



CIVIC DIARY 2025





छत्रपती शिवाजी महाराज यांचा पुतळा, सेठ तुलसीदास किलाचंद उद्यान, स्वराज्यभूमी (गिरगाव चौपाटी)  
Statue of Chhatrapati Shivaji Maharaj at Seth Tulsidas Kilachand Garden,  
Swarajyabhoomi (Girgaon Chowpatty)

# भारतीय राष्ट्रगीत

## पूर्ण

जनगणमन-अधिनायक जय हे  
भारत-भाग्यविधाता ।  
पंजाब, सिंधु, गुजरात, मराठा,  
द्राविड, उत्कल, बंग,  
विंध्य, हिमाचल, यमुना, गंगा,  
उच्छल जलधितरंग  
तव शुभ नामे जागे, तव शुभ आशिष मागे,  
गाहे तव जयगाथा,  
जनगण मंगलदायक जय हे,  
भारत-भाग्यविधाता ।  
जय हे, जय हे, जय हे,  
जय जय जय, जय हे ॥

## संक्षिप्त

जनगणमन-अधिनायक जय हे  
भारत-भाग्यविधाता ।  
जय हे, जय हे, जय हे,  
जय जय जय, जय हे ॥

## NATIONAL ANTHEM OF INDIA

### Full Version

Jana-gana-mana-adhinayaka jaya he  
Bharata-bhagya-vidhata

Punjab-Sindhu-Gujarata-Maratha  
Dravida-Utkala-Banga

Vindhya-Himachala-Yamuna-Ganga  
uchchala-jaladhi-taranga

Tava Shubha name jage, tava shubha asisa mage  
Gahe tava jaya-gatha

Jana-gana-mangala-dayaka jaya he  
Bharat-bhagya-vidhata

Jaya he, Jaya he, Jaya he,  
jaya jaya jaya, jaya he.

### Short Version

Jana-gana-mana-adhinayaka jaya he  
Bharat-bhagya-vidhata

Jaya he, Jaya he, jaya he  
jaya jaya jaya, jaya he.

## Personal Memorandum

Name .....

Designation .....

Employee Code .....

Blood Group ..... Height ..... Weight .....

Office Address .....

.....

Aadhar Card No. .... PAN Card No. ....

Telephone / Mobile No. ....

Residential Address .....

.....

Emergency Telephone / Mobile No. ....

E-mail .....

Passport No. .... Expiry .....

Driving Licence No..... Expiry .....

Vehicle No. ....

Physician Details .....

.....

Other Important Information .....

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Civic Helpline - 1916



## PRINCIPAL MUNICIPAL OFFICERS

### MUNICIPAL COMMISSIONER

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### Jt. MUNICIPAL COMMISSIONERS, DEPUTY MUNICIPAL COMMISSIONERS AND DIRECTOR (E. S. & P.)

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Jt. Municipal Commissioner (Vigilance) 22754000  
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Jt. Municipal Commissioner ( A & C ) (I/C) 22754000  
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**SHRI. VISHWAS SHANKARWAR**

Jt. Municipal Commissioner (Zone - IV)  
& Liasion Officer (B. C. Cell)  
3<sup>rd</sup> Floor, 'K-West' Ward Office Building,  
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**SHRI. DEVIDAS KSHIRSAGAR**

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69186700  
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Mobile - 9869030153  
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**SMT. PRAMILA PALKAR**  
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Additional Municipal Commissioner (Projects)

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22754000  
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**SMT. SHRADDHA PETKAR**  
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22754000  
22718915 (P)  
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**SMT. ROHINI JOSHI**  
Personal Assistant to  
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22620251 (4227)  
22754000  
22620433 (P)  
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- - **VACANT** - -  
Personal Assistant to  
Addl. Municipal Commissioner (City)

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22754000  
22620433 (P)  
Mobile -  
Email : amc.city@mcgm.gov.in

#### **PUBLIC RELATIONS DEPARTMENT**

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**SHRI. TANAJI KAMBLE**  
Public Relations Officer

22620251 (4025)  
22754000  
Mobile - 7506660950  
Email : pro@mcgm.gov.in

**SHRI. GANESH PURANIK**  
Dy. Public Relations Officer

22620251 (4145)  
Mobile - 8879399936

**SHRI. MILIND BAFNA**  
Dy. Public Relations Officer

22620251 (4043)  
Mobile - 9619017151

#### **MUNICIPAL SECRETARY'S OFFICE**

Room No. 100, 1<sup>st</sup> Floor, Annexe Building, BMC Head Office, Mahapalika Marg, Mumbai 400 001

**SMT. RASIKA DESAI**  
Municipal Secretary  
(D.O.R. 30.09.2025)

22620251/22754000 (4129)  
22620060 (P)  
Email - ms@mcgm.gov.in

<b>SHRI. SUBHAS KANDALKAR</b> Dy. Municipal Secretary	22620251/22754000	(4140)
<b>-- VACANT --</b> Dy. Municipal Secretary	22620251/22754000	(4155)
<b>SMT. PRIYANKA DESAI</b> Dy. Municipal Secretary	22620251/22754000	(4884)
<b>SMT. MANJIRI DESHPANDE</b> Dy. Municipal Secretary	22620251/22754000	(4130)
<b>SHRI. PRAMOD SHINDE</b> Dy. Municipal Secretary (D.O.R. 28.02.2025)	22620251/22754000	(4152)
<b>SHRI. MANOJ KAMBLE</b> Dy. Municipal Secretary	22620251/22754000	(4851)

### MAYOR'S OFFICE

1<sup>st</sup> Floor, Main Building, BMC Head Office, Mahapalika Marg, Mumbai - 400 001

<b>SMT. AAKANSHA MALSHE</b> Private Secretary to Mayor	22620251/ 22754000 22621020/ 22620470 Mobile - 9867652279	(4143)
<b>SMT. NEHA KAWARE</b> Personal Secretary to Mayor	22620251/22754000 22621020/ 22620470 Mobile - 8779601237	(4139)

### DY. MAYOR'S OFFICE

2<sup>nd</sup> Floor, Main Building, BMC Head Office, Mahapalika Marg, Mumbai - 400 001

<b>-- Vacant --</b> Personal Assistant to Dy. Mayor and Chairman of Statutory Committees	22620251 / 22754000	(4212 / 4246)
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### GENERAL ADMINISTRATION DEPARTMENT

(Municipal Commissioner's Office)

6<sup>th</sup> Floor, Annexe Building, BMC Head Office, Mahapalika Marg, Mumbai 400 001

<b>SMT. RASHMI KHOT</b> Chief Personnel Officer (D.O.R. 31.01.2025)	22620251 22754000 22620271 (P) Mobile - 9892627008 Email : chpo@mcgm.gov.in	(4609)
<b>SMT. SANDHYA SHIRWADKAR</b> Jt. Chief Personnel Officer (M.P.M.)	22620251 22754000 22754286 (P) Mobile - 8850007227 Email : jtchpo01mpm.po@mcgm.gov.in	(4618)
<b>SMT. SHARDA GOSAVI</b> Jt. Chief Personnel Officer (Establishment)	22620251 22754000 22754284 (P) Mobile - 9664361759 Email : jtchpo01estt.po@mcgm.gov.in	(4644)



**SMT. SANDHYA SHIRWADKAR**  
Jt. Chief Personnel Officer (General)  
(Addl. Charge)

22620251 (4675)  
22754000  
Mobile - 8850007227  
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**SHRI. PARAG DHOPTÉ**  
Jt. Chief Personnel Officer  
(Backward Class Cell)

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22754000  
22695853 (P)  
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Email : jtchpo01bcc.po@mcgm.gov.in

**SHRI. SUNIL MURUDKAR**  
Administrative Officer (Committee) - I

22620251 (4262)  
22754000  
Mobile - 9869705101  
Email : ao01.comt@mcgm.gov.in

**SMT. RAJSHREE KALYANKAR**  
Administrative Officer (Committee) - II

22620251 (4264)  
22754000  
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Email : ao02.comt@mcgm.gov.in

**- Vacant -**  
Administrative Officer (Committee) - III

22620251 (4262)  
22754000  
22620628 (P)

### INFORMATION & TECHNOLOGY DEPARTMENT

Basement, Annexe Building, BMC Head Office, Mahapalika Marg, Mumbai 400 001

**SHRI. SHARAD UGHADE**  
Director (Information Technology)  
(Addl. Charge)

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22754000  
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### PLANNING DEPARTMENT

5<sup>th</sup> Floor, Hawkers Plaza, Janata Market Building, Senapati Bapat Marg, Dadar (West), Mumbai - 400 028

**SMT. PRACHI JAMBHEKAR**  
Director (Planning)

35774605  
24373656  
24326181  
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### MUNICIPAL MEDICAL EXAMINERS

#### CITY

**DR. (SHRI.) SANJAY GHONGADE**  
H. O. D. & M.M.E. (City)  
'F South' Ward Office Dispensary, Parel,  
Mumbai - 400 012  
(D.O.R. 30.06.2025)

24134560 (101)  
24150235 (P)  
Mobile - 9167954236  
Email : fsouthdispensary@gmail.com

**DR. (SMT.) ASAWARI KAMAT**  
Female Medical Examiner (City)  
'F South' Ward Office Dispensary, Parel,  
Mumbai - 400 012

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24150235 (P)  
Mobile - 9820883220  
Email : asawari\_kamat@yahoo.co.in

## EASTERN SUBURBS

**DR. (SMT.) MAYURA NAGLE** 21025149 (196)  
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**DR. (SHRI.) PRAVIN BABAR** 21025149 (196)  
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## WESTERN SUBURBS

**DR. (SHRI.) VIRENDRA KOCHAR** 26422775 (4501)  
Medical Officer (W. S.) Mobile - 7021070919  
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**DR. (SHRI.) VASANT SONARIKAR** 26422775 (4501)  
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K. B. Bhabha Hospital, Bandra (West), Mumbai - 400 050 Email : bhabha.bandra@yahoo.com

## **MUNICIPAL CHIEF AUDITOR**

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Municipal Chief Auditor 22754482 (P)  
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**SHRI. PRAKASH PARMAR** 24365369 (P)  
Audit Officer Mobile - 9867726934  
Budget A - City Audit Section (Dadar Office) Email : sabsec06.mca@mcgm.gov. in

**SHRI. PRAKASH PARMAR** 24365365 (P)  
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**SHRI. DINESH WAIDANDE** 26441847 (P)  
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22754000  
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**CHIEF ACCOUNTANT (FINANCE)**

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22754368 (P)  
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**SMT. PRIYA KULKARNI**  
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**SMT. VAISHALI DESAI**  
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22754398 (P)  
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**SHRI. ARUN JADHAV**  
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22754397  
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**SHRI. GOVIND MEMANE**  
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<b>SHRI. GOVIND MEMANE</b> Dy. Chief Accountant, R.A.1 Octroi (Additional Charge)	25773913 (P) Mobile - 9766299511 Email : dyca.oct1@mcgm.gov.in
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<b>SHRI. ASHOK BHARUDE</b> Dy. Chief Accountant (Education Fund)	24713532 (P) Mobile - 9969014104 Email : dyca.edu@mcmgm.gov.in
<b>- - VACANT - -</b> Dy. Chief Accountant (Treasury)	22620251/ 22754000 (4053) 22754372 (P) Mobile - Email : dyca.tre@mcmgm.gov.in
<b>SHRI. JAYESH BARIA</b> Dy. Chief Accountant (General Administration)	22620251/ 22754000 (4701) Mobile - 9967838416 Email : dyca.gad@mcmgm.gov.in
<b>SMT. BHARATI LOHAKARE</b> Dy. Chief Accountant (Estt.- I)	22620251 / 22754000 (4657) 22754421 (P) Mobile - 8652897744 Email : dyca01dpar.est1@mcmgm.gov.in
<b>SMT. VAISHALI DESAI</b> Dy. Chief Accountant (Estt.- II) (Addl. Charge)	22620251/ 22754000 (4688) 22754420 (P) Mobile - 9969038992 Email : dyca.est2@mcmgm.gov.in
<b>SHRI. SHANKAR MADI</b> Dy. Chief Accountant, Revenue - 3 (Addl. Charge)	26423941 (P) Mobile - 9158090092 Email : dyca.rev3@mcmgm.gov.in
<b>- - VACANT - -</b> Dy. Chief Accountant (Zone - I)	22620251/ 22754000 (4454) Mobile - Email : dyca.z1@mcmgm.gov.in
<b>SHRI. SOMNATH AVHAD</b> Dy. Chief Accountant (Zone - II)	24134546/60 (110) 24134220 (P) Mobile - 9867761911 Email : dyca.z2@mcmgm.gov.in
<b>SHRI. RAJENDRA NIKAM</b> Dy. Chief Accountant, Zone - III (I/C)	26841860 (P) Mobile - 9869863782 Email : dyca.z3@mcmgm.gov.in
<b>SMT. SUPRIYA SATAM</b> Dy. Chief Accountant, Zone - IV (Addl. Charge)	26239131 (382) 26247628 (P) Mobile - 9833930967 Email : dyca.z4@mcmgm.gov.in
<b>SMT. SMITA KAMBLE</b> Dy. Chief Accountant, Zone - V (Addl. Charge)	25225000 (329) 25284619 (P) Mobile - 9892831159 Email : dyca.z5@mcmgm.gov.in

**SMT. SMITA KAMBLE**

Dy. Chief Accountant (Zone - VI)

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25684528 (P)

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**SMT. SUPRIYA SATAM**

Dy. Chief Accountant (Zone - VII)

28056000 (319)

28056004 (P)

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**CHIEF ACCOUNTANT (WATER SUPPLY & SEWERAGE DEPARTMENT)**Room No. 300, 3<sup>rd</sup> Floor, Annexe Building, BMC Head Office, Mahapalika Marg, Mumbai - 400 001**SHRI. PANDURANG GOSAVI**

Chief Accountant ( W. S. S. D.)

(D.O.R. 31.07.2025)

22620251 (4342)

22754000

22620517 (P)

Mobile - 9969396593

Email : ca.wssd@mcgm.gov.in

**SMT. SWAPNALI PIKALE**

Dy. Chief Accountant

(Mumbai Sewerage Disposal Project)

22620251 (4369)

22754000

Mobile - 9969391497

Email : dycamsdp.wssd@mcgm.gov.in

**SHRI. MOTIRAM VAJE**

Dy. Chief Accountant (Water Works)

22620251 (4335 )

22754000

22754423

Mobile - 9699618431

Email : dycahe.wssd@mcgm.gov.in

**SHRI. TUKARAM UGLE**

Dy. Chief Accountant (Projects)

22620251 (4324)

22754000

Mobile - 9082930073

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**SMT. SHUBHANGI JOSHI**

Dy. Chief Accountant

(Sewerage Operation / Sewerage Project)

(D.O.R. 31.01.2025)

22620251

22754000 (4332)

22754479 (P)

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Email : dycasosp.wssd@mcgm.gov.in

**SMT. RASIKA RANADE**

Dy. Chief Accountant (SAP &amp; Computer)

22620251 (4333)

22754000

Mobile - 9819526862

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**SMT. VAISHALI PALAV**

Dy. Chief Accountant (Administration)

22620251 (4363)

22754000

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**SMT. RASHMI SARPOTDAR**

Dy. Chief Accountant (Revenue)

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22754000

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**SMT. SANDHYA PEDNEKAR**

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dycabudget.wssd@mcgm.gov.in**SMT. SEEMA JAMSANDEKAR**

Dy. Chief Accountant (Outside City)  
(D.O.R. 30.06.2025)

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**CHIEF ENGINEER (VIGILANCE)**

1<sup>st</sup> Floor, Building No. 2, Wing - A, CTS No. 4045, A - (1/ A, 1/ B, 1/ C), Village Kirol - Ghatkopar,  
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**SHRI. AVINASH TAMBEWAGH**

Chief Engineer

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**SHRI. SHANTILAL TANK**

Dy. Chief Engineer (Western Suburbs)

25000197/98 (607)

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**SHRI. RAMCHANDRA KADAM**

Dy. Chief Engineer (City &amp; Eastern Suburbs)

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**DEPUTY CHIEF ENGINEER (M & E) (CENTRAL PURCHASE DEPARTMENT)**

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**ASSESSMENT & COLLECTION DEPARTMENT**3<sup>rd</sup> Floor, Municipal Printing Press, 546, N. M. Joshi Marg, Byculla (West), Mumbai 400 011**DR. (SHRI.) GAJANAN BELLALE**

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**- - VACANT - -**

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**SMT. BHAGYASHRI VARTAK**  
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(D.O.R. 31.07.2025)

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- - **VACANT** - -  
Departmental Tax Recovery Officer

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### ELECTION BRANCH

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**SHRI. NATHU KUNDE**  
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**SHRI. DATTATRAYA GIRI**  
Asst. Election & Town Duty Officer

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### EDUCATION DEPARTMENT

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**SMT. SUJATA KHARE**  
Dy. Education Officer (Central)

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**SHRI. ANIL PARAB**

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dycfo07.mfb@mcgm.gov.in

**SHRI. HARISHCHANDRA GIRKAR**

Dy. Chief Fire Officer

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**DEONAR ABATTOIR**

Opp. Govandi Railway Station, Govandi, Mumbai - 400 043

**DR. KALIMPASHA PATHAN**

General Manager

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**DR. SACHIN KULKARNI**

Assistant General Manager

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**SECURITY DEPARTMENT**

1/Z, Love Grove, Store Yards, Dr. E. Moses Road, Worli, Mumbai - 400 018

**SHRI. AJIT TAWADE**

Chief Security Officer (I/C)

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**SHRI. AJIT TAWADE**

Dy. Chief Security Officer  
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**SMT. SAYALI GAWDE**

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**SHRI. MANGESH MUNGEKAR**

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**SHRI. PRAVIN CHAVAN**  
Dy. Chief Security Officer  
Zone - 3

26422471  
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Dy. Chief Security Officer  
Zone - 5

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- - VACANT - -

Dy. Chief Security Officer  
(Training Centre)

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- - VACANT - -

Dy. Chief Security Officer  
WSSD, (Administration)

**SHRI. VILAS SURVE**  
Dy. Chief Security Officer  
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**SHRI. KIRAN SURYAVANSHI**  
Dy. Chief Security Officer  
Zone - 3, WSSD (I/C)

25411288  
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### CHIEF LABOUR OFFICER

6<sup>th</sup> Floor, Annexe Building, BMC Head Office, Mahapalika Marg, Mumbai - 400 001

**SHRI. SUNIL JANGALE**  
Chief Labour Officer

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**SHRI. NITIN BADGUJAR**  
Jt. Chief Labour Officer (E. S.)

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**SMT. KSHITIJ KANDARKAR**  
Jt. Chief Labour Officer (W. S.)

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**SMT. LEENA INGLE**  
Jt. Chief Labour Officer (City)

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**SHRI. SWAPNIL SURADKAR**  
Jt. Chief Labour Officer, SWM (I/C)

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## LEGAL DEPARTMENT

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**ADV. (SMT.) KOMAL PUNJABI**

Law Officer

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22754000  
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**ADV. (SMT.) KOMAL PUNJABI**

Jt. Law Officer  
(Supreme & High Court)

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**ADV. (SMT.) SUKHASHRI MODLE**

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(City Civil Court)

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**ADV. (SMT.) MAMTA BHOIR**

Jt. Law Officer (I/C)  
(Small Cause Court, Industrial & Labour Court,  
Criminal Court)

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22754000  
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**ADV. (SHRI.) HARSHAD PIMPLE**

Dy. Law Officer  
(Industrial & Labour Court)

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**ADV. (SHRI.) SANDEEP PATIL**

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**ADV. (SMT.) TRUPTI PURANIK**

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### LICENCE DEPARTMENT

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<b>-- VACANT --</b> Jt. Superintendent of Licences	
<b>SHRI. SHARAD AYARE</b> Dy. Superintendent of Licences	24211204 Mobile - 9821384329 Email : dysup01.licence@mcgm.gov.in
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<b>-- VACANT --</b> Dy. Superintendent of Licences	24211204 Mobile - Email :

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**SHRI. ANIL SHEVALE**

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**MARKETS DEPARTMENT**1<sup>st</sup> Floor, Mahatma Jotiba Phule Market Building, D. N. Road, Mumbai - 400 001**SHRI. MANISH VALANJU**

Assistant Commissioner, Markets (Addl. Charge)

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**SHOPS & ESTABLISHMENTS**5<sup>th</sup> Floor, Hawkers Plaza Building, Senapati Bapat Marg, Dadar (West), Mumbai - 400 028**SHRI. SHAILESH TAWADE**Chief Officer (I/C)  
(D.O.R. 28.02.2025)

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Dy. Chief Facilitator

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**- - Vacant - -**

Dy. Chief Facilitator

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**ENVIRONMENT & CLIMATE CHANGE DEPARTMENT**3<sup>rd</sup> Floor, New Transport Garage Building, Near Hindu Cemetery,  
Dr. E. Moses Road, Worli, Mumbai - 400 018**SHRI. AVINASH KATE**

Chief Engineer

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**SHRI. MANOHAR CHARJE**

Scientific Incharge

26497483 / 26498308

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### DISASTER MANAGEMENT AND CENTRAL COMPLAINT REGISTRATION CENTRE DEPARTMENT

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**SHRI. MAHESH NARVEKAR**

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**SMT. NILIMA HUMBRE**

Dy. Chief Officer

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**(For Emergency & Civic Complaint Helpline No. 1916)**

### PROTOCOL & LIAISON DEPARTMENT

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-- Vacant --

Chief Archives Officer

24315030

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### HERITAGE CONSERVATION

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**SHRI. SANJAY GOLATKAR**

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**SHRI. SANJAY ADHAV**  
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### **BUSINESS DEVELOPMENT DEPARTMENT**

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**DR. SATISH REWATKAR**  
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### **HUMAN RESOURCE DEPARTMENT**

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**SHRI. MUNAF SHAIKH**  
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**SMT. BHAKTI RAUL**  
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Dy. Human Resource Officer (I/C)

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### **INTERNAL COMPLAINT COMMITTEE PREVENTION OF SEXUAL HARASSMENT AT WORK PLACE OF BMC & SAVITRIBAI PHULE GENDER RESOURCE CENTRE**

Rajgruha Society, Balaseth Madurkar Marg, Prabhadevi (West), Mumbai - 400 013

**SMT. CHANDA JADHAV**  
Chairperson

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**SMT. APURVA PRABHU**

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**DR. (SMT.) KAMAKSHI BHATE**

NGO Member / Trainer

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**DESIGNATED OFFICERS AND ASSISTANT ENGINEERS (MAINTENANCE)****'A' Ward**

**SHRI. JAYDEEP MORE** (Designated Officer) Mobile - 9969666505  
**SHRI. RAVINDRA MHASKE** (A. E. Maintenance) Mobile - 9004688678  
**SHRI. PAWAN KAWARE** (A. E. Maintenance) Mobile - 9987515112

