



BRIHANMUMBAI MAHANAGARPALIKA

Section 4 Manuals as per provision of RTI Act 2005 of **A Ward**

ADMINISTRATIVE OFFICER (ESTATE)

A Ward

Address - Office of Administrative Officer (Estate),

2nd Floor,

A ward Building,

S.B.S.Road, Fort

Mumbai - 400 001

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INTRODUCTION

ADMINISTRATIVE OFFICER

(ESTATES)

In M.C.G.M. Estate Department is Independent Department and Assistant Commissioner (Estate) is Head of this Department. All the Estates belong to M.C.G.M. comes under the Jurisdiction of this Head of the Department and Protection and Maintenance of these properties are being looked after by Administrative Officer in the Wards.

Administrative Officers (estates) in the wards working under the control of Assistant Commissioner of the concerned ward for Administrative Work and Policy matters in the context of Right for Information Act and they (A.O.-Estates) work as per the direction of Assistant Commissioner (Estates).

The properties belong to M.C.G.M. in the A ward are being maintained and look after by (A.O. Estates) Eastern Suburbs.

There are outdoor staffs such as Rent Supervisor, Rent Collectors, and Indoor staff such as Head Clerk, Clerks, Peon etc. Is looking after the office work of Estate Department under control of (A.O. Estates).

The properties in A ward ward are maintained and protected by (A.O. Estates) City. Rent Supervisor, Rent Collector, the Outdoor staff and Head Clerk, Clerk, Peon the Indoor Staff working under (A.O. Estates). (A.O. Estates) has to keep control over the daily work of the above staff. He has to guide regarding the properties. The proposal for transfer of the tenancies of Municipal properties and their disposal, dispose the cases of disputes and Court cases of the Municipal properties redressal of complaints from Municipal Tenants and submit report to superiors and submit necessary information to concerned Assistant Commissioner and D.M.C. and the possession of tenements etc work regarding Municipal properties case to be done by (A.O. Estates). (A.O. Estates) has to take eviction action against any unauthorized work under section 105 B of Municipal Act.

Administrative Officer (Estates) A Ward

Section 4 (1) (b) (i)

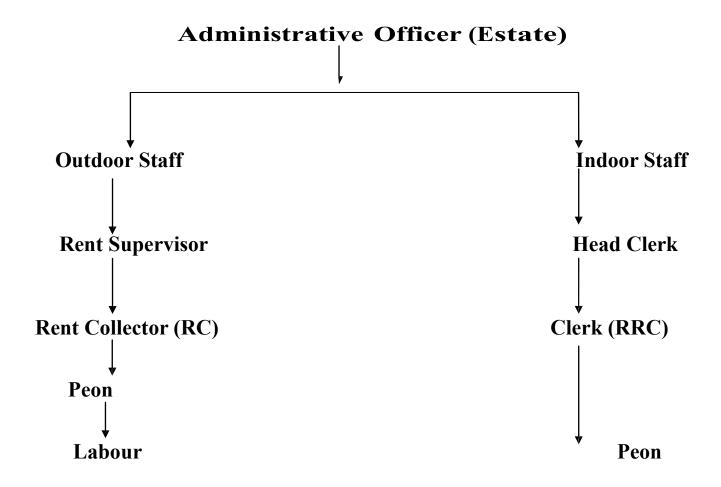
The particulars of functions & duties of the Public Authority:-

