchasing Officer, within stipulated period after receipt of the respective Order/opening of Letter of Credit.

3(a). **Failure to execute Orders**

If the Contractor/s fail to comply with the orders and / or carry out the work within the period stipulated, the Municipal Commissioner/ Dean (Nair)/ Ch.M.S./ E.H.O. purchasing Officer shall exercise his discretionary power to recover from the Contractor/s as agreed, liquidated damage or by way of penalty as may deem reasonable under the circumstance and the same shall be recovered from any dues of the Contractor/s.

3(b). **Period**

Unless otherwise stated elsewhere in this Contract, Equipment shall be delivered by the Contractor/s within stipulated period from the date of receipt of Order / Opening of Letter of Credit by the Corporation.

Place of Delivery

The Equipment ordered for shall be delivered by the Contractor/s at BMC. Hospital, or at such other Office or Establishment of the Corporation, situated within the limits of Greater Mumbai as may mentioned in the respective Order. All charges for carriage and / or delivery thereof and/or stacking at such place/s shall be borne by the Contractor/s. The said Equipment to be supplied shall be new and of sound quality and to be in proper working condition. The defective and / or damaged part and / or any other non-working functional part of the said Equipment shall be replaced forthwith by the Contractor/s and for which no charge of any nature whatsoever, shall be paid by the Brihanmumbai Municipal Corporation

Quality

The Equipment supplied by the Contractor/s in accordance with the contract, shall be new and of the best quality and in working condition of their respective kinds, in accordance with the Municipal specifications, if any and of the exact size, kind and description required and shall be subject to the approval of the party or parties signs the same and in case of their not being approved shall be liable to be rejected.

Penalty for Inferior Supply

If the equipment supplied is found of inferior quality or not as per the specification, the Contractor shall replace the Equipment within one month from the date of intimation at the risk & cost of the Contractor and also liable to pay the fine imposed by the Municipal Commissioner, failing which Earnest Money Deposit & Contract Deposit of the Contractor shall be forfeited & the Tenderer shall be liable for penal action, including Blacklisting & etc. In addition to forfeiture of Earnest Money Deposit & Contract Deposit, if any fine is imposed by the Municipal Commissioner the same shall be payable by the contractor immediately on demand, failing which the same shall be recovered from other dues of the Contractor by the Corporation.

Risk & Cost Purchase

In case the Contractor/s, shall at any time during the continuance of these presents fail to supply satisfactorily the equipment within the prescribed time as herein provided and or in case shall fail at once to replace any part/s that may have been rejected as herein provided with other of approved quality, the Commissioner shall be at liberty forthwith to procure the same in the open market at the risk and cost of the contractor/s. Similarly if the work underlying the contract is not executed satisfactorily within the stipulated period or after the same having been disapproved wholly or partly is not rectified or re-done to the satisfaction of the Officer in Charge within the said specific period, the Commissioner shall get the same executed or rectified or re-done through any other agencies, at the entire risk of the contractor/s as to cost and consequences. The extra cost thereof (if any) and all expenses thereby incurred, to a maximum of 15 % shall be payable by and/or may be deducted from any moneys due or become due to the Contractor/s under this or any other contract/s between the Contractor/s and the Corporation. The Commissioner may, however fix such other subsequent date as he may think fit by which the delivery of the said article and or execution of the said work shall be completed.

Submission of Bill

The Contractor/s on completion of the delivery of the Equipment and after satisfactory Installation and commissioning of the Equipment and / or completion of the work mentioned in the respective order, shall present his/their bills in duplicate to the purchasing Officer within 8 (eight) days after satisfactory commissioning of the said Equipment.

Monetary dealings with the Municipal Employees

The Contractor/s shall not lend to or borrow from, or have or enter into any monetary dealings or transactions, either directly or indirectly, with any Municipal Employees, and if he / they or any of them shall do so, the Municipal Commissioner shall be entitle to terminate this contract forthwith and forfeit the Earnest Money Deposit / Contract Deposit without prejudice to the other rights and remedies of the Corporation, claim damages from the Contractor/s for the breach of the Contract.

Breach of Contract

In case of failure on the part of the Contractor/s at any time during the continuance of this Contract to comply with any of the condition herein contained or in case of any breach whatsoever of any portion of this contract, the Commissioner shall be at liberty, absolutely to determine the same by giving the Contractor/s one calendar month's previous notice in writing of his intention to do so and in such case the Contractor/s shall be responsible for and shall make good to the Corporation all loss, cost and damage of every description which the Corporation may sustain in consequence of such failure or breach or determination of the Contract and without prejudice to generality of the foregoing, the said sum of Rs. _____ deposited as Earnest Money Deposit & Contract Deposit as aforesaid shall be absolutely forfeited to the Corporation as liquidated damages for such failure or breach or determination of the contract.

Dissolution of the Contract

The Contractor/s shall not at any time dissolve partnership in respect of this contract or otherwise, change or alter their respective interests therein or assign, sublet or make over the present contract or the benefit thereof or any part thereof to any person/s whomsoever without the previous consent in writing of the Municipal Commissioner for the time being. In case the Contractor/s shall at any time commit any breach of this covenant then the Earnest Money Deposit / Contract Deposit shall be forfeited to the Corporation and shall be retained by the Corporation as and for liquidated damages.

Disputes etc to be decided by the Commissioner

If any dispute or difference shall arise between the Dean (Hospital) or other officer aforesaid on the one hand and the Contractor on the other hand, concerning the supplies to be made by the contractor/s under these present or any of them or the quantity or quality thereof the delivery, stacking measurement, weighment for making thereof or other action taken, or purchasing respectively to have been imposed or taken under these presents or regarding any default or alleged default or illegal or improper action on the part either of the Contractor or of the Dean (Nair)/ Ch.M.S./E.H.O. or other Officer aforesaid or the mode of carrying out any giving effects to provisions of these presents, or concerning the meaning or intention of this contract or any part thereof or concerning any certificate or order made or purporting to have been made hereunder, or in any way whatsoever relating to interest of the Corporation or of the contractor, every such dispute and difference shall from time to time be referred to and be settled and decide by the Commissioner, who shall be competent to enter upon the subject matter of such dispute or difference with or without formal reference or notice to the Contractor or others concerned, or any of the and the Municipal Commissioner shall decide the same.

Commissioner's direction & decisions to be final and binding

The directions, decisions, certificates, orders and awards given and made on such reference as aforesaid of the Commissioner (which said direction, decisions, certificates, orders and awards respectively may be made from time to time) shall be final and binding upon the Corporation and the Contractor and shall not be set aside on account of any technical or legal defects therein or in the Contract, or on account of any formality, omission, delay or error of proceedings or on any ground or for any pretence, suggestion, charge insinuation of fraud, collusion and etc.

