

CHAPTER 17

Other useful information.

Frequently asked questions.

A) Does the hospital have a blood bank?

Ans: No. The hospital does not have a blood bank.

Does the hospital have paying special room?

Ans: No. The hospital does not have paying special room.

Are Senior doctors available?

Ans: Yes. Senior doctors are available in most of the department.

Do they have to pay for medicine?

Ans: No. The medicines are free.

Does the hospital have emergency department?

Ans: There are no casualty department in the hospital. However special emergency OPD functions all 24 hours and all emergency cases are managed and admitted if required. Medico legal cases are provided first aid at the hospital and then referred to higher institutes have facilities of MLC registration.

Do they have to pay for XRay / ECG?

Ans: Yes. X Ray / ECG facility is provided at subsidized rate.

2) If the patient needs any information he should give an application on a plain paper mentioning his name, address, telephone no., name of document / information required, reason for requiring the said document / information, document fees if any and his signature at bottom. The application should be directed to Chief Medical Officer. On approval by C.M.O. the photocopy of the document / information will be provided in reasonable time.

3) Training imparted to patient / public :

The following training are imparted to patient / public – Antenatal care, Family Planning, Immunization, Breast feeding, ORS, information on HIV / AIDS and health education.

Training sessions are conducted in OPD by trained and experienced councilors. Audio visual aids and IEC material is used for training. There is no prerequisite to attend training. The training is free. The community is mobilized to attend these training sessions by community health workers of the health post attached to the hospital.

4) Certificate issued by hospital.

Sr.No.	Name of Certificate	Charges	Place for application
1	Age Certificate	Rs. 30/-	M.R.T.
2	Under treatment Certificate	Rs. 30/-	M.R.T.
3	Fitness Certificate	Rs. 30/-	M.R.T.
4	Disability Certificate	Rs. 30/-	M.R.T.

Application should be made to M.R.T. on plain paper mentioning name, address, telephone no., Certificate required and signature of the patient at the bottom. A photocopy of the case paper should be attached to it. The charges have to be paid in cash. The application need to be approved by the concerned departmental doctor / Chief Medical Officer. The certificate will be issued by M.R.T. on the same day.