| 1 | Name of the Section | Office of Administrative Officer (Estates) | | |
|----|---|--|--|--|
| 2 | Address | 2 nd floor, A Ward office Building,S.B.S. Marg. Mumbai- 400 001. | | |
| 3 | Head of the Office | Administrative Officer (Estates) | | |
| 4 | Parent Govt. Dept. | Asst. Commissioner (Estates) | | |
| 5 | Office Timings | Monday to Saturday 9.00 a.m _{th} to 5.30 p.m. 2 & 4 Saturdays Holiday Visiting Hours - (Monday – Friday) 09.00 a.m. to 04.00 pm | | |
| 6 | Reporting to which office | Asst. Commissioner (Estates) | | |
| 7 | Contact Details | Telephone no : 22607000 Extn : 7036 Email AO Estate - Email RS Estate - | | |
| 8 | | Rent collection is done in Citizen Facility center in Morning | | |
| 9 | Jurisdiction | A Ward is bounded by the North side F.Road. Anandilala poddar marg. L.T.Marg. P.D,malo Road. South side Arbi sea Neavi, Armi Div. North side-B.P.T. Area,P.D,mello Rd. ColabaEast.on North and Nethaji Subhashi Marg, Narimanpoint, Geeta Nagar,South Arebi Sea | | |
| 10 | Vision- | To Rehabilitate Municipal tenants and provide them prompt services regarding tenancies. | | |
| | mission | | | |
| 11 | Objectives | Real Estate SAP Module give quick services to Tenants to pay their rent | | |
| 12 | Functions | Collection of Rent from Municipal Properties Transfer of tenancies Attornment of VLT tenants Detection of u/a construction/extension and inform to A. C. A Ward i. e to take action as per MCGM Rules. Action taken under section 105 B against Tenants To prepare Inventory regarding Redevelopment properties Allotment of Rehab bldg. | | |
| 13 | Details of Services provided (In Brief) | Rent Collection fm tenant Transfer of Tenancies Allotment of Rehab bldg | | |
| 14 | Physical Assets- (Statement of lands & buildings and other assets) | List attached | | |
| 15 | Organisations's structural Chart (Orogonogram) at each level | As per separate sheet attached | | |

| 16 | Give linkage of jurisdiction & Address, Tel No. s & Office Timings | Telephone no: 24134560 Extn: 225 Email: ao01est.fs@mcgm.gov.in Monday to Saturday 9.00 a.m. to 5.30 p.m. 2 nd & 4 th Saturdays Holiday Visiting Hours - (Monday – Friday) 09.00 a.m. to 04.00 pm |
|----|--|--|
| 17 | Weekly Holidays | Sunday and Public Holidays. |

BRIHANMUMBAI MAHANAGARPALIKA Administrative Officer, (Estates) A ward Ward

| Department – Estates | | | | | |
|----------------------|--|-------------------|----------|-------------------|--|
| Sr. No. | Post | Scheduled Post | Occupied | Vacant | |
| 1 | Administrative Officer | - | 1 | Working arran | |
| 2 | Rent Supervisor | 1 | - | 1 | |
| 3 | Rent Collector | 1 | 1 | - | |
| 4 | Head Clerk | - | - | Working | |
| 5 | Real Estate Consultant (Working Arrangement) | - | 1 | Working arran- | |
| 6 | Clerk | 2 | 1 | - | |
| 7 | Peon | - | - | - | |
| 9 | | 4 | 4 | | |



Section 4(1) (b) (ii)

The Powers of officers and employees in the office of A O Estate A ward Ward

A

| Sr. No. | Designation | Powers-Financial | Under which legislation /rules/orders/GRs | Remarks |
|------------|-----------------|------------------|---|-------------------|
| | | | | |
| 1 | AO Estate | Rs. 400/- | | Misc. Expenditure |
| 2 | Rent Supervisor | Nil | | |
| 3 | Head Clerk | Nil | | |
| 4 | Rent collector | Nil | | |
| 5 | Clerk | Nil | | |

В

| Sr. | Designation | Power- | Under which | Remarks |
|-----|-----------------|----------------|-------------------|---------|
| No. | | Administrative | legislation / | |
| | | | rules/orders/ GRs | |
| 1 | AO Estate | Nil | | |
| 2 | Rent Supervisor | Nil | | |
| 3 | Head Clerk | Nil | | |
| 4 | Rent collector | Nil | | |
| 5 | Clerk | Nil | | |

 \mathbf{C}

| Sr. | Designation | Power- | Under which | Remarks |
|-----|-----------------|-------------|--------------------|---------|
| No. | | Magisterial | legislation | |
| | | | /rules/orders/ GRs | |
| 1 | AO Estate | Nil | | |
| 2 | Rent Supervisor | Nil | | |
| 3 | Head Clerk | Nil | | |
| 4 | Rent collector | Nil | | |
| 5 | Clerk | Nil | | |

