



BRIHANMUMBAI MAHANAGARPALIKA

Section 4 Manuals as per provision of RTI Act 2005 of E Ward

ASSISTANT ENGINEER WATER WORK DEPARTMENT

Address:-

Asstt.Engineer (Water Works)

'E' Ward 2nd floor, 10,

Shaikh Hafizuddin Marg,

Byculla Mumbai -400 008.

Tel. No. 022-23081471

MUNICIPAL CORPORATION OF GREATER MUMBAI Hydraulic Engineer's Department

INDEX

Sr, No	Section 4 (1) E Sub Clauses	Description of the Chapter's Contents	Page No.
		Introduction	3 – 5
1.	4 (1) (b) (i)	Particulars of Organization, Function and Duties	6 – 8
2.	4 (1) (b) (ii)	Powers and Duties of Officers and Employees	9 – 18
3.	4 (1) (b) (iii)	Procedure followed in Decision Making Process	19 – 21
4.	4 (1) (b) (iv)	Norms set for discharge of its functions	22
5.	4 (1) (b) (v)	The rules / regulations related with the functions	23
6.	4 (1) (b) (vi)	Statement of categories of documents held in the office of A.E.W.W.E ward	24 – 25
7.	4 (1) (b) (vii)	Particulars of any arrangement that exists for consultation with the members of the public in relation to the formulation of its policy and implementation	26
8.	4 (1) (b) (viii)	Statement of Boards, Councils, Committees or Other bodies	27
9.	4 (1) (b) (ix)	Directory of the officers and employees	28 – 29
10.	4 (1) (b) (x)	Details of remuneration of officers and employees	30 – 32
11.	4 (1) (b) (xi)	Details of allocation of budget and disbursement made	33
12.	4 (1) (b) (xii)	Manner of execution of subsidy program	34
13.	4 (1) (b) (xiii)	Particulars of recipients of concessions, permits or authorizations granted	35
14.	4 (1) (b) (xiv)	Details of information available in electronic form	36
15.	4 (1) (b) (xv)	Particulars of facilities available for citizen for obtaining information	37
16.	4 (1) (b) (xvi)	Details of Public Information Officer/APIOs/Appellate authority in the jurisdiction of (public authority)	38
17.	4 (1) (b) (xvii)	Other	39

<u>Introduction</u>

The right to information is implicitly guaranteed by the Constitution. However, with a view to set out a practical regime for securing information, the Indian Parliament enacted the Right to Information Act, 2005 and thus provided a powerful tool to the citizens to get information from the Government as a matter of right. This law is very comprehensive and covers almost all matters of governance and has the widest possible reach, being applicable to Government at all levels- Union, State and Local as well as recipients of government grants.

The basic object of the Right to Information Act is to empower the citizens, promote transparency and accountability in the working of the Government and make our democracy work for the people in real sense. The Act is a big step towards making the citizens informed about the activities of the Government.

The Act requires the Government authority to compile a handbook in easily comprehensible form and to update it from time to time under Section 4(1) b sub clauses i to xvii (17 Manuals). The objective of publishing 17 Manuals is the proactive disclosure of the information/records held by Govt. Authority for the information seekers. The office of Assistant Engineer, Water Works, E Ward is hereby publishing the Handbook for 17 Manuals as required under RTI Act 2005 to promote transparency and accountability in the working of the department & to give easy access to the information seekers to the information & records held by this office.

This handbook contains introduction about the department along with particulars of its functions, duties, objectives & vision. It further elaborates about the duties, powers delegated to its officers & employees. The procedure followed in decision-making process, accountability of concerned officers, norms set for discharge of its function along with Acts, related rules/regulations are further described in detail. It also contains the Statement of Categories of documents held by this office, directory & remuneration of its officers and employees. The details of budget allocation & its disbursement, particulars of permits issued, facilities available for citizens & details of PIO/Appellate authority is also published for information.

This consolidated updated handbook on 17 Manuals of the Act would help all the information seekers in getting information. However, in case any information seeker wants to get more information on topics covered in the handbook as well as other information may contact Assistant Engineer (Water Works), E Ward whose office is situated at E Ward office, 2nd floor, 10, Shaikh Hafizuddin Marg, Byculla Mumbai -400 008.

The procedure and fee structure for getting information is as per the provisions of RTI Act, 2005.

Hydraulics is a branch of Engineering science that deals with water storage and supply and 'Hydraulic Engineer' of MCGM is in-charge of water supply to Mumbai. Hydraulic Engineer is a Statutory Post and being head of the department; his department is known as Hydraulic Engineer's Department.

He is empowered by relevant sections of MMC Act 1888(as amended) & power is delegated to him through DMC(SE). All Dy H.E./E.E.W.W./A.E.W.W.'s work under him & he has overall control to ensure sufficient, wholesome & equated water supply to various water supply zones and to collect water charges.

Assistant Engineer water work E Ward is a head of department at ward level in the Hydraulic Engineer's Department. Assistant Engineer water work E Ward is under administrative control of Assistant Commissioner.

