

CHAPTER 14

Norms set by hospital for discharge of its function.

Any patient attending OPD of the hospital should be seen by the concerned departmental doctor as soon as possible.

Any emergency patient to be attended to immediately by doctor on duty and treatment to be carried out at the earliest.

All indoor patients to be examined daily before 10.00 a.m. every day and as and when required.

Pathology investigations should be carried out on the same day of his attending the OPD or coming morning.

X Ray and ECG to be taken on the same day within an hour of attending OPD in serious cases or next day morning in routine cases.

All schedule medicine to be made available to indoor patients at the earliest.

Any non-schedule medicine to be made available to indoor patients at the earliest.

Any complaint received by hospital authorities should be redressed at the earliest.

Nursing staff to give best possible nursing care to all patients.

All hospital employees to be sympathetic and courteous.

PBCF Funds to be used to help poor and needy patients.