D

| Sr. No. | Designation | Power- Quasi judicial | Under which legislation /rules/orders/GRs | Remarks |
|------------|-----------------|--------------------------|---|---------|
| 1 | AO Estate | Nil | | |
| 2 | Rent Supervisor | Nil | | |
| 3 | Head Clerk | Nil | | |
| 4 | Rent collector | Nil | | |
| 5 | Clerk | Nil | | |

| Sr. | Designation | Power-Judicial | Under which | Remarks |
|-----|-----------------|----------------|-------------------|---------|
| No. | | | legislation | |
| | | | /rules/orders/GRs | |
| 1 | AO Estate | Nil | | |
| 2 | Rent Supervisor | Nil | | |
| 3 | Head Clerk | Nil | | |
| 4 | Rent collector | Nil | | |
| 5 | Clerk | Nil | | |

Section 4(1) (b) (ii)

The Duties of officers and employees in the office of AO (Estate) A ward Ward

A

| Sr. No. | Designation | Duties-Financial | Under which legislation /rules/orders/GR s | Remarks |
|------------|-----------------|-------------------------|---|---------|
| 1 | AO Estate | Nil | | |
| 2 | Rent Supervisor | Nil | | |
| 3 | Head Clerk | Nil | | |
| 4 | Rent collector | Nil | | |
| 5 | Clerk | Nil | | |

В

Administrative Powers

Administrative Officer (Estates)

Administrative Officer (Estates) of the ward is assisted by Rent Supervisor, Head Clerk are assisted by respective Rent Collector, Clerk of the department to execute daily work.

Administrative Officer (Estates) of the Ward executes following duties/works from his staff working under his control:-

- 1. Day to day work, rent collection along with Redevelopment schemes
- 2. To conduct coordination and review meeting with rent supervisor and rent collector.
- 3. To scrutinize proposal of transfer of attornment case, Rent collection monthly reports.
- 4. To attend court cases regarding dispute matters of transfer cases and redevelopment cases.
- 5. To Reply RTI applications. Attending herrings at state Information of Maharashtra.

Rent Supervisor

- 1. To monitor collection of Rent.
- 2. To check rent Receipts
- 3. Inspection of unauthorized occupation, change of user & demolition of Unauthorised constructions & encroachment
- 4. To scrutiny the Casual Occupancy & Casual Vacancy reports submitted by Rent Collector
- 5. To scrutinize documentary evidences submitted by applicants for transfer of Tenancies
- 6. To attend court cases regarding dispute matters of transfer cases and redevelopment cases.
- 7. Rent Collector
- 1. Rent collectors are directly working under Rent Supervisor.
- 2. To issue Demand Notices to the tenants for arrears of rent, dues etc.
- 3. To detect unauthorized occupation, change of user & demolition of unauthorized constructions, encroachment and submit the report to Rent Supervisor and Administrative Officer (Estate).
- 4. To take eviction action under section 105 B of MMC Act, take vacant possession of the Tenements of defaulter tenants.
- 5. To allots tenement to rehab tenants and submit transfer proposal along with complete documents to superiors.
- 6. To attend complaints of tenants and attend duties as per orders from Superiors.

Head Clerk

- 1) To supervise the work of clerks
- 2) To keep control monitor and guide to the clerk,
- 3) To scrutinize monthly and annual report of recovery of rent
- 4) Dispose of daily outward
- 5) Inward papers and to comply of Audit Notes & Follow up
- 6) Inspect Demand Register and submit Budgetary Report
- 7) Furnish information to Rent Collectors and Rent Supervisors as required
- 8) Submit report as per instructions from Superiors

C lerk

- 1) To Clerk are directly working under Head Clerk.
- 2) To check rent Receipt
- 3) To take entries in Demand register(DR) and update it.
- 4) To Submit monthly and annual report of recovery of rent
- 5) To furnish information to Rent Collectors and Rent Supervisors as required

 \mathbf{C}

| Sr. | Designation | Duties- Magisteria | l Under which legislation | Remarks |
|-----|-----------------|--------------------|---------------------------|---------|
| No. | | | /rules/orders/GRs | |
| | AO Estate | Nil | | |
| 2 | Rent Supervisor | Nil | | |
| 3 | Head Clerk | Nil | | |
| 4 | Rent collector | Nil | | |
| 5 | Clerk | Nil | | |

D

| Sr. | Designation | Duties-Quasi judicial | Under which legislation | Remarks |
|-----|-----------------|-----------------------|-------------------------|---------|
| No. | | | /rules/orders/GRs | |
| | AO Estate | Nil | | |
| 2 | Rent Supervisor | Nil | | |
| 3 | Head Clerk | Nil | | |
| 4 | Rent collector | Nil | | |
| 5 | Clerk | Nil | | |