**'B' Ward**

**SHRI. SURYAKANT CHOUDHARI** (Designated Officer) Mobile - 9892303989  
**SHRI. RUPESH BHADANGE** (A. E. Maintenance) Mobile - 9769978807

**'C' Ward**

**SHRI. AMOL MESHRAM** (Designated Officer) Mobile - 9930713520  
**SHRI. MANISH PADAWAL** (A. E. Maintenance) Mobile - 9920955539

**'D' Ward**

**SHRI. DILIP AHIRE** (Designated Officer) Mobile - 9820371828  
**SHRI. MANOJ JEURKAR** (A. E. Maintenance) Mobile - 9920291107  
**SHRI. PRASHANT PHATAK** (A. E. Maintenance) Mobile - 9820112745

**'E' Ward**

**SHRI. ARUNKUMAR CHOUHAN** (Designated Officer) Mobile - 9167757002  
**SHRI. YOGESH CHOUDHARI** (A. E. Maintenance) Mobile - 9029151589  
**SHRI. SHARAD CHAVAN** (A. E. Maintenance) Mobile - 9920592171

**'F-South' Ward**

**SHRI. MAHESH PATIL** (Designated Officer) Mobile - 9151314141  
**SHRI. PRASHANT BANE** (A. E. Maintenance) Mobile - 9699717679  
**SHRI. MANGESH TAWARE** (A. E. Maintenance) Mobile - 9969562500

**'F-North' Ward**

**SHRI. BIPIN SURVE** (Designated Officer) Mobile - 9820069357  
**SHRI. KIRAN BADGUJAR** (A. E. Maintenance) Mobile - 9769099110  
**SHRI. HARISH CHAVAN** (A. E. Maintenance) Mobile - 9987528085

**'G-South' Ward**

**SHRI. RAJESH CHAVAN** (Designated Officer) (I/C) Mobile - 9850621889  
**SHRI. RAJESH YADAV** (A. E. Maintenance) Mobile - 8692886959  
**SHRI. SANTOSH SHINDE** (A. E. Maintenance) Mobile - 9820946466

**'G-North' Ward**

<b>SHRI. AJITKUMAR AMBI</b> (Designated Officer)	Mobile - 9167494002
<b>SHRI. JAGANNATH GAVHANE</b> (A. E. Maintenance)	Mobile - 9930987733
<b>SHRI. SUDHIR NIMBALKAR</b> (A. E. Maintenance)	Mobile - 9967603453

**'H-East' Ward**

<b>SMT. SWAPNAJA KSHIRSAGAR</b> (Designated Officer)	Mobile - 9137342343
<b>SHRI. DEEPAK JADHAV</b> (A. E. Maintenance)	Mobile - 9920051809
<b>SHRI. AJAYKUMAR PATIL</b> (A. E. Maintenance)	Mobile - 8928331536
<b>SHRI. SACHIN BHUJBAL</b> (A. E. Maintenance)	Mobile - 9867715317

**'H-West' Ward**

<b>SHRI. MILIND KADAM</b> (Designated Officer)	Mobile - 9892727150
<b>SHRI. ARUN MANJUL</b> (A. E. Maintenance)	Mobile - 9870907852
<b>SHRI. DEEPAK GHOLAM</b> (A. E. Maintenance)	Mobile - 9769541030

**'K-East' Ward**

<b>SHRI. MANISH VALANJU</b> (Designated Officer) (I/C)	Mobile - 8657488916
<b>SHRI. BHOOPESH RANE</b> (A. E. Maintenance)	Mobile - 8433636576
<b>SHRI. PRAVIN KAPADIS</b> (A. E. Maintenance)	Mobile - 9930056397

**'K-West' Ward**

<b>SHRI. AJAY BHONDAVE</b> (Designated Officer)	Mobile - 9820809244
<b>SHRI. SANDEEP SALUNKHE</b> (A. E. Maintenance)	Mobile - 9619524285
<b>SHRI. JITENDRA MAHALE</b> (A. E. Maintenance)	Mobile - 9870777776
<b>SHRI. YASHPAL HANGARGEKAR</b> (A. E. Maintenance)	Mobile - 9270290290

**K-North' Ward**

<b>SHRI. MANISH VALANJU</b> (Designated Officer) (I/C)	Mobile - 8657488916
<b>SHRI. PRAKASH DHUMALE</b> (A. E. Maintenance)	Mobile - 8422958585

**'L' Ward**

<b>SHRI. SURESH HATEKAR</b> (Designated Officer)	Mobile - 9869384656
<b>SHRI. NITIN DESHMUKH</b> (A. E. Maintenance)	Mobile - 9920061646
<b>SHRI. JEEVAN RATHOD</b> (A. E. Maintenance)	Mobile - 9820814766

**'M-East' Ward**

<b>SHRI SANJAY WAGHMARE</b> (Designated Officer)	Mobile - 9223391438
<b>SHRI. RAJENDRA PUJARI</b> (A. E. Maintenance)	Mobile - 7506363845
<b>SHRI. SANTOSH MEHTAR</b> (A. E. Maintenance)	Mobile - 9619081122

**'M-West' Ward**

<b>SHRI. NITIN KAMBLE</b> (Designated Officer)	Mobile -9892820198
<b>SHRI. SANTOSH NIKALJE</b> (A. E. Maintenance)	Mobile -8652245786

**'N' Ward**

<b>SHRI. VISHAL MHAISKAR</b> (Designated Officer)	Mobile - 9892706891
<b>SHRI. DNYANESHWAR UKIRDE</b> (A. E. Maintenance)	Mobile - 9769003738
<b>SHRI. ANAND PANCHAL</b> (A. E. Maintenance)	Mobile - 9967634104
<b>SHRI. BHARAT KEDAR</b> (A. E. Maintenance)	Mobile - 9967769537

**'P-East' Ward****SHRI. UJJWALSING JAMADAR** (A. E. Maintenance) Mobile - 9967539090**'P-South' Ward**

- - **VACANT** - - (Designated Officer) Mobile -  
**SHRI. NISHAD KULKARNI** (A. E. Maintenance) Mobile - 9769966635

**'P-North' Ward**

**SHRI. SAGAR S. RANE** (Designated Officer) Mobile - 9769200051  
**SHRI. UJJWALSING JAMADAR** (A. E. Maintenance) Mobile - 9967539090  
**SHRI. MANDAR CHOUDHARI** (A. E. Maintenance) Mobile - 9967438274

**'R-South' Ward**

**SHRI. ABHAY JAGTAP** (Designated Officer) Mobile - 8779403882  
**SHRI. AMOL GAVIT** (A. E. Maintenance) Mobile - 9987538448  
**SHRI. HEMANT PANT** (A. E. Maintenance) Mobile - 9819693536

**'R-Central' Ward**

- - **VACANT** - - (Designated Officer) Mobile -  
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**'R-North' Ward**

**SHRI. SANJAY SAMBARE** (Designated Officer) Mobile - 9870461326  
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**'S' Ward**

**SHRI. AMISH BANGADE** (Designated Officer) Mobile - 9975926847  
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**'T' Ward**

**SHRI. GAJANAN DHOTRE** (Designated Officer) Mobile - 9004627409  
**SHRI. SANDEEP DESHPANDE** (A. E. Maintenance) Mobile - 9619705883  
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**PRINCIPAL OFFICERS OF BEST UNDERTAKING**G. M.'s Office, 1<sup>st</sup> Floor, BEST Bhavan, BEST Marg, Colaba, Mumbai - 400 005

- - - - -

General Manager

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**SHRI. BILAL SHAIKH**

Asst. General Manager (Electric Supply)  
(D.O.R. 28.02.2025)

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**SHRI. A. SHRINIWAS RAO VITTHAL RAO**

Asst. Manager (Transport Engg.)

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**SHRI. ABHIJIT PISAL**

Chief Account Officer &amp; Financial Advisor (Sr.)

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22799318  
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**SHRI. GOPAL SANGWEKAR**

Sr. Manager (Audit)

(D.O.R. 30.11.2025)

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**SHRI. SHRINIWAS POTNIS**

Chief Engineer (Civil)

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**SHRI. RAJENDRA DUBAL**

Asst. General Manager (Legal)

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**SHRI. RAMESH MADAVI**

Chief Manager (Traffic)

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**DR. RAJENDRA PATSUTE**

Chief Manager (HR / IR)

(D.O.R. 31.07.2025)

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**SHRI. SHYAM HEGDE**

Dy. Chief Security &amp; Vigilance Officer

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**SHRI. SUDAS SAWANT**

Public Relations Officer

22799395/96  
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# MAHARASHTRA LEGISLATURE

SHRI. C. P. RADHAKRISHNAN  
Governor

## PRESIDING OFFICER OF MAHARASHTRA LEGISLATURE

**PROF. RAM SHINDE**  
The Chairman  
Maharashtra Legislative Council

**DR. (SMT.) NEELAM GORHE**  
Dy. Chairman  
Maharashtra Legislative Council

**SHRI. AMBADAS DANVE**  
Leader of Opposition  
Maharashtra Legislative Council

**ADV. RAHUL NARVEKAR**  
The Speaker  
Maharashtra Legislative Assembly

-- VACANT --  
The Dy. Speaker  
Maharashtra Legislative Assembly

-- VACANT --  
Leader of Opposition  
Maharashtra Legislative Assembly

## MINISTERS OF MAHARASHTRA STATE

Name	Portfolio	Phone No.	
		Office	Residence
<b>CHIEF MINISTER</b>			
<b>SHRI. DEVENDRA SARITA GANGADHARRAO FADNAVIS</b>	Home, Energy (excluding Renewable Energy),	22025151	23634950
	Law and Judiciary, General Administration,	22025222	23630408
	Information and Public Relations (and portfolio not	22854166	23630958
	specifically allotted to any other Minister).	22793340	
<b>DEPUTY CHIEF MINISTER</b>			
<b>SHRI. EKNATH GANGUBAI SAMBHAJI SHINDE</b>	Urban Development, Housing, Public Works	22022401	23630286
	(Public Undertakings)	22025014	23630609
<b>DEPUTY CHIEF MINISTER</b>			
<b>SHRI. AJIT ASHATAI ANANTRAO PAWAR</b>	Finance, Planning, State Excise	22871440	23621612
		22875441	23631606 23634877
<b>CABINET MINISTERS</b>			
<b>SHRI. CHANDRASHEKHAR PRABHAVATI KRISHNARAO BAWANKULE</b>	Revenue	22027174	23685501
		22029742	23676951
<b>SHRI. RADHAKRISHNA SINDHUTAI EKNATHRAO VIKHE PATIL</b>	Water Resources (Godavari and Krishna Valley	22024850	23515889
	Development Corporation)	22025247	23524664
<b>SHRI. HASAN SAKINA MIYALAL MUSHRIF</b>	Medical Education	22024950	22817064
		22025360	22817078
<b>SHRI. CHANDRAKANT (DADA) SARASWATI BACHHU PATIL</b>	Higher and Technical Education,	22025398	22020092
	Parliamentary Affairs	22024751	22020615

<b>SHRI. GIRISH GEETA DATTATRAYA MAHAJAN</b>	Water Resources (Vidarbha, Tapi and Konkan Valley Development Corporation), Disaster Management	22026658 22024832	23637075 23633676
<b>SHRI. GANESH SUBHADRA RAMACHANDRA NAIK</b>	Forests	22875930 22876342	22020527 22020578
<b>SHRI. GULABRAO REVABAI RAGHUNATH PATIL</b>	Water Supply and Sanitation	22843657 22843647	23630096 23634669
<b>SHRI. DADAJI RESHMABAI DAGDU BHUSE</b>	School Education	22025328 22843614	22023478 22023479
<b>SHRI. SANJAY PRAMILA DULICHAND RATHOD</b>	Soil and Water Conservation	22886025 22886293	23632045 23634344
<b>SHRI. DHANANJAY RUKMINI PANDITRAO MUNDE</b>	Food, Civil Supplies and Consumer Protection	22025300 22024688	23646612 23646613
<b>SHRI. MANGALPRABHAT PREMKANVAR GUMANMAL LODHA</b>	Skills, Employment, Entrepreneurship and Innovation	22025308 22024592	22020097 22880083
<b>SHRI. UDAY SWARUPA RAVINDRA SAMANT</b>	Industries, Marathi Language	22843628 22843664	23613514 23611589
<b>SHRI. JAYKUMAR NAYANKUVAR JITENDRASINH RAWAL</b>	Marketing, Protocol	22843246 22843264	23618585 23618686
<b>SMT. PANKAJA PRADNYA GOPINATH MUNDE</b>	Environment and Climate Change, Animal Husbandry	22023858 22025051	23620771 23620770
<b>SHRI. ATUL LILAVATI MORESHWAR SAVE</b>	Other Backward Bahujan Welfare, Dairy Development and Renewable Energy	22023992 22022100	22882902 22882190
<b>DR. ASHOK JANABAI RAMAJI WOOIKE</b>	Tribal Development	22025250 22025362	22023475 22023476
<b>SHRI. SHAMBHURAJ VIJAYADEVI SHIVAJIRAO DESAI</b>	Tourism, Mining, Ex-Servicemen Welfare	22042810 22885104	23616699 23626699
<b>ADV. ASHISH MINAL BABAJI SHELAR</b>	Information Technology, Cultural Affairs	22024700 22025736	22025311 22024570
<b>SHRI. DATTATRAYA GIRIJABAI VITHOBA BHARANE</b>	Sports and Youth Welfare, Minorities Development and Aukaf	22023059 22022924	22886096 22886294
<b>SMT. ADITI VARADA SUNIL TATKARE</b>	Women and Child Development	22817040 22817074	22022219 22829535
<b>SHRI. SHIVENDRASINH ARUNARAJE ABHAYSINHRAJE BHONSLE</b>	Public Works (Excluding Public Undertakings)	22886188 22886093	22020334 22020433
<b>ADV. MANIKRAO SARASWATI SHIVAJI KOKATE</b>	Agriculture	22842559 22842440	
<b>SHRI. JAYKUMAR KAMAL BHAGAVANRAO GORE</b>	Rural Development and Panchayat Raj	22025241 22025225	22828214 22854631

<b>SHRI. NARAHARI SAVITRIBAI SITARAM ZIRWAL</b>	Food and Drugs Administration, Special Assistance	22831983 22025313	
<b>SHRI. SANJAY SUSHILA WAMAN SAVKARE</b>	Textiles	22842720 22842791	
<b>SHRI. SANJAY SHAKUNTALA PANDURANG SHIRSAT</b>	Social Justice	22042314 22042315	
<b>SHRI. PRATAP INDIRABAI BABURAO SARNAIK</b>	Transport	22025270 22026582	
<b>SHRI. BHARAT VITHABAI MARUTI GOGAWALE</b>	Employment Guarantee Scheme, Horticulture, Salt Pan Land Development		22020385 22020386
<b>SHRI. MAKARAND SUMAN LAXMANRAO JADHAV (PATIL)</b>	Relief and Rehabilitation		22826964 22826698
<b>SHRI. NITESH NILAM NARAYAN RANE</b>	Fisheries, Ports	22025277 22027075 22794329	22022540 22046114
<b>SHRI. AKASH SUNITA PANDURANG FUNDKAR</b>	Labour	22843718 22813623	
<b>SHRI. BABASAHEB SHANTABAI MOHANRAO PATIL</b>	Co-Operation	22843665 22023165	22027162 22020540
<b>SHRI. PRAKASH SUSHILA ANANDRAO ABITKAR</b>	Public Health and Family Welfare	22020355 22020352	22020290 22020291

### STATE MINISTERS

<b>ADV. ASHISH UMADEVI NANDKISHORE JAISWAL</b>	Finance, Planning, Agriculture, Relief and Rehabilitation, Law and Judiciary, Labour	22021501 22021502	22020251 22020252
<b>SMT. MADHURI MIRA SATISH MISAL</b>	Urban Development, Transport, Social Justice Medical Education, Minorities Development and Aukaf	22025001 22871705	
<b>DR. PANKAJ KANCHAN RAJESH BHOYAR</b>	Home (Rural), Housing, School Education, Co-Operation, Mining	22886090 22843741	22021320 22021321
<b>SMT. MEGHANA DEEPAK SAKORE-BORDIKAR</b>	Public Health and Family Welfare, Water Supply and Sanitation, Energy, Women and Child Development, Public Works (Public Undertakings)		
<b>SHRI. INDRANIL ANITA MANOHAR NAIK</b>	Industries, Public Works (excluding Public Undertakings) Higher and Technical Education, Tribal Development Tourism, Soil and Water Conservation	22021103 22021104	
<b>SHRI. YOGESH JYOTI RAMDAS KADAM</b>	Home (Urban), Revenue, Rural Development and Panchayat Raj, Food, Civil Supplies and Consumer Protection, Food and Drugs Administration	22020396 22020397	22021036

(\* updated as on 8<sup>th</sup> January 2025)



## M.P.'s FROM GREATER MUMBAI

Name	Constituency	Telephone No.	Mobile No.
SHRI. ARVIND SAWANT	Mumbai South	022-24184488	9869004488
SHRI. ANIL DESAI	Mumbai South Central		9323678585
SHRI. PIYUSH GOYAL	Mumbai North	011-23784817	9821082544
PROF. (SMT.) VARSHA GAIKWAD	Mumbai North Central		7738223345
SHRI. RAVINDRA WAIKAR	Mumbai North West		9594011111
SHRI. SANJAY PATIL	Mumbai North East	022-25947783	9820096350

## M.L.C.s FROM GREATER MUMBAI

Name	Constituency	Mobile No.
SHRI. UDDHAV BALASAHEB THACKERAY	Elected by MLAs	9004115472
ADV. ANIL PARAB	Elected by MLAs	9820413505
SHRI. MILIND NARVEKAR	Elected by MLAs	7400466333
SHRI. PRAVIN DAREKAR	Elected by MLAs	9833321263
SHRI. PRASAD LAD	Elected by MLAs	8108188888
DR. (SMT.) MANISHA KAYANDE	Nominated by Hon'ble Governor	9820236304
SHRI. SUNIL SHINDE	Elected by Mumbai Local authority	9869000155
SHRI. RAJHANSH SINGH	Elected by Mumbai Local authority	9820702888
SHRI. ASHOK (BHAI) JAGTAP	Elected by MLAs	8291700000
SHRI. SACHIN AHIR	Elected by MLAs	9820348740

## M. L. A.s FROM GREATER MUMBAI

Constituency No.	Name of Legislative Assembly	Name	Contact No.
<b>Mumbai Suburban District</b>			
152	Borivali	Shri. Sanjay Upadhay	9967195000
153	Dahisar	Smt. Manisha Chaudhari	9320123413
154	Magathane	Shri. Prakash Surve	9821034923
155	Mulund	Shri. Mihir Kotecha	9820094694
156	Vikhroli	Shri. Sunil Raut	9821245052
157	Bhandup (West)	Shri. Ashok Patil	9821143980
158	Jogeshwari (East)	Shri. Anant Nar	9702597025

159	Dindhoshi	<b>Shri. Sunil Prabhu</b>	9820702777
160	Kandivali (East)	<b>Shri. Atul Bhatkalkar</b>	9892208588
161	Charkop	<b>Shri. Yogesh Sagar</b>	9819802727
162	Malad (West)	<b>Shri. Aslam Shaikh</b>	9892915557
163	Goregaon	<b>Smt. Vidya Thakur</b>	9769138925
164	Versova	<b>Shri. Haroon Khan</b>	9820186613
165	Andheri (West)	<b>Shri. Amit Satam</b>	9820347179
166	Andheri (East)	<b>Shri. Murji Patel (Kaka)</b>	9820130950
167	Vile-Parle	<b>Adv. Parag Alavani</b>	9820350544
168	Chandivli	<b>Shri. Dilip Lande</b>	9833201646
169	Ghatkopar (West)	<b>Shri. Ram Kadam</b>	9833151912
170	Ghatkopar (East)	<b>Shri. Parag Shah</b>	9324911111
171	Mankhurd - Shivaji Nagar	<b>Shri. Abu Azmi</b>	9821667755
172	Anushakti Nagar	<b>Smt. Sana Malik</b>	9892154005
173	Chembur	<b>Shri. Tukaram Ramkrushna Kate</b>	9702490887
174	Kurla	<b>Shri. Mangesh Kudalkar</b>	9322278925
175	Kalina	<b>Shri. Sanjay Govind Potnis</b>	9322338623
176	Bandra (East)	<b>Shri. Varun Satish Sardesai</b>	9821189779
177	Bandra (West)	<b>Adv. Ashish Shelar</b>	9820120205

### Mumbai City District

178	Dharavi	<b>Dr. (Smt.) Jyoti Eknath Gaikwad</b>	7208111598
179	Sion - Koliwada	<b>Capt. R. Tamil Selvan</b>	9820058128
180	Wadala	<b>Shri. Kalidas Kolambkar</b>	9324154848
181	Mahim	<b>Shri. Mahesh Sawant</b>	9819188732
182	Worli	<b>Shri. Aaditya Thackeray</b>	9819940010
183	Sewri	<b>Shri. Ajay Choudhari</b>	9820510171
184	Byculla	<b>Shri. Manoj Jamsutkar</b>	9821037490
185	Malabar Hill	<b>Shri. Mangalprabhat Lodha</b>	9820021592
186	Mumbadevi	<b>Shri. Amin Patel</b>	9820105761
187	Colaba	<b>Adv. Rahul Narvekar</b>	9819219166