Assistant Engineer water work E Ward is assisted by Junior Engineer (Water works) Dist. / Sub Engineer (Water works) Dist. and Junior Engineer (Water works) Maint. / Sub Engineer (Water works) Maint.. Each Junior Engineer (Water works) Dist. / Sub Engineer (Water works) Dist. is given one Electoral ward (one beat) to perform the duties pertaining to Distribution of water and one Junior Engineer / Sub Engineer to perform the duties pertaining to maintenance of water main section in E Ward.

Assistant Engineer water work E ward overall control in ward level to ensure to distribute equal & potable water supply to consumer and collect water charges from consumer.

Definitions:

- I. Potable Water: The water which is brought from the outside city and treated at Treatment Plant and brought to the consumers' tap and safe for drinking purpose.
- **II. Distribution:** Supply of water from reservoir to consumers' tap through feeder and distributor mains with static head.
- III. Consumers Tap: The point of discharge of water supplied at consumers' premises, which is permitted by following the norms prescribed by Hydraulic Engineer's Department.
- IV. Revenue: Bills of quantity of the water received by the consumer through meter at his premises as per the tariff as approved by the Standing Committee / Municipal Corporation.

As per Central Right to Information Act 2005, Assistant Engineer water work E Ward is appointed as Public Information Officer (Water Works) for Water works department and as per Maharashtra Public Records Act-2005 and Maharashtra Public Records Act Rules -2007, he is designated as Record Officer for Water Works Dept. of E Ward.

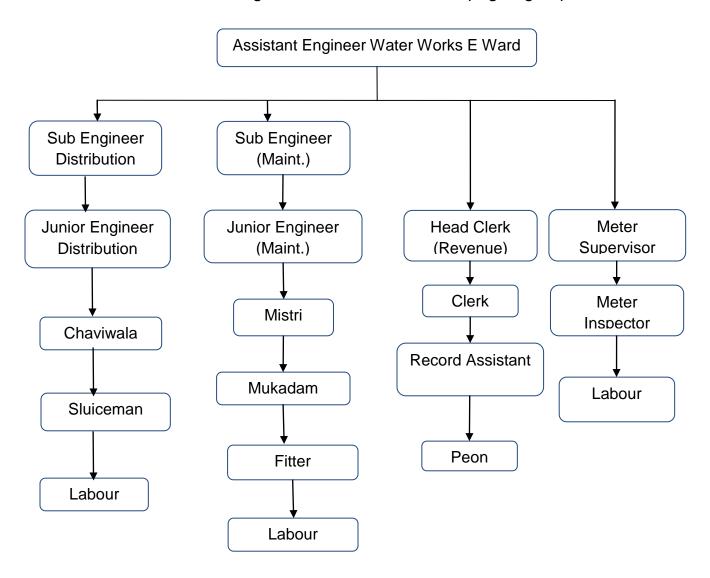
Assistant Engineer (Water Works) E Ward

Section 4(1) (b) (i)

The particulars of functions & duties of the Office of Assistant Engineer (WW)

4	Name of the Cartier	Office of Assistant Engineers Water Warter
1	Name of the Section	Office of Assistant Engineer, Water Works
2	Address	2nd floor, 10, Shaikh Hafizuddin Marg, Byculla Mumbai -400 008
3	Head of the office	Assistant Engineer Water Works
4	Parent Government	Hydraulic Department.
	Department	
5	Reporting to which office	 Assistant Commissioner, E Ward Office of Deputy Hydraulic Engineer (City), Compound of A.E.W.W.(Maint) City, Opp. 'S' Bridge, 566, N.M. Joshi Marg,
		Byculla, Mumbai – 400 011
6	Jurisdiction Geographical	E ward is bounded by Mumbai central railway on West, the famous Mazgaon dock in south east, the port trust in north east besides beautiful arabian sea, the old kamatipura area in the south.
7	Mission	"To provide adequate, safe and equitable water to the consumers / citizens in E ward's area."
8	Vision	"To control on leakages, wastage & theft of water."
9	Objectives	"Distribution of potable water to the consumers in E Ward's area." 1) To attend short supply complaint of consumers.
		2) To attend leakage of water main up to 250 mm dia.3) To attend contamination complaints.4) To inspect unauthorized Water connections.
10	Functions	Control over Distribution of potable water to the consumers in E Ward area. 1) To control and supervise daily water supply valves. 2) To issue permission form for water connections. 3) To recovery of water charge bills from consumers.
11	Details of services provided (In Brief)	"Supply of potable water within E Ward area."
12	Physical assets / Tools (Statement of lands & Buildings and other Assets)	Tools
13	Organization's structural Chart	As per separate sheet attached at page no
14	Tel. No.& office timings	Telephone no: 2223081471 Extn: 208,205 Email: aeww.e@mcgm.gov.in Office timing: 8.00 a.m. to 5.00 p.m. (Monday to Friday) 08.00 am to 11.30 a.m on Saturdays Visiting Hours: 03.00 p.m. to 05.00 p.m. (Monday to Friday)
15	Weekly Holidays	Sunday and Public Holidays.