E

| Sr. | Designation | Duties-Judicial | Under which legislation | Remarks |
|-----|-----------------|------------------------|-------------------------|---------|
| No. | | | /rules/orders/GRs | |
| | AO Estate | Nil | | |
| 2 | Rent Supervisor | Nil | | |
| 3 | Head Clerk | Nil | | |
| 4 | Rent collector | Nil | | |
| 5 | Clerk | Nil | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |

Section 4(1) (b) (iii)

The procedure followed in the decision making process, including channels of supervision and accountability in the office of A ward ward.

Name of activity - Transfer of Tenancy rights

Related Provisions – Circular No.

Name of the Act/Acts - Nil ()

Rules -

Govt. Resolutions -

Circulars -

Office Orders -

| Sr. Activit | Steps Involved | Time Limit | Authority Role | Remarks |
|---------------------------|----------------|--|---|---------|
| 1 Transfer Tenance rights | I Tr | ion) 7 day 4 day 2 day 4 day 4 day 4 day 2 day | a. Ward Head Clerk dispatch b. Rent Supervisor(RS) c. Rent Collector(RC) / RS d. Rent Recovery Clerk(RRC) e. RC f. Account Officer g. A.C.(Estates) h. H.C.(Dispatch) i. RC/RS j. RRC k. RC/RS/A.O. l. Dy.C.A.(Rev. III) m. DMC (Z-II) n. H.C. Dispatch o. RRC p. RC q. RC r. HC(Estates) | |

Name of activity – **Recovery of Rent**

 $\label{eq:Related Provisions} \begin{array}{ll} & Related\ Provisions\ -\ Circular\ No\ . \\ Name\ of\ the\ Act/Acts\ -\ Nil \\ Rules\ - \\ Govt.\ Resolutions\ - \end{array}$

Circulars Office Orders -

| Sr. No. | Activity | Steps involved | Time limit | Authority role and responsibility of the employee/officer in connection with each activity. (mention designation) | Remark |
|------------|----------|---------------------------------------|------------|---|--------|
| 2 | Recovery | 1. Preparation by Clerk | 15 | 1. RC | |
| | of Rent | Calculation of Rent | minutes | 2. RRC | |
| | | 3. Rent Recovery | (All) | 3. CFC | |

Name of activity - Action under Sec.105(b)

Related Provisions – Circular No . (
Name of the Act/Acts – Nil ()
Rules –
Govt. Resolutions -

Circulars -Office Orders -

| Sr. No. | Activity | Steps involved | Time limit | Authority role and responsibility of the employee/officer in connection with each activity. (mention designation) | Remark |
|------------|------------|-----------------------------------|---------------|--|--------|
| 3 | Action | 1. Site Inspection | 1 day | 1. RC/RS | |
| | under | 2. Preparation of issue of notice | 3 day | 2. RC/RS/A.O. | |
| | Sec.105(b) | 3. Preparation & Verification of | 3 day | 3. RC/RS/RRC | |
| | | Presentation form | | 4. Enquiry Officer | |
| | | 4. Submission for action of | 1 day | 5. RC | |
| | | presentation form | | 6. Enquiry Officer | |
| | | 5. Service of notice | 3 day | | |
| | | Enquiry process | - | | |

Name of activity – **Detection of unauthorized work**

Related Provisions – Circular No . Nil

Name of the Act/Acts – Nil ()

Rules -

Govt. Resolutions -

Circulars -

Office Orders -

| Sr. No. | Activity | Steps involved | Time limit | Authority role and responsibility of the employee/officer in connection with each activity. (mention designation) | Remark |
|------------|--------------------------------------|---|---------------------|--|--------|
| 4 | Detection of unauthorized work | Site Inspection Issue of Notice Process of Demolition | 2 day 3 day - | 1. RC/RS 2. RC 3. RC/RS/AO/A.E. (B.F.) & Staff | |

Name of activity - Recovery of Arrears of Rent

Related Provisions – Circular No . (

Name of the Act/Acts – Nil ()