## SECRETARIES OF GOVERNMENT OF MAHARASHTRA

Name	Designation	Portfolio	Tel. No & Email Id
<b>Smt. Sujata Saunik</b>	Chief Secretary	Government of Maharashtra	2202 5042 / 8762 cs@maharashtra.gov.in
<b>Smt. V. Radha</b>	Additional Chief Secretary	(Service)	2288 6141 acs.gadservices@maharashtra.gov.in
<b>Dr. I S Chahal</b>	Additional Chief Secretary	Home	2204 8130 acs.home@maharashtra.gov.in
<b>Smt. Manisha Mhaiskar</b>	Additional Chief Secretary	Chief Protocol Officer (Addl. Charge)	2202 4438 psec.protocol@maharashtra.gov.in
<b>Shri. S. Chokalingam</b>	Principal Secretary	Chief Electoral Officer	2202 9965 ceo_maharashtra@eci.gov.in
<b>Smt. Seema Vyas</b>	Additional Chief Secretary	Special Inspection Officer (1)	2282 1037 acs.gadseo1@maharashtra.gov.in
<b>Shri. Sanjay Sethi</b>	Additional Chief Secretary	In-charge of Aviation	2202 6534 psec.civilaviation@maharashtra.gov.in
<b>Shri. Parag Jain Nainutia</b>	Principal Secretary	Information Technology	2202 1850 psec.it@maharashtra.gov.in
<b>Shri. Vikas Kharge</b>	Additional Chief Secretary	Hon'ble Chief Minister's Office	2202 1850 acs1.cm@maharashtra.gov.in
<b>Smt. Ashwini Bhide</b>	Principal Secretary	Hon'ble Chief Minister's Office	2202 5073 psec1.cm@maharashtra.gov.in
<b>Shri. Shrikar Pardeshi</b>	Secretary	Hon'ble Chief Minister's Office	dg.warroom@maharashtra.gov.in
<b>Shri. Ashish Sharma</b>	Principal Secretary	Hon'ble Dy. Chief Minister's Office	2287 1440 pstodcm@maharashtra.gov.in
<b>Shri. N. Nawin Sona</b>	Principal Secretary	Hon'ble Dy. Chief Minister's Office	
<b>Smt. Anshu Sinha</b>	Principal Secretary	Special Inspection	2202 7151 sec.gadse02@maharashtra.gov.in
<b>Shri. S. M. Deshpande</b>	Secretary	Special Inspection Officer (2) (Addl.Charge)	2202 7151 sec.gadse02@maharashtra.gov.in
<b>Shri. Sanjay Sethi</b>	Additional Chief Secretary	Transport & Ports	2202 5009 acs.transport@maharashtra.gov.in
<b>Smt. Radhika Rastogi</b>	Principal Secretary	Appeals & Security	2282 1743 psec.homeapl@maharashtra.gov.in
<b>Shri. Sanjay Saxena</b>	Principal Secretary	Special	2202 3572 psec.homespl@maharashtra.gov.in
<b>Shri. Rajesh Kumar</b>	Additional Chief Secretary	Revenue	2202 4588 psec.revenue@maharashtra.gov.in
<b>Shri. Santosh Kumar</b>	Principal Secretary	Special Executive Officer (Appeals)	2283 6363 sec.revenueappl@maharashtra.gov.in
<b>Shri. Milind Mhaiskar</b>	Additional Chief Secretary	Forest	2202 3363 sec.forest@maharashtra.gov.in
<b>Dr. Sonia Sethi</b>	Additional Chief Secretary	Relief & Rehabilitation	2202 5274 psec.r&r@maharashtra.gov.in
<b>Shri. O. P. Gupta</b>	Additional Chief Secretary	Finance (Addl. Charge) Sports (Addl. Charge)	2202 9721 acs.finance@maharashtra.gov.in
<b>Smt. Shaila A.</b>	Secretary	Reforms	2202 5448 / 3025 psec.reforms@maharashtra.gov.in
<b>Shri. Sourabh Vijay</b>	Principal Secretary	Expenditure	2283 7265 psec.exp@maharashtra.gov.in

<b>Smt. Richa Bagla</b>	Principal Secretary	Accounts & Treasury	2202 9335 acs.a&t@maharashtra.gov.in
<b>Shri Vikaschandra Rastogi</b>	Principal Secretary	Agriculture	2202 5357 acs.agri@maharashtra.gov.in
<b>Shri. Tukaram Mundhe</b>	Secretary	Animal Husbandry	2202 7018 psec.adf@maharashtra.gov.in
<b>Shri. Rajesh Kumar</b>	Additional Chief Secretary	Fisheries (Addl. Charge)	2202 7018 psec.adf@maharashtra.gov.in
<b>Smt. Anshu Sinha</b>	Principal Secretary	Textiles	2283 6819 sec.textile@maharashtra.gov.in
<b>Shri. Anup Kumar</b>	Additional Chief Secretary	Co-opration & Marketing	2202 5283 psec.coop@maharashtra.gov.in
<b>Smt. Abha Shukla</b>	Additional Chief Secretary	Energy	2202 6767 psec.energy@maharashtra.gov.in
<b>Smt. I. A. Kundan</b>	Principal Secretary	Industry, Energy, Labour	2202 7433 sec.labour@maharashtra.gov.in
<b>Shri. Eknath Davle</b>	Principal Secretary	Rural Development Panchayat Raj	2202 5201 sec.rdd@maharashtra.gov.in
<b>Shri. Sunil Chavhan</b>	Secretary	Soil & Water Conservation	2202 5349
<b>Shri. Vijay Waghmare</b>	Secretary	Tribal Development	2202 6742 sec.tribal@maharashtra.gov.in
<b>Shri. Ganesh Patil</b>	Secretary	Skills Development	2204 7236 psec.skills@maharashtra.gov.in
<b>Smt. Vinita Vaid - Singal</b>	Principal Secretary	OBC (Addl. Charge)	2282 3811 sec.vjntpbcsbcw@maharashtra.gov.in
<b>Shri. Asim Kumar Gupta</b>	Additional Chief Secretary	Urban Development (1)	2202 6419 psec.ud1@maharashtra.gov.in
<b>Dr. K. H. Govindraj</b>	Principal Secretary	Urban Development (2)	2282 4111 sec.ud2@maharashtra.gov.in
<b>Dr. Harshdeep Kamble</b>	Principal Secretary	Social Justice & Special Assistance	2202 6688 psec.socjustice@maharashtra.gov.in
<b>Smt. Jayshree Bhoj</b>	Secretary	Food, Civil Supply & Consumer Protection	2202 4851 sec.fes@maharashtra.gov.in
<b>Smt. Vinita Vaid - Singal</b>	Principal Secretary	Environment & Climate Change	2287 3845 psec.env@maharashtra.gov.in
<b>Smt. Valsa Nair-Singh</b>	Additional Chief Secretary	Housing	2282 1969 acs.housing@maharashtra.gov.in
<b>Shri Atul Patne</b>	Secretary	Tourism & Culture Affairs	2202 3472 psec.tourism@maharashtra.gov.in
<b>Shri. Vikas Kharge</b>	Principal Secretary	Culture Affairs (Addl. Charge)	
<b>Shri. Sanjay Khandare</b>	Principal Secretary	Water Supply & Sanitation	2262 6407 psec.wssd@maharashtra.gov.in
<b>Shri. Anup Kumar Yadav</b>	Secretary	Women and Child Development	2202 7050 psec.wchd@maharashtra.gov.in
<b>Shri. B. Venugopal Reddy</b>	Additional Chief Secretary	Higher & Technical Education	2202 5301 psec.higheredu@maharashtra.gov.in
<b>Smt. Manisha Mhaiskar</b>	Secretary	Marathi Language (Addl. Charge)	2202 7554
<b>Shri. Ranjeet Singh Deol</b>	Principal Secretary	School Education	2202 5292 acs.schedu2@maharashtra.gov.in
<b>Dr. Nipun Vinayak</b>	Secretary	Public Health (1)	2261 7388 psec.pubhealth@maharashtra.gov.in

<b>Shri. Virendra Singh</b>	Secretary	Public Health (2)	2261 8455 psec.pubhealth2@maharashtra.gov.in
<b>Shri. Dinesh Waghmare</b>	Principal Secretary	Medical Education & Drugs, EGS (Addl.Charge)	2262 2179 psec.mededu@maharashtra.gov.in
<b>Dr. Rajgopal Devara</b>	Principal Secretary & Development Commissioner	Planning Development	2202 9496 acs.planning@maharashtra.gov.in
<b>Smt. Suvarna Kewale</b>	Principal Secretary	Legal Advisor Law & Justice	2202 7272 psec.rla@maharashtra.gov.in
<b>Shri. Amogh Kaloti</b>	Secretary	Sr. Legal Advisor Law & Justice	2282 2196
<b>Shri. Satish Vaghole</b>	Secretary	Legal Aggairs Law & Justice	2285 6484 sec.legislation@maharashtra.gov.in
<b>Shri. Satish Vaghole</b>	Secretary	Parliamentary Affairs (Addl. Charge)	2285 6484 sec.pud@maharashtra.gov.in
<b>Smt. Manisha Mhaiskar</b>	Additional Chief Secretary	Public Works	2202 6612 acs.pwd@maharashtra.gov.in
<b>Shri. Sadashiv Salunkhe</b>	Secretary	(Roads) Public Works	2202 0149 sec.pwdroads@maharashtra.gov.in
<b>Shri. Sanjay Dashpute</b>	Secretary	(Construction) Public Works	2202 4800 sec.pwdworks@maharashtra.gov.in
<b>Shri. Deepak Kapoor</b>	Additional Chief Secretary	Water Resources	2202 3038 psecwr.wrd@maharashtra.gov.in
<b>Shri. Sanjay Belsare</b>	Secretary	Command Area Development Water Resources	2202 3109 sec.cada@maharashtra.gov.in
<b>Shri. Rajendra Mohite</b>	Secretary	Project Coordination Water Resources	2202 3574 sec.pcwr@maharashtra.gov.in
<b>Shri. Brijesh Singh</b>	Principal Secretary & D.G.	Information and Public Relations	2202 7956 dg.dgipr@maharashtra.gov.in

#### DIVISIONAL COMMISSIONER

<b>Dr. Rajesh Deshmukh</b>	Konkan	02141-22874132 / 27571324	divcom.konkan@maharashtra.gov.in
<b>Dr. Pravin Gedam</b>	Nashik	0253-2461909 / 2461096	divcom.nashik@maharashtra.gov.in
<b>Shri. Chandrakant Pulkundwar</b>	Pune	020-26362223	divcom.pune@maharashtra.gov.in
<b>Shri. Dilip Gawade</b>	Chhatrapati Sambhajinagar	0240-2331294	divcom.aurangabad@mharashtra.gov.in
<b>Smt. Vijayalakshmi Bidari</b>	Nagpur	0712-2532123 / 2562132	divcom.nagpur@maharashtra.gov.in
<b>Dr. Nidhi Pandey</b>	Amravati	0721-2662034 / 2562568	divcom.amravati@maharashtra.gov.in

#### DISTRICT COLLECTORS

<b>Shri. Sanjay Yadav</b>	Mumbai City	022-22620861	collector.mumbaicity@maharashtra.gov.in
<b>Shri. Rajendra Kshirsagar</b>	Mumbai Suburban	022-26514742	collector.mumbaisuburb@maharashtra.gov.in

## THE MUNICIPAL CO-OPERATIVE BANK LTD., MUMBAI

MUNICIPAL BANK BHAVAN, 245, P. D'Mello ROAD, FORT, MUMBAI - 400 001

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E-mail - [mcbank@mcbmumbai.com](mailto:mcbank@mcbmumbai.com)

	Office	Ext.	Resi.
<b>PRESIDENT</b>			
<b>SHRI. BHUSHAN GAGRANI</b> Municipal Commissioner	22620525		9821107572

### VICE PRESIDENT

<b>SHRI. ABHIJIT BANGAR</b> Addl. Municipal Commissioner (Projects)	22623004		22718915 8888842212
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### BOARD OF DIRECTORS CHAIRMAN

<b>SHRI. VISHVAS SHANKARWAR</b> Jt. Municipal Commissioner (Zone-IV)	26237932 26288443	(401)	9820702513
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### VICE CHAIRMAN

<b>SHRI. DEVIDAS KSHIRSAGAR</b> Dy. Municipal Commissioner (Zone-V)	25225000 25285429	(300)	9167203773
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### EXPERT DIRECTOR

<b>SHRI. SHARAD UGHADE</b> Dy. Municipal Commissioner (CPD) & Director (Information Technology)	22620251	(4569)	9167494033
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<b>SHRI. SUNIL JANGALE</b> Municipal Corporation Chief Labour Officer	22620251	(4604)	9004004516
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### ELECTED DIRECTORS

<b>SHRI. VISHNU G. GHUMRE</b> Building No. 48/1203, Aristo Co-op. Housing Society, Subhash Nagar, Chembur, Mumbai - 400 071	25207567		9594345481
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<b>SHRI. MAHAVIR D. BANGAR</b> B - 301, Om Shree Saidham Apartment, Fulpada Road, Near R. J. Hotel, Virar (East), Tal. - Vasai, Dist. Palghar - 401 305	7506265511		9867947266
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<b>SHRI. PRADEEP B. SAWANT</b> 4/402, Gulmarg Co-op. Housing Society, K. W. Chittle Marg, Dadar (West), Mumbai - 400 028	22620251		9322273457
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<b>SHRI. BIPIN A. BORICHA</b> 27/ 9, Shantinagar, Sane Guruji Marg, Satrasta, Mumbai - 400 011	24134560 (231)	9920256574
<b>SHRI. MUKESH V. GHUMRE</b> 50/ 1704, Himgiri Co-op. Hsg. Soc. Ltd., Subhash Nagar, Chembur, Mumbai - 400 071		9833882918
<b>SHRI. ABHISHEK P. MOHITE</b> 1104-2/A, Rustomjee Regency, J. S. Road, Near Rustomjee Business School, Dahisar (West), Mumbai - 400 068		9773667649
<b>SHRI. ABHIJIT N. BAGUL</b> Room No. 5, Sunder Galli, P. L. Lokhande marg, Chembur, Mumbai - 400 089		9702223091
<b>SHRI. SANJAY D. JADHAV</b> 3/14, Maratha Compound, E. S. Patanwala Marg, Byculla (East), Mumbai 400 027		9869354980
<b>SHRI. DAYARAM UTTAM ADE</b> B-401, Visamo CHS., Plot No. 100, Gorai - 2, Borivali (West), Mumbai 400 091		9820939512
<b>SHRI. BHANUDAS V. BHOIR</b> 202/B Wing, Divyajyoti Co-Op. Hsg. Soc. Ltd., Varghade Nagar, Tal. Shahapur, Thane - 421 601		9765345808
<b>SHRI. KIRAN K. AVHAD</b> 105, Nebula Hights, Gandhar Nagar, Khadakpada, Kalyan (West), 421 302		9930872010
<b>SHRI. JALUNDAR L. CHAKOR</b> Flat No. 5, "B" Wing, Satayapushpa Co-Op. Hou Soc. Ltd., Opp. Sarasvati English School, Pachpakhadi, Thane (West) - 400 601		9820961189
<b>SHRI. VILAS K. SALUNKE</b> Room No. 1, Municipal Transit Camp, Babula Tank Cross Lane, Near B.M.C. Office, B/Ward, Dongri, Mumbai - 400 009		9930365131
<b>SHRI. MAHESH G. THAKARE</b> A/P. - Vedhe Pada, Post - Vajreshwari, Tal. - Bhiwandi, Dist. - Thane - 401204		9921111544
<b>SHRI. RAJENDRA S. KARADE</b> C/35, 3 <sup>rd</sup> Floor, BMC Colony, Gilder Lane, Mumbai Central, Mumbai - 400 008		9702622061
<b>SMT. VARSHA A. MALI</b> R. No. 103, 1 <sup>st</sup> Floor, A - Wing, Maitri Garden, Maitri Tulip, Pokharan Rd.No. 2, Thane (West), Thane - 400 602	24063166	9869412188

## EMPLOYEES REPRESENTATIVE

**SHRI. SANDEEP B. SALVI** 22717837 9769059780  
B/10, Shree Co-Op. Hou. Soc. Ltd., Tansa Pipe Line Road,  
Near Lokmanya Tilak Nagar, Mumbai - 400 089

**SHRI. ANANT G.DHANAWADE** 22717815 9820494954  
B.D.D. Chawl No. 5, A/37, S.S.Wagh Marg, Naigaon,  
Dadar (East), Mumbai - 400 014

## GENERAL MANAGER

**SHRI. VINOD H. RAVADKA** 22717800 (801) 7045353766  
C/301, 3<sup>rd</sup> Floor, C. T. Trust Co-op. Hsg. Soc. Ltd.,  
C.S. No. 1928, First Cross Lane,  
N. M. Joshi Marg, Byculla (West),  
Mumbai - 400 011

## DY. GENERAL MANAGER

**SHRI. BHAGWAN S. PATIL** 22717800 (842) 9869151947  
2204, 'C' Wing, Dosti Vijeta, Dosti Vihar,  
Vartak Nagar, Thane (West) - 400 606

**SHRI. PRASHANT R. REVDEKAR** 22717800 (861) 9833708998  
B-303, Morya Complex, 90 Ft. Road,  
Balaji Nagar, Thakurli (East) - 421 201

## THE MUNICIPAL CO-OPERATIVE BANK LTD., MUMBAI MUMBAI - 400 001

BRANCH	TELEPHONE NO.	BRANCH	TELEPHONE NO.
Head Office	22717800	Nana Chowk	22717815
Head Office Branch	22717802	Bandra	22717813
C.S.T.	22717803	G/ South	22717819
Byculla	22717817	Andheri (West)	22717809
Parel	22717811	Kandivali	22717805
Ghatkopar	22717871	Nair Hospital	22717885
Mulund	22717823	Borivali	22717827
Deonar	22717849	G/North) Dadar	22717821
Sion	22717883	Andheri (E)	22717825
Bhandup	22717898	Marine Lines	22717895
Chembur	22717829	Goregaon	22717807



## WORKING AND PROGRESS

Inspired by the lofty ideals for the betterment of the economic and material well being of the civic employees, this institution was registered under the Maharashtra Co-operative Society Act in the year 1952. After having obtained a licence from Reserve Bank of India it undertook Banking Business and opened number of branches in Brihanmumbai with and object to inculcate the habit of banking and thrift in the Municipal employees as also to their credit needs & make all types of banking facilities available to its members and depositors, who are not only Municipal Employees but are from general public as well since the Bank is open for all.

### The highlights of Bank's Financial position at end of the year.

(Rs. in Crores)

	<b>Previous Year 31-03-2023</b>	<b>Current Year 31-03-2024</b>
Share Capital	143.51	139.31
Reserve and Other Funds	644.86	725.49
Deposits	3828.67	4257.62
Investments	1766.13	2019.00
Loans & Advances	2869.79	3071.75
Working Capital	5247.23	5805.05
Net Profit Before	129.17	107.12
Net Profit After Tax	92.47	76.45
Membership	73888	71013
Branches	21	21
Dividend Declared	15% + 5%	15% + 3%
Gross N.P.A.	3.93%	4.23%
Net N.P.A.	NIL	NIL
Capital Adequacy Ratio	14.93%	15.55%
Audit Classification	A	A

In the current financial year too Bank has maintained its tempo of progress and therefore expected to register excellent growth on all fronts. With a view to provide efficient and satisfactory services to the bank customers, bank has installed core banking software in all its offices i.e. Head Office, 21 Branches which facilitates all our customers to avail anywhere banking facilities from all its Branches.

ATM facility is enabled by the bank by installing ATM at 10 locations, Mulund, Sion, Byculla, Bandra, Parel, Borivali, Nair Hospital, Chembur, Worli, Engineer Hub & Kapurbavdi (Thane).

Bank has installed SMS alert facility to our customers where customers receives SMS for any transaction on his account and customers are intimated in advance about term deposits maturity.

Besides this bank has centralize following facilities :-

1. Inward Clearing debit to the customer account.
2. ECS debit/credit to the customer account.
3. Disbursement of Medium Term Loan.
4. NACH / APBS Processing

Bank is offering 3.50% interest on Saving Bank Deposit and interest rates offered on various Term Deposits as under.

Period	Common Citizen Interest Rate	Senior Citizen Interest Rate
7 days to 90 days	4.25%	4.25%
91 days to 180 days	4.75%	4.75%
181 Days to One year	5.50%	5.50%
More than 1 Year to 2 Years	7.00%	7.50%
More than 2 Years to 3 Years	7.75%	8.25%
More than 3Years to 5 Years	7.50%	8.00%
More than 5 Years to 10 Years	7.00%	7.50%
15 Months (Special Deposit Scheme)	7.75%	8.25%

- As senior citizens are given additional 0.50% interest rate for a period of more than 1 year.
- An additional interest rate of 0.25% will be applicable for a period of 1 year and above on lump sum deposits of Rs. 1 crore & Above.

Bank provide various types of loans to members. Details of type of loan, Loan limit and interest rate are as follows:

Sr. No.	Loan Type	Loan (Rs.)	Interest Rate
1	Emergency Loan	4,00,000/-	10.00 %
2	Loan Against Compulsary Deposit	85% of Deposit Amount	9.75%
3	Medium Term Loan	16,00,000/-	11.50%
4	Housing Loan	60,00,000/-	8.50%
5	Higher Education Loan	40,00,000/-	7.50 %
6	Vehicle Loan	90% of (Ex. Show Room Price + R.T.O. Tax + Insurance)	7.75%
7	Mortgage Loan	50,00,000/-	10.50 %
8	Privilege Medium Term Loan	25,00,000/-	11.50 %
9	Housing Loan Top Up	25,00,000/-	10.00%
10	Insurance Mortgage Loan / Loan Against National Savings Certificate	Loan Available	10.00%

Bank grants Loans against pledge of National Saving Certificate and assignment of LIC Policies. Currently Net NPA of Bank is NIL.

## HIGHLIGHTS OF THE BANK

1. 72 Years old Banking Institution.
2. Interest rates are very attractive.
3. Insurance cover to Deposits up to Rs. 5,00,000/-.
4. Our member can avail Medium Term Loan, Emergency Loan, Mortgage Loan, Housing Loan, Education Loan, Vehicle Loan, Loan against National Saving Certificate, L.I.C. Policies.
5. Deposits from Registered Trusts & Co-op. Housing Societies are accepted.
6. Timely assistance is being rendered to its members as well as to depositors who came from all walks of life and not necessarily Municipal Employees only.
7. The Bank is a direct member of the Mumbai Bankers Clearing House.
8. Bank has implemented Core Banking in all its branches.
9. NEFT / RTGS facility/ Mobile Banking Facility.
10. Pension Account facility / PAN Card facility / SMS Alert facility /Missed Call Alert facility.
11. Rupay Debit Card/ Insta Card with (POS) / E.Com facility /IMPS
12. To Know your Saving Balance - Missed Call alert + SMS Service - 8080942676
13. Loan against deposit is being immediately sanctioned for members only (85% of Term Deposit)
14. 7.50 Lacs life insurance is available for medium term loan borrower.
15. Personal accidental death insurance cover of Rs. 5 lacs available to member at no cost.