The Commissioner not compellable to defend or answer any suit relating to any certificate or award made by him.

The Commissioner shall not be made party to be required to defend or answer any action, suit or proceeding at the instance of the Corporation or the Contractor nor shall be compellable by any proceeding whatsoever to answer or explain and matter relating to any certificate or award made by him or to state or show how or why or on what grounds he settle, ascertained or determined or omitted to settle, ascertain or determine in any manner whatsoever, nor shall he be compellable to state or give his reasons for any proceeding whatsoever which he may take or direct to be taken in or about, or show to any person or persons for any purpose whatsoever any document whatsoever or any calculations or memoranda whatsoever in his possession or power relating thereto.

Corporation's lien over all moneys due to the Contractor or his deposit

The Corporation shall have a lien on and over all or any moneys that may become due and payable to the Contractor/s under these present and or also on and over the deposit or security, amount or amounts made under this contract and which may become repayable to the Contractor/s made the conditions in that behalf herein contained, for or in respect of any debt or sum that may become due and payable to the Corporation by the Contractor/s either alone or jointly with another or others and either under this or under any other contracts or transactions of any nature whatsoever between the Corporation and the Contractor/s and also for or in respect of any Municipal Tax or Taxes or other money which may become due and payable to the Corporation by the Contractor/s either alone or jointly with another and others under the provision of the Mumbai Municipal Corporation Act, or any other Statutory enactment or enactment in force in modification or substitution thereof. AND further that the Commissioner on behalf of the Corporation shall at all times be entitled to deduct the said debt or sum or tax due by the Contractor/s from the moneys, security or deposit which may become payable or returnable to the Contractor/s under these presents provided however that nothing in this clause shall apply to any moneys due and payable by the Contractor/s in his/ their capacity as a trustee/s either alone or jointly with others. The provisions of this conditions shall also apply and extended to the Banker's Guarantee if any given by the Contractor/s either in addition to or in substitution of the cash or contract deposit to be made under this contract.

Termination of the Contract

These presents in every clause matter and thing herein contained shall cease and determined on the expiry of the guarantee period on installation and satisfactory commissioning and performance of the said Machine. (Unless the same shall have been previously determined by the Commissioner as hereinbefore provided) except only as to the rights and remedies of the parties hereto in respect of any clause or thing herein contained which may have been broken or not performed.

Return of the Contract

If the Contractor/s shall duly and faithfully carry out this contract and shall duly satisfy all claims properly chargeable against him / them hereunder the said sum of Rs. _____ shall be returned to the Contractors and any balance due to the Contractor/s under these present shall at the same time be paid to him / them.

Banker's Guarantee

In the event of the said deposit of Rs. _____ having been made by the Contractor/s by delivery to the Commissioner of the General Undertaking and Guarantee of the Bankers of the Contractor/s under any of the provision of this Contract becoming subject to or liable for any penalty or damages liquidated or unliquidated or of the said deposit of Rs. _____ becoming forfeited as hereinbefore mentioned and in any such case the amount of any such penalty or damages and the deposit so forfeited if not previously paid to the Commissioner shall immediately on demand be paid by the said Bankers to and may be forfeited by the Commissioner under and in terms of the said General Undertaking and Guarantee. If no penalty or damage or forfeiture of deposit claimable from or against the Contractor/s and Bankers shall at the expiration of this contract be freed and released from the obligations of the said General Undertaking and Guarantee in respect of this contract without

prejudice, however, to the continuing liability of the Contractor/s and of the said Bankers and the right of the Commissioner and / or the Corporation to claim subsisting Tender or Contract entered into by the Contractor/s with Commissioner and / or the Corporation.

Partnership

Every receipt for money which may become payable or for any security which may become transferable to the Contractors under these present shall if signed in the partnership name by any one of the Contractor/s be of a good and sufficient discharge to the Commissioner and Corporation in respect of the money or security purporting to be acknowledged thereby and in the event of the death of any contractors, during the pendency of this contract it is thereby expressly agreed that every receipt by any of the surviving Contractor/s shall if so signed as aforesaid, be a good and sufficient discharge as aforesaid. PROVIDED that nothing in this clause contained shall be deemed to prejudice or affect any claim which the Commissioner or Corporation may hereafter have against the legal representatives of any Contractor/s so dying or in respect of any breach of any of the conditions hereof. PROVIDED ALSO that nothing in this clause contained shall be deemed to prejudice or affect the respective rights or obligations of the Contractor/s and of the legal representatives of any deceased Contractor/s inter se.

Charges

All costs, charges and expenses incurred in connection with this contract including stamp duty and all other disbursements, shall be paid by the Contractor/s.

Singular – Plural

Words in the Singular number shall include the plural and plural the singular.

Meaning

The Word „The Municipal Commissioner“ or „Commissioner“ wherever they occur in this Tender or in the Contract shall be construed to mean „Additional Municipal Commissioner „.

Acknowledgement

Every notice served upon any one of the Contractor/s in pursuance of the Terms and Conditions of this Contract shall be deemed to have been duly served upon the Contractor/s if it is addressed to the place of the Contractor/s given by them and duly posted, even if the same may not have actually reached / received by them.

Penalty

If the contractor fails to comply with the order within the delivery period stipulated, Dean(Nair)/ the Municipal Commissioner/ D.M.C. (PH)/ Dean(Nair)/ Ch.M.S./ E.H.O./ Intending Officer shall exercise his discretionary power either :-

To recover from contractor as agreed, the liquidated damages or by way of penalty half percent of the price of the equipment which the contractors has failed to deliver as aforesaid per week or part thereof during which the delivery of such equipment may be in arrears subject to maximum limit @ 10% of the balance amount of the stipulated price of the equipment undelivered. Such penalty is to be deducted always by the consignee from the contractors balance bill, B.G. or EMD or any money due to the contractor from Brihanmumbai Mahanagarपालिका.

OR

To cancel the contract and orders and forfeiture of EMD, contract Deposit and blacklisting the firm/company along with their partners/ directors.