Rules -

Govt. Resolutions -

Circulars -

Office Orders -

| Sr. No. | Activity | Steps involved | Time limit | Authority role and responsibility of the employee/officer in connection with each activity. (mention designation) | Remark |
|------------|-----------------------------------|--|----------------------------------|---|--------|
| 5 | Recovery of Arrears of Rent | Site Inspection Issue of notice 105 (b) Preparation & verification of presentation form Submitted for Enquiry | 1 day 3 day 3 day 1 day | RC/RS RC RC/RS/HC(Estate) Enquiry Officer | |

Name of activity – Attornment

Related Provisions – Circular No . (Name of the Act/Acts – Nil)

Rules -

Govt. Resolutions -

Circulars -

Office Orders -

| | | Time limit Authority role and responsibility of the employee/officer in connection with each activity. (mention designation) | | |
|---------|---|--|---|--|
| 6 Attor | Application received in dispatch section Requirement of documents Site Inspection Scrutiny & proposal Submission for sanction Proposal received in dispatch Calculation of dues if any Recovery of dues C.O.&C.V. Reports Posting of C.O. & C.V. Report Audit Report Registration of Tenancy | 1 day 7 days 1 day 3 day 7 day 2 day 2 day 2 day 2 day 2 day 2 day 7 day | HC Dispatch RC/RS RC/RS RC/RS AC/DMC (Zone) HC(Dispatch HC(Estates) RC RC HC Estates 11. Account Officer 12. AC(Estates) | |

Section 4(1) (b) (iv)

Norms means Day set for discharges of its functions in the office of A Ward

Organizational Targets (Annual) - Nil

| Sr. No. | Designation | Activity | Units to be covered | Financial Targets in Rs. | Time Limit | Remarks |
|------------|-------------|----------|---------------------|-----------------------------|------------|---------|
| | Nil | Nil | Nil | Nil | Nil | Nil |

Section (1) (b) (v)

The rules/regulation related with the functions of A Ward

| No. | Subject | Cir. / G.R. / Office Orders . Rule no. Notification | Remarks |
|-----|----------------------------|---|---------|
| | | etc. date | |
| 1. | Transfer of tenancy rights | Cir. No 1. AC/Estate/1159/Gen date d | |
| | | 27.05.2004 | |
| | | 2. Estate/13554/Gen dated 28.11.2005 | |
| | | 3. AC/Estate/6257/Gen dated 07.07.2010 | |
| | | 4. Estate/Gen/58 dated 08.02.1999 | |
| | | 5. Estate/XIV/129 dated 28.04.1967 | |
| | | | |
| 2. | Atternment of VLT tenants | Cir No 1. AC/Estate/2184/A/c date d 26.06.2009 | |
| | | 2. AC/Estate/2184/A/c date d 10.02.2010 | |
| | | 3. AC/Estate/2184/A/c date d 27.01.2010 | |
| 2. | Enquiry under 105(b) for | MMC Act 105 (B) | |
| | arrears of Rent | | |
| 3. | Enquiry under 105(b) for | MMC Act is available on portal | |
| | unauthorized work | www.portal.mcgm.gov.in | |
| 4. | Enquiry under 105(b) for | | |
| | unauthorized occupation | | |

Section 4 (1) (a) (vi)

Statement of categories of documents held in the office of A Ward at Fort.

| Sr. No | Subject | Type of documents | File no or Register no. | Particulars | Periodicity of preservation | |
|-----------|----------------------|-------------------|--|---|-----------------------------------|--|
| 1 | Recovery of Rent | Register | Demand Register | Details of all properties i.e. P/T & VLTs record of recovery of rent, arrears of rent | Permanent record | |
| 2 | Court Cases | A or B C1 C2 | Court case Register | Details of record of Court cases & case date etc. | 10 years | |
| 3 | R.T.I. | | R.T.I. Register | Details of RTI application subject & report submitted | 5 Years | |
| 4 | MCL | | MCL Register | Detail information of letters/Complaints received for MC & action taken thereon. | 5 Years | |
| 5 | Deposit | | Adopt Deposit Register | Details of the deposit amount recovered from the Tenants against Transfer cases. | 5 Years | |
| 6 | Property | | Property Register | Details of Name of the properties Date of acquired properties. | Permanent record | |
| 7 | Audit notes | | Spot audit note Reg. Audit note Register | Details of audit objections raised by MCA staff while regular auditing. | Up to date of recovery | |
| 8 | Tenancy agreement | | T.A. Register Record Register | Contains T.A. No & Date Name & Address of Tenant contains details of recorded files. | Permanent | |