Organisation's Structural Chart (Orgonogram):



		7	Total Post		Cha	arged Post	t	Vacant Post		Post
Sr. No	Designatio n	Sche dule	Non Schedu Ie	Tot al	Schedu le	Non Schedu Ie	Tot al	Schedu le	Non Schedu Ie	Tota I
1	Assitt. Engg	1	NIL	1	1	NIL	1	NIL	NIL	NIL
2	Sub Engg.	5	NIL	5	3	NIL	3	2	NIL	2
3	Jr. Engg	2	6	8	NIL	3	3	2	3	5
4	Meter supervisor	3	NIL	3	2	NIL	2	1	NIL	1
5	Head Clerk	1	NIL	1	1	NIL	1	NIL	NIL	NIL
6	Clerk cum Typist	1	NIL	1	NIL	NIL	NIL	1	NIL	1
7	Clerk	8	NIL	8	5	NIL	5	3	NIL	3
8	Meter Inspector	3	NIL	3	2	NIL	2	1	NIL	1

9	Peon	2	NIL	2	2	NIL	2	0	NIL	NIL
10	Record Attendant	2	NIL	2	1	NIL	1	NIL	NIL	NIL
11	Chaviwal	04	03	07	04	00	03	00	03	03
12	Sluice man	04	08	12	02	00	02	02	08	10
13	Labour	19		19	16	00	16	03	00	03
14	Mukadam	01		01				01		01
15	Mason-II	01	00	01	01	00	01	00	00	00
16	Mistry-II	01	03	04	01	00	01	00	03	03
17	Fitter-II	09	30	39	06	00	06	03	30	33
18	Mukadam	01	12	13	00	00	00	01	012	13
19	Fitter-I	01	00	01	01	00	01	00	00	00
20	Labour	33	63	96	22	63	85	11	00	11

Section 4(1) (b) (ii)

The powers of officers and employees in the office of Assistant Engineer Water works E Ward.

Α

Sr. No.	Designation	Power- Financial	Under which legislation / rules / order / GRs	Remarks
1.	Assistant Engineer Water works	 Power to incur expenditure-office contingencies Rs.7000/- in case of dead stock articles upto Rs.50/-per item and to make the payments of the bills therefore. (a) Power to purchase without prior post-audit upto Rs.25/- (b) Without pre-audit but with post and it About Rs.25/- 	MMC Act 1988	
		audit Above Rs.25/- but upto 200/- (c) With pre-audit Above Rs.200/- but upto Rs.500/-		
		 Power to sign payment and adjustment vouchers against the previous sanction of the competent authorities to limit of the Rs.15,000/- 		
		 Signing all indents for purchases of stores and material required for execution of sanctioned works, provided funds are available. 		
		5. Power to enter upon or carry materials through any land for inspection or repairs or execution of Municipal works.	263 (1), 278 (1)	
2.	Sub Engineer Distribution	NIL.		
3.	Sub Engineer (Manit.)	NIL.		

4.	Junior Engineer	NIL.	
	Distribution		
5.	Junior Engineer	NIL.	
	(Manit.)		
	(**************************************		
6.	Head Clark	NIL.	
7.	Meter Supervisor	NIL.	

В

Sr. No.	Designation	Power- Administrative	Under which legislation / rules / order / GRs	Remarks
1.	Assistant Engineer Water works	 Power to sanction increments in the time scale promotions to the lab our staff in accordance to rules in force. 	MMC Act 1988	
		 Power to grant casual leaves to subordinate staff upto the rank of Sub-Engineers accordance with the MC's orders on the subject that application form staff. 		
		 Powers to grant leaves including maternity and injury leave to the lab our staff in accordance to the MC's orders on the subject. 		
		 Power to sign unclaimed wages refund certificates of the staff working under him. 		
		Power to allow renewal of Railway season Tickets.		
		6. Power to sanction overtime allowance when necessary to the member of the inferior service of the sanctioned scales and in case of those whom the factory.		
		7. To authorize (1) employees to renew subscription to Provident Fund (Rule 16-d of provident fund (2) to grant advance (Rule 24) & (3)to sanction refund of Municipal Contribution in ordinary cases and the recovery in respect of Municipal claims.		
2.	Sub Engineer Distribution	Nil.		
3.	Sub Engineer (Manit.)	Nil.		
4.	Junior Engineer Distribution	Nil.		
5.	Junior Engineer (Manit.)	Nil.		

6.	Head Clark	Nil.	
7.	Meter Supervisor	Nil.	

С

Sr. No.	Designation	Power- Magisterial	Under which legislation / rules / order / GRs	Remarks
		N.A.		

D

Sr. No.	Designation	Power- Quasi Judicial	Under which legislation / rules / order / GRs	Remarks
		N.A.		

Е

Sr. No.	Designation	Power- Judicial	Under which legislation / rules / order / GRs	Remarks
		N.A.		