## IMPORTANT CIVIC CONTACTS

	<i>Personal</i>	<i>Office</i>	<i>(Extn.)</i>
Civic Helpline (For emergency complaints)	1916		
Mayor of Mumbai (Office)	22621020	22620251	(4141)(4101)
	22620470	22696769	(Fax)
Mayor's Bungalow	23719299	23719299	(Fax)
	23719899	23711020	
Deputy Mayor	22620481	22620251	(4212)
		22620233	(Fax)
Leader of the House	22621992	22620251	(4128)
Leader of the Opposition	22620651	22620251	(4122)
Chairman, Standing Committee	22620833	22620251	(4111)
Chairman, Improvements Committee	22620333	22620251	(4113)
Chairperson, Education Committee	22620654	22620251	(4118)
Chairman, B.E.S.T. Committee	22838485	22840601	(4171)
	22836304		
Chairman, Works Committee (City)	22621258	22620251	(4104)
Chairman, Works Committee (Subs.)	22694728	22620251	(4103)
Chairperson, Public Health Committee	22675851	22620251	(4046)
Chairman, Markets and Gardens Committee	22694717	22620251	(4147)
Chairman, Law. Rev. & Gen. Purpose Committee	22621725	22620251	(4124)
Chairperson, Women & Child Welfare Committee	22620914	22620251	(4021)
Chairman, A, B & E Ward Committee	23081571	23081471	(117)
Chairman, C & D Ward Committee	23810658	23861426	
Chairman, F South & F North Ward Committee	24134561	24134560	
Chairman, G South Ward Committee	24305031/35	24325545	
Chairman, G North Ward Committee	69517800	24211680	
Chairman, H East & H West Ward Committee	26182217/8	26630441	
	26138900		
Chairman, K East Ward Committee	69186700	26835788	
Chairman, K West Ward Committee	26231732	26281373	
	26237932		
Chairman, P South Ward Committee	69747000	28741322	
Chairman, P North Ward Committee	29994000/4200	28804991	
Chairman, R South Ward Committee	28052611	28059409	
	28056000		
Chairman, R North & R Central Ward Committee	28951345		
	28924799		
Chairman, M East Ward Committee	25502270/71/72/73/75		
	25283900	25297522	
Chairman, M West Ward Committee	25225000	25526310	
	25283900	25297522	
Chairman, S & T Ward Committee	25613869	25645290	
Chairman, L Ward Committee	26505103	26522346	
	26507250		
Chairman, N Ward Committee	25011744	25011166	
		25012513	
Central Control Room (M. H. O)	1916		
Disaster Control Room	22694727	22694725	(4232/4238)
Transport Control, Worli	24935686 /87		
Municipal Workshop (Foras Rd.)	23096433		

<b>Dog Control : City</b>	23085118
Eastern Subs :	25618000
Western Subs :	26409275 (Bandra 28820296 (Malad)
Night Dog Complaints:	9320056581 (IDA-Deonar)

### WATER SUPPLY COMPLAINTS

**City** 23678109, 23695835 • **Eastern Subs** 25153258/72 • **Western Subs** 26184173,26146852  
**Jr. Engineer** 9930260514

### GARBAGE COMPLAINTS

22610817, 22617993  
**City** 24935687 • **Eastern Subs** 25113509 • **Western Subs** 26182256, 26182251

### DRAINAGE CONTROL ROOMS

**City** 23717261/8363 • **Eastern Subs** 25221347/3348 • **Western Subs** 26368650-54, 23738948 / 51

### Tel. Nos. Of Control Rooms in Disastrous Situation

<b>Mantralaya</b>	22027990,	22024243,	22854168 (3551)
<b>Rajbhavan</b>	23632660,	23670878,	
<b>B.E.S.T. : Electric House/Colaba Depot</b>	22856262,	22799591 / 92	22799300
Transport (Wadala)	24146162, 24136883,	24143611,	24137645
Transport (Dadar)	241186200	24145888	
<b>Home Guard: Head Office (D.G.)</b>	22842423 (Control),	22025352	
<b>Civil Defence: Head Office</b>	222031754	22031950	
<b>Konkan Division Control</b>			
Divisional Commissioner	22874132		
Collector (Mumbai City)	22665233, 22670656,	22662440,	22660235 / 36
Collector (Mumbai Subs)	26514742, 26557806,	69403311	
Collector (Thane)	25344041, 25345130 (Resi.)		
Commissioner (Central Excise) GST	22017260, 22060896 (Pay & A/C)		
Commissioner (State Excise)	22661231, 22660152,	22640802	
Munl. Commissioner, Thane	25336523, 25336529		
Mayor, Thane	25336212, 25336214		
Munl. Commissioner (New Mumbai)	27567171(Disaster)		
	27567070 / 7171 (P. A. Operator)		
Munl. Commissioner, (Kalyan-Dombivli)	0251-22003621		
<b>Reliance Energy</b>			
Western Suburbs	30099999, 30096999		
North Suburbs (Kandivali)	30094916		
(Bhayander)	30094590, 30097585		
Eastern Suburbs	30096999		
<b>MHADA (Bandra Office)</b>	66405000, 26592877		
<b>Housing Board, Tardeo</b>	23536945, 23517423	9321637699	

**Indian Railways:****Western Railway**

Churchgate (Police) 22017420, 22084287  
Mumbai Central (Police) 23094064

**Central Railway**

Chhatrapati Shivaji Terminus(C.S.T.) 22622685, 22659080  
C.S.T. (Police Station) 22620173, 67453130

**Konkan Railway**

Control Room 27579969

**M.T.N.L.** Head Office 24371900, 24372033

**Broad Casting Services**

All India Radio 22026242, 22024264 / 9315 / 1474 / 9614 / 1477  
22831715  
National Information Centre 22046934, 22853562  
Doordarshan (News) 24940357, 24965800  
Director, Doordarshan 24938484

**Mumbai Port Trust (Mb.P.T.)**

Chairman 22621234 (P), 66564011, 66565656  
Dy. Chairman 22615049  
Fire Officer 66566260, 23482754  
9820663687 (M)  
Security Officer 66565650

**Defence Services**

**Air Force** : Exchange 23714982, 23714963  
FDC Merry Time Air Operation 22053057, 22053058  
**Navy** : Naval Exchange 25075432  
Western Naval Command 24920261  
**Army** : Military Exch.- Coast Guard 23794377  
GOCMG & G Area Army 23792543

**Chemicals And Fertilizer**

R.C.F. Fire Station 25522222

**Oil Companies**

Indian Oil (Prabhadevi) 18002333555  
Hindustan Petroleum (Churchgate) 22863900, 22863315  
Bharat Petroleum (Ballard Pier) 22713000, 22714000, 22713199

**Air Port**

Santacruz Airport 26264000, 26264001, 66851010  
Sahar Terminal 26813000, 66850222, 66850662  
Indian Air Lines (Enquiry) 26829328, 28479797  
Air India (Enquiry) 28318097, 28318033, 22813265 (A) / 26813472 (D)  
Air Port Fire Station 9930144322, 26829197, 66850267, 26813202, 66850516

**Commissioner of Police**

22620826, 22026672, 22613552

**Post Master General**

22620673, 22620956 (Enquiry)

**J.N.P.T. Chairman**

27242219, 27242290, 25546148

**B.A.R.C.**

25505222, 25592222 / 2422

**Thane Fire Station**

25366702, 253666401, 25349291, 25345130

**P. W. D.:** Chief Engineer

22059123, 22030916

**Superintendent Engineer**

22085416

## OTHER IMPORTANT TELEPHONE CONTACTS

Rajbhavan	23632343	
Mantralaya	22024243	
Sheriff of Mumbai	22843693, 22843498	
District Collector Mumbai City	22665233	
District Collector Mumbai Suburbs	26514742	
Police	100/22621855	
Fire	101/23076111	
Mumbai Building Repair & Reconstruction Board	23428331	
Maharashtra Housing & Area Development Authority	26426411/66405000	
MHADA (Tardeo)	24945945	
Mumbai Port Trust	22618011/66565656	
CIDCO 22022420		
Mumbai Urban Transport Project	26590735	
Metropolitan Commissioner	26591234	
Mithi River Development and Protection Authority	26591242	
Director, Census	22615494	
Mumbai Metropolitan Regional Development Authority	26422957	
Slum Improvements Board	22833575	
Regional Transport Office (Transport Car & M.V. Wing)	23084621	
Maharashtra Pollution Control Board	24010437	
M.P.S.C.	69123914	
Mumbai District AIDS Control Society	24100246-47	
All India Institute of Local Self Govt. Bandra (East).	22265713	26571714,
	26571715	(Fax - 22 - 26572115)
L. P. G. Complaints	24121640	
Mahanagar Gas	24074748,	24012461
Bharat Petroleum	23088555,	23070275
Hindustan Petroleum	23094254,	1716 (Hot Line)
CNG Gas (Mahanagar Gas)	24012400,	1917 (Hot Line)
Navi Mumbai Municipal Corporation	27571728-1733, 27567171, 27567070	
Kalyan-Dombivali Municipal Corporation	0251-2203621, 2206205 / 06 / 07	

## CORONER COURTS

J. J. Hospital	237754995
R. N. Cooper Hospital, Juhu	26205909, 26207254 / 56 / 57
Rajawadi Hospital, Ghatkopar	25153942

## AMBULANCE

Accident Cases only		108, 102
Ambulance & Hearse Garages :	City :	23077324, 23079643
	Eastern Subs :	
	(Mulund Garage)	25917919
	Western Subs :	
	(Bandra Garage)	26425655
	(Malad Garage)	28442893
Road Accidents & Heart Attack	:	22060000
L.T.M.G. Hospital, Sion :	Accidents :	24076381
	ICCU :	24084446
Dr. R. N. Cooper Hospital, Juhu :	Accidents & ICCU :	26206667

## ELECTRIC SUPPLY BREAK-DOWN

### BEST Undertaking

System Control	Pathakwadi	2208 2875,	2206 7893,	2208 5888
Supervisory Control	Dadar	2414 5888,	24186200	
Fault Control	Pathakwadi	2206 6611		
	Dadar	2414 6683,	2414 6611	
	Mahim	2445 6611,	2445 1060	
	Worli	2492 6611,	2492 4110	
	Colaba	2218 4242,	2215 6749	
Fuse Control	Pathakwadi	2206 7082,	2208 4243	
	Masjid	2347 4242,	2345 4297	
	Tardeo	2309 4242,	2301 8169	
	Dadar	2412 4242,	2412 4993	
	Mahim	2444 4242		
	Worli	2495 4242,	2495 3363	
	Suparibaug	2411 4242,	2416 1217	

### ADANI ENERGY

Western Suburbs	26182899	Northern Suburbs	28721312 / 28072227
Eastern Suburbs	25123759		

### M.S.E.D.CO. LTD

Bhandup	25643981/82	Mulund (W.)	25686666
Mulund (E.)	25646935		

## TRANSPORT

BEST Undertaking (Traffic Control) (BRC Officer)	24164838, 2413 7937 (Wadala)
Maharashtra State Road Transport Corpn.	24229905
Indian Air Lines (City)	23023031
Indian Air Lines (Santa Cruz Air Port)	26126343
Air India (City)	22024142
Air India (Sahar Air Port)	28329090
Western Railways	22037395, 22017631
Central Railways	22621230





## MEDIA CONTACTS

### MARATHI DAILY NEWSPAPER

Maharashtra Times	66353535/22733535
Loksatta	22022627/67440000
Samana	66885555/24370591/92
Sakal (Mumbai)	24158104/24104569
Kesari	22082503
Navshakti	22853335
Lokmat	23008855-58
Navakal	23880981/23841524/23860987
Punyanagari	24715209/24
Pudhari	22097200/22012290
Prahar	61239999/40969999/9900
Apala Vartahar	24715208
Mumbai Chaufer	24715208-16
Sandhyakal	28698788/28690936
Apala Mahanagar	24446005/6/7/8
Mumbai Dainik Sandhya	28189546
Dainik Shivner	24939529
Loknayak	25363437
Mumbai Lakshyadeep	28699253
Vruttaratna Samrat	25275056
Ratnagiri Times	24301199
Vruttamanas	24985456
Mumbai Mitra	28794344/28785322
Tarun Bharat	25273121-22
The Global Times	24331596/24321596
Jan Khulasa	25422238

### GUJRATHI DAILY NEWSPAPER

Mumbai Samachar	22045531
Janma Bhoomi	22870831
Gujarat Samachar	24921640
Rajya Saurashtra Sandesh	28484499
Mid-Day Gujrati	67017171/7335
Divya Bhaskar	39501500

### HINDI DAILY NEWSPAPER

Navbharat Times	22731382
Navbharat	23018222-26
Dopahar Ka Samana	24370591
Dainik Yashobhoomi	24715208
Hamara Mahanagar	26572149/50
Mumbai Sandhya (Hindi)	28189546
Nirbhay Pathik	24153784
Metro Dinank (Hindi)	29656280
Pratahkal	26319926
Jagruk times	28070025/26
Khabare Aajtak	22070413/1389
Do Baje Dopahar	23054557
Dainik Hindmata Mirror	0251-256811
Purna Viram	28590034/35
Aaj Ka Anand	020-25534888
Dabang Duniya	67473626/27
Rashtriy Adhikar	28740795
Mantra Bharat	24706563
Tarun Mitra	65909049

### ENGLISH DAILY NEWSPAPER

The Times of India	66353636/22731271
Mid-day	67017171/67017335
Indian Express	22022627/67440000
Financial Express	67440000
The Free Press Journal	22874566
Hindustan Times	43519500
Business Standard	24978457

**URDU**

Urdu Times	23065098
Daily Inquilab	24147171
Mumbai Urdu News	23700500
Hindustan Daily (Urdu)	23097674
Rastriya Sahara (Urdu)	66301863

**AII INDIA RADIO/ DOORDARSHAN**

All India Radio	22026242
FM Air News	22831715
FM Gold	22021477
Doordharshan Kendra	24965800
Jt. Director(News)Doordharshan	24940357

**ELECTRONIC MEDIA**

Zee News & Zee 24 Taas	24827777	2490072
Aaj Tak	26832290	
E T.V.	22818170	
N. D. T. V. India	30434600	
ABP News	66630114	
TV 9	28272700	
ABP Majha	66630235	66630114
IBN Lokmat	66899107/224	
Live India	67882000	
News X	43559999	
News 24	40911400	
Sahara National	39569152	
Sahara Marathi	39569168	
India TV	67801000	
CNN	40019575	
Times Now	24999944	
Sahara T. V.	28738920/8825/9301	
BBC News	22816590/97	
India News	40234990/99	
Channel One	26790785	
News Nation	28320508/10	

**NEWS AGENCIES**

PTI	022-69779000
UNI	26558673/74
Hindustan Samachar	22048262
ANI	24469812

**PRESS ROOM**

BMC Press Room	22620251	(Extn. 4175/ 4176)
Director of Information & Public Relations (News)	22028383	
Mumbai Marathi Patrakar Sangh	22620451	
Gujarati Patrakar Sangh	22870831	
Bombay Union of Journalist	22048186	
Council Hall	22026414 /	22027816
Mantralaya	22882916/2202/22027816	
Vidhan Bhavan	2202/7399	
Police	22620335	
Press Club	22621828	



## National & International Days

Month	Date	Day/Anniversary
January	26	Republic Day
January	30	Martyr's Day
February	19	Chhatrapati Shivaji Maharaj Jayanti
March	08	International Women's Day
March	21	World Wild Life Day
March	22	World Water Day
April	07	World Health Day
April	14	Dr. Babasaheb Ambedkar Jayanti
April	18	World Heritage Day
April	22	Earth Day
May	01	Maharashtra Day
May	01	International Labour's Day
May	08	World Red Cross Day
May	09	World Thalassaemia Day
May	12	International Nurse Day
May	15	International Family Day
May	31	World Anti Tobacco Day
June	05	World Environment Day
July	11	World Population Day
August	15	Independence Day
September	05	Teacher's Day
September	08	World Literacy Day
September	15	Engineer's Day
September	16	World Ozone Day
October	02	Mahatma Gandhi & Lal Bahadur Shastri Jayanti
November	14	Children's Day/Nehru Jayanti
November	26	Constitution Day
December	01	World Aids Day

## PUBLIC HOLIDAYS 2025

Chhatrapati Shivaji Maharaj Jayanti	Wednesday	19	February
Mahashivratri	Wednesday	26	February
Holi (Second Day)	Friday	14	March
Ramzan Id (Eid Ul Fitr) (Shawal-1)	Monday	31	March
Mahavir Jayanti	Thursday	10	April
Dr. Babasaheb Ambedkar Jayanti	Monday	14	April
Good Friday	Friday	18	April
Maharashtra Din	Thursday	01	May
Buddha Pournima	Monday	12	May
Independence Day	Friday	15	August
Parsi New Year (Shahenshahi)	Friday	15	August
Ganesh Chaturthi	Wednesday	27	August
Eid-E-Milad	Friday	05	September
Mahatma Gandhi Jayanti	Thursday	02	October
Dasara	Thursday	02	October
Diwali Amavasya (Laxmi Pujan)	Tuesday	21	October
Diwali (Bali Pratipada)	Wednesday	22	October
Bhaubeej	Thursday	23	October
Guru Nanak Jayanti	Wednesday	05	November
Christmas	Thursday	25	December

**Note :** The following Holiday falls on Saturday and Sunday.

Republic Day	Sunday	26	January
Gudhi Padwa	Sunday	30	March
Ram Navami	Sunday	06	April
Bakri-Ed (Eid-Uz-Zuha)	Saturday	07	June
Moharrum	Sunday	06	July

## INFORMATION ABOUT CIVIC GOVERNMENT

### Statutory Authorities :

There are nine municipal authorities that have been charged with the responsibility of carrying out the provisions of the Mumbai Municipal Corporation Act, 1888.

- (1) Corporation
- (2) Standing Committee
- (3) Improvements Committee
- (4) Brihanmumbai Electric Supply and Transport Committee
- (5) Education Committee
- (6) Ward Committees
- (7) Mayor
- (8) Municipal Commissioner
- (9) General Manager of the BEST Undertaking.

Apart from them, as per amendments made in section 37 (I) of the Mumbai Municipal Corporation Act, 1888, provides for the office of the Deputy Mayor in the BMC. Section 37 - IA (1) of the Mumbai Municipal Corporation Act, 1888, respectively, for the leader of the opposition and the leader of the house, who also enjoy statutory status. Apart from the statutory committees, the corporation has powers to appoint special committees including women and child welfare committee, under section 38 A (1) of the Mumbai Municipal Corporation Act, 1888. These committees consist of 36 members each. In addition, as required under section 38 of the said act, consultative committees have been appointed by the corporation.

By virtue of the Indian Constitution and for the purpose of making municipal administration more public oriented and decentralize powers, seventeen ward committees have been established. Each ward committee consists of the councillors representing the electoral wards within the territorial area of the wards committee, the ward office in-charge of the said wards committee and other members not exceeding three, nominated from amongst the members of recognized non-government organization and community based organisation engaged in social welfare activities working within the area of the said wards committee. The main functions of ward committees are to dispose of quickly the matters of local citizens relating to the water supply, cleanliness and other basic civic amenities, etc; grant administrative approval and financial sanction to the plans for municipal works to be carried out within the territorial area of the wards committee costing upto Rs. 5 Lakhs.

Tree authority which is mainly concerned with protection and preservation of trees in urban area, consists of Municipal Commissioner (Ex-Officio Chairman), 13 Elected Councillors, Chairman of markets and gardens committee (Ex-Officio Member) and 10 nominated members. It functions under the chairmanship of the Municipal Commissioner.

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\* Municipal Commissioner, BMC has been appointed as an administrator at BMC to exercise all the powers and to perform all the functions and duties as per the provisions of section 6 C(1) and (2) of Mumbai Municipal Corporation Act, 1888, as amended upto date, vide Government order no. MCO-2020 /C.No. 71 (Part2) /UD -14, dated 03<sup>rd</sup> March 2022, as the term of BMC had come to an end on 7<sup>th</sup> March, 2022. Municipal corporation and it's statutory committees, special committees, ward committees are not in existence from 8<sup>th</sup> March, 2022 and all their powers, functions and duties are being performed through the Administrator, BMC.

	<b>CITY</b>	<b>WESTERN</b>	<b>EASTERN</b>	<b>TOTAL</b>
Area in sq. km	72.02	232.55	178.57	483.14
Mid year estimated population year - 2023	32,27,256	57,81,123	40,06,011	1,30,14,390
Density of population (per sq. km)	44.81	24.85	22.43	92.09
Total live births in year 2023	40,996	52,539	37,027	1,30,562
Birth rate as per 1000 population	12.7	9.09	9.24	31.04
Total deaths in year 2023	38,268	35,375	19,612	93,255
Death rate as per 1000 population	11.86	6.12	4.9	22.88
Infant death rate as per 1000 live births	42.1	12.12	12.69	66.91
Maternal death ratio as per 1 Lakh live births	26.83	57.1	129.64	213.57
Attendance in dispensaries	1,28,280	1,22,692	1,00,466	3,51,438
No. of municipal dispensaries	74	65	51	190

### **WARDWISE POPULATION OF GREATER MUMBAI**

**Mid year estimated population for the year 2023 of**

**GREATER MUMBAI 1,30,14,390**

<b>City</b>		<b>Western</b>		<b>Eastern</b>	
<b>Ward</b>	<b>Population</b>	<b>Ward</b>	<b>Population</b>	<b>Ward</b>	<b>Population</b>
A	1,93,520	H/E	5,82,857	L	9,43,703
B	1,33,142	H/W	3,21,722	M/E	8,44,854
C	1,73,800	K/E	8,61,762	M/W	4,30,829
D	3,62,812	K/W	7,83,107	N	6,51,487
E	4,11,366	P/S	4,84,816	S	7,77,977
F/S	3,77,567	P/N	9,84,647	T	3,57,161
F/N	5,53,355	R/S	7,23,007		
G/S	3,95,115	R/C	5,88,006		
G/N	6,26,578	R/N	4,51,199		
<b>Total</b>	<b>32,27,256</b> *	<b>Total</b>	<b>57,81,123</b>	<b>Total</b>	<b>40,06,011</b>

**TOTAL MUMBAI 1,30,14,390**

### Budget Estimates (2024-25)

SIZE OF BUDGET ESTIMATES- 'A' ( Fund Code 11,12,60,70), 'B' (Fund Code 21,22,23), 'E' (Fund Code 30), 'G' (Fund Code 40) and tree authority (Fund Code 50) (As adopted by the Administrator)

(Rs. in Crores)

Particulars	Budget Estimates 2024-25	
	Income / Receipts	Expenditure
Revenue income	35749.03	
Revenue expenditure		28763.94
Capital receipts	29431.76	
Capital expenditure		36358.63
Total	65180.79	65102.57
Excess of income over expenditure		58.22
<b>Size of budget estimates</b>	<b>65180.79</b>	<b>65180.79</b>

### EDUCATION DEPARTMENT

#### SAMAGRA SHIKSHA

U - DISE 2023 - 24 (30.09.2023)

MEDIUM	No. of School	Enrollment	No. of Teacher
Marathi	262	33,739	1,011
Hindi	220	67,417	2,031
Urdu	188	64,391	1,760
Gujrathi	39	1,485	104
Tamil	26	2,736	109
Telugu	11	422	22
Kannad	24	920	73
English	52	38,884	976
Diyvang Schools	19	876	78
Mumbai Public School (Std. 1 to 10)	80	45,408	1,127
CBSE / ICSE / Cambridge / IB	17	4,003	107
<b>Total Primary (A)</b>	<b>938</b>	<b>2,60,281</b>	<b>7,398</b>

Old secondary schools	49	15,470	584
New secondary schools	142	22,980	660
<b>Total secondary (B)</b>	<b>191</b>	<b>38,450</b>	<b>1,244</b>
<b>Pre primary enroll (C)</b>		<b>29,617</b>	
<b>Total municipal (A+B)</b>	<b>1,129</b>	<b>2,98,731</b>	<b>8,642</b>
<b>Total municipal (A+b) and</b>			
<b>Pre-primary enroll (C) D=(A+B+C)</b>	<b>1,129</b>	<b>3,28,348</b>	<b>9,048</b>
<b>Private Primary School</b>			
<b>Type of school</b>	<b>No. of school</b>	<b>No. of students</b>	<b>No. of teachers</b>
Private aided schools	385	1,06,448	2,595
Private unaided schools	678	2,64,185	6,585
Total (E)	1,063	3,70,633	9,180
Railway	1	59	3
Un-recognised	127	21,754	885
Social welfare	52	2,986	453
Total (F)	180	24,799	1,341
<b>Total (D+E+F)</b>	<b>2,372</b>	<b>6,94,163</b>	<b>19,163</b>

### SHOP AND ESTABLISHMENT

**Intimation received & establishment registered under the  
Maharashtra shops & establishment  
(Regulation of employment & condition of service) Act, 2017 till dated 31.12.2023**

Name of establishment	0 To 9 employees	10 & Above employees	Total
	No. of Estt.	No. of Estt.	
Shops	3,45,587	27,232	3,72,819
Commercial establishments	3,38,882	83,920	4,22,802
Residential hotels, restaurants and eating houses	18,500	8,469	26,969
Theatres	581	299	880
<b>Total</b>	<b>7,03,550</b>	<b>1,19,920</b>	<b>8,23,470</b>



## ASSESSMENT AND COLLECTION DEPARTMENT

### Capital value based property tax system

Property tax is assessed based on Capital Value System from 01<sup>st</sup> April 2010 and bills are issued accordingly. There is a provision under section 154 (1C) of the MMC Act, 1888 to revise the capital value every five years which was fixed under section 154 (1A). Capital value revision has been postponed for four consecutive years by adding 154 (1D) in MMC Act, 1888. The increase at the end of the amendment under section 140A of MMC Act, 1888 shall not exceed 40% of the tax of the preceding year.