Section 4(1) (b) (vii)

Particulars of any arrangement that exists for consultation with the members of public in relation to the formulation of policy and implementation in the office

| Sr. No. | Consultation for | Details of the Mechanism | Under which act/rule/ circular | Periodicity |
|------------|------------------|-----------------------------|-----------------------------------|-------------|
| | Nil | Nil | Nil | Nil |

- 1) Policy Formulation
- 2) Policy Implementation

Section 4(1) (b) (viii)

Statement of Boards, Councils, Committees of other bodies A Ward

| Sr. | Name of the | Composition | Purpose of | Frequency | Whether | Whether | Minutes |
|-----|-------------|--------------|------------|-----------|-----------|--------------|-----------|
| No. | committee | of committee | the | of | meeting | Minutes are | available |
| | Board/ | Board | committee | meetings | open to | available to | at. |
| | council/ | /council/ | Board/coun | _ | public or | public or | |
| | other | other bodies | cil/other | | not | not | |
| | bodies | | bodies | | | | |
| | Nil | Nil | Nil | Nil | Nil | Nil | Nil |
| | | | | | | | |

Section 4(1) (B) (IX)

Directory of the officers and employees AO Estate of A Ward.

| Sr. No. | Designation | Name of the officers/ employees | Cadre | Dt of Joining the post | Date of Joining in a | Contact Details Ph/Fax/E-mail |
|------------|-----------------|---------------------------------|-------|---------------------------|----------------------------|-------------------------------------|
| 1 | AO Estate | K.R.Shirke | | 16.02.1983 | | 22607000 |
| 2 | Rent Supervisor | Vacant | С | - | - | _ |
| 3 | Head Clerk | Jadhav Ashok | С | | 03.10.1984 | _ |
| 4 | Rent collector | Kadam Manohar. | С | 01.11.1993 | 05.09.2011 | |
| 5 | Re Consultant | Pande Jyoti | С | - | - | - |
| 6 | Clerk | Sanger Baburao | С | 06.12.2008 | 06.12.2008 | - |

Section 4(1) (b) (X)

Details of remuneration of officers and employees in the office of AO Estate A ward

| Sr. | Name | Designation | Basic Pay | DA | HRA | CCA | Special | Total |
|-----|---------------|-------------|--------------|-------|------|-----|---------|-------|
| No | | Cadre | | | | | Allow. | |
| | | | | | | | Trans | |
| | | | | | | | Allows. | |
| | | | | | | | Project | |
| | | | | | | | Allows. | |
| 1 | K.R.Shirke | AO Estate | 22200+4600 | 28676 | 8040 | - | | 63516 |
| 2 | Vacant | Rent | - | - | - | - | - | - |
| | | Supervisor | | | | | | |
| 3 | Jadhav Ashok | Head Clerk | 18330 + 4200 | 24107 | 6759 | | | 54196 |
| 4 | Kadam Manohar | Rent | 13510+2000 | 16596 | 4653 | 463 | - | 37222 |
| | | collecto | | | | | | |
| 5 | Pande Jyoti | Re | - | - | _ | - | | - |
| | | Consultant | | | | | | |
| 6 | Sangar Sanger | Clerk | 7470+2000 | 7576 | 2841 | - | - | 20687 |

Section 4(1)(b)(xi)

Details of allocation of budget and disbursement made in the office of A ward at Fort for the year 2013-2014

- ** Publish copy of the budget
- ** Publish copy of grant distribution -

Format A for Current year

| Sr. No. | Budget head description | Grants received | Planned use (Give details area wise of work wise in a separate from) | Remarks |
|------------|----------------------------|-----------------|--|---------|
| | Nil | Nil | Nil | Nil |

Format B for previous year

| Sr. No. | Designation | Duties- | Magisterial | Under which legislation /rules/orders/GRs | Remarks |
|------------|-------------|----------------|-------------|--|---------|
| | | Nil | | Nil | Nil |

Section 4(1)(b)(xii)

Details of beneficiaries of subsidy program in the office of A ward the year 2013-2014

Name of the Scheme/program

| Sr. No. | Name and Address of Beneficiary | Amount of subsidy/concession sanctioned |
|---------|---------------------------------|---|
| | Nil | Nil |
| | | |

Section 4(1)(b)(xiii)

Particulars of recipients of concessions, permits or authorizations granted in the office of A ward for the year 2013-2014

| Sr. No. | Name of the licensee | License No | Issued on | Valid up to | General conditions | Details of the license** |
|------------|----------------------------|------------|-----------|-------------|-----------------------|-----------------------------|
| | Nil | Nil | Nil | Nil | Nil | Nil |

^{**} Details of the license- The Subject matter of the license should be mentioned. In case of non agricultural use permission, survey no. or part thereof, will have to be mentioned.