The duties of officers and employees in the office of Assistant Engineer Water works E Ward.

Α

Sr. No.	Designation	Duties - Financial	Under which legislation / rules / order / GRs	Remarks
1.	Assistant Engineer Water works	Nil.	-	
2.	Sub Engineer Distribution	Nil.	-	
3.	Sub Engineer (Manit.)	NIL.	-	
4.	Junior Engineer Distribution	NIL.	-	
5.	Junior Engineer (Manit.)	NIL.	-	
6.	Head Clark	NIL.	-	
7.	Meter Supervisor	NIL.	-	

В

Sr. No.	Designation	Duties - Administrative	Under which legislation / rules / order /	Remarks
------------	-------------	-------------------------	---	---------

			GRs
1.	Assistant Engineer Water works	 To maintain normal day to day supply with the help of available resources such as man, material and machinery. 	1988, u/s.169,
		Repairs & maintenance of water mains upto 300mm and get rest of the work done by coordinating with other agencies.	
		 Initiate proposals for laying of new water mains for replacement of old pipelines and to overcome short supply problem, contamination etc. for sanction of competent authority. 	
		4. Attending short supply complaints, contamination leakages in private and municipal unit and disconnection of connections to generate demands of water / sewerage charges, recovery of bills etc.	
		 To attend the meetings of zonal D.M.C., dept. heads and other meetings such as public grievances and comply the matters. 	
		 To issue necessary permissions for availing the water connections allowing fittings etc. after obtaining necessary sanction from competent authority, Resolving of disputes regarding water charges bills with sanction of competent authority. 	
		 In case of emergency arising out of breakdowns, maintenance of water mains, inform the public and public representatives for change in water timings etc. with available resources. 	
		8. Any other duties assigned by the higher authorities.	
		 Sanction of domestic connections upto 20mm dia., certification of dry fittings upto 25mm dia. and new buildings upto 4th floor. 	(Rev.) /2553 /
		10. Recovery of additional sewerage charges for already sanctioned proposals.	
2.	Sub Engineer Distribution	To maintain normal day to day supply with the help of available resources such as man, material and machinery. To initiate proposals for leving	
		 To initiate proposals for laying new water main for improvement of pressure in the area. To look after complaints of 	
		shortage, leakages, contamination etc.	

		4. To prepare/scrutinize proposal for applications for water	
		connections & other fittings. 5. To overall control on distribution staff and issue instructions for specific work.	
3.	Sub Engineer (Manit.)	To carry out fieldwork such as repairs, maintenance of water main upto 300mm dia.	
		2. Overall control on maintenance labour staff, to carry out the above repair work.	
		3. To carry out work of making new connections upto 50mm dia.	
		4. Execution of disconnection orders for nonpayment of water charges & Sewerage charges bills, wastages etc.	
		5. To maintain various records of new water connections, meters, preparation of O.T. of maintenance staff.	
4.	Junior Engineer Distribution	To maintain normal day to day supply with the help of available resources such as man, material and machinery.	
		To initiate proposals for laying new water main for improvement of pressure in the area.	
		To look after complaints of shortage, leakages, contamination etc.	
		4. To prepare/scrutinize proposal for	
		applications for water connections & other fittings.	
		5. To overall control on distribution staff and issue instructions for specific work.	
5.	Junior Engineer (Manit.)	To carry out fieldwork such as repairs, maintenance of water main upto 300mm dia.	
		Overall control on maintenance labour staff, to carry out the above repair work.	
		To carry out work of making new connections upto 50mm dia.	
		4. Execution of disconnection orders for nonpayment of water charges & Sewerage charges bills, wastages etc.	
		5. To maintain various records of new water connections, meters, preparation of O.T. of maintenance staff.	
6.	Head Clark	To assist AEWW in all matters regarding water charges bills and day to day office duties.	
		To supervise and exercise control over working of all billing clerks and verify single line bills.	
		3. To supervise work of billing clerks in preparing monthly and quarterly bills.	
		4. To maintain necessary registers	

		and to prepare periodical reports and submission of the same to the higher authority.
		5. To initiate refund proposals and adjustments.
		6. To put up draft reply to audit notes.
		7. To issue notices to consumer for recovery & report to the higher authority accordingly.
7.	Clerk	To assist H.C. (Billing) in day to day works.
		To enter the meter data for preparing the water charges bills. To prepare challans for payments other than water charges bills
		To maintain register regularly and taking day to day entries.
		5. To issue duplicate bills.
		6. To issue notices to consumer for recovery & report to the higher authority accordingly.
8.	Meter Supervisor	To assist AEWW in the work metering section.
		To supervise the work of Meter Inspector.
		To check Meter Reading Book entries on random after visiting sites.
		4. To report unauthorized water connections and misuse of municipal water. A connection of the conne
		To issue notices to consumer for replacement of non working meters.
		6. To maintain dispute registers and stolen meter register.
		7. To verify consumption and rates for preparation of water bills prior to approval by A.E.W.W.
		8. To settle gaps where meter reading is not available or not reliable. So that there is no loss of revenue or burden of excess billing to the consumer.
		9. To feed regularly necessary data to computer.
		10. To observe scheduled programme of meter reading.
		11. To prepare various reports related to water dept.