### Recovery of Property Tax :

Property tax is payable half yearly in advance and property tax bill is served on the person liable for payment of the same. Penalty is levied upon the unpaid bills & actions such as attachment of property, auction sale are initiated for recovery of property tax as laid down under the provisions of MMC Act, 1888. Capital value of property and payable property tax along with details of property is available on website of BMC i.e., <https://www.mcgm.gov.in>

BMC has undertaken Integrated Property Validation Solution (IPVS), 360 degree project whereby the property related information has been collected from vendor company at initial survey, has been validated with data available in Property Tax Department. On validation of the data, the accepted deviations which were not in the property tax net, have been undertaken for further detailed survey by the vendor company and on receipt of data from vendor company, assessment have been undertaken with related corrections in property tax data of the department.

The capital value system has enabled citizens to calculate their property tax and to make online payment of property tax.

Similarly, the following facilities are available on the BMC website.

1. Current status of outstanding tax : Available at property tax (new) tab.
2. Transfer of property in online mode : Available at property tax (new) tab.

### Repairs Cess :

The Repair Cess is leviable on buildings in the city wards only. For this purpose the buildings have been classified into three categories i.e.

Category A : The buildings erected before 01.09.1940.

Category B : The buildings erected between the period from 01.09.1940 to 31.12.1950 (both inclusive).

Category C : The buildings erected between the period from 01.01.1951 to 31.12.1969 (both inclusive).

Note : No Repair Cess is levied on the buildings totally erected on or after 01.01.1970.

**The rate of chart of repair cess is as under follow.**

		CODES	CATEGORY "A"		CATEGORY "B"		CATEGORY "C"	
			'A'R*	'A'NR #	'B'R*	'B'NR#	'C'R*	'C'NR#
1	From 01.01.1970 to 31.03.1974	-	25%	-	20%	-	15%	-
2	From 01.04.1974 to 30.06.1983	1	34%	-	26%	-	18%	-
		2	58%	-	42%	-	26%	
3	From 01.04.1978 to 30.06.1983 upto 200 Sq. mtr.	1	34%	58%	26%	42%	18%	26%
		2	58%	106%	42%	74%	26%	42%
4	From 01.07.1983 to 31.12.1986 upto Rs. 300/- more than 300/-	9	46%	82%	34%	58%	22%	34%
		3	90%	170%	63%	116%	37%	64%
		4	130%	250%	90%	170%	50%	90%
5	Rate upto 300/- Sq. mtr. More than 300/- Sq. mtr. But not exceeding 500/- sq. mtr. 01.01.1987 to 31.03.1994	8	58%	106%	42%	74%	26%	40%
		4	130%	250%	90%	170%	50%	90%
		5	260%	510%	180%	350%	100%	190%
6	From 01.04.1994 onwards building is not structurally repaired by the board (or is not deemed to be so repaired)	8	87%	164%	63%	116%	39%	68%
7	Building is structurally repaired by the board (or is deemed to be so repaired) & the board has contributed towards the cost of repairs rate upto 300/- sq. mtr.	4	195%	380%	135%	260%	75%	140%
8	The board has contributed towards the cost of repairs at the rate exceeding 300/- sq. mtr. But not exceeding 500/- sq.mtr.	5	390%	770%	270%	530%	150%	290%
9	The board has contributed towards the cost of repairs at the rate exceeding 500/- sq. mtr. But not exceeding 750/- sq. mtr.	3	585%	1160%	405%	800%	225%	440%

**Note :** Where the board has contributed at the rates exceeding Rs. 750/- upto Rs. 1,000/- exceeding Rs. 1,000/- upto Rs. 1,200/- & Rs. 1,200/- upto Rs. 2,000/- per sq. mtrs. for structural repairs, the rates of Repair Cess leviable are not yet fixed by the State Government.

### **Government Tax on Larger Residential Premises (MTOB) :**

This tax is levied on residential premises having carpet area more than 125 sq. mtrs, and the rateable value of more than Rs.1,500/- at the rate of 10% of the rateable value. The work of levy and recovery of this tax is entrusted to municipal assessment and collection department. The determination of rate for levy of MTOB on capital value is in process.

### **Theater Tax :**

Theatre tax is levied in respect of cinema theaters, carnivals and other places of entertainment for every performance or show held there at and to which persons are admitted on payment. This tax is payable in advance before commencement of each show.

### **Election Branch :**

The Municipal Election Branch is a branch of Assessment & Collection Department and functioning for conducting Municipal General / Bye-election of the councillors under the powers delegated by the State Election Commission to the Municipal Commissioner under Section 18 A of the MMC Act.

The General / Bye-Election are conducted for electing directly 227 nos. of councillors, one each from one electoral ward and for the particular electoral ward respectively and the tenure of the corporation comprising of 227 elected councillors is five years. The last general election was held in February 2017 and the tenure of the corporation is already expired on 7<sup>th</sup> of March 2022 and from 8<sup>th</sup> March 2022 onwards, Hon'ble Municipal Commissioner appointed as Administrator for BMC. The preparation and conduction election process is a periodical but continuous process of the corporation.

### **Independent Departmental Tax Recovery Cell :**

The property tax of properties which comes under authorities like Central Government, State Government, BEST, MHADA, Railway Authority, BDD Chawl and municipal properties under SWM & market department, is recovered by this cell.

## **SEWERAGE OPERATIONS DEPARTMENT**

Sewerage Operations Department operates and maintains the Sewerage Network, Sewage Pumping Station, Sewage Treatment Plants (STP) and Waste Water Treatment Facilities (WWTF). In seven sewerage zones of Mumbai City. The sewage is conveyed through existing underground sewer network, collected at various Satellite Pumping Stations, treated at eight different Sewage Treatment Plants and disposed into nearby sea/creaks.

The department is also responsible for repairs and rehabilitation of existing sewer lines. The department has installed the sewage recycling plants of smaller capacity in the premises of sewage pumping stations for the reuse of sewage water for non-potable purposes. The department also provides transport services to various sections of water supply and sewerage disposal department.

The department falls under the budget 'G' of the Brihanmumbai Municipal Corporation.

Sewerage Operation Department is mainly divided into following sections according to the nature of work.

- i) Main sewer and pipe sewer sections :- Conveyance of sewage.
- ii) Pumping sections :- Collection, treatment and disposal of sewage.
- iii) Transport sections :- Transport section has 309 vehicles using which this section provides transport service to various sections of WSSD department.

- iv) Civil section :- Repairs to sewer lines & civil structures of sewage operation department.
- v) Planning & construction section :- Rehabilitation of sewer line, rising mains of pumping stations.

There are seven zones in Mumbai viz. Colaba , Worli, Bandra, Versova, Malad, Ghatkopar, & Bhandup. Each of seven zones has a terminal sewage pumping station and sewage treatment plant. The sewage collected through the sewerage network spread all over seven zones is conveyed to the terminal pumping station and treatment facilities through a network of sewers and satellite pumping stations for treatment and disposal.

The Sewage Treatment Plant at Colaba provides tertiary treatment, sewage treatment plant at Worli & Bandra provides preliminary treatment and then sewage discharged respectively 1.5 km., 3.5 km. and 3.7 km. in arabian sea through marine outfalls. Similarly, the sewage from sewage treatment plant at Malad is discharged into Malad creek after preliminary treatment while from Charkop sewage treatment plant is discharged into Gorai creek after tertiary treatment. The sewage treatment plants at Versova, Bhandup and Ghatkopar, provides secondary treatment through aerated lagoons and treated sewage is discharged into Malad & Thane creek.

Mumbai Sewage Disposal Project is constructing new waste water treatment facilities for complying revised discharge norms issued Maharashtra Pollution Control Board which are in line with guidelines of Hon'ble National Green Tribunal. As a stop-gap arrangement at Ghatkopar, Bhandup, Versova & Malad sewerage treatment plant, Sewerage Operation Department is treating sewage by bio-remediation method. The sewage treated by bio-remediation method is meeting the revised norms prescribed by pollution control board.

Also, tenders have been invited for bio-remediation of sewage at Worli and Bandra Sewage Treatment Plants.

The main sewer & pipe sewer section undertakes yearly programme for systematic de-silting and cleaning of the sewer network of Mumbai City for smooth flow of sewage thereby minimizing the complaints of sewage overflow on the roads.

To keep the sewer lines in smooth working condition, the sewer lines are periodically inspected, de-silted and cleaned at pre-decided intervals under a systematic cleaning programme. As per Prohibition of Employment as Manual Scavenger and their Rehabilitation Act 2013 to prevent direct contact of sewer cleaners with sewage, the cleaning work is mechanized for which various sewer cleaning machines/ equipments as detailed below are used with all safety norms.

1) Jetting Machine	:	01 Nos.
2) Suction Machine 6.5 m <sup>3</sup> capacity	:	02 Nos.
3) Suction Machine 1.5 m <sup>3</sup> capacity	:	08 Nos.
4) Power Bucket Machine	:	11 Pairs
5) Choke Machine (Power Rodding)	:	26 Nos.
6) High Capacity Suction and Jetting Machine with Filtration & Recycling System	:	24 Nos.
7) Grab type Manhole De-silting Machines	:	08 Nos.
8) Quick Response Vehicle	:	10 Nos.
9) Compact Pipe Sewer Cleaning Machine	:	24 Nos.

The department has three centralized control rooms one each at city, eastern and western suburb equipped with power rodding machines and other equipments. These control rooms work round the clock, 24X7 to attend and readdress all complaints received pertaining to the sewerage system.

Any complaint about the non functioning of the sewerage system is registered either with the concerned ward or with any of the three main sewer control rooms as stated above. The complaints are also recorded through the BMC website or on the central complaint number 1916 or 14420. Most of the complaints received are resolved within 24 hours.

The establishment schedule post of Sewage Operation Department has 08 Deputy Chief Engineers, 22 Executive Engineers, 60 Assistant Engineers, 122 Sub Engineers, 112 Junior Engineers / overseas, 3,816 skilled / unskilled labour employees. Out of which, at present, the above mentioned works are carried out with the help of, 04 Deputy Chief Engineers, 12 Executive Engineers, 31 Assistant Engineers, 78 Sub Engineers, 51 Junior Engineers / overseas, 1,918 skilled / unskilled labour employees.

### SEWERAGE PROJECT DEPARTMENT

The sewerage system of Greater Mumbai is planned in seven zone viz, Colaba, Worli, Bandra, Versova, Malad, Bhandup & Ghatkopar. Planning & laying of new sewer lines and upsizing of existing sewer lines as per requirement by inviting e-tenders, issuing work orders is done by Dy. Engineer (Sewerage Project) Planning and Design section. The execution of works of sewer lines as per terms & conditions of the tenders is carried out under the supervision of Dy. Chief Engineer (Sewerage Project) Construction. The laying of sewer lines work is carried out by open cut method & Trenchless method. The Dy. Chief Engineer (Sewerage Project) Planning and Design section & Dy. Chief Engineer (Sewerage Project) Construction section work under Chief Engineer (Sewerage project). Sewerage Project department is working under the control of Dy. Municipal Commissioner (Engineering) Additional Municipal Commissioner (Projects).

### ENGINEERING SERVICES AND PROJECT

### SOLID WASTE MANAGEMENT DEPARTMENT

1	Average solid waste collected daily	:	(I) Average 6,400 Metric tonnes of refuse (Kanjur & Deonar dumping ground) (ii) Average 1,000 - 1,200 Metric tonnes of debris Deonar dumping ground (average)
2	Staff	:	33,753
3	Provision	:	<b>Total revenue expenditure Rs. 1491.50 Crores</b> <b>Total capital expenditure budget Rs. 2997.84 Crores</b> Establishment expenditure Rs. 1899.67 Crores Administrative expenditure Rs. 40.12 Crores Operation and maintenance Rs. 917.05 Crores

			<p><b>Expenditure</b>  Programme expenditure Rs. 140.00 Crores  Revenue grants, contribution Rs.1.00 Crores  and subsidies.</p> <p><b>Total budget Rs. 4489.34 Crores  (2023-2024)</b></p>
4	Total No. of vehicles daily used for refuse collection and debris removal	:	<p>BMC's vehicles - 219</p> <p>Contractor's vehicles- 1,264</p>
5	Collection and segregation of solid waste at source	:	949 Community garbage collection centers and 47 permanent dry waste segregation centers
6	Modes of disposal	:	<p>1) Processing treatment to convert into manure</p> <p>2) Vermicomposting</p> <p>3) Land fill.</p> <p>4) Incineration (Bio-medical waste).</p>
7	Dumping grounds	:	<p>(a) Deonar dumping ground</p> <p>(b) Kanjur MSW processing facility</p>
8	Transfer stations	:	<p>(1) Mahalaxmi transfer station</p> <p>(2) Versova transfer station</p> <p>(3) Gorai transfer station</p> <p>(4) Kurla transfer station</p>
9	Sweeping Area	:	<p>(1) Around 1,750 km. road is swept daily.</p> <p>(2) With Mechanical power sweeping around 253 km of road is swept.</p>

### Swachha Bharat Mission 2.0 -

- ❖ Swachh Bharat Abhiyan 2.0 was launched on 1<sup>st</sup> October 2021 by Hon'ble Prime Minister with an eye towards 'Garbage Free' cities.
- ❖ Since the BMC is an important administrative mechanism for implementing Swachh Bharat Abhiyan, joint efforts are being made to maintain cleanliness in the city with the cooperation of the State and Central Governments.
- ❖ The efforts and programs of the Solid Waste Management Department of BMC have been revamped to achieve the required level of cleanliness under this campaign.
- ❖ The period of Swachh Bharat Abhiyan 2.0 is from 1<sup>st</sup> October 2021 to 1<sup>st</sup> October 2026. The objective mainly include segregation of waste at household level, scientific treatment of old accumulated waste (legacy waste), aspirational toilets, 100% sewage management - collection / disposal / processing etc.

- ❖ Rs. 1162 Crore proposal under Swachh Bharat Abhiyan 2.0 has been approved for treatment of old accumulated waste (legacy waste) at Mulund and Deonar. In this, apart from the Municipal Corporation's share, the Central Government's Rs. 290.55 (25%) Crores and State Government Rs. 406.77 (35%) Crores totalling Rs. 697.32 Crore share will be received. Out of Rs. 697.32 Crore share, Rs. 139 Crore received & Rs. 56.5 Crores utilised for Mulund legacy waste binging.
- ❖ City sanitation action plan of Mumbai is approved which will include 15,000 community toilet seats, 400 aspirational toilets for floating population, 4,672 individual household latrine & 500 urinals in Mumbai under Swachh Bharat Mission 2.0

### **Cleanliness Fortnight -**

- ❖ As per the directives of the Central Government various activities like 'Indian Swachhta League 2.0', 'Swachhata Suraksha Shibir' were undertaken from 17<sup>th</sup> September to 2<sup>nd</sup> October 2023. On September 17<sup>th</sup>, 2023, a special beach cleaning program was conducted in Mumbai.
- ❖ On 1<sup>st</sup> October, people were encouraged to dedicate an hour to cleanliness in Mumbai from 10 am to 11 am in the program of "Ek Ghanta Ek Tariq". The program received huge response by bringing together around 39,000 participants on 178 location from various government organizations, NGO's, resident organization etc. Hon'ble Governor, Hon'ble Chief Minister, Hon'ble Deputy Chief Minister, Members of Parliament, Members of Legislative Assembly and eminent personalities graced the event. 'Swachhata Suraksha Shibir' activities included training of sweepers, health screening camp sessions. On the occasion of Mahatma Gandhi's birth anniversary on 2<sup>nd</sup> October, programs like Prabhat Pheri, felicitation of sweepers, rangoli, pledge on cleanliness were undertaken.

### **Capacity Building -**

- ❖ As per guidelines of Swachh Bharat Mission 2.0, ULB have to be created programmatic intervention for facilitating capacity building of municipal staff.
- ❖ Accordingly 250 Junior Overseas (JO)'s & Engineers working in various wards sent to Indore to get overview of cleanliness model of cleanest city of India.
- ❖ This visits included waste collection / segregation at source in residential areas, centralized processing facilities & control room etc.

### **Removal of Dead Animals :-** For removal of dead animals, contact :

- (1) The concerned Assistant Commissioner of the Ward or (2) The following officers of solid waste management department and give the exact address from where the dead animals are to be removed :-
  - (I) Head Supervisor, Solid Waste Management Office, Khatav Market Building, 4<sup>th</sup> floor, Near Avishkar Society, Sletar Road, Grant Road (West), Mumbai - 400008
  - (ii) Manager, Korakendra, Shimpoli Road, Borivali (West), Mumbai- 400092, Tel. No. 28980782, 28980972
  - (iii) Secretary, Mumbai Khadi & Village Industries Association, Khadi Emporium, 286, D. N. Road, Mumbai 400001 (Tel. No. 43474991-99 and Fax No. 43474991 / 43474992 / 43474993).

## Byelaws :-

Greater Mumbai Cleanliness & Sanitation Byelaws, 2006 are framed under section 461 (ee) of the MMC Act, 1888 for regulating all matters and things connected with the collection, removal and disposal of solid waste. Maharashtra Government has given approval to these byelaws and same are published under No. BMC/2326/4074/C.R.238/06/UD-21 dated the 14<sup>th</sup> December, 2006 through gazette. Continuous efforts are being made by the corporation to keep the health of citizens unaffected by keeping the areas of Mumbai City and suburbs clean. For the said purpose, people are convinced about importance of cleanliness through various media and by creating consciousness in them various measures schemes are implemented. For this, participation and co-operation of the people, public representatives, various government/ non-government organization is being taken. Appointment of Nuisance Detectors Squad is made to take penal action on the nuisance creator who creates nuisance by creating uncleanliness at public places. To do this work more vigorously and effectively, Greater Mumbai Cleanliness & Sanitation Byelaws, 2006 are framed. It is necessary and mandatory for every citizen to follow the rules of these byelaws. Any citizen who violates these rules and will be eligible for punishment as per the schedule given below :-

Sr. No.	Byelaw No.	Sub-division / Description of Byelaw	Amount of Fine applicable for breach of Byelaw
<b>Byelaw No. 4.1: Littering, Creating Nuisance and Clean Aangan</b>			
1	No.4.1 to 4.4	Littering on roads / streets	Rs. 200
2	No.4.5	Creating Nuisance, Spitting	Rs. 200
3		Bathing	Rs. 100
4		Urinating	Rs. 200
5		Defecating	Rs. 100
6		Feeding animals/birds in non-designated areas	Rs. 500
7		Washing vehicles	Rs. 1000
8		Washing utensils / clothes / any other object	Rs. 200
9	No.4.6	For not maintaining Clean Aangan : a) for owners / occupiers of single premises b) for others	Rs.1000 Rs.10000
<b>Byelaw No. 5 : Segregation, Storage, Delivery and Collection</b>			
10	No.5.1 and 5.2	For delivering waste that is not segregated and stored as specified in separate bins: a) individual b) bulk generator	Rs. 100 Rs. 500
11	No.5.3	For not delivering bio-degradable waste in a segregated manner as specified	Rs.100
12	No.5.5	For not delivering specified hazardous waste in a segregated manner as specified Individual Bulk	Rs.1000 Rs.10000
13	No.5.6	For not delivering biomedical waste in a segregated manner as specified	Rs. 20000
14	No.5.7	For not delivering Construction and Demolition waste in a segregated manner as specified	Rs. 20000
15	No.5.8	For not delivering "dry" waste in a segregated manner as specified	Rs. 100



16	No.5.9	For not delivering garden waste and tree trimmings as specified	Rs. 100
17	No.5.10	For disposal of waste by burning	Rs. 100
<b>Byelaw No. 7: Specific Categories / Situations</b>			
18	No.7.2	For not delivering (non-household) fish, poultry and meat waste in a segregated manner as specified	Rs. 1000
19	No.7.3	a) For a vendor / hawker without a container / waste basket b) For a vendor / hawker who does not deliver waste in a segregated manner as specified	Rs. 500
20	No.7.4	For not keeping a house gully clean	Rs. 500
21	No.7.5	For littering by pet / owned animals	Rs. 200
22	No.7.6	For not cleaning-up after public gathering / event within 24 hour	Rs. 500
23	No.7.8	Uncleanliness due to Car/vehicles parking on the road at the time of sweeping	Forfeiture of the Cleanliness deposit Rs. 500
24	No.7.10	Sticking of posters Banners, hoardings.	Rs. 500 to Rs. 5000

### Deonar Dumping Ground –

At present Deonar dumping ground receives about 500-600 MT garbage per day. For prevention of environment of Deonar dumping ground and surround premises following measures are taken-

- (1) BMC has provided facilities of spraying of herbal based deodorant regularly on the surface of solid waste to control insecticides, flies etc. and provide water tankers for control of fire smoke. In public health point of view, herbal based deodorant is sprayed on vehicles which transport garbage at check post.
- (2) As well as pipes are installed in dome of garbage for flaring of gases which controls fire incidents at dumping ground.
- (3) In order to control the pollution at Deonar dumping ground and the surrounding area, an Air Quality Monitoring Station has been installed at Shivajinagar Municipal School. Through it, the ambient Air Quality Index (AQI) is monitored daily.
- (4) The work order for development of 600 MT capacity waste to energy project has been issued and development of the same is in progress.
- (5) After the successful completion of the project by BMC the pollution in the locality will decrease and people of the nearby localities will benefit from the health point of view.

