

MUNICIPAL CORPORATION OF GREATER MUMBAI

NO. HO/BDBAH/6637/ Dated 25.08.2026

Sub: Work of Upgrading and Modification software-based version Private/Automatic Board Exchange system for routing calls and facility of manual operator-controlled systems which serves multiple public communication system for various department at BDBA Hospital, Kandivali (west).

The Municipal Corporation of Greater Mumbai (MCGM) invites e-tender for the aforementioned work from contractors of repute, multi disciplinary engineering organizations i.e. eminent firm, Proprietary/Partnership Firms/ Private Limited Companies/ Public Limited Companies/Companies registered under the Indian companies' act 2013, the contractors registered with the Municipal Corporation of Greater Mumbai, (MCGM) in **Mechanical & Electrical Class 'A' as per new registration 2016** and from the contractors / firms equivalent and superior classes registered in Central or State Government/Semi Govt. Organization/Central or State Public Sector Undertakings, will be allowed subject to condition that, The contractors who are not registered with MCGM will have to apply for registering their firm within three months time period from the award of contract, otherwise their Bid Security i.e. E.M.D (Earnest Money Deposit) will be forfeited/recovered and an amount equal to Registration Fee of respective class will be recovered as penalty.

Bidding Process will comprise of THREE stages.

The application form can be downloaded from MCGM's portal (<http://portal.mcgm.gov.in>) on payment of **Rs. 3993 + 18% GST**. The applicants not registered with MCGM are mandated to get registered (Vendor Registration) with MCGM for e-tendering process & obtain login credentials to participate in the online bidding process.

i) To download the application form, for those applicants not having vendor registration, need to apply first for vendor registration at the office of Account Officer (FAR), 3rd floor, Municipal Headquarter.

ii) Followed by SRM login ID and password to be obtained from Central Purchase Department (CPD), Office at Byculla, Bakariadda, Mumbai

iii) For e-Tendering registration, enrolment for digital signature certificates and user manual, please refer to respective links provided in 'Tenders' tab. Vendors can get digital signature from any one of the Certifying Authorities (CA's) licensed by controller of certifying authorities namely, Safes crypt, IDRBT, National informatics center, TCS, CUSTOMS, MTNL, GNFC and e- Mudhra CA.

Name and location of work	Contract Period	Estimated Cost of Project
Work of Upgrading and Modification software-based version Private/Automatic Board Exchange system for routing calls and facility of manual operator-controlled systems which serves multiple public communication system for various department at BDBA Hospital, Kandivali (west).	01 Months Including monsoon	Percentage Tender

In terms of the 3 stage system of e-tendering, a Bidder will be required to deposit, along with its Bid, an Earnest Money Deposit of Rs. 20,000.00 (Rupees Twenty Thousand only) (the "EMD"), refundable in accordance to the relevant clause of bid document, from the Bid Due Date, except in the case of the selected Bidder whose Bid Security/EMD shall be retained. The Bidders will have to provide Earnest Money Deposit through the payment gateways while submitting the bids. The Bid shall be summarily rejected if it is not accompanied by the Earnest Money Deposit. The e-tender is available on MCGM portal (<http://portal.mcgm.gov.in>) as mentioned in the Header Data of the tender.

As per THREE Packet systems, the document for Packet A & B is to be uploaded by the bidder in vendors' document online in Packet A, B. Packet A, B & C shall be opened on dates as mentioned in header data. All the responsive and eligible bidders if they so wish can be present at the time of opening of bids, in the office of Medical Superintendent, BDBA Hospital, Kandivali (W). The Packet C shall be opened if bids submission in Packet A & B satisfies/includes all the requirements as stated in the tender and some are found acceptable to the Authority.

The Municipal Commissioner reserves the right to reject all or any of the e-tender(s) without assigning any reasons at any stage.

The dates and time for submission and opening the bids are as shown in the Header Data. If there are any changes in the dates the same will be displayed on the MCGM Portal. (<http://portal.mcgm.gov.in>)

The Applicants interested for the above referred works may contact the Site Engineer, at the following address on any working day during office hours.

Office of: - Dy Medical Superintendent,
Bharatratna Dr. Babasaheb Ambedkar,
Mun.Gen. Hospital, Kandivali (W),
Mumbai 400 067.

The applicant may wish to visit the site under reference, located Bharatratna Dr. Babasaheb Ambedkar, Mun. Gen. Hospital, Kandivali (W) and can collect the information of the present status from the department who have invited the bids.

The MCGM reserves the rights to accept any of the application or reject any or all the application received for above works, without assigning any reasons thereof. The information regarding above subject matter is available on Website of MCGM. (<http://portal.mcgm.gov.in/tenders>)

Sd/-
Dy. Medical Superintendent
Bharatratna Dr. Babasaheb Ambedkar
Hospital, Kandivali (W)

HEADER DATA

Tender Document No	Bid no. 2026_MCGM_1331500_1
Name of Organization	Municipal Corporation of Greater Mumbai
Subject	Work of Upgrading and Modification software-based version Private/Automatic Board Exchange system for routing calls and facility of manual operator-controlled systems which serves multiple public communication system for various department at BDBA Hospital, Kandivali (west).
Cost of Tender	Rs.3993/- + 18% GST
Cost of E-Tender (Estimated Cost)	Item Rate tender
Bid Security Deposit / EMD	Rs.20,000/-
Date of issue and sale of tender	26.08.2026 from 18:00 Hrs
Last date & time for sale of tender & Receipt of Bid Security Deposit	02.09.2026 from 18:00 Hrs
Submission of Packet A, B & Packet C (Online)	02.09.2026 upto 18:00 Hrs
Pre-Bid Meeting	--NA--
Opening of Packet A	04.09.2026 after 13:00 Hrs
Opening of Packet B	04.09.2026 after 13:10 Hrs
Opening of Packet C	07.09.2026 after 15:00 Hrs.
Address for communication	Dy Medical Superintendent, Bharatratna Dr. Babasaheb Ambedkar, Mun. Gen. Hospital, Kandivali (W), Mumbai 400 067
Venue for opening of bid	On line in Medical Superintendent, BDBA Hospital.

This tender document is not transferable.

The MCGM reserves the rights to accept any of the application or reject any or all the application received for above subject without assigning any reason thereof.

Sd/-
Dy. Medical Superintendent
Bharatratna Dr. Babasaheb Ambedkar
Hospital, Kandivali (W)