9.	Meter Inspector	To assist meter supervisor in his day to day working.	
		To take meter reading of water connections in the ward.	
		To maintain entries of new metered water connection in meter reading book.	
		To keep check on disconnected connections for various reasons & report accordingly.	
		5. To detect and report unauthorized water connection and misuse of water.	
		6. To give required information to higher authority if any.	
10.	Record Assistant	To receive, register and dispatch papers.	
		To maintain record of connection files and furnish whenever required.	
		To maintain inward and outward register.	
		To attach the relevant papers to the concerned files.	
11.	Mistry	To assist the J.E.(maint.) and follow his instructions.	
		2. To mark muster of labour.	
		To allot works related to complaints and report the same to J.E.	
		To guide and control fitters and labours to carry out the work.	
		5. To maintain the record of complaint.	
12.	Mukadam	To assist the J.E.(Maint.)	
		To keep record of Municipal /Private meter taken for testing and refixing of the same.	
		To take DCO action as per order.	
		To restore connection after recovery of outstanding dues.	
13.	Fitter	To attend the leakages and repairs of water main upto 250 mm dia. water main.	
		To attend contamination complaint.	
		To make new water connections and cutting of connections as per	

		order of higher authority.	
		4. To removal and fixing of meters of the connections.	
14.	Chaviwala	To assist to S.E. & J.E. (Distribution) for Valve operation	
		To supervise to sluice man and labour for valve operation.	
		 To operate the valves on water main at the specified time and to the specified limits as per order of higher authority. 	
		 To maintain operation register if required. 	
		To report about non-working and damaged valve.	
		6. To report leakages.	
		7. To attend the short supply complaint and report to higher authority.	
		8. To attend the site of fire calls.	
15.	Sluice man	To operate the valves on water main at the specified time and to the specified limits as per order of higher authority.	
		To report about non-working and damaged valve.	
		To maintain operation register if required.	
		To report leakages.	
		To attend the site of fire calls.	
		To attend the short supply complaint and report to higher authority.	

С

Sr. No.	Designation	Duties - Magisterial	Under which legislation / rules / order / GRs	Remarks
		N.A.		

Sr. No.	Designation	Duties - Quasi Judicial	Under which legislation / rules / order / GRs	Remarks
		N.A.		

Ε

Sr. No.	Designation	Duties – Judicial	Under which legislation / rules / order / GRs	Remarks
		N.A.		

Section 4(1) (b) (iii)

<u>Procedure followed in Decision Making Process, including channels of supervision and accountability in the office of Assistant Engineer Water Works E Ward.</u>

What is the procedure followed to take a decision for various matters?

Proposal of every kind are generally put up for approvals / sanctions of competent authority – through proper channel i.e. initiating department / Account Department / Competent authority.

Water Connection Application.

Standard application forms are available in the Wards. The applicant has to fill up this form, attach references, requisite documents and submit the papers in the respective Wards through Licensed Plumber. On payment of scrutiny fee, the application is scrutinized.

Depending on the powers vested in Assistant Engineer, Executive Engineer, Dy. Hydraulic Engineer and Hydraulic Engineer, D.M.C. (S.E.), the approval to the request of new / additional connections are given.

On receipt of approval of Competent Authority, the applicant is informed about the same by issuing Permission Form, which enlists various approvals and conditions. After compliance of the conditions of the "P" form, the water connection is released to the applicant.

Public Complaints.

Complaints of various natures regarding water supply can be registered with Complaint Officer of respective Ward Office and also can be registered with Water Control Office in City.

The documents procedures.

- A. Connection for granting stand post water connections to the slum dwellers.
 - 1. The applicant should submit minimum 2 proofs of residence in the structure from the following of their stay prior to 1.1.95 or from Government Notification from time to time...
 - 2. Ration Card showing the address of applicant. (Compulsory)
 - 3. Electricity bill

One of the following proof prior to 1.1.1995

- 1. Copy of Election Roll showing applicants name and address.
- 2. Copy of Election Card.
- 3. Copy of Assessment bill.
- 4. Copy of Census Photo Passes.
- **B.** Water connection to the tolerable structure (prior to 1.4.1962 for Commercial Premises & prior to 17.4.1962 for residential Premises).
 - 1. Copy of Assessment Bill of the structure
 - 2. Copy of Ration Card.
 - 3. Copy of Rent receipt.
 - 4. N.O.C. of the owner of the premises.

C. Water connections to planned building.

- 1. NOC from H.E. Department.
- 2. Copy of approved plans by the Planning Authority.
- 3. Copy of I.O.D./Amended Plans /C.C.
- 4. Copy of Occupation Certificate/ Building Completion Certificate.
- 5. Copy of the NOC wherever applicable.