Guarantee and repair during the guarantee period

The Contractor/s shall for a period of Thirty Six calendar months after the acceptance and satisfactory Installation and commissioning of the equipment, maintain, uphold and keep them in thorough repair and working order at their own cost and expenses and to the entire satisfaction of the Municipal Commissioner or the Dean (Nair)/Ch.M.S /E.H.O. or the purchasing Officer, the entire Machinery / Equipment and shall also be responsible for and be liable under the provisions of this clause to make good any defect that may during that period develop in the normal and proper working of the Machinery / Equipment. In case of repairs of Machinery / Equipment which is not manufactured in India, the manufacturer, the 100% Indian subsidiary of foreign manufacturer, Subsidiary of principle Foreign Manufacturer / sister concern of Foreign manufacturer /Associate of Foreign manufacturer /joint venture of Foreign manufacturer duly registered in India / affiliate of Foreign manufacturer duly registered in India Distributor /Dealer / Importer /Traders/agent during the guarantee / warranty period shall bear all the taxes, custom duties, levies, to & fro cost of transportation etc. of the Machinery / Equipment while the same is taken away from India and returned to India (i. e. Municipal Hospital) duly repaired by the Manufacturer. During the entire period of guarantee the Tenderer shall replace the equipment and or part of the equipment entirely on its break down / non functional, which shall be at the cost of the Tenderer and includes the labour charges, transport charges and etc. shall also be borne by the Tenderer. The tenderer should assure an up-time guarantee of at least 96% (calculated on the basis of 24 hours a day and seven days a week). If this is not done, a penalty @ 1% per day of Contract Cost of equipment will be imposed on the tenderer and same will be recovered from Contract Deposit or payment due if any.

Maintenance contract:

i. Service and annual maintenance contract:

The successful tenderer shall have to enter into Annual Maintenance Contract for at least five years after the completion of warranty period of 36 months at the rate of 3% of equipment cost per year, rate will be fixed for 5 years. The Annual Maintenance Contract shall include the repair and maintenance of equipment and plant and all accessories supplied by the tenderer as a part of this tender. It is the responsibility of the tenderer to see that the equipment and all accessories are maintained in proper functioning condition, whether any spare parts/accessories be manufactured by the tenderer or not.

- a)** The tenderer should assure an up-time guarantee of at least 96% (calculated on the basis of 24 hours a day and seven days a week). During AMC period, the Service Engineers will have to make 04(four) compulsory Quarterly visits per year for preventive maintenance while breakdown calls (unlimited) will be attended within 72 hours (3 days) from the date & time of lodging of complaint with the Service Engineer through phone / fax/person/post/courier/e-mail. A service call shall be attended even on Sundays and Public Holidays. The complaint/message will be sent to the address given in this contract as well as in supply order.
- b)** If the breakdown is attended and rectified within 120 hours (5 days) at our site, no penalty/ deduction will be made from the AMC bill.
- c)** If it is not rectified within 120 hours (5 days) i.e. stipulated time by the Service engineer at our site, deduction will be made @ double the prorata basis AMC charges per day from the bill after allowing stipulated period of 120 hours i.e. 5 days.
- d)** If the problems are required to be rectified at Service Centre site /workshop / premises, additional 7 days period will be allowed i.e. total 10 days from the day of initial breakdown report. Normal AMC charges for additional 7 days period will be deducted from the bill of AMC on prorata basis. If the equipment is not made available in all respect after rectification from the Service Centre site/ premises within 10 days, there will be a provision to deduct @ **double the AMC charges/ day on prorata basis from the bills for delayed period.**

If Only cost of spare parts and consumables will be paid separately as per the rate quoted for spares & consumable as per list uploaded while submission of tender.

OR

ii. Service and comprehensive maintenance contract:

The successful tenderer shall have to enter into comprehensive Maintenance contract for at least five years after the completion of warranty period of 36 at the rate of 5% of equipment cost per year, rate will be fixed for 5 years. The comprehensive Maintenance contract shall include the equipment and all accessories supplied by the tenderer as a part of this tender. It is the responsibility of the tenderer to see that the equipment and all accessories are maintained in proper functioning condition by providing spare parts where required, whether such spare parts/accessories be manufactured by the tenderer or not.

- a)** The tenderer should assure an up-time guarantee of at least 96% (calculated on the basis of 24 hours a day and seven days a week). During CMC period, the Manufacturer's Service Engineers will have to make 04(four) compulsory Quarterly visits per year for preventive maintenance while breakdown calls (unlimited) will be attended within **72 hours (3 days)** from the date & time of lodging of complaint with the Service Centre through phone / fax/person/post/courier/e-mail. A service call shall be attended even on Sundays and Public Holidays. The complaint /message will be sent to the address given in this contract as well as in supply order.
- b)** If the breakdown is attended and rectified within 120 hours (5 days) at our sites, no penalty/ deduction will be made from the CMC bill.
- c)** If it is not rectified within 120 hours (5 days) i.e. stipulated time by the Service Engineer at our site, deduction will be made @ double the prorata basis CMC charges per day from the bill after allowing stipulated period of 120 hours i.e. 5 days.
- d)** If the problems are required to be rectified at Service Centre site / workshop / premises, additional 7 days period will be allowed i.e. total 10 days from the day of initial breakdown report. Normal CMC charges for additional 7 days period will be deducted from the bill of CMC on prorata basis. If the equipment is not made available in all respect after rectification from the Service Centre site/ premises within 10 days, there will be a provision to deduct @ **double the CMC charges/ day on prorata basis from the bills for delayed period.**

Scope of the Contract

And where it is further hereby agreed between the parties of all the parts herein that the Terms and conditions of the Instruction to the Tenderers including the Annexures thereof and the specification of the equipment shall form parts & parcel of these Contract Agreement.

Operation of the Contract Clauses

The D.M.C.(PH) / Dean (Nair)/ Ch.M.S./E.H.O.or his / her successor/s for the time being holding the office of the D.M.C.(PH) / Dean (Nair)/ Ch.M.S./E.H.O. shall be the competent officer to operate the various clauses under this contract and to sign and serve notices under the various clauses of the said contract. All such notices signed by the Dean (Nair)/ Ch.M.S./E.H.O.shallbe deemed to have been signed by the Municipal Commissioner or the Additional Municipal Commissioner.

IN WITNESS WHERE OF the Contractors and Dean (Nair) have hereunto set hands and seal of the Corporation has been hereunto affixed.

SIGNED, SEALED AND DELIVERED

By _____

Of _____

In the presence of

1) _____

2) _____

CONTRACTOR

SIGNED, SEALED AND DELIVERED

By _____

Dean (Nair) in the presence of

1) _____

2) _____

Dean (B.Y.L. Nair Ch. Hospital)

The Common Seal of the Municipal Corporation of Greater Mumbai was Affixed on this _____ day of _____ Two Thousand _____ in the presence of

1) _____

2) _____

Seal

Two members of the Standing Committee of the Municipal Corporation of Greater Mumbai.

Witness _____

Municipal Secretary _____

Contract examined with the Tender and Resolution of the Standing Committee No _____ of _____ and found correct.

Annexure – 13

No. NTD/ PSY/ II/ 945 Dated- 13.10.2022

**Bid No. 7200037259
(To be uploaded in Packet ‘A’)**

DETAILS OF LITIGATION HISTORY

1. I M/s. participating in the above subject Bid, here by declared that there is no litigation history against me during the last 5 years, prior to due date of the tender.

