

MANUAL 15

NORMS SET BY IT FOR THE DISCHARGE OF ITS FUNCTIONS

Norms set by hospital for discharge of its function.

- Any patient attending OPD of the hospital should be seen by the concerned departmental doctor as soon as possible.
- All patients to be examined daily during OPD time.
- Pathology investigations carried out on the next day of his attending the OPD or Emergency basis on same day.
- All schedule medicines to be made available every day to all patients.
- Any non-schedule medicine to be made available to indoor patients at the earliest.
- Any complaint received by hospital authorities should be redressed at the earliest.
- Patient Nursing staff to give best possible nursing care to all patients.
- All hospital employees to be sympathetic and courteous.
- PBCF Funds to be used to help poor and needy patients.

Sd/-

Executive Health Officer
Public Health Department