

CHAPTER 18

Other useful information.

Frequently asked questions and their answers.

Sr.No.	Question	Answer
1.	Where is particular department located	Location chart for the department is displayed near entrance of the hospital.
2.	Whether a particular clinical specialty is available?	Clinical specialty available in secondary care hospital. Superspeciality clinical services are available at Major Hospitals.
3.	What are the timings for OPD	Displayed in OPD
4.	Where is and which ward the patient is admitted?	Enquired with registration department.
5.	Information about condition of the patient	Enquired with the treating doctor.

Procedure for seeking information : A person who desires to obtain any information under this act, shall make a request in writing or through electronic means. The applicant is required to bear any expenditure if incurred for Xerox, etc. Information request should be precise.

Training programmes to Public: I.E.C. activities are carried out for Antenatal patients, and in V.C.T.C.

The Hospital issues following Certificates:

Name of the Certificate	Charges(Rs.)
1. Under treatment Certificate	30/-
2. Age Certificate for Senior Citizen	30/-
3. Disability Certificate	50/-
4. Injury Certificate	100/-
5. Fitness Certificate	30/-
6. Confinement Card	30/-
7. L.I.C. Certificate	150/-