Or

2. I M/s. participating in the above subject Bid, here by declared that the litigation history against me during the last 5 years, prior to due date of the tender, is as under

Sr. No.	Year	Action taken	Name of the Organization	Remarks
1.				
2.				
3.				
4.				
5.				

I further declared that information furnished above is correct, and in future, if BMC finds that information disclosed is false or in complete, then BMC can directly disqualify my bid and can initiate penal action including blacklisting of the firm.

**Full Signature of the tenderer with
Official Seal and Address**

(The above undertaking shall be submitted by the bidder on Rs 200/- stamp paper)

ANNEXURE – 14
No. NTD/ PSY/ II/ 945 Dated- 13.10.2022

Bid No. 7200037259
(To be uploaded in Packet ‘A’)

FORM OF INTEGRITY PACT

This Agreement (hereinafter called the Integrity Pact) is entered into on -----day of the -----month of 20 between Brihanmumbai Municipal Corporation acting through Shri -----(Name and Designation of the officer) (hereinafter referred to as the "M.C.G.M." which expression shall mean and include, unless the context otherwise requires, his successors in office and assigns) of the First Part and M/s. -----(Name of the company) represented by Shri -----, Chief Executive Officer / Authorised signatory (Name and Designation of the officer) (hereinafter called as the "Bidder / Seller" which expression shall mean and include, unless the context otherwise requires, his successors and permitted assigns) of the Second Part.

WHEREAS THE BMC invites for the -----

----- (Name of the Stores / Equipment / Service, Tender No. & Date) and the Bidder /Seller is willing to submit bid for the same and

WHEREAS the BIDDER is a private Company / Public Company/ Government Undertaking / Partnership Firm / Ownership Firm / Registered Export Agency, constituted in accordance with the relevant law in the matter and the BMC is Urban Local Body.

NOW, THEREFORE

To avoid all forms of corruption by following a system that is fair, transparent and free from any influence / prejudiced dealings prior to, during and subsequent to the currency of the contract to be entered into with a view to:-

Enabling the BMC to obtain the desired said stores / equipment / services / works at a competitive price in conformity with the defined specifications by avoiding the high cost and the distortionary impact of corruption on public procurement, and

Enabling SERVICE PROVIDERS to abstain from bribing or indulging in any corrupt practice in order to secure the contract by providing assurance to them that their competitors will also abstain from bribing and other corrupt practices and the BMC will commit to prevent corruption, in any form, by its officials by following transparent procedures. In order to achieve these goals, the BMC will appoint an external independent monitor who will monitor the tender process and execution of the contract for compliance with the principles mentioned above.

The parties hereto agree to enter into this Integrity Pact and agree as follows:-

1. COMMITMENTS OF THE M.C.G.M.

1.1 M.C.G.M. commits itself to take all measures necessary to prevent corruption and follow the system, that is fair, transparent and free from any influence / prejudice prior to, during and subsequent to the currency of the contract to be entered into to obtain stores / equipments / services at a competitive

prices in conformity with the defined specifications by avoiding the high cost and the distortionary impact of corruption on public procurement.

1.2 The M.C.G.M. undertakes that no employee of the BMC, connected directly or indirectly with the contract, will demand, take a promise for or accept, directly or through intermediaries, any bribe, consideration, gift, reward, favour or any material or immaterial benefit or any other advantage from the BIDDER, either for themselves or for any person, organization or third party related to the contract in exchange for an advantage in the bidding process, bid evaluation, contracting or implementation process related to the contract.

1.3 M.C.G.M. will during tender process treat all service providers with equity and reason. The M.C.G.M. before and during tender process provide to all service providers the same information and will not provide to any bidder any confidential / additional information through which the bidder could obtain an advantage in relation to the tender process or execution of contract.

1.4 In case any such proceeding misconduct on the part of such official(s) is reported by the Bidder to the BMC with full and verifiable facts and the same is prima facie found to be correct by the Municipal Corporation of Greater Mumbai, necessary disciplinary proceedings, or any other action as deemed fit, including criminal proceedings may be initiated by the BMC and such a person shall be debarred from further dealings related to the contract process. In such a case while an enquiry is being conducted by the BMC the proceedings under the contract would not be stalled.

2. COMMITMENTS OF THE SERVICE PROVIDERS / CONTRACTORS

2.1 The Bidder commits itself to take all measures necessary to prevent corrupt practices, unfair means and illegal activities during any stage of its bid or during any pre-contract or post-contract states in order to secure the contract or in furtherance to secure it.

2.2 The Service providers will not offer, directly or through intermediaries, any bribe, gift, consideration, reward, favour, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement to any official of the BMC, connected directly or indirectly with the bidding process or to any BMC person, organization or third party related to the contract in exchange for any advantage in the bidding, evaluation, contracting and implementation of the contract.

2.3 The Bidder further undertakes that it has not given, offered or promised to give, directly or indirectly any bribe, gift, consideration, reward, favour, any material or immaterial benefit or other advantage, commission, fees, brokerage or inducement to any official of the BMC or otherwise in procuring the contract or forbearing to do or having done any act in relation to the obtaining or execution of the contract or any other contract with BMC for showing or forbearing to show favour or disfavor to any person in relation to the contract or any other contract with BMC.

2.4 The Service providers/ Contractors will not enter with other service providers into any undisclosed agreement or understanding, whether formal or informal, in particular regarding prices, specifications, certifications, subsidiary contracts, submission or non-submission of bids or any other actions to restrict competitiveness or to introduce cartelization in the bidding process.

2.5 The Service providers / Contractors will not commit any offence under relevant anti corruption laws of India. Further, the service providers will not use improperly, for purposes of competition for personal gain or pass on to others, any information or document provided by BMC as part of the business relationship regarding plans, technical proposals and business details including information obtained or transmitted electronically.

2.6 The Service providers/ Contractors of foreign origin shall disclose the names and addresses of agents /representatives in India, if any, and Indian bidder shall disclose their foreign principles or associates.

2.7 The Bidder shall not lend to or borrow any money from or enter into any monetary dealings or transactions, directly or indirectly, with any employee of the BMC.

2.8 The Bidder will not bring any Political, Governmental or diplomatic influence to gain undue advantage in its dealing with BMC.

2.9 The Bidder will promptly inform the Independent External Monitor (of M.C.G.M.) if he receives demand for a bribe or illegal payment / benefit and If he comes to know of any unethical or illegal practice in M.C.G.M.

2.10 The Service providers / Contractors will disclose any and all payments he has made, is committed to or intends to make to agents, brokers or any other intermediaries in connection with the award of the contract while presenting his bid.

2.11 The Service providers / Contractors shall not lend to or borrow any money from enter into any monetary dealings directly or indirectly, with any employee of the M.C.G.M. or his relatives.