D. Water connection on Humanitarian ground.

- 1. NOC from H.E. Department.
- 2. Copy of approved plans by the Planning Authority.
- 3. Copy of I.O.D./Amended Plans.
- 4. Copy of Commencement Certificate
- 5. Application from occupants of the building.

E. Water connection for commercial use

- 1. Copy of rent receipt in case applicant is tenant.
- 2. Copy of Assessment Bill.
- 3. Copy of valid licenses to run the trade, issued by the MCGM.
- 4. Nature of activity and staff engaged in establishment.
- 5. NOC from Owner / Society if applicant is not owner of the premises.
- 6. Permission from respective authority according to the nature of activity, if required.

F. <u>Water Connection for construction purpose (Unmetered connection) for labour drinking purpose</u>

- 1. Copy of approved plans by the Planning Authority.
- 2. NOC from H.E. Department.
- 3. Details of existing connections fed to premises.

Intimation letter or Permission Form.

Permission form is issued by the AEWW of the Ward after approval from competent Authority.

Sr. No	Activity	Steps Involved	Time Limit	Authority role and responsibility of the employee/ officer in connection with each activity. (mention designation)	Remarks
	Granting Water Connection	Scrutiny of Application.	15 days	JE/SE (Distribution)	
		Letter to Party	2 days	JE/SE (Distribution)	
		Compliance of Dakka letter by party with scrutiny fee.	30 days	Party	
		After compliance of Dakka letter site visit report	7 days	JE/SE (Distribution)	
		After site visit put up proposal to higher authority for sanction.	15 days	JE/SE (Distribution)	

	Reject or approve/ Forwards it to higher competent authority for approval	5 days	AEWW
	On the recommendation of AEWW, competent higher authority approves or rejects the water connection	7 days each level	EEWW/Dy HE /HE/DMC
	Preparation of Permission Form (P Form)/ Rejection Letter	7 days	JE/SE (Distribution)
	Sign on Permission Form (P Form)/ Rejection Letter	7 days	AEWW
	P form issue along with connection form(C form) to plumber/Applicant	2 days	Record Assistant
	Compliance to P-form and C-form	With in one year	Plumber/Applicant
	Road Opening permit	15 days	AE(Maint)
	Preparation of Meter Card	10 days	Meter Inspector, Meter Supervisor
	Physical connection of water meter	7 days	S.E(Maint) J E (Maint)
	Generation of CCN Number and Updating of Meter Reading Card.	10 days	S.E(Maint) /S E (D).
Meter Reading	Taking meter reading and updating MRB.	Monthly	Meter Inspector
Disconnectio n of water connection	Prepare defaulter list and disconnection of water connection	Monthly	H.C / M.S / SE(M)
Water Connection Restoration.	After payment of pending bills by party and additional security deposit and cutting making charges	4 days	H.C / M.S / SE(M)

Norms set for discharge of its functions in the office of Assistant Engineer Water works E Ward.

Organizational Targets (Annual)

Sr. No.	Designation	Activity	Units to be covered	Financial Targets in Rs.	Time Limit	Remarks
1.	Assistant Engineer Water Works	As mentioned in Section 4 (1) (b) (iii)		There are no financial targets set for this department. As mentioned earlier the work is carried out on day to day basis.	Time limit for each activity is as mentioned in Section 4 (1) (b) (iii)	
2.	Sub Engineer/ Junior Engineer	As mentioned in Section 4 (1) (b) (iii)		There are no financial targets set for this department. As mentioned earlier the work is carried out on day to day basis.	Time limit for each activity is as mentioned in Section 4 (1) (b) (iii)	

Section 4(1)(b)(v)

The rules/ regulation related with functions in the office of Assistant Engineer Water works E Ward.

Sr. No.	Subject	G.R./Circular/Office order. Rule no. notification etc. date.	Remarks if any
1.	Sanction of Water connection	MMC Act 1888u/s 169, 92. & Cir. No. HE/15/CIR/HC(Gen) of 29/10/2005.	
2.	Recovery of Water Charges	Manual of Water Charges Rules.	Available with PRO department on payment of fees
3.	Guidelines for connections	Manual of Water Bye-Laws for water connections.	Available with PRO department on payment of fees
4.	Circular regarding Water department.	Various Circular issued time to time.	

Section 4(1)(a)(vi)

Statement of Categories of documents held in the office of Assistant Engineer Water works E Ward.