### Kanjur MSW processing site :-

As per order of Hon'ble High Court, Mumbai and Hon'ble Supreme Court the Government of Maharashtra handed over a plot admeasuring 141.77 hectares area at Kanjur to BMC on 24<sup>th</sup> October.2005 for developing MSW disposal site. Out of said 141.77 hectares area, mangroves area admeasuring 23.36 hectares was retained by the Government of Maharashtra wide notification dtd. 02.04.2012. Hence total land available for Kanjur site is 118.41 Hectares.

Kanjur MSW processing facility has received environment clearance from state Environment Impact Assessment Authority Maharashtra (SEIAA) on 05<sup>th</sup> December 2014 for 65.96 Hectares non CRZ area. Renewed authorization from MPCB is received on 23<sup>rd</sup> August 2022.

Further, Kanjur MSW processing facility has received environment clearance from SEIAA on 29<sup>th</sup> October 2018 for scientific processing of MSW in 52.45 Hectares CRZ-III area.

At present, processing of about 4800 TPD of MSW with bio-reactor technology and about 1000 TPD of MSW with windrow composting technology is being carried out at Kanjur MSW processing facility.

**The measures that are being taken by BMC at Kanjur MSW processing facility to control the odour nuisance are as below :-**

1. Operator of Kanjur MSW processing facility is spraying enzyme based deodorant round the clock on the MSW received for processing. Due to spraying of enzyme based deodorant odour generation reduced drastically.
2. Operator of Kanjur MSW processing facility has installed misting arrangement around bio-reactor cell to reduce foul smell. In addition misting canons are also installed at 05 different locations to spray fragrant solution.
3. Operator has installed flaring system at site through which land fill gas is being flared part of land fill gas is also being use for generation of power which is at this juncture utilized for part of captive consumption, the flaring utilization of land fill gas helps to reduce odour.
4. Inactive area of bio-reactor cell is daily covered by the operator of Kanjur MSW processing facility with the help of soil to reduce foul smell as well as to trap the generated gas.
5. The operator has established helpline number to readdress the complaints regarding foul smell in the area.

**The Chief Engineer (SWM) New Project Department repost regarding scientific processing on MSW generated in Mumbai is as below -**

**Development of Waste to Energy (WTE) project at Deonar-**

The tendering process for Waste to Energy Project is completed and the work is awarded to the contractor. About 600 TPD MSW. will be processed scientifically and 7 MW energy will be generated from this project. The work order has been issued and work of development of the project is in progress and project is expected to be commissioned by 04<sup>th</sup> October 2025.

**Project of dumpsite reclamation at Mulund dumping ground in Mumbai by adopting suitable technology for existing garbage dump-**

Work of dumpsite reclamation at Mulund dumping ground is awarded to the contractor. Commencement of the project is started from 01<sup>st</sup> October 2019. Contractor has scientifically processed and disposed off about 37,29,562 MT legacy waste & further work is under progress M/s. MITCON Consultancy & Engineering Services Ltd. has been appointed as project management consultant.

**Collection, Transportation, Processing & Disposal of Construction & Demolition Waste in Mumbai**

The BMC has planning to process scientifically 1,200 TPD construction & demolition waste. The tendering process for collection, transportation, processing & disposal of construction & demolition waste has been completed and letter of acceptance has been issued to the contractors in Feb 2023.

**Scientific Processing and Disposal of Waste at village Karavale**

Government of Maharashtra has allotted about 52.10 Ha land to BMC at village Karavale (Kh.) (Tal - Ambernath, Dist Thane). Out of which about 39.90 Ha is government land and 12.20 Ha. is private land. The advance possession of 38.861 Ha. (excluding 1.095 Ha. Akari padit land) is given to

BMC on 18<sup>th</sup> January 2016. Out of this government land, the physical possession of about 12 Ha. of land has been given to BMC on 16<sup>th</sup> February 2019. This land will be used for solid waste management projects of BMC. Acquisition of remaining government land and out of 12.20 Ha. of private land 6.105 Ha. useful private land is being carried out through Collector, Thane. After receiving physical possession of the said land, BMC will undertake works for development of scientific waste processing facilities.

### **Deep Cleaning Program :**

The launch of the 'Deep Cleaning Program' in December 2023 addressed air pollution concerns by deploying machinery to clean major junctions and wash roads. Led by the Hon'ble Chief Minister, this comprehensive program focused on concentrated cleaning efforts in one area at a time, including repainting infrastructure, removing debris and engaging the community. Response from citizens and active participation has created a mass movement till the end of March 2024 more than 32,000 citizens, NGO workers, students, BMC staff has contributed to deep cleaning program. More than 3,000 tons of debris, 500 tones of odd / abandoned material and 1100 tons of garbage is cleared. More than 2,880 vehicles, firex machine, misting machines, equipment's water tankers, vehicles are used till date. The program's success is evident and has been replicated across the state of Maharashtra.

### **Slum Sanitation Program :**

- ❖ The slum sanitation program was launched in 1997 with financial assistance from the world bank and is a component of the solid waste management department. The main objective of the program is to provide improved and sustainable toilets to the slum dwellers. Also, the slum cleanliness program is a demand based program and people's participation is the main feature of this program.
- ❖ Under the said program, it is intended that the slum dwellers should be involved in the planning, conceptualization and construction of the toilets and the daily cleaning and maintenance of the constructed toilets should be done by the local residents through public participation. The toilets constructed under the program are handed over by the BMC to the registered organizations of the local slum dwellers after completion of construction for use on completion of Memorandum of Understanding. Funds raised through public subscription are expected to be used for day-to-day sanitation, electricity and water supply payments, minor repairs and maintenance and operation of toilets. The toilets constructed through the said program are RCC. Built in a systematic manner, overhead tanks, suction tanks, toilets for children, toilets for men, latrines for the disabled are provided electric supply to toilets and where there is insufficient municipal water supply, where supply is provided through bore well.
- ❖ Also according to the availability of space, old dilapidated toilets are demolished and double-stored toilets with higher capacity are constructed there. The duration of construction of toilets with capacity upto 20 seats is assumed to be 06 months and for toilets with capacity above 20 and upto 40 seats is assumed to 09 months and it is assumed 12 months and above for toilets having 41 to 60 seats and above. In the meantime, to avoid inconvenience to the residents, before demolishing the old toilets, temporary toilets are constructed there or mobile toilets are made available through the office of the Chief Engineer (SWM).
- ❖ A tender of Rs. 920.79 Crores was invited for Lot-11 (R) in the year 2018. 832 toilets blocks with a total of 19,809 toilets were constructed till 2023-24. In the year 2023-24 19,769 toilet blocks with 831 toilets are constructed. A fund of Rs. 55.18 Crore was spent and currently all the toilets are in use.

- ❖ 28 tender have been floated and 28 contractors have been appointed for construction of 559 community toilets with 14,166 seats in the slums of Mumbai under Lot 12 in year 2023-24. Work on demolition and reconstruction of 153 community toilets is in progress by issuing work orders to existing contractors. The total cost of this project is proposed to be 542.42 Crores. A provision of Rs. 64 Crores has been made in the budget for the year 2024-2025.

### ASHRAY YOJNA CELL

BMC has proposed to redevelop the 30 colonies of SWM Conservancy Staff quarters to provide service quarters with extended area (up to 300 and 600 sq. ft.) to approximately 27,900 SWM staff by using 4.00 FSI under Ashray Yojana Cell. Redevelopment work at Cochin street phase-1 in 'A' ward, Siddharth nagar phase-1 in 'E' ward and Powell's land in RS are completed and handed over to Head Supervisor of SWM department. The construction of transit camp in city and suburbs at 11 sites are already completed. Now out of these 08 transit camps are demolished for the redevelopment work.

Under Ashray Yojana the redevelopments work of phase-1 at Tank Pakhadi in 'E' Ward, Gautam nagar in 'G -South' ward, Hasanabad lane in 'H /West' ward are in progress. Moreover under Ashray Yojana Project work amongst D & B Turnkey tenders redevelopment work at 23 sites out of 30 sites are in progress, at remaining 07 sites the work of obtaining NOCs from various departments sanctions procedures and shifting of tenants from sites are in progress. After completions of such procedures the redevelopment work will start immediately. Under these all projects, it is proposed to built approximately 12,500 number of service quarters.

### MUNICIPAL HEALTH SERVICES

Main functions of public health services of the BMC are as follows:-

#### **Acworth Municipal Hospital for Leprosy at Wadala :**

National Leprosy Eradication Programme (NLEP) for Mumbai district is under administrative control of assistant director of health services leprosy (Mumbai). This programme is implemented collaboratively by State Government, Acworth municipal hospital for leprosy and the NGOs.

As per guidelines of NLEP each organization has to carry out the leprosy related work in their project area for early detection of leprosy patients and organize various health educational and IEC activities. Acworth hospital project area is 'F/S', 'F/N', & 'E' ward. Hospital conducts various programme in these wards as per NLEP guidelines. The prevalence rate of leprosy in its project area is 0.2/10,000 population.

In year 2023-24 in Mumbai total 602 new leprosy patients are diagnosed. Out of these 416 are Multi - Bacillary (Infectious) & 186 are Pauci - Bacillary (Non-Infectious). The prevalence rate of leprosy in Mumbai is 0.3/10,000 population.

#### **NLEP Special activities in the year 2023-24**

According to the guidelines by Central Government under the National Leprosy Eradication Programme in Mumbai Leprosy Case Detection Campaign (LCDC) was conducted from 20.11.2023 upto 06.12.2023. During this period, a population of 46 lakh 66 thousand population was examined. In this campaign 117 new Leprosy patients were detected. Among these 117 new patients were 67 patients were infectious Leprosy and 50 were non-infectious Leprosy patients. All these new detected patients were brought under Multi-Drug Therapy treatment for leprosy.

## **Murli Deora Municipal Eye Hospital (Optometric Services):**

Murli Deora Municipal Eye Hospital situated at Maulana Shaukat Ali Road, Do Taki, Mumbai is the only specialty Hospital run by the Public Health Department of BMC since 1940. The said hospital has 80 beds. Under the guidance of Chief Medical Officer, Patients are treated for various Ophthalmic diseases and operations are performed.

National Blindness Control Programme for Mumbai District is also implemented under the guidance of Central Government and State Government by this hospital.

In the year 2023, 57,586 out patients were examined and a total of 1,783 eye surgeries were performed.

The School of Optometry has been operating under the Health Department Eye Hospital since 1978. Since year 2023, Diploma in Optometry is a para-medical full time course for 2 years recognised by MUHS is run by School of Optometry. 12<sup>th</sup> passed (Science) 20 student are given admission for this course. At present a total of 17 students are studying in School of Optometry.

## **Kasturba Hospital (Infectious Diseases) :**

Kasturba Hospital is the largest infectious diseases hospital in the South East Asia. It provides treatment for all types of infectious diseases and admits patients with a wide range of conditions. Here are the key facilities and services provided at Kasturba Hospital.

### **1. Infectious Disease Treatment :**

Kasturba Hospital admits patients with various infectious diseases such as :

- ❖ **Contagious Diseases** : Cholera, Measles, Mumps, AFP (Acute Flaccid Paralysis), Jaundice (A, B, C, E and other forms), Fever, Malaria, Leptospirosis, Dengue, H1N1, H3N2, Encephalitis (Meningitis), Vomiting and Diarrhea, Plague, Rabies and COVID-19 (excluding Tuberculosis, Sexually Transmitted Disease and Leprosy).
- ❖ **Emerging Diseases** : New and emerging infectious diseases are isolated and treated here.
- ❖ **Plague & Smallpox Patients** : Patients suffering from plague or smallpox are forcibly transferred to this hospital for isolation and treatment.

### **2. Burn Treatment Ward :**

Kasturba hospital has a dedicated **25-bed modern ward** for the treatment of burn patients.

### **3. Intensive Care Unit (ICU) :**

The hospital is equipped with a **20-bed Intensive Care Unit (ICU)** with ventilators and other necessary medical equipment to provide critical care to infectious disease patients.

### **4. PCR Laboratory :**

The **PCR laboratory** at Kasturba hospital is equipped with state-of-the-art machinery for diagnosing diseases such as :

- ❖ Covid - 19
- ❖ Leptospirosis
- ❖ Dengue

- ❖ HIV and Viral Load
- ❖ Jaundice
- ❖ Early In-gest Diagnosis of HIV
- ❖ H1N1, H3N2 and other infectious diseases.
- ❖ The hospital also offers Whole Genome Sequencing (WGS) for in depth viral analysis.

**5. Isolation Ward :**

Kasturba hospital has established a 10-bed isolation ward (with negative pressure) to treat highly contagious patients, with the necessary tests and procedures in place.

**6. Oxygen Generation Plants :**

The hospital is equipped with three Oxygen Generation Plants (1080, 360 and 190 litres per minute) to ensure a constant and reliable supply of medicine oxygen for patients.

**7. Hyperbaric Oxygen Therapy (HBOT) :**

Kasturba hospital also offers Hyperbaric Oxygen Therapy (HBOT) for patients needing advanced oxygen therapy.

**8. Central Analysis Laboratory :**

A Central Analysis Laboratory is operational at Kasturba hospital to check the quality of medicine supplied to BMC and ensure their standard and safety.

**9. TB Laboratory :**

A dedicated TB Laboratory has been established at Kasturba hospital to support the diagnosis and treatment of tuberculosis patients.

**10. Viral Research Diagnostic Laboratory (VRDL) :**

A Viral Research Diagnostic Laboratory (VRDL) is proposed at Kasturba hospital to further enhance diagnostic capabilities and conduct research on viral infections.

**Group of Tuberculosis Hospitals Sewree :**

The BMC's group of tuberculosis hospitals, is the largest TB hospital in Asia. Patients with drug sensitive and drug resistant (MDR-TB) diseases come to this hospital for examination, treatment and admission. A pulmonary rehabilitation centre is established for patients who have recovered from tuberculosis. So far 2,068 patients have benefited from the pulmonary rehabilitation centre.

- ❖ An Alcoholics Anonymous (AA) centre has been set up for 3,222 tuberculosis patients.
- ❖ Five nurses at the hospital were honoured with the 'Mayor's Award' for the year 2017-18.
- ❖ Two machines for biomedical waste disposal have been installed at the hospital.
- ❖ ART Centre (affiliated with MDACS) has been operational since 14<sup>th</sup> August 2020. The ART centre provides treatment for tuberculosis patients.
- ❖ The hospital offers 24X7 digital X-ray facility.
- ❖ The hospital has separate inpatient wards for drug-sensitive and drug-resistant tuberculosis patients. Additionally, the out patient department operates 24 x 7.

- ❖ The hospital has a two-bed Intensive Care Unit (ICU) for tuberculosis patients.
- ❖ The hospital is equipped with an advanced laboratory (TB containment lab) where Genexpert and LPA (Line Probe Assay) tests are conducted free of charge. The Capacity of the Genexpert machine has been increased from 8 samples to 16 samples for testing.
- ❖ All hospital staff members are provided with a nutritious high-protein diet in all three shifts to help enhance their immune system.
- ❖ The health of all staff members is regularly monitored, with tests for tuberculosis and other conditions (such as diabetes, hypertension, etc.) and appropriate treatments are initiated as required.
- ❖ A new out patient department for non-communicable diseases has been established at the tuberculosis hospital. In this department, patients and their family members undergo health screenings and treatment.

#### **STATISTICAL INFORMATION YEAR WISE 2019 TO 2024**

YEAR	OPD (NEW&OLD)	ADMISSION
2019	31,253	5,500
2020	21,637	3,605
2021	22,562	4,157
2022	21,939	4,095
2023	20,730	4,200
September 2024	15,343	3,286

#### **OPERATION**

YEAR	MAJOR	MINOR	TOTAL
2019	09	719	728
2020	00	523	523
2021	00	614	614
2022	00	769	769
2023	04	1,051	1,155
September 2024	01	1,149	1,150

#### **SETH ATMASINGH JESASINGH BAKEBIHARI MUNICIPAL EAR, NOSE AND THROAT HOSPITAL, MUMBAI :**

Seth A.J.B. municipal ENT hospital situated near Maharashi Dadhich Marg, Mumbai is a 100 bedded specialized hospital established in 1964 for the treatment of ear, nose and throat diseases. The out patient department is conducted daily except sunday and public holidays. All surgeries of ear, nose

and throat are undertaken here. Round the clock emergency treatment facilities for ear, nose and throat disease are also available here. Comprehensive audiology and neurotology tests are available in this hospital. The hospital also provides pathology services & radiological services. The hospital has an in-house pharmacy which prepares various ear, nose drops and preparation.

In the year 2023-2024, 1,05,510 patients were treated in the outpatient department, 1,997 patients were admitted in indoor patient department. 1,476 major surgeries and 482 minor surgeries were performed in the operation theatre of Seth A.J.B. municipal ENT hospital.

### **Non-Communicable Diseases (NCD) Cell :**

**Objectives of the program :** The objectives of National Program for Prevention and Control of Non-Communicable Diseases (NCDs) include screening for diabetes, hypertension and common cancers (oral, breast and cervical cancer), early diagnosis, timely treatment, referral service and follow-up health services at every level.

### **Budget Allocation :**

For the year 2024-25, a budget allocation of 14 Crores has been made for the program.

### **Various Initiatives Under the Program :**

#### **1. Screening and Treatment in Municipal Hospitals :**

Public Health Department runs screening and treatment programs across 209 Municipal Health Centres, 16 suburban hospitals and 4 Medical Colleges, screening for NCDs is being recorded through the NCDIT portal software under the National Programme for Prevention and Control of Cancer, Diabetes, Cardiovascular Diseases and Stroke (NPCDCS).

#### **2. NCD Diagnosis Centres (NCD Corner) :**

Since August 2022, NCD screening centres have been set up at 5 Medical Colleges, 14 suburban hospitals and trauma hospitals to conduct health checks for individuals above 30 years of age. So far, 4,25,000 individuals have been screened under this initiative.

#### **3. Blood Pressure Screening in Slums and Similar Areas :**

From January 2024, a screening survey for NCDs, including blood pressure checks, is being conducted in slums and similar areas of Mumbai. ASHA workers and CHVs (Community Health Volunteers) go door to door to survey individuals above 30 years, fill out CBAC forms check blood pressure and provide referrals for further diagnosis. So far, 22,45,072 individuals have been screened.

#### **4. Dietary Counselling by Nutritionists :**

Nutritionists are appointed in all wards of BMC hospitals and HBT health Centres. They provide dietary counselling to diabetic and hypertensive patients to help them make lifestyle changes. A total of 94,557 patients have received counselling from November 2021 to October 2024.

#### **5. Eye Check-up for Diabetic Patients :**

The KSF organization is conducting eye screenings for diabetic and hypertensive patients being treated at municipal hospitals in the F/North, G/North and M/West wards. Referral services and follow-up care are provided as part of this initiative.

#### **6. World Diabetes Day :**

Various awareness programs are organized on 14<sup>th</sup> November to mark world diabetes day. Special campaigns, posters, radio, jingles and other activities are conducted to raise awareness about diabetes and its prevention.



## 7. **Oral Cancer Screening:**

Oral cancer screening was launched in municipal hospitals and at Hindufridaysamrat Balasaheb Thackeray Aapla Dawakhana with the help of dentists starting from April 2023. Training for health workers has been provided for cancer Screening. So far 1,47,295 individuals have been screened for oral and other cancers.

## 8. **Mental Health Program :**

The Tele mental health helpline provides counselling and referral services for mental health patients. Awareness is being raised through posters and mental health professionals are being deployed at HBT Health Centres in the H/West, K/West and P/North wards from September 2024, A total of 462 medical officers have been trained under the mental health program and refresher training will be conducted.

## 9. **Lifestyle and Dietary Changes :**

Under the 'Fit Mumbai' campaign, citizens are encouraged to engage in walking and other forms of exercise. The 'Fit Mumbai Marathon' was held on 29<sup>th</sup> February, with 4,282 citizens participating. Additionally, 135 yoga centres have been set up across all wards to promote mental wellness, benefiting around 5,100 citizens daily.

## 10. **Public Awareness via Social Media :**

Public awareness campaigns promoting lifestyle and dietary changes are being conducted regularly through posters, banners, hoardings, radio jingles and video films across various media platforms.

## **National TB Elimination Program 2023-24**

### **Information of Mumbai District TB Control Society**

The Mumbai District TB Control Society provides various diagnostic & treatment services through TB Officers posted in all wards of BMC & around 58 treatment organisers from health department of BMC & 458 contractual staff working in the NTEP under the Mumbai District TB Control Society.

### **Measures taken by BMC for providing TB services:**

#### **Diagnosis -**

- ❖ Upfront CBNAAT testing - 42 CBNAAT machines at 29 CBNAAT sites and 34 truenaat are offering upfront diagnostic facility for TB
- ❖ New culture & DST lab at Kasturba hospital - First of its kind a culture & DST lab is being setup in container at Kasturba hospital. The process of setting up CDST lab is almost complete. Accordingly Culture & DST lab in a container at Kasturba hospital is expected to be functional in the month of July 2024.
- ❖ Upgradation of culture & DST lab at GTB hospital - The upgradation of existing culture & DST lab of GTB hospital is completed & lab fully functional. Daily 70 to 80 samples of LPA & CDST processing.
- ❖ Existing culture & DST lab at J. J. hospital in J. J. culture & DST lab processing daily 60 to 80 samples of LPA & CDST processing.
- ❖ Existing culture & DST lab at KEM hospital in KEM hospital culture & DST lab processing daily 20 to 40 samples of CDST processing.

- ❖ Upcoming culture & DST lab at Cooper hospital - Upcoming culture & DST lab for western suburbs at Cooper hospital is planned & tender is published for civil work.

#### **Treatment-**

- ❖ TB treatment is offered through 190 dispensaries and 211 health post and 237 HBT Clinic.
- ❖ There are 31 DRTB centres all over Mumbai out of which 7 are private DRTB centres through these DRTB centers diagnostic & treatment facilities for entire duration of treatment (approx. 18 to 20 months) are offered to TB patients free of cost.
- ❖ TB treatment facility for paediatric patients started at Wadia and J. J. hospital free of cost.

#### **Special initiative undertaken for TB Control -**

##### **1. Adult BCG Vaccination program of ICMR & NTEP for Vulnerable Population of Mumbai :**

- ❖ This is a national programmatic study, implemented in all wards of BMC.
- ❖ 12 wards are interventional and 12 wards are control districts.
- ❖ In interventional wards, 18 years and above beneficiaries from 6 high risk groups are included.
- ❖ 6 high risk groups - 1. History of TB in last 5 years. 2. Household Contacts of TB patients in last 3 years 3. Self-reported Daibetics 4. Self-reported smokers 5. Malnourished 6. Age more than 60 years.
- ❖ it is voluntary vaccination, hence written consent is taken from eligible beneficiaries.
- ❖ It is implemented in phase wise manner. Head count survey of eligible beneficiaries is done by CHV and ASHA since 1<sup>st</sup> half of May 2024. Vaccination will be done in 2nd half of May 2024. Mop up rounds are planned in June & July 2024.