2.12 The Bidder will not collude with other parties interested in the contract to impair the transparency, fairness and progress of the bidding process, bid evaluation, contracting and implementation of the contract.

2.13 The Service providers / Contractors will undertake to demand from all sub contractors a commitment in conformity with this Integrity Pact.

2.14 The service providers / Contractors will not instigate third persons to commit offences outlined above or be an accessory to such offences.

3. PREVIOUS TRANSGRESSION

3.1 The Bidder declares that no previous transgressions occurred in the last 3 years immediately before signing of this Integrity Pact, with any other company in any country or with Public Sector Enterprises in India in respect of any corrupt practices envisaged hereunder that could justify BIDDER's exclusion from the tender process.

3.2 If the Bidder makes incorrect statement on this subject, he can be disqualified from the tender process or the contract if already awarded, can be terminated for such reasons.

4. DISQUALIFICATION FROM TENDER PROCESS AND

EXCLUSION FROM FUTURE CONTRACTS

If the Service providers/ Contractors or anyone employee acting on his behalf whether or without the knowledge of the Bidder before award of the contract has committed a transgression through a violation of aforesaid provision or in any other form such as put his reliability or credibility into question, the M.C.G.M. is entitled to exclude the bidder from the tender process or to terminate the contract if already signed and take all or any one of the following actions, wherever required..

4.1 To immediately call off the pre contract negotiations without assigning any reason or giving any compensation to the Bidder. Further, the proceedings with the other Service providers would continue.

4.2 The Earnest Money Deposit (in pre-contract stage) and/or Security Deposit / Performance Bond (after the contract is signed) shall stand forfeited either fully or partially, as decided by the M.C.G.M. and M.C.G.M. shall not be required to assign any reasons therefore.

4.3 To immediately cancel the contract, if already signed, without giving any compensation to the Bidder.

4.4 To recover all sums already paid with interest thereon at 5% higher than the prevailing Base rate of State Bank of India.

4.5 If any outstanding payment is due to the Bidder from M.C.G.M. in connection with any other contract, such outstanding payment could also be utilized to recover the aforesaid sum and interest.

4.6 To encash any advance Bank Guarantee and performance bond/warranty, if furnished by the Bidder, in order to recover the payment already made by M.C.G.M. along with interest.

4.7 To cancel all other contracts with the Bidder. The Bidder shall be liable to pay compensation for any loss or damages to the M.C.G.M. resulting from such cancellation / rescission and the M.C.G.M. shall be entitled to deduct the amount so payable from the money due to the Bidder.

4.8 Forfeiture of Performance Bond in case of a decision by the M.C.G.M. to forfeit the same without assigning any reason for imposing sanction for violation of the Pact.

4.9 The decision of M.C.G.M. to the effect that the breach of the provisions of this Pact has been committed by the Bidder shall be final and conclusive on the Bidder.

4.10 The Bidder accepts and undertakes to respect and uphold the absolute right of BMC to resort to and impose such exclusion and further accepts and undertakes not to challenge or question such exclusion on any ground including the lack of any hearing before the decision to resort to such exclusion is taken.

4.11 To debar the Service providers/ Contractors from participating in future bidding process of M.C.G.M. for a minimum period of three years.

4.12 Any other action as decided by Municipal Commissioner based on the recommendation by Independent External Monitors (IEMs).

5. FALL CLAUSE

5.1 The Bidder undertakes that it has not supplied similar products / systems or subsystems in the past six months in the Maharashtra State for quantity variation upto -50% or +10%, at a price lower than that offered in the present bid in respect of any other Ministry / Department of the government of India or PSU or BMC and if it is found at any stage that similar products / systems or sub systems was supplied by the BIDDER to any other Ministry / Department of the Government of India or a PSU or BMC at a lower price, then that very price will be applicable to the present case and the difference in the cost would be refunded by the BIDDER to the BMC, if the contract has already been concluded, else it will be recovered from any outstanding payment due to the bidder from BMC.

6. EXTERNAL INDEPENDENT MONITOR / MONITORS

6.1 The M.C.G.M. appoints competent and credible external independent Monitor for this Pact. The task of the Monitor is to review independently and objectively, whether and to what extent the Parties comply with the obligations under this Agreement.

6.2 The Monitor is not subject to instructions by the representatives of parties and perform his functions neutrally and independently and report to the Municipal Commissioner / concerned Additional Municipal Commissioner.

6.3 Both the parties accept that the IEM has the right to access, without restriction, to all documentation relating to the project / procurement, including minutes of meetings.

6.4 The Bidder shall grant the IEM upon his request and demonstration of a valid interest, unrestricted and unconditional access to his project documentation. The same is applicable to sub contractors.

6.5 The IEM is under contractual obligation to treat, the information and documents of the Bidder/Contractor/sub-contractor,with confidentiality.

6.6 The BMC will provide to the IEM sufficient information about all meetings among the parties related to the Project provided such meetings could have an impact on the contractual relations between the parties. The parties will offer to the IEM the option to participate in such meetings.

6.7 As soon as the IEM notices, or believes to notice, a violation of this Agreement, he will so inform the Additional Municipal Commissioner. The IEM can in this regard submit non-binding recommendations. If Additional Municipal Commissioner has not, within a reasonable time, taken visible action to proceed against such offence, the IEM may inform directly to the Municipal Commissioner.

6.8 The IEM will submit a written report to the Municipal Commissioner / Additional Municipal Commissioner within 8 to 10 weeks from the date of service or intimation to him by M.C.G.M./ Bidder and should the occasion arise, submit the proposal for correcting problematic situations.

6.9 The word "IEM" would include both singular and plural.

6.10 Bothe parties accept, that the recommendation of IEM would be in the nature of advise and would not be legally binding. The decision of Municipal Commissioner in any matter/ complain will be the final decision.

7. VALIDITY OF THE PACT

7.1 The validity of this Integrity Pact shall be from the date of its signing and extend upto two years or the complete execution of the contract to the satisfaction of both the M.C.G.M. and BIDDER / Seller, including warranty period, whichever is later. In case BIDDER is unsuccessful, this Integrity Pact shall expire after six months from the date of the signing of the contract.

7.2 If any claim is made/ lodged during the validity of this contract, such claim shall be binding and continue to be valid despite the lapse of this pact unless it is discharged / determined by the Municipal Commissioner / Additional Municipal Commissioner of the M.C.G.M.

8. FACILITATION OF INVESTIGATION

In case of any allegation of violation of any provisions of this Pact or payment of commission, the BMC or its agencies OR Independent External Monitor shall be entitled to examine all the documents

including the Books of Accounts of the BIDDER and the BIDDER shall provide necessary information and documents in English and shall extend all possible health for the purpose of such examination.