Sr. no.	Subject	Type of Document file or register	File no. or Register no.	Particulars	Periodicity of preservation
		'A' CI	ass Record	I	
1.	Case file of Water connection	File		Details of application for water connection	Permanent
2.	Fitting register	Register		Details of Certification as per permission form	Permanent
3.	Connection Register	Register		Details of water connection	Permanent
4.	Meter reading Book			Details of Meter reading	Permanent

	'C' Class Record						
1.	R.T.I Register		Details of application received under R.T.I.Act	5 Years			
2	RTI application & their reply (Except appeal cases)		Details of application received under RTI Act & reply given to the same.	01 year			
3	First & second appeal made under RTI Act		Details of First & second appeal made by applicant under RTI Act by the applicant against reply of Public Information Officer and/or order passed by First Appellate Authority	01 year			
4	Log sheets	Inward papers	Details of Applications/ complaints/ other documents received by department	01 Year			
5	Outward Register(Internal departments)	Outward papers	Details of Applications/ complaints/ other documents forwarded to Internal departments of E Ward.	01 Year			
6	Outward Register (External correspondence)	Outward papers	Details of Applications/ complaints/ other documents forwarded to external departments of MCGM/ Other Govt. authorities and correspondence with applicants/ complainants /citizens etc.	01 Year			

7	Complaint	Register	Orally complaint	01 year
	Register		registered.	

Section 4(1)(b)(vii)

Particulars of any arrangement that exists for consultation with the members of the public in relation to the formulation of its policy and implementation in the office of Assistant Engineer Water works E Ward.

-- NOT APPLICABLE -

Section 4(1)(b)(viii)

Statement of Boards, Councils, Committees or Other bodies in the office of Assistant Engineer Water works E Ward.

---Nil--

Section 4 (1) (b) ix

Dictionary of the officer and employees in the office Assistant Engineer Water

Works E Ward

SR. NO.	Designation	Name of the Officers/ Employees	Cadre	Dt. Of Joining the post	Dt. of joining in E Ward	Contact Details Ph/Fax/ E-mail
1	ASSTT. ENGINEER		Α			022-3741401
2	SUB ENGINEER	ANSARI ABDUL HAQUE	В	01.07.2009	13.12.2016	022-3741401
3	SUB ENGINEER	DORUGADE SACHIN	В	04.02.2016	03.09.2016	022-3741401
4	SUB ENGINEER	RATHOD VILAS	В	10.12.2015	10.12.2015	022-3741401
5	SUB Engineer	PEKHALE SANKET	В	11.02.2016	11.02.2016	022-3741401
6	JR ENGINEER	KUMBHAR RAHUL BALASAHEB	В	01.07.2013	01.07.2013	
7	JR Engineer					022-3741401
8	JR ENGINEER	NAGMODE CHANDRAKANT	В	04.12.2015	04.12.2015	022-3741401
9	JR ENGINEER	BHURE PRAVINKUMAR	В	17.12.2015	17.12.2015	022-3741401
10	JR ENGINEER	SHINDE VISHWAMBHAR	В	04.12.2015	04.12.2015	022-3741401
11	METER SUPERVISOR	BHISE VISHWANATH	С	01.04.2017	01.04.2017	022-3741401
12	METER SUPERVISOR	NICHITE SUNIL BALU	С	16/06/2000	04/10/2018	022-3741401
13	HEAD CLERK	KULKARNI SUREKHA SANDIP	С	22/07/85	06/09/14	022-3741401
14	METER INSPECTOR	MEDHE SUDHAKAR SUKRAM	С	01/02/93	11/09/2018	022-3741401
15	METER INSPECTOR	LOKHANDE SUDESH GANPAT	С	01/01/97	06/09/18	022-3741401
16	CLERK	CHAUKEKAR DHANANJAY DATTARAM	С	01.07.2006	16.11.2011	022-3741401
17	CLERK				- _	022-3741401
18	CLERK	RATHOD AASHISH GULAB	С	19/01/15	19/01/15	022-3741401
19	CLERK	MADANE ANIL JAGANNATH	С	20.04.2012	29.10.2017	022-3741401
20	CLERK				_	022-3741401
21	PEON	PARSEKAR SANTOSH VASUDEO	D	03/05/86	- -	022-3741401
22	RECORD ATTDT	MAKAWANA GIRIDHAR MEGHJI	D	01/03/86	02/12/14 -	022-3741401

Section 4 (1) (b) x

Details of remuneration of officer and employees in the office Assistant Engineer Water Works E Ward

Sr. No.	Designation	Name of Employee's	PAY	GRP	DA	HRA	CA	TOTAL
1	ASSTT. ENGINEER							
2	SUB ENGINEER	ANSARI ABDUL HAQUE	73100	0	6579	17544	463	97686
3	SUB ENGINEER	DORUGADE SACHIN	50800	0	4572	12192	463	68027
4	SUB ENGINEER	RATHOD VILAS	48200	0	4338	11568	463	64569
5	SUB ENGINEER	PEKHALE SANKET	46800	0	4212	11232	463	62707
6	JR ENGINEER	KUMBHAR RAHUL BALASAHEB	40500	0	3645	9720	463	54328
7	JR ENGINEER	DATTA PATIL	34700	0	3123	8328	463	46614
8	JR ENGINEER	NAGMODE CHANDRAKANT	40500	0	3645	9720	463	54328