##### **2. Artificial intelligence (AI) based X-Ray Service :**

- ❖ Since last 2 year this project was implemented in partnership with STOP TB & Qure.ai for immediate identification (within 3 minutes) of TB suspects on X-Ray.
- ❖ Total X-Ray processed 90,715 and 921 X-Ray found suggestive of TB. These patients were followed up for further testing.

##### **3. System to track the test samples :**

- ❖ After successful pilot project of QR Code based system to track sample transportation it is rolled out in all wards of BMC.
- ❖ It will help to track the sample and real time monitoring of time taken to do testing.

##### **4. Pragmatic Management of TB preventive Therapy (PMTPT) :**

Central TB division has launched programmatic management of TB Preventive Therapy (PMTPT) in which all the Healthy Household Contacts (HHC) of newly diagnosed pulmonary and sputum positive TB patients are screened for symptoms of TB. In Mumbai this department is running test & treat model & doing IGRA test for eligible house hold contacts. TPT will be provided to healthy IGRA positive contacts & will be followed up for 2 years.

##### **5. Pradhan Mantri TB Mukh Abhiyan (PMTBMBA) :**

Every months of six months to one year nutritious food basket is given to all the TB patients by Nikshay Mitras. This help TB patients to get nutritious diet and improve immunity. 91,291 food baskets have been distributed and 20,693 patients have benefitted since 2022 to till date.

### Following awareness activities conducted for world TB day 2024 -

1. TB awareness message displayed on 120 hoarding and 120 bus shelter site in whole Mumbai.
2. TB awareness campaign at platforms & local trains by playing TB awareness jingle.
3. Lighting up of heritage structure on 23rd March evening at CSMT railway station & BMC headquarters.

### TB STATUS OF LAST 3 YEARS

Year	Total Cases (notified)	Within Mumbai	Out of Mumbai
2021	58,214	49,568	8,646
2022	65,747	55,284	10,463
2023	63,575	50,206	13,369

### Epidemiology Cell :

The Epidemiology Cell was established under the Public Health Department and is located in ward no. 11 at Kasturba hospital. It was set up to control infectious diseases such as Malaria, Dengue, Leptospirosis, Gastroenteritis, H1N1 (swine flu) and other potential outbreaks. In 2024, the epid cell was relocated to ward No. 38 of Kasturba hospital.

**Office Address :** Epidemiology Cell, Kasturba hospital, Room no. 38, Sane Guruji Marg, Chinchpokli, Mumbai - 400011.

### Data Collection :

The Epidemiology Cell daily collects reports of patients with infectious diseases from both government and private hospitals in Mumbai. This data is compiled and the information is shared with the Medical Health Officers (MOHs) at the ward level to control outbreaks. Additionally information is collected during the off-monsoon period, analysed and necessary actions are taken. A daily report based on all the data collected during the monsoon is submitted to senior officials and also forwarded to the Director of Health Services, Maharashtra.

### Malaria and Dengue Control :

According to the guidelines of the National Vector-borne Disease Control Programme, the Public Health Department collaborates with the Vector Control Department to implement measures for the prevention and control of malaria and dengue. This includes reporting data on these diseases and carrying out vector control measures in coordination with the PCO department.

### Co-ordination with other department :

The cell co-ordinates with various health and other departments to control infectious diseases and prevent outbreaks such as the Insecticide Department, Water Surveillance Department and Food Safety Department. This collaboration help in implementing effective prevention measures.

### Water Quality Monitoring :

Regular water quality tests are conducted by sending samples of drinking water to municipal laboratories for analysis. If any samples fail the quality test, corrective actions are taken by coordinating with MOH of the respective wards and the water department. Additionally water samples from street vendors and ice manufacturers are also tested.

### **Leptospirosis Prevention and Control :**

The BMC has developed a joint action plan for the prevention and control of leptospirosis, in coordination with various departments such as Solid Waste Management, Vector Control, Water Engineering and Veterinary Services. As part of this, regular inspections are carried out at animal sheds and stables. During the monsoon period, door-to-door surveys are conducted and individuals at risk are provided with preventive treatment for leptospirosis based on the risk assessment.

### **Vaccination Services :**

Based on the Central Government's guidelines, vaccination centres for H1N1 (swine flu) have been established at BMC's maternity homes, designated municipal dispensaries and general hospitals for high-risk individuals.

### **Outbreak Control :**

In case of an outbreak of an infectious disease, the treatment units connected with the epidemiology cell assist health workers at local health centres to manage and control outbreak at the district, ward and community level.

### **Ambulance and Hearse Services:**

The municipal ambulance services are available round the clock in major hospitals. Also ambulance service under the control of fire brigade are provided on charge basis for carrying cases of maternity, street accident and non-infectious medical patients to the hospitals. BMC provides ambulance service free of charge for carrying infectious patients to the infectious disease hospital.

Ambulance Garage Tel. No. 23079443 Tel. No. 23077324 (City), E/S - 25917919 (Mulund), W/S - 26425655 (Bandra), 28822893 (Malad).

### **Expanded Immunization Programme :**

As per Government of India guidelines expanded immunization programme is conducted to vaccinate all children under 5 years of age are vaccinated against vaccine preventable diseases namely Polio, Diphtheria, Pertussis, Tetanus, Tuberculosis, Measles, Rubella, Hepatitis-B, Haemophiles Influenza Type-B & Rota Virus Diarrhea, Pneumococcal Pneumonia & pregnant women are also vaccinated against tetanus & diphtheria. Vaccination is done free of cost at all municipal hospitals, Govt. hospitals, dispensaries, maternity homes, health posts.

From 2015, as per directives of Central Govt. of India, 'Mission Indradhanush Programme' is implemented in Mumbai for vaccination of drop out/ left out children.

In 146 BMC health facilities anti rabies vaccination is given free of cost to the beneficiaries.

Since, March 2014, all international travelers travelling to polio endemic countries are given extra polio vaccine and certificate in 6 designated centers in Mumbai.

As per Government of India guidelines, measles and rubella are to be eradicated till December 2026 end. In 2023-24, the vaccination coverage for the first dose of measles rubella vaccine has been 78.45% and for the second dose has been 77.87%. Also in 2024-25 till September 2024, the vaccination coverage for the first dose of measles rubella vaccine has been 39.25 % and for the second dose has been 39.24%.

## Public Awareness

- ❖ Miking is creating awareness about measles vaccination and booster vaccination sessions
- ❖ Religious leaders and private doctors are sensitized and to encourage parents to vaccinate their children by informing them about the benefits of regular vaccinations measles, rubella vaccination, the importance of taking vitamin A for patients with fever and rash.
- ❖ Video appeals of religious leaders, doctors & celebrities.

## Vector Control :-

Mumbai is the pioneer city where vector control for vector borne diseases is dealt with professionally since 1923. Main function of insecticide branch of public health department is control of malaria vector mosquitoes, dengue and chikungunya vector mosquitoes, filaria vector (nuisance) mosquitoes, fly control, rodent control and cockroaches control.

## Method, Legal Action and Use -

To control the urban malaria vector (*Ano. Setphensi*) under the anti-malaria campaign, source reduction i.e. mosquito proofing of wells and tanks etc. Engineering methods, biological control of insecticides and fumigation is done.

Dengue and chikunguniya vector transmitted by *Aedes aegypti* mosquito which breeds in cand peri-domestic water container, hence they are either removed / destroyed or they are domestic emptied and dried.

After receiving the information about the places where winter fever patients have been found, a winter fever (*Anopheles stifensis*) mosquitoes of the department to find patients have been found a Information about the breeding sites of anopheles mosquitoes detected by the pest control officers is communicated to the medical health authorities for surveillance of the rodent control and fly control programmes are also carried out in all wards of BMC.

If demanded, private properties are also given pest control treatment like antilarval and fogging work on payment of charges by the owner to BMC.

## Registration of Births and Deaths :

The registration of births & deaths in the jurisdiction of the BMC is done as per the provisions laid down under the Registration of Births & Deaths Act, 1969 and the rules there under by the Government of Maharashtra. According to the Act, the system of registration of births and deaths has been uniformly implemented throughout the country. Reporting and registration of births and still births and deaths has been made compulsory. The act laid down that information about live births and still births and deaths should be given to the registration (executive health officer) in the respective forms prescribed for the purpose within 21 days from the date of occurrence of the event.

Affidavit of two reliable persons along with documentary evidence are required to correct or cancel wrong birth and death records. The name of a born child is entered free of charge within 12 months from the date of registration of the birth of the child. Otherwise it can be entered on payment of late insertion fees & compounding charges upto 15 years of age.

At present, citizens can obtain birth and death certificates as per procedure by applying in prescribed format and paying necessary charges at the civic facility centres of BMC wards.

## **Registration of Nursing Homes under Bombay Nursing Home Registration Act- 1949 :**

Private nursing homes, including maternity homes etc. are required to be registered with the Corporation as per the Bombay Nursing Home Registration Act 1949 and the rules framed there under.

Change of user is necessary from competent authority. For registration/renewal of nursing home, process is made online and now fire compliance certificate is mandatory for nursing home.

## **Licensing of Nurses Establishment :**

Nurses establishments require license under the provisions of the Bombay Nurses, Midwives and Health Visitors Act, 1954 and the rule and bye Laws framed thereunder. The license is issued on application and payment of prescribed fees to the respective ward MOH.

## **Marriage Registration :**

The work of marriage registration is carried out in the 'A' to 'T' ward offices from public health department of BMC. since 5<sup>th</sup> March 2010. From March 2016 for marriage registration citizen has to go Civic Facility Centre (CFC) of the respective ward office personally or he can avail facility of online on <https://www.portal.mcgm.gov.in>

## **Cemeteries :**

### **Regulation of the places for the disposal of the dead :**

Under section 61 (e ) of the MMC Act, 1888 it is the binding duty of the BMC to dispose of the bodies in Mumbai and to regulate the space for 188.

	<b>Hindu</b>	<b>Muslim</b>	<b>Christian</b>	<b>Others</b>	<b>Total</b>
BMC	52	25	11	00	88
Private	18	50	38	07	113
Total	70	75	49	07	201

Out of 52 Hindu Cemeteries, 10 are composite Cemeteries. Funeral services are available for Hindus, Muslims and Christians in this Cemetery. In Mumbai free fire woods are provided at both BMC and Private cemeteries from 01.08.2008. Also, in Municipal and Private Muslim Cemeteries wood plates are supplied free of cost.

In order to avoid wastage and pollution of firewood, as a self-sufficient alternative to fuel, traditional firewood pyres and electric furnaces are being converted into PNG gas cemeteries at the Hindu Cemetery.

At present 10 crematoriums have electric Crematorium and 18 Crematoria have gas Crematorium.

## **Briquettes :**

14 Cemeteries have been identified on a sponsored basis to use Briquettes Biomass-Agro/Tree Waste Wood as an alternative fuel instead of wood for cremation. So that the environment is not degraded. Air Pollution can also be avoided.

### **Permission for removal of dead bodies outside city limits :**

Permission for removal of dead bodies outside BMC limits is issued at the office of the Executive Health Officer between 10.30 a.m. to 5.30. p.m. on week days and first and third Saturday and also in the office of Medical Officers of Health between 8.30 a.m. to 11 .30 a.m. and 3.00. p.m. to 5.30 p.m. on week days (except Saturday afternoon).

In case of removal of dead bodies by motor vehicles to places which can be reached within 24 hours after death, permission is issued at the municipal hospitals in Mumbai, if the death occurred therein.

Such permission is also issued during non working hours and on sundays and holidays by the medical officers of health and in the peripheral hospital under the health department.

These hospitals are authorised to grant permission for transit of dead bodies out of Mumbai by motor vehicle to places which can be reached within 24 hours.

In addition to the Executive Health Officer, Deputy Executive Health Officer, Assistant Health Officers and Medical Health Officers of wards can give permission for re-opening of family graves for fresh burials is granted by the Assistant Medical Officers on emergency duty in Kasturba, Bandra Bhabha, Kurla Bhabha and Bhagvati hospital.

### **Rashtriya Bal Swasthya Karyakram (RBSK) :**

Rashtriya Bal Swasthya Karyakarm (RBSK) is being implemented in BMC from December 2017. For the purpose, 55 mobile teams are working at the departmental level of the municipal corporation and their appointment has been made in anganwadi and various schools of the department. Under this program, medical health check-up for boys and girls in the age group of 0-6 years is done twice a year and medical health check-up for boys and girls in the age group of 6 -18 years is done once a year for free. The objective of this program is to provide early diagnosis and treatment of birth at defects, childhood diseases, deficiencies and developmental delays in children of the above age group.

Beneficiaries under RBSK program are provided with referral services, medical and surgical treatment for further treatment of health problems detected during health check-up of children in anganwadis, balwadi and aided schools. Apart from this counseling of parents by RBSK teams and referral of beneficiaries till full recovery are done. Children suffering from diseases are referred to BMC health institutions for further examination and medication as required major 104 surgeries under the RBSK are performed in the hospitals of the BMC and some private hospitals in Mumbai who have done MOU with State Government. Under this various surgeries like heart surgery, cleft lip, cleft palate, cochlear implant are done free of cost. The changes of these surgeries are paid as per amount decided by RBSK model costing.

In the year 2023-24, a total number of 8,88,111 children aged 0 to 6 in anganwadi and balwadi screened. In which 4,44,056 children screened in the first phase from April 2023 to September 2023 & 4,44,056 children screened in second phase from October 2023 to March 2024 and a total of 1,01,527 children aged 6 to 18 in aided schools were examined by RBSK teams.

In the year 2023-24, out of 29,224 children in anganwadi and balwadi who were examined by RBSK teams 28,931 children were diagnosed under 4 D's out of which 28,931 children were given referral services and 8,024 children in aided schools were diagnosed under 4 D's out of which 7,800 children were referred & service was provided.

## Drug De-Addiction Center :

BMC's 20 bedded drug de-addiction centre, situated at 2nd Floor, Bhardawadi maternity home building, Bhardawadi, Andheri (West), Mumbai has been functioning since 1992 under the public health department. Detoxification treatment for various types of substance use disorders like alcohol, opium, charas, ganja, sleeping pills, inhalants, M.D., amphetamine, tobacco etc. is done at this centre.

The following services are available in this centre :-

- 1) **Inpatient Department** : Only male patients above 18 years of age are admitted in this centre for detoxification treatment for various types of substance use disorders. Generally this period is of 21 days. During this period tea, milk and food are regularly provided free of charge to the patients. Recreation facilities such as television , carrom, chess etc. are available to the patients. Also under Shiva yoga centers of BMC, indoor patients are taught yoga exercises on daily basis by qualified trainers.
- 2) **Out-Patient Department** : Everyday from 9.00 am to 12.00 pm (excluding sundays and public holidays) patients of various types of addictions are treated regularly in the outpatient department. Free opioid substitution therapy is provided to brown sugar addicts.
- 3) **Counselling** : Counselling of IPD & OPD patients as well as their families is done on regular basis.
- 4) **Blood Test** : Before admission to the inpatient department, all patients are subjected to various types of blood tests at a modest cost under the HBT Aapla Dawakhana of BMC.
- 5) **Spiritual Meetings** : Alcoholics anonymous, Narcotics anonymous meetings are conducted for in-door patients. Also the families of patients are guided to participate in family anonymous and al-anon meetings.

## IMPLEMENTATION OF PRECONCEPTION & PRENATAL DIAGNOSTIC TECHNIQUE (PCPNDT) ACT :

PCPNDT act is implemented by BMC since year 2001 as per instruction of Government of India and Government of Maharashtra to stop female feticide and improve female sex ratio. For implementation of PCPNDT act, MOH appointed as appropriate authority in each ward. For Mumbai district PCPNDT advisory committee is appointed and meetings are conducted every month. Under this act, registration of genetic counseling centre / genetic laboratory / genetic clinic / ultra sonography clinic imaging center and infertility clinic is necessary.

Report of registration centers (till March 2024)

Total PCPNDT centres - 1,744,

Total MTP centers - 765 ,

Sex ratio at birth in year 2023 - 938 /1,000.

## Janani Surksha Yojana (JSY) :

Janani Surksha Yojana (JSY) is a safe motherhood intervention under RCH-II programme which is being implemented with an objective of reducing maternal and neonatal morbidity and mortality by promoting 100 % institutional delivery among the pregnant woman. Under this scheme monetary



assistance of Rs.600/- is given through Public Finance Management System (PFMS) post delivery. The benefit of this scheme is given to pregnant woman whose age is 19 and above and belongs to SC, ST and BPL Category.

6,459 beneficiaries of Janani Surksha Yojana from April-2023 to March-2024

### **Maternal Deaths :**

In order to bring down maternal and neonatal morbidity and mortality, all the maternal deaths occurring in all hospitals should be reported within 24 hours. All hospitals having more than 1,000 births per month should have facility based maternal death review committee and a nodal officer in their hospital monthly and minutes of the meeting are submitted to family welfare department under special officer, family welfare.

District level QAC will investigate all maternal deaths on a monthly basis.

Total maternal deaths reported in Mumbai from April 2023 to March 2024 - 167

Total maternal mortality rate - 127

Maternal deaths in Mumbai - 87 and maternal mortality rate - 66.

### **Family Welfare Programme :**

The family welfare programme is a national programme sponsored by Central Government implemented by BMC through the office of special officer. Under this programme following services are provided free of cost.

- (a) Sterilization Operation (TL & NSV) .
- (b) Intrauterine Contraceptive Devices (IUCD & PPIUCD) .
- (c) Oral Pills
- (d) Conventional Contraceptives (Nirodh), Antara (DMPA) - Injectable Contraceptive (from July 2017).

### **No Scalpel Vasectomy (NSV) :**

Family welfare center of 'F South' Parel is shifted to Naigaon municipal maternity home and NSV's are done daily from Monday to Saturday. Family welfare unit of 'F/South' Parel is government recognized training centre for NSV. After NSV all beneficiary gets incentives.

### **ART & Surrogacy Act 2021**

Surrogacy act implementation done in Mumbai as per Government of India guidelines. All MOH's are appropriate authorities for this act.

District medical board is formed in Jan 2023 for giving medical indication certificate for surrogacy for Mumbai cases.

In Mumbai April 2024 -

- ❖ Surrogacy centers - 27 (Registered)
- ❖ ART centers - 150 (Application received)

## **Municipal Analyst - Municipal Laboratory 'G/North', Dadar.**

Municipal analyst laboratory is a public health laboratory of BMC and a state food testing laboratory recognized by the Food Safety and Standard Authority of India (FSSAI) located at 'G North', Dadar. The laboratory provide service of chemical and microbiological analysis of food and water samples using advance analytical instruments and techniques. In December 2020 the laboratory has been accredited with international standard ISO 17025:2017 by National Accreditation Board For Testing and Calibration (NABL). Since January 2023 the laboratory has implemented computerised software system for entering technical data and generating analysis reports. The software Food and Water Management System ( FWQMS ) can be accessed through the website <https://fwqms.mcgm.gov.in>.

### **The Chemical analysis include the following :**

The laboratory provides cost-effective service to the public for chemical analysis of food and water samples as per the standards prescribed in Food Safety & Standards Act, 2006 and Bureau of Indian Standards (BIS) analysis of food samples send by food safety officer of the Food And Drug Administration (FDA), central railway, western railway and Kokan railway under the Food Safety and Standards Act, 2006.

### **Analysis of Cigarettes sent by the office of the Commissioner of Customs.**

- ❖ Analysis of mid day meal for calorific value and nutrition value supplied to the education department of municipal corporation under the Integrated Child Development Services (ICDS) by various agencies and NGO's.
- ❖ Analysis of food articles sent by the various police stations of Mumbai.
- ❖ Analysis of Gutkha & flavoured tobacco sent by the police crime branch collected from raids, illegal store etc.

### **The Microbiological analysis include the following :**

- ❖ The laboratory provides cost-effective service to the public for microbiological analysis of food and water samples as per the standards prescribed in Food Safety & Standards Act, 2006 and Bureau of Indian Standards (BIS).
- ❖ Analysis of BMC drinking water samples collected from distribution system for bacteriological monitoring sent daily by service reservoirs, MOH, AEWV-Quality Control and AEWV-Department of wards. The analysis reports are generated within 24 hours and sent to the related authority for taking further action on unsafe water samples location.
- ❖ As per the directives of Hon'ble Municipal Commissioner under special drive of surveillance department to prevent water borne diseases, water samples and ice samples are collected from hawkers, street food vendors, juice center, ice factory etc by MOH are daily sent for bacteriological analysis .The ice water is analyzed for potability. The analysis reports are sent by e-mail to the related authority for taking further action on unsafe samples.

## **Training Activities at Municipal Laboratory**

- ❖ Municipal laboratory conduct training sessions on technique for water sampling for staff of medical officer of health (MOH) and AEWV- Quality Control.
- ❖ Municipal analyst conduct the lectures/ demonstrations on food safety, detection of adulterants and water analysis for the students of DPH, medical college, nursing, MHA from TISS, sanitary inspector diploma etc.

## **Family Welfare Mother and Child Health (FWMCH) :**

Public Health Department of BMC has established 212 health posts providing basic primary health care services in the nearby vicinity of the health post, 58 new health post will be made functional in year 2024-25 through National Urban Health Mission (NUHM). Each health posts caters to approximately 50,000-60,000 population were 1 assistant medical officer, 1 public health nurse, 4 auxiliary nurses and midwives (ANM's), 2 co-ordinator and 20 community health volunteers / ASHA is working. Through these posts, various health services are being provided including immunization (PPI & IPPI), vitamin A and de-worming drive of children between 09 months to 06 years, adolescent health services, antenatal health check ups with promotion of institutional deliveries, postnatal follow up, providing family planning services to eligible couples, motivation of eligible couples for permanent methods of sterilization who have completed their family. Also, to conduct disease surveillance, epidemic survey and necessary control measures for same. Every health post conducts baseline and follow up survey of the population allotted to respective health posts and update the health profile of that area. All National Health Programs are implemented through health post or national urban health mission.

## **Maternity Homes :**

There are 30 maternity homes and 01 mother and child hospital functional in the public health department of BMC. Out of these 05 are sentinel centers and 25 are primary maternity homes. At maternity homes, pregnant mothers are provided with antenatal, delivery and postnatal services, patients are also provided with family planning and contraceptive services, neonatal and pediatrics OPD service, gynaec OPD services, ultra sonography etc. Government schemes like JSY, JSSK, PMSMA, Anemia Mukta Bharat etc. are implemented in all maternity homes. Under JSSK, free diagnostic services, free diet, ultra sonography, medicines, blood and blood products are provided in these maternity homes. Governments 'Lakshya' program is implemented in 16 maternity Homes, 02 sentinel centers and 01 maternity homes which have each 05 bedded SNCU. Total 15 SNCU beds are functional at maternity homes.