Section 4(1)(b)(xiv)

Details of information available in electronic form in the office of A ward.

| Sr. | Type of | Sub Topic | In which | Person in |
|-----|----------------|-----------|-------------------|-----------|
| No. | Document | | electronic format | charge |
| | File/ Register | | it is kept | |
| | | nil | | |
| | | | | |
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Section 4(1)(b)(xv)

Particulars of facilities available for citizen for obtaining information in the office of

A ward

Types of facilities -

- Information about visiting hrs.
- Information about interactive website
- Facilitation center
- Information about facilities for inspection of works
- Information about facilities for providing samples.
- Information about Notice boards
- Information about library
- Information about inquiry window or Reception etc.

| Sr. No. | Type of facility | Timings | Timings Procedure | | Loc | ation | Person in charge | |
|------------|--|---------------------------|-------------------|--|-----|----------------|------------------|------------------------------|
| 1 | Payment or rent Enquiry of transfer / attornment cases | 1.30 pm done To pr | | Give Challan to tenants Collection lone in CFC. To provide status about their transfer proposals and other quarries. | | AO E office | | Concern Rent Collector |
| 2 | Information about interactive website | www.port | al.mc | gm.gov.in | | • | | |
| 3 | Facilitation center | 9 to 2 | | Dispatch Payment of rent | CFC | | | Dispatch Supervisor |
| 4 | Information about facilities for inspection of works | - | | - | | | | - |
| 5 | Information about facilities for providing samples. | - | | | | | | |
| 6 | Information about library | - | | | | | | |
| 7 | Information about Notice boards | - | | | | | | |
| 8 | Information about inquiry window or Reception etc. | - | | | | | | |

Section 4(1)(b)(xvi)

Details of Public information officer/APIOs/Appellate authority in the jurisdiction of (public authority) PIO

A

| Sr. No. | Name of PIO | Designation | Jurisdicti on as PIO under RTI | Address/ Ph. No | Email ID for purpose of RTI | Appellate authority |
|---------|--------------------------|-------------|--------------------------------------|--|-----------------------------|---------------------------------|
| 1 | Smt.Kanchan R.Shirke. | AO Estate | Estate Departme nt, A Ward | Office of the Asst. Commission er A Ward Fort Mumbai no.400001 Ph No. 22607000 | - | Asst. Commissioner A Ward |

APIOs B

| Sr. No. | Name of APIO | Designation | Jurisdiction | Address/ Ph. No |
|---------|--------------|-----------------|--------------|-----------------------|
| | | | as PIO under | |
| | | | RT | |
| 1 | Vacant | Rent Supervisor | Estate | Office of the Asst. |
| | | | Department, | Commissioner A Ward |
| | | | A Ward | Fort Mumbai no.400001 |
| | | | Fort | Ph No. |
| | | | Mumbai | 22607000 |
| | | | no.400001 | |
| | | | Ph | |

Appellate authority

| Sr. No. | Name of Appellate authority | Designation | Jurisdiction as Appellate authority | Address/ Ph. No | Email ID for purpose of RTI |
|---------|-----------------------------------|----------------------------------|-------------------------------------|--|-----------------------------|
| 1 | Shri. Chandrashekh ar Chore | Asst. Commissio ner A ward | A ward | Office of the Asst. Commissioner A ward at.Fort , Mumbai 400001 Ph No. 22607000 | |

Section 4(1)(b)(xvii)

Rent collector visiting on site Others

| a) MCA Audit | _ | Spot Audit |
|----------------|---|--------------------|
| | | Audit Note |
| b) Tahvo Audit | _ | Spot Audit |
| c) State Audit | _ | Audit Note |
| d) CAG Audit | _ | Central Government |