9. MISCELLANEOUS

9.1 This Agreement / Pact is subject to the Indian Laws, place of performance and jurisdiction is the registered office of the M.C.G.M. i.e. Mumbai and the actions stipulated in this Integrity Pact are without prejudice to any other legal action that may follow in accordance with the provisions of the extent law in force relating to any civil or criminal proceedings.

9.2 If the Contractor is a partnership, this Agreement must be signed by all partners members.

9.3 Should one or several provisions of this Agreement turn out to be invalid, the remainder of this Pact remains valid. In this case, the Parties will strive to come to an Agreement to their original intentions.

10. The Parties hereby sign this Integrity Pact at ----- on -----

BMC	BIDDER/SELLER
Signature	-----
Name of officer	-----
Designation	-----
Name of Company	-----
Address	-----

Dated	-----
WITNESS-1(BMC)	Witness-1(BIDDER/SELLER)
Signature	-----
Name of officer	-----
Designation	-----
Name of Company	-----
Address	-----

Dated	-----

Portal copy

(The above undertaking shall be submitted by the bidder on Rs 200/- stamp paper)

Bid No. 7200037259

INTERNAL GRIEVANCE REDRESSAL MECHANISM

M.C.G.M. has formed an internal Grievance Redressal Mechanism for redressal of bidder's grievances. Any Bidder or prospective Bidder aggrieved by any decision, action or omission of the procuring entity being contrary to the provisions of the tender or any rules or guidelines issued therein, in Packet "A", "B" & "C" can make an application for review of decision of responsiveness in Packet "A", "B" & "C" within a period of 7 days or any such other period, as may be specified in the Bid document.

While making such an application to procuring entity for review, aggrieved bidders or prospective bidders shall clearly specify the ground or grounds in respect of which he feels aggrieved.

Provided that after declaration of a bidder as a successful in Packet "A" (General Requirements), an application for review may be filed only by a bidder who has participated in procurement proceedings and after declaration of successful bidder in Packet "B" (Technical Bid), an application for review may be filed only by successful bidders of Packet "A". Provided further that, an application for review of the financial bid can be submitted, by the bidder whose technical bid is found to be acceptable / responsive.

1) If a Bidder is not satisfied with the decision of responsiveness/ non responsiveness in Packets „A“, „B“ or „C“, by the concerned HOD, he may appeal to D.M.C.(PH) by paying fee of Rs. 25,000/-.

2) D.M.C.(PH) will assign the work of co-ordination of various activities and administration work to G.C.R. to nominated Registrar.

3) The Committee for hearing grievances and passing orders will be constituted as follows;

(a) The Committee will comprise of Dean (Nair)/D.M.C./ Director/ Jt.M.C. of tender inviting department and D.M.C./ Director / Jt.M.C. of the department for which tender is being invited.

For example, if tender is invited by C.P.D. dept, for K.E.M. Hospital then the Committee will be of DMC (CPD) and DMC (PH).

(b) In case the tender inviting department and department for which tender is being invited are same then the concerned DMC/ Director/ Jt.M.C. of the same department and DMC (PH) will be the members of the Committee.

For example, if tender is invited by Dean (Nair) for B.Y.L. Nair Ch. Hospital then the Committee will be DMC (PH) and Director (ME & MH).

In tabular format.

Tender inviting Department	Work belonging Department
Tender Department – B.Y.L. Nair Ch. Hospital	Psychiatry Department

4) In case the work is pertaining to various departments then concerned DMC / Director/Jt.M.C. having major contribution of work will be one of the member of the Committee.

5) The Committee will hear the grievances of bidder within 30 days on receipt of bidder's application and will pass an order within 45 days.

6) If Bidder is not satisfied with the decision of the above Committee, he may appeal to the concerned Addl. Municipal Commissioner of Tender Inviting Department. The Addl. Municipal Commissioner will hear the case within 45 days from the date of receipt of application for second appeal from the bidder and will pass the order within 60 days.

No application shall be maintainable before the redressal Committee in regard of any decision of the M.C.G.M. relating to following issues:

- Determination of need of procurement
- The decision of whether or not to enter into negotiations.
- Cancellation of a procurement process for certain reasons.

Additional Municipal Commissioner and/or Grievance Redressal Committee, if found, come to the conclusion that any such complaint or review is of vexatious, frivolous or malicious nature and submitted with the intention of delaying or defeating any procurement or causing loss to the procuring entity or any other bidder, then such complainant shall be punished with fine, which may extend to Five Lac rupees or two percent of the value of the procurement, whichever is higher.

**Full Signature of the tenderer
with Official Seal and Address**

ANNEXURE – 16
No. NTD/ PSY/ II/ 945 Dated- 13.10.2022

Bid No. 7200037259

(To be uploaded in packet B)

Details of CE/US FDA Certificate

Bidder shall submit the details of CE and/or US FDA certificate along with documentary evidences.

Bidders are requested to note that as per required certificates as mentioned in specification, the relevant data from concerned certificate shall be filled properly in below format with signature of bidder.

For Medical device and In vitro Diagnostics Medical Device

“The equipment must have CE marked from European confirmatory (EC) notified body issued from European address and / or USFDA and documentary evidences to that effects shall be uploaded”.

A) CLASSIFICATION: CLASS Is, Im, IIa, IIb & Class III

Description	Whether complies or not	Specify
1. CE certificate issued from EU notified body is must for devices under class Is, Im, IIa, IIb & Class III.		
This certificate shall be on letter head of Notified bodies		
a) Body identification number and address of Notified Body		
b) Certificate number and validity of certificate		
c) Product name/line (Quoted product category etc.)		
d) Name of appropriate directives		
e) Name and address of manufacturer,		
f) Product classification, Name of EU representative if any		

If CE certificate as mentioned (1) above is not for the quoted model and issued for Product specific or general product line, then

Description	Whether complies or not	Specify
a. Shall be accompanied with Declaration of conformity by manufacturer or EU representative of Manufacturer for the quoted model		
b. Endorsed (By notified Body) technical documents submitted to notified body mentioning model/s no./s		
Or		
List of model/s approved by notified body with classification if any on letter head of notified body		

2. If CE certificate as mentioned (1) above is for the quoted model then also

Description	Whether complies or not	Specify
a. Shall be accompanied with Declaration of conformity by manufacturer		
Or		
EU representative of Manufacturer for the quoted model		

Note :For equipment where other equipments also are part of the main equipment

Description	Whether complies or not	Specify
a) Documentary evidence to show all such equipment/s is/are covered by single certificate is required from notified body additional to above Sr. No. (A) -1 & 2 or 3.		
Or		
b) Individual certification for each equipment as mentioned in Sr. No. (A)-1 & 2 or 3 above is required		
c) If equipment manufacturer by different /other manufacturer is part of supplied equipment as per OEM agreement, then CE certificate issued to manufacturer is required from notified body as mentioned in sr. no. (A) – 1,2,3 along with the copy of OEM agreement		

Portal copy

B) CLASSIFICATION : CLASS I only.