9	JR ENGINEER	BHURE PRAVINKUMAR	40500	0	3645	9720	463	54328
10	JR ENGINEER	SHINDE VISHWAMBHAR	40500	0	3645	9720	463	54328
11	METER SUPERVISOR	BHISE VISHWANATH	64300	0	5787	15432	463	85982
12	METER SUPERVISOR	NICHITE SUNIL BALU	47300	0	4257	11352	463	63372
13	HEAD CLERK	KULKARNI SUREKHA SANDIP	63500	0	5715	15240	0	84455
14	METER INSPECTOR	MEDHE SUDHAKAR SUKRAM	48700	0	4383	11688	463	65234
15	METER INSPECTOR	LOKHANDE SUDESH GANPAT	43600	0	3924	10464	463	58451
16	CLERK	CHAUKEKAR DHANANJAY DATTARAM	28900	0	2601	6936	0	38437
17	CLERK			0	0	0	0	0
18	CLERK	RATHOD AASHISH GULAB	23800	0	2142	5712	0	31654
19	CLERK	MADANE ANIL JAGANNATH		0	0	0	0	0
20	CLERK			0	0	0	0	0
21	PEON	PARSEKAR SANTOSH VASUDEO	38900	0	3501	9336	0	51737
22	RECORD ATTDT	MAKAWANA GIRIDHAR MEGHJI		0	0	0	0	0

Section 4(1)(b)(xi)

Details of allocation of budget and disbursement made in the office of Assistant Engineer Water Works at E ward for the year 2017-2018

Publish Copy of the budget Rs.164552000.00
Publish Copy of grant distribution
Format A for current year 2017 - 18

Sr. No.	Budget head description	Grants received	Planned use (Give details area wise or work wise in a separate form)	Remarks
1.	4050490000 E Ward	Rs.16,45,52,000.0 0	Rs.2,37,31,000.60	

Format B for previous year 2016 - 2017

Sr. No.	Budget Head	Grants received	Grants utilized	Grants Surrendered	Results
1.	4050490000 E Ward	Rs.43,37,43,000.00	Rs.5,89,07,493.0 0	Rs.37,48,35,507.00	

Section 4(1)(b)(xii)

Manner of execution of subsidy program in the office of Assistant Engineer Water Works at $\underline{\sf E}$ Ward.

----Nil-----

Section 4(1)(b)(xiii)

Particulars of recipients of concessions, permits or authorizations granted in the office of Assistant Engineer Water Works at E Ward.



Section 4(1)(b)(xiv)

Details of information available in electronic form in the office of Assistant Engineer Water Works at E Ward.

Sr.No.	Type of Documents file/Register	Sub Topic	In which Electronic Format it is kept	Person in Charge
	Nil	Nil	Nil	

Section 4(1)(b)(xv)

Particulars of facilities available for citizen for obtaining information in the office of Assistant Engineer Water Works at E Ward.

Types of facilities-

• Information about facilities for inspection of record.

Sr.No.	Type of	Timings	Procedure	Location	Person in

	Facility				Charge
1.	Inspection of Record as per RTI Act.	3.00 p.m. to 5.00 p.m on Wednesday (except holidays) with prior appointment only.	For inspection of records no fee for first hour will be charged, however fee of Rs.5/- for each 15 minutes or fraction thereof will be charged thereafter.	Office of Asstt. Engineer, Water Works Department, E Ward office, Sk. haffizuddin marg Byculla Mumbai 400008	Asstt. Engineer, Water Works E Ward.

- Interactive website mcgm.gov.in
- Facilitation center Facilitation center is available at the ground floor of ward office Building. Working Hours 10.00 a.m. to 4:30 p.m
- Notice board Displayed in the office of Asstt. Engineer (Water Works)
- Inspection of work & inspection of samples N.A
- Facilities for library, Inquiry window & reception Not available

Section 4(1)(b)(xvi)

Details of Public Information Officer/APIOs/Appellate authority in the jurisdiction of (public authority) in the office of Assistant Engineer Water Works at E Ward.

PIO A

as PIO purpose	Sr. No	Name of PIO	Designati on	Jurisdi ction	Address Ph. No.	E-mail id for	Appellate authority
----------------	-----------	-------------	-----------------	------------------	-----------------	------------------	---------------------

			under RTI		of RTI	
1.	Shri. ANSARI ABDUL HAQ	A.E.W.W. E ward	E Ward	Office of Asstt. Engineer, Water Works Department, E Ward office, Sk. haffizuddin marg Byculla Mumbai 400008 2223081471 Ext 205,208,	Aeww.e@mcgm.gov.in	Shri.Deepak R Dhumal Executive Engineer E Ward office, Sk. haffizuddin marg Byculla Mumbai 400008 Ph. 02223081471 Ext 300

APIOs B

Sr.No.	Name of APIO	Designation	Jurisdiction as APIO under RTI	Address/ ph. no.
	N.A.			

Appellate authority C

Sr. No.	Name of Appellate authority	Designation	Jurisdiction as Appellate authority	PIO reporting	E-mail id for purpose of RTI
1.	Shri.Deepak R Dhumal	Executive Engineer	E Ward	A.E.W.W.E	

Section 4(1)(b)(xvii)

<u>Manual – 17</u>