

Chapter 2

Municipal Corporation of Greater Mumbai has one of its functions provides medical relief to the Citizens of Mumbai. In order to provide Medical Relief Services to Citizens of Suburban Areas of Mumbai MCGM has 16 Peripheral Hospitals in different suburban areas of Mumbai.

S.V.D. Savarkar Hospital is Municipal General Hospital established in Mulund (East) to provide facilities to the patients of Eastern Suburbs far end. The hospital was conceptualized around 1974. S.V.D.Veer Savarkar Hospital is situated at T.C.No.506 and part of 507 at Mulund (East) conveniently situated between Mulund Rly. Station and eastern express highway Established in 1977. This hospital gets patients from Thane and beyond Thane area. The mission is provide all necessary secondary level referral health care services to people of extended western suburbs.

Hospital has got only one building with attached building of employees Quarters and R.M.O's rooms.

The building has got ground plus five stories with recent additions of creation and rooms for office and C.M.O. on the sixth floor.

There is no scope for expansion.

Being near to station is a plus point for convenience to public to attend the hospital.

Recently a Trauma Care Unit has been introduced to this hospital. The work is in progress.

This hospital caters to the patients for primary and secondary Health Care for the following department i.e. Gen. Medical, Gen. Surgery, Gynaec./Obst., Pediatrics Department, Psychiatric Deptt., ENT, Ophthalmology, Ayurvedica/Homeopathy, V.C.T.C. and P.M.T.C.T. along with Pathology deptt.

This hospital has got various O.P.D's. The timings and days of various O.P.D's. are as follows.

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|----|-----------------|------------------|--------------------|
| 1 | Medical | Daily | 8.30 to 11.30 a.m. |
| 2 | Pediatric | Daily | 8.30 to 11.30 a.m. |
| 3 | Gynaec | Tue,Thur,Sat | 8.30 to 11.30 a.m. |
| 4 | Maternity | Thu, Thur | 1.00 to 03.00 p.m. |
| 5 | Surgery | Mon, Wed, Friday | 8.30 to 11.30 a.m. |
| 6 | E.N.T. | Tue,Thur,Sat | 1.00 to 03.00 p.m. |
| 7 | Ophthalmology | Mon, Wed, Friday | 1.00 to 03.00 p.m. |
| 8 | X-Ray Deptt. | Daily | 8.00 to 04.00 p.m. |
| 9 | E.C.G. Deptt. | Daily | 8.00 to 04.00 p.m. |
| 10 | O.T.P.T. Deptt. | Daily | 9.00 to 01.00 p.m. |
| 11 | Pathology | Daily | 8.00 to 04.00 p.m. |
| 12 | V.C.T.C. | Daily | 8.00 to 04.00 p.m. |
| 13 | Psychiatric | Daily | 1.00 to 03.00 p.m. |

We have got operation theatre common for surgery and Obst./Gynac. Running alternatively and Ophth./E.N.T. O.T. separately.

We do not have Casualty deptt. In this hospital.

Still we attend patients round O'clock in emergency O.P.D. We do not have facility for Diagnostics tests that is pathology or X-ray's round O'clock.

This deptt. run only for one shift. So problems are faced to handle emergency patients during II and Night shifts.

It is proposed to run these facilities round O'clock before Trauma Unit is established.

All these activities are managed and monitored as per the organizational Structure shown overleaf.

We expect full co-operation from the public in order to enhance the effectiveness of our services.

We have watch-Dog Committee members and have periodical meeting with them and discussion regarding complaints, suggesting and further redresses.

We have hot complaint box kept at the most convenient place of the hospital on ground floor.

C.M.O/Sr.M.O. Matron take regular Hospital round to monitor the services. They seek various report from deptt. For easy monitoring of functions i.e. M.O. report book, admission Register, M.L.C. cases, Death Record, Deliveries, O.T. List etc..