This route is self-declaration or self-certification and is described in Annex VII Module A, EC Declaration of Conformity. The manufacturer ensures and formally declares, via a written statement, that the products meet the applicable provisions of the Directive.

Following Documents are required

Description	Whether complies or not	Specify
a. Declaration of conformity by manufacturer or EU representative of Manufacturer for the quoted model.		
b. Documentary evidence regarding firm registered with EEA (European Economic Area) Competent authority is required		
Or		

European Representative registered with EEA (EUROPEAN ECONOMIC AREA) Competent authority appointed by firm is required		
Or		
Other documents like certificates from notified body along with declaration of conformity is required		

Declaration of Conformity

The declaration of conformity should have following:-

Description	Whether complies or not	Specify
a) the name and address of manufacturer		
b) Notified body Name and address if any with certificate No.		
c) EU representative of manufacturer if any		
d) identification of the product allowing traceability		
e) list of relevant directives & Harmonized standards.		
f) Declaration statement, name and position/job title of person signing (This should be someone with enough responsibility to ensure the declaration is true which is affirmed by their signature and date)		

**CE CERTIFICATION REQUIREMENT FOR PRODUCTS UNDER IVD (98/79/EC)
CLASSIFICATION :1)DEVICE FOR SELF TESTING, LIST 'B' & LIST 'A' DEVICES**

Description	Whether complies or not	Specify
<ul style="list-style-type: none"> CE certificate issued from EU notified body is must 		
This certificate shall be on Letter head of Notified Bodies with		
a) Body identification number and address of Notified Body		
b) Certificate number and validity of certificate		
c) Product name/line (Quoted product category etc.),		
d) Name of appropriate directives		
e) Name and address of manufacturer		
f) Product classification, Name of EU representative if any		
<ul style="list-style-type: none"> Shall be accompanied with Declaration of conformity by manufacturer or EU representative of Manufacturer. 		

CLASSIFICATION : GENERAL IVD

This route is self-declaration or self-certification. The manufacturer ensures and formally declares, via a written statement, that the products meet the applicable provisions of the Directive.

Description	Whether complies or not	Specify
a. Declaration of conformity by manufacturer or EU representative of Manufacturer for the quoted model.		
b. Documentary evidence regarding firm registered with EEA (EUROPEAN ECONOMIC AREA) Competent authority is required		
Or		
European Representative registered with EEA (EUROPEAN ECONOMIC AREA) Competent authority appointed by firm is required		
Or		
Other documents like certificates from notified body along with declaration of conformity is required.		

Declaration of Conformity

The declaration of conformity should have following :-

Description	Whether complies or not	Specify
a) the name and address of manufacturer,		
b) Notified body Name and address if any with certificate No		
c) EU representative of manufacturer if any		
d) identification of the product allowing traceability		
e) list of relevant directives & Harmonized standards		
f) Declaration statement, name and position/job title of person signing (This should be someone with enough responsibility to ensure the declaration is true which is affirmed by their signature and date).		

US FDA

Description	Whether complies or not	Specify
US FDA Certificate		

Portal copy

Documents required to be submitted in support of USFDA Certification

Following documents are required for confirmation of USFDA approval certificate

Description	Whether complies or not	Specify
a) Approved 510 (k) notification documents for equipment offered model is required.		
Or		
b) Documents to establish the firm and offered model register with US FDA is required		

Note :

Manufacturer on their letter head needs to provide the link of notified body and / or USFDA for concerned certificate/s submitted as per specification, so that same can be verified from website of Notified body/USFDA

Competent Authority

Under the terms of the Medical Device Directive a competent authority is nominated by the Government of each member state to monitor and ensure compliance with its provisions.

Notified Body

The organization which will check whether the appropriate conformity assessment procedures have been followed is known as the Notified Body. It is a certification organization which the Competent Authority, of a Member State designates to carry out one or more of the conformity assessment procedures described in the annexes of the Directives.

List of approved Notified body under 93/42/EEC (Medical devices) is available on

http://ec.europa.eu/growth/tools-databases/nando/index.cfm?useaction=directive.notifiedbody&dir_id=13

and under 98/79/EC (Invitro Diagnostic medical devices is available on

http://ec.europa.eu/growth/tools-databases/nando/index.cfm?useaction=directive.notifiedbody&dir_id=20

Authorized Representative

A Non-EU Manufacturer's European Authorized (Authorised) Representative is the one who will represent the manufacturer to deal with the CE Marking vigilance authorities from the Member States. It is required by the EU legislation that a non-EU manufacturer of Medical Devices must print its European Authorised Representative name, address & contacting details on the packaging/labeling of the medical devices sold onto the EEA (EU & EFTA) market.

EU :- European Union.

EFTA:- European Free Trade Association.

EEA :-European Economic Area.

Annexure-“A”
No. NTD/ PSY/ II/ 945 Dated- 13.10.2022

Bid No. 7200037259

Irrevocable Undertaking

(On Rs.500/- Stamp Paper)

I Shri/Smt aged..... years Indian Inhabitant.

Proprietor/Partner/Director of M/s.....resident at

..... do hereby give Irrevocable undertaking as under;

- i. I say & undertake that as specified in section 171 of CGST Act, 2017, any reduction in rate of tax on supply of goods or services or the benefit of input tax credit shall be mandatorily passed on to BMC by way of commensurate reduction in prices.
- ii. I further say and undertake that I understand that in case the same is not passed on and is discovered at any later stage, BMC shall be at liberty to initiate legal action against me for its recovery including, but not limited to, an appeal to the screening Committee of the GST Counsel.
- iii. I say that above said irrevocable undertaking is binding upon me/my partners/company/other Directors of the company and also upon my/our legal heirs, assignee, Executor, administrator etc.
- iv. If I fail to compliance with the provisions of the GST Act, I shall be liable for penalty/punishment or both as per the provisions of GST Act.

Whatever has been stated here in above is true & correct to my/our own knowledge & belief.

Solemnly affirmed at

DEPONANT

This day of

BEFORE ME

Interpreted Explained and Identified by me.

Annexure-B
No. NTD/ PSY/ II/ 945 Dated- 13.10.2022

Bid No. 7200037259

(It shall be uploaded in Folder C)

Sr. No	SAC /HSN Code	Item/Work Description	Amount inclusive of all taxes and duties	Bidder To Indicate The Amount Of Applicable Taxes.								Total amount of taxes
				CGST		SGST		IGST		Other Taxes If Any		
				%	Amount	%	Amount	%	Amount	%	Amount	
Total												

Note-1) Bidder shall submit tax structure for all items including taxes on CMC rates.

2) Annexure B shall be certified by Chartered Accountant.

Technical specifications of New Digital EEG Machine

A	Technical Specification	Speciality	QTY		
	<p><u>Hardware Specification</u></p> <p>10. Should be 32, Including 7 bipolar all optically isolated with glow-in-the dark overlay Channels</p> <p>11. System should have 16- bit simultaneous sampling of all input channels with sampling frequency of 1 KHz and ADC resolution less 97 nano volts</p> <p>12. Impedance measurement both from amplifier and on screen</p> <p>13. Should give the values of impedance check on screen.</p> <p>14. Facility for simultaneous Sampling of all EEG channels and Multiple Sampling Rate is must</p> <p>15. Should have programmable Automatic Photic Stimulator with 4 Lux white light Stim rate 0.5 to 60 Hz Modes Automatic Manual and Single. Duty cycle 5 min continuous operation in 30 min and Stim and pause time of 1 to 33 sec.</p> <p>16. System should have wireless EEG monitoring at any time.</p> <p>17. Should have following specifications</p> <ul style="list-style-type: none"> m) Input impedance : 100 M ohms n) Sensitivity 1 to 200 micro volt per mm o) Noise < 1.5 micro volt Peak to peak p) Built in manual / automatic sine / square wave calibration q) CMRR : above 105 Db r) Low filter Settings : 0.08 Hz to 159 Hz s) High Filter Settings : 15 Hz to 300 Hz t) Sampling rate of 1KHz or more u) ECG Elimination filter in both acquisition and review mode v) EEG data output in ASCII format w) Display mode ; Overwrite and Page-by-page x) Waveforms freeze facility with simultaneous background recording <p>18. Should be factory configured</p> <p><u>Acquisition Software</u></p> <p>12. Facility to support multiple users , with individualized operation settings</p> <p>13. Should have facility to define traces in a montage , define calculate channels</p> <p>14. Should have single click montage re-referencing option</p> <p>15. Facility to acquisition and review mode by split screen</p> <p>16. Facility to enter patient date starting the recording or later</p> <p>17. Should have option for user accounts setting for individual protocol use.</p> <p>18. Should have option of changing marking setting background recording</p> <p>19. Waveforms freeze facility with simultaneous background recording</p> <p>20. Should have facility for creating Customized events.</p> <p>21. Should have facility for configurable keyboard and mouse keys.</p> <p>22. Should have facility for appending a exiting file append</p> <p><u>Review Software</u></p> <p>19. Facility for Prune/Trim down data to specified events.</p> <p>20. Facility for Zoom/Magnify EEG trace, copy & paste of EEG waveforms to reports and presentations.</p> <p>21. Facility to search EEG.</p> <p>22. Facility for viewing several recordings in tiled or cascading windows.</p> <p>23. Should have option of setting up three different scroll speed for the different set of data display.</p> <p>24. Should have facility for time cursor for easy correlation among different time base.</p>				

25. Should have facility for EEG Scoring & frequency detection / classification.
26. Facility to Review the data recorded from this system on a CD / DVD ; any PC without the need of Loading additional review Software.
27. Should have facility for Single click editing.
28. Should have facility for slide show feature for presentation.
29. Should have facility for hiding individual channel, Changing sensitivity & filters.
30. Should have algorithm for Seizure onset detection, Changing sensitivity & filters.
31. Should have trend analysis for Long term recording with easy correlation or EEG data
32. Should have trending for physiological parameters along EEG data.
33. Should have facility for Opaque Video Window for EEG data review.
34. Should have facility for individual password protection patient data for different users.
35. Should have CSD / Voltage mapping for the selected Channels.
36. Facility for Automatic generation of reports without MS office.

Should be supplied with

7. Should be supplied with OEM Tested PC with following or better specification :-
 - f) Desktop PC with i5 processor or better.
 - g) 4 GB RAM or more
 - h) 1TB or More HDD
 - i) DVD writer
 - j) 21” or more color display monitor.
8. Should be supplied following consumables :-
 - e) 12 sets of Reusable EEG AG electrodes
 - f) Conduction paste (400 * 10 set) – 05 set
 - g) Cleaning gel (250 gms Or more) – 05 set
 - h) Two Sets of Sensor Kit
9. Should be supplied with External quick connect box for poly Somnography studies with 5 set of compatible electrodes
10. Should be supplied with appropriate UPS
11. Should be supplied with appropriate trolley for system with all mounting options should be factory fitted.
12. Should be supplied with B/W laser jet printer.

Should be supplied with Video camera with following minimum specs

6. Image device 1/4 type Ex view HAD CCD
7. Number of effective pixels Approx.0.44 Megapixel.
8. True Day / Night Mode.
9. Auto-Focus Zoom Leans
10. Optical Zoom 36x , Digital zoom 12x , Total Zoom 432x

Database Administration Software

4. Network supported patient and test management software for patient administration & review.
5. Should have data archiving, deleting & copying facility.
6. The offered software should be HL7 Compliant.

Safety & Quality Certification

4. The offered system should be USFDA approved.
5. The offered system should be CE approved
6. Should comply with IEC 60601 standards for electrical safety.

GENERAL REQUIREMENTS:

- 1. Three Years Comprehensive Warranty to be follows by 5 years CMC. Technical support, required spares and consumables should be ensured For two years after initial 3+5 years period is over.**

- | | |
|--|--|
| | <p>2. It should be CE Certified by European Notified Body (under MDD)
Along with declaration of conformity or US FDA approved.</p> <p>3. Demonstration of quoted model is compulsory.</p> <p>4. Power supply : 230 V = 15 % , 50 Hz = 3 %</p> <p>5. Service Training to MEC Engg. And Operational training to user
Department.</p> <p>6. Operating and detail service manual should be provide.</p> <p>7. Tropicalization: Operating Temperature: 40 C.
Storage Temperature: 60 C.
Relative Humidity: Upto 90% non-condensing.</p> |
|--|--|

Details of the Item Data
No. NTD/ PSY/ II/ 945 Dated- 13.10.2022
Bid No. 7200037259

<u>Item No.</u>	<u>Description of the Items</u>	<u>Quantity</u>
<u>Item "A-1"</u>	Import Supply for SITC of New Digital EEG Machine along with standard accessories with 3 years warranty period as per tender specifications	1 No.
<u>Make</u>		
<u>Model</u>		
<u>A-2</u>	Local Supply for SITC of New Digital EEG Machine along with standard accessories with 3 years warranty period as per tender specifications	1 No.
<u>Make</u>		
<u>Model</u>		

Note- For evaluation of financial ranking of offers, following costs will be considered :

- a. Basic equipment cost
- b. Local Supply
- c. Cost of CMC for 5 yrs.
- d. Consumables