At Savitribai Phule Maternity Home, Bhandup has been proposed for reconstruction and its 20 bedded Neonatal Intensive Care Unit (NICU) has been relocated at Shivaji Nagar maternity home on the basis of outsourced model. Oshiwara Maternity Home, Borivali Maternity Homes, Akurli Maternity Home, Malvani Maternity Home, Savitribai Phule Maternity Home, Bhandup are proposed for demolition and reconstruction. NUHM constantans (OBGY, Pead), lab technicians, pharamacists, data entry operator are also appointed on contractual basis under NUHM along with the regular municipal staff.

To improve the quality of services at maternity homes, specialists are appointed on contract basis, RMO's, SMC's, DRP candidates are also appointed. RMO, CPS DGO / DCH student will be appointed as per norms / Guidelines.

Performance of maternity homes in the year April 2023- March 2024 is as follows.

### Reports of Maternity Homes from April 2023 – March 2024.

Total ANC	Total Deliveries	Total LSCS	Total Operations	Total USG	Total Lab. Investigation
34,847	15,850	4,638	7,778	80,451	7,40,534

#### Food Sanitation Programme : Licensing

Food sanitation comprises of control and supervision over the premises, where articles of food are manufactured, stored and kept for sale. This is controlled by imposing a licence under the provisions of MMC act 1888, conditions of the licence include that the trade activity will be carried out in a hygienic manner.

#### Destruction of Unwholesome Food :

As per the provisions of section 415 and 416 of MMC Act, destruction of unwholesome food encroachment for sale by shopkeepers and hawkers is done daily by Junior Overseas and the staff of removal of licence department in each ward.

#### Control of Certain Trades, Cinema & Theatres :

Certain trades like flour mills, hair dressing salons, eating houses, bakery, lodging houses, sweet meat shop, laundry, pan shop are controlled from public health point of view, by imposing specific licence conditions under section 394 of MMC Act. Drama theatres, cinema theatres are inspected and issued NOC from public health point of view, sanitary conditions are maintained while granting new licenses or renewing the old licenses by police department.

#### School Health Services :

School Health Department conducts annual medical screening of students of all the BMC schools from 1<sup>st</sup> to 10<sup>th</sup> standards. As per the requirement these students are referred to BMC dispensaries, HBT Clinic and school clinics in hospitals for further treatment. In academic year i.e from June to April, the medical screening is being conducted successively visiting each school by medical team. Each medical team consist of one medical officer, one health bisitor and one peon. School students, parents and teachers are being imparted health education by arranging parents-teachers meeting in schools and through virtual classroom.

Deworming tablets are given under the observation of class teachers at every six months on National Deworming day to the students of Std. 1<sup>st</sup> to 10<sup>th</sup> for the prevention of anaemia in school students National Iron Plus Initiative Programme (NIPI) has been implemented in schools since November 2017. Under this programme students of 1<sup>st</sup> to 10<sup>th</sup> standard are given iron tablet once a week under the observation of class teachers.

In the 2023-24 academic year from June 2023 to April 2024 annual medical screening of students has been conducted. In this period 1,28,429 boys, 1,26,069 girls so total 2,54,498 students were medically screened. During the NDD programme in Feb. 2024 total 3,76,799 students were given Albendazole Tablets.

## **INFORMATION EDUCATION AND COMMUNICATION CELL :**

IEC Cell works for spreading health awareness among citizens of Mumbai. It includes health messages for prevention early diagnosis and complete treatment of various communicable and non-communicable diseases which are of public health importance.

Following are commonly used mediums for display of messages :-

1. Printed material like Posters, Banners, Handbills, Hoardings, Newspaper advertisement.
2. Jingles which are broadcast on various audio visual media like Miking, Radio Channels, Cable Network, LED panels on BEST buses and Trains.
3. Creation of Short Films, Slide Show, Animation Films which are displayed in Theatres, Cable Network, Health Exhibitions LED panels in municipal dispensaries and maternity home etc.
4. Street Plays, Interpersonal Contact, Group Discussion, Health Talk, Miking etc.

IEC Department gets input regarding subject of IEC with detail information from various department like Malaria, Epidemiology, NCD, Leprosy, TB Department, EPI FWMCH, MDACS etc.

The material is then prepared and distributed for community benefit using above 04 media.

## **Training Cell :**

The objective of Training Cell of Public Health Department is to undertake regular training programmes, both induction and in-Service, for sustainable, quality health services. Activities undertaken by training cell are as follows :-

1. Induction training is given to newly recruited staff for orientation of working setup of this department.
2. In-service training is given to impart current knowledge about the activities of public health department and to refresh knowledge about important activities.
3. Training on new project and implementation.
4. Arranging various workshops for medical officers.
5. Deputation of staff for specialized training.
6. Updating the knowledge about prevention and control measures of monsoon related diseases such as Leptospirosis, Dengue, Malaria, Gastroenteritis and Swine Flu.
7. The Training Cell is accredited by Maharashtra Medical Council to conduct continued medical education for medical staff.

## **Hinduhridaysamrat Balasaheb Thackeray Aapla Dawakhana :**

On the occasion of Hinduhridaysamrat Balasaheb Thackeray's death anniversary on 17<sup>th</sup> November, 2012, the BMC launched 'Hinduhrudayasmarat Balasaheb Thackeray Aapla Dawakhana' with the aim of providing comprehensive health care services to all citizens.

### **Salient Features :**

- ❖ Provision of comprehensive primary health care services to citizens at place and time convenient to them.
- ❖ To reduce out of pocket expenditure on healthcare by providing free of cost services to the citizens.
- ❖ Availability of specialist consultant services at polyclinic and diagnostic center in existing dispensaries by updating the infrastructure.

Dispensaries by updating the infrastructure.

- ❖ Time : Morning session - 7.00 AM to 2.00 PM  
Afternoon session - 3.00 pm to 10.00 PM

### **Financial Provision :**

- ❖ FY 2022-23 - Rs. 5 crore for capital budget and Rs. 75.96 crore for salary of staff.

### **Number of proposed and functional Clinics :**

At present as on 10.10.2024, 250 Hindufridaysamrat Balasaheb Thackeray Aapla Dawakhana are functioning in which 33 polyclinic and diagnostic centers, 90 porta cabins, 109 in regular dispensary and 18 ready structure clinics are functioning.

### **Services Provided :**

- ❖ Free medical check-up, treatment .
- ❖ Free blood tests.
- ❖ Diagnostic tests services (X-ray, Sonography, CT Scan, MRI, ECG, Mammography etc.) at BMC rates through empanelled private diagnostic centre started from 01<sup>st</sup> August 2024.
- ❖ For citizen convenience, 3 physiotherapy centre and services of orthopedician started in 16 polyclinics.

### **Manpower :**

- ❖ Hindufridaysamrat Balasaheb Thackeray Aapla Dawakhana – Medical Officer, Nurse, Pharmacist and MPW.
- ❖ Polyclinic and Diagnostic Center – Consultant of various specialty along with Nurse, DEO and MPW.
- ❖ Till date 1,135 staff has been appointed on contract basis.

### **Performance :**

Till date around 84 Lakh beneficiaries taken benefit from Hindufridaysamrat Balasaheb Thackeray Aapla Dawakhana and Polyclinic.

### Important Information

	Health and Hygiene	Section - V
1.	General Dispensaries	A. 190 ( including 4 Ayurvedic and 2 Unani)
		B. Aapla Dawakhana 248
2.	General Hospitals	16
3.	Maternity Services	30 Maternity Homes
4.	Dental Hospital	01
5.	TB Hospital	01
6.	Hospital for Infectious Diseases	01
7.	ENT Hospital	01
8.	Eye Hospital	01
9.	Leprosy Hospital	01
10.	TB Clinics	05
11.	STD Clinics	01
12.	Medical Colleges	04
13.	Dental College	01
14.	Ambulances	62
15.	Hearses	07
16.	Post Martum Centres	24
17.	Health Posts	211
18.	Drug-de-Addiction Centre	01
19.	Paying Beds at -	
a.	L. T. M. G. Hospital	57
b.	B. Y. L. Nair Charitable Hospital	54
c.	K. E. M. Hospital	169
d.	Cooper Hospital	44
e.	Kasturba Hospital	40
f.	Peripheral Hospitals	203
20.	Total No. of beds in Municipal Hospitals	12,462

## INSECTICIDE BRANCH

### Vector Control

Mumbai is the pioneer city where vector control for prevention of vector borne diseases is dealt with professionally since 1923. Main function of insecticide branch of public health department is control of malaria vector mosquitoes, dengue and chikungunya vector mosquitoes, filaria vector (nuisance) mosquitoes, fly control, rodent Control.

*Anopheles stephensi* is the only vector which transmits malaria in Mumbai. To control the malaria vector (*An. stephensi*) under the anti-malaria campaign, source reduction i.e. removal of disused containers / odd articles, filling up of depressions etc., Engineering methods i.e. mosquito proofing of well and tanks etc., Introduction of larvivorous fishes under biological control method & as a last recourse use of insecticides and fumigation is done. Legislative (Legal) action is used to implement the above mentioned strategies as a part of integrated vector management. Effective control measures are carried out by early action to control the *An. stephensi* breeding places. 'Mumbai Mantra' - a five point program, is implemented in Mumbai since year 2011. This program is highly successful and number of malaria cases in Mumbai has reduced considerably.

Dengue and chikunguniya vector, *Aedes aegypti* mosquito which breeds in domestic and peri-domestic containers i.e. drums, tyres, scrap material, tins, cans, flower pots, dishes kept below the flower pots, artificial ornamental fountains, feng-shui plants, coconut shells etc. Therefore, above mentioned temporary domestic and peri-domestic containers are either removed / destroyed or they are emptied and refilled at least twice a week. General public is made aware of source reduction to control dengue by above mentioned measures. Sensitisation of office bearers of housing societies, commercial buildings, schools and Industrial estates is done through awareness programmes. Massive awareness programs are also taken up in slums when anti larva measures along with fogging is done.

Nuisance (*Culex*) mosquitoes are controlled by insecticide spraying in covered storm water drains & nullahs and by means of fogging, if spraying of larvicides is not possible. Channelization of nullahs and removal of water hyacinth are some of the measures adopted to control *Culex* mosquitoes.

Rodent control and fly control programmes are also carried out in all wards of BMC.

Pest control treatment like antilarval measures and fumigation, if demanded in private premises, is given by the BMC against payment of charges by the owner.

## CHIEF ENGINEER (ROADS & TRAFFIC)

### (1) Road Reforms :

About 2050 km. of roads are maintained by BMC out of which, 540.58 kms are in city, 999.47 kms are in western suburbs and 509.95 km. in eastern suburbs.

DP road proposed in DPCR 2034 of BMC, are being developed on priority after acquisition of land by DP department. Considering the heavy traffic, bottleneck, the RL of respective road is increased and roads are widened as per recommendation of ward offices. In past the roads were improved mainly using paver blocks, bituminous concrete, mastic asphalt etc. Roads are damaged due to the heavy rainfall in short period of time density of traffic, movement of heavy vehicles, frequent trenching work by utility agencies. Hence in order to improve the road surface and make the road pothole free, BMC has decided to improve all the roads in cement concrete. These tenders include the work of provision of utility ducts to



lay utility cables, so as to avoid frequent trenching work. Due to the concretization of roads, all the roads will be pothole free and it will save the time and fuel, also due to traffic less smooth ride there will be remarkable improvement in health of commuters.

At present about 1224 km of roads / side strips of roads are improved in cement concrete in phase - 1. The work orders are issued to the selected contractors in Jan/Feb 2023 with time period of 2 years (excluding monsoon) for improvement of 324 km of roads in Mumbai. The work is in progress. In phase - II work orders are issued to contractor for improvement of about 377 km of roads and the work will be start very soon.

Mastic technology is used to fill up potholes on road during monsoon and the roads kept in good condition. Eastern express highway and western express highway, within BMC Jurisdiction are handed over to BMC for repairs and maintenance work. The work of preventive maintenance and beautification of highways is being carried out by BMC. The tenders for improvement of service roads on both highways are invited and work will be started shortly. Further work of construction of underpasses across western express highway near Milan Subway, Santacruz (E). Hanuman Road, Vile Parle (E) and Sudhir Phadke Flyover, Dahisar (E) are taken in hand to have direct access for vehicles coming from western side on south bound road of western express highway. To have direct access from BKC connector to Sion and Wadala, flyover is proposed and work will be commence very soon.

Road is an important basic infrastructure in Mumbai. There are about 2050 kms of roads in Mumbai. In order to provide good rideable quality, pothole free road to Mumbai citizens BMC has planned to concretize all the roads in Mumbai in phase wise manner.

In addition to that BMC has taken over the western express highway (25.33 km) and eastern express highway (18.75 km) from MMRDA and same are being maintained in good condition by BMC.

## **2) Traffic Engineering :**

The work of traffic planning & traffic co-ordination department is carried out under the control of Deputy Chief Engineer (Traffic) who works under Chief Engineer (Road & Traffic). The department approves the parking design required for the proposed development on private and government land through an online system. This office look after the matters pertaining to prescription of regular line of road under the MMC Act, 1888 for widening of roads under the municipal corporation. Also, installation and maintenance of traffic signals on roads, installation of street name boards and directional boards, provision of traffic related facilities on roads, inviting tenders for operationalization of parking after the transfer of public parking to the municipal corporation. This office also look after the work of the signal maintenance along with new signal installation work.

This office prepares policy for providing street light on newly constructed roads as well as improvement of existing street lighting and making co-ordination with all ward offices to get the above works done through three service provider electric companies viz. BEST, Adani electricity & MSEB Co. Ltd. The budget provision for the same is made by traffic department.

## **3) Parking Policy :**

In order to avoid traffic congestion due to unauthorized parking on roads tender procedure has been initiated for execution of on-street and off-street parking schemes. Out of 69 pay and park schemes on roads contractors have been appointed for 63 sites to start pay & park scheme. Similarly out of 33 public parking lot contractors have been appointed for 32 sites are in operation, which have been handed over BMC under DC Regulation no 33 (24) of 1991 and Regulation no. 33 (18) of DCPR 2034. There are 29 amenity parking places handed over to BMC.

#### **4) Multilevel Robotic Car Parking :**

The contractor has been appointed for the 546 capacity robotic multilevel parking facility near Mumbadevi temple in 'C' ward , 475 capacity robotic multilevel parking at central Matunga railway station in 'F/ North' ward & 194 capacity of robotic multilevel parking at Flora Fountain (Hutatma Chowk). Also, the tender procedure is completed and letter of acceptance is allotted to contractor for the capacity of 640 four wheeler & 112 two wheeler multilevel robotic car parking at Worli engineering hub in G/South ward. Accordingly, parking capacity of around 1850 will be available in near future.

#### **5) LED Lights :**

There are about 1,41,145 sodium vapor lamps in Mumbai out of which 1,36,379 conventional lamps have been replaced by LED till 2023-24. It is proposed to complete remaining 4,766 LED lights in Mumbai for year 2024-25. This causes more savings in energy bill, this savings in energy will go up as more lights will be converted to LED.

#### **6) Traffic Signages :**

BMC has appointed contractor for modern signage with upgradation of signage in city. Western suburbs & eastern suburbs for an amount of nearly Rs.60 crores each for the period of two years and the work is in progress.

#### **7) Initiative on Road Safety & High Risk Intersections (Black Spots) :**

As reported by the traffic police, 20 high risk intersections (black spots) in Mumbai in 2022. For remedial measures of the said high risk intersections (black spots). BMC is taking help of NGO, M/s Bloomberg Philanthropies as a consultant. The aim is to review the high risk intersections (black spots) for conducting various engineering and traffic flow studies and to undertake appropriate engineering and planning interventions that can bear higher impact in saving lives on the road. Accordingly, NGO and its partner has submitted / being the report to the Chief Engineer (Roads & Traffic). As per the said report, the concerned Deputy Chief Engineer (Roads) and concerned ward offices will take the necessary action on remedial measures.

#### **8) Area Traffic Control (ATC)**

At present 258 signals in Mumbai has already been converted into a fully adaptive automated signal system and are working satisfactorily. The maintenance of remaining 417 conventional system and 185 flashing beacons is being carried out.

### **LICENCE DEPARTMENT**

The Licence Department of BMC is fulfilling the obligatory duties of the corporation enlisted in section 61 (j) and (o) of the MMC Act, 1888.

#### **1) Licensing of Trades and Storages :**

The licensable trades/ storages mentioned in the schedule 'M' attached with to section 394 of the MMC Act, 1888 are being controlled by the licence department. According to rules & regulations of the corporation and as per section 479 of MMC Act, 1888, licences for trades and storages are granted. Under section 471 of MMC Act, 1888 the person trading and storing unauthorizedly are fined. Further if unauthorized trades and storages are dangerous to lives of citizens then after under section 394(4) of MMC Act, 1888 the goods will be seized. Legal action are taken against unauthorised production and storage of inflammable, dangerous & hazardous chemicals, sometimes seizure action against such production and storages taken under section 516 (AA) of MMC Act, 1888.

The 'SAP' system has been adopted by the BMC for computerization with effect from 1<sup>st</sup> April 2007 to grant licences, wherein, licences are issued under section 394 as per checklist and renewed on a yearly basis.

Service to grant new licences & renewal of licences etc, under section 394 have been made online and are also integrated with 'Aaple Sarkar' portal of the State Government of Maharashtra.

## **2) Control on Projections :**

Stall Boards, showcases and projections projecting on the municipal roads/ footpaths are being controlled under section 313 (1) (b) (c) of MMC Act, 1888. In this regard, if shop owners produce documentary evidence of ownership of shop premises, then permission is granted for showcases, rolling shutter, box, over hanging awning, weather frame etc. and renewed on a yearly basis. Online services are provided to grant new licences and renew licences under section 313 (1) (b) (c) and are also integrated with 'Aaple Sarkar' portal of the State Government of Maharashtra.

## **3) Control on Squatters and Street Vendors :**

The street vendor's (Protection of Livelihood and Regulation of Street Vending) Act, 2014 has been published by Central Government on 1<sup>st</sup> May 2014. As per Section 36 (1) of said act Government of Maharashtra published rules viz. Maharashtra Street Vendors (Protection of Livelihood and Regulation of Street Vending) (Maharashtra) rules, 2016 on 3<sup>rd</sup> August 2016. Subsequently, as per provision under section 38(1) The State Government of Maharashtra has published street vendors (Protection of Livelihood and Regulation of Street Vending) Scheme - 2017 on 9<sup>th</sup> January 2017. The Hon'ble Mumbai High Court in WP 652 of 2017 on 01<sup>st</sup> November 2017 directed that this scheme may be used as general guideline.

Presently, as per directions issued by Hon'ble High Court encroachment removal actions are being taken against unauthorized hawkers squatting on an area of more than 1mt x 1 mt., obstructing pedestrian way and blocking the entrance of shops and residences as well as against hawkers engaged in cooking or preparation of food items on footpath / roads except licensed hawkers.

## **4) Advertisements :**

The BMC formulated revised policy guidelines on 10<sup>th</sup> January, 2008 to enhance the aesthetic beauty of Mumbai City by modifying the earlier policy guidelines from 2000 regarding the grant of permission for display of sky signs and advertisement under section 328 and 328(A) of MMC Act, 1888. It has now been decided that no new hoardings will be permitted on rooftops and terraces and minimum distance between two hoardings on poles shall now be 70 mtrs. instead of 100 mtrs. New hoardings shall not be permitted on structures / buildings in heritage precincts and heritage sites as per DCR Rule 48(3) and new permission will be granted for LED advertisement boards.

Zonal restrictions regarding the standard size of advertising boards have been removed however, standard sized advertisement boards are permitted with respect to availability of space. Similarly, maximum 10' x 40' size is permissible for the advertisement board displayed on residential structure. Also permission will be given standard size on skywalks, footover bridge, flyover. Advertisements are being permitted on electric poles. Height limit from land of hoarding is increased upto 120 feet. As a special novelty advertisement on drone and floating boat will be allowed. However, advertisements on cantilever, gantry and bicycles / tricycles are not permitted.

Permission on municipal properties by erecting and display of hoarding will be given only through E-Tender / E-Auction. While allowing advertisements on municipally owned services and facilities, permission will be granted subject to the repair and maintenance of such services / facilities and without charging licence fee. The government / semi government organisations will be allowed to float tenders for advertisements on their properties, subject to permission from municipal corporation and sharing of revenue earned from said advertisements. As a new matter, commercial / trade are allowed to display advertisements not related to their business. considering the interest of public safety, no new permission for hoardings shall be granted or renewed without obtaining all required documents structural stability certificate for the hoarding of building from government / municipal licensed structural engineer.

Permission for the display of political banners, birthday greeting, anniversary greetings, etc., on roads and footpaths is banned within BMC jurisdiction as per the Hon'ble High Court's orders.

The unauthorized banners, posters, cutouts etc. displayed on roads and footpath in the area of BMC jurisdiction are immediately removed by the encroachment removal section of licences department with the help of advertisement inspectors working at ward level.

### **DISASTER MANAGEMENT & CENTRAL COMPLAINT REGISTRATION DEPARTMENT**

The Disaster Management Department (DMD) was setup in 1999 at the BMC head office to tackle disasters in Mumbai. Now department is upgraded with modern equipments situated at second floor in BMC head office.

**This Department works round the clock on all 365 days of the year and is provided with the following facilities.**

1) 05 direct telephone lines, 2) 55 MTNL hotlines & PRI line, 3) Assigned with short digit code 1916 for civic complaints & emergency help, 4) Wireless set installed at 53 various locations (VHF), 5) 120 Automatic Weather Stations (AWS) installed at various location in Mumbai City and suburbs 6) facility of video wall streaming live feed more than 5000 CCTV cameras installed by Mumbai Police, 7) A library facility is available with the books related to disaster management, emergency plans, SOP's, case studies etc., 8) 01 Conference hall having seating capacity of 60 for media briefing and disaster management related meetings.

**The following types of complaints are registered in this Disaster Management Department.**

- |   |                      |
|---|----------------------|
| 1) Minor and Major mishaps                      | 2) Landslides        |
| 3) Tree falling or unauthorized cutting of tree | 4) Water logging     |
| 5) House Collapse                               | 6) Potholes on roads |
| 7) Missing of manhole covers                    | 8) Fire              |
| 9) Short-circuits                               | 10) Flooding         |
| 11) Earthquakes                                 | 12) Bomb-blasts etc. |

Prompt note of above occurrences is taken and instructions are immediately conveyed to the officers concerned so as to provide essential services at the spot of occurrence.

### **Disaster Management Website:**

The website [www.dm.mcgm.gov.in](http://www.dm.mcgm.gov.in) shows following information: high tide - low tide time table, weather forecast obtained from IMD, live weather parameters updated every 15 minutes, traffic updates, status of local trains, status of air traffic etc.

### **Disaster Management App :**

BMC launched 'Disaster Management BMC' app available on android & IOS. Live rainfall data along with other weather parameters like temperature, pressure, humidity, wind speed, traffic diversions and weather forecast from IMD etc. are available on this app which is refreshed in every 15 mins. Also, nearby hospitals, police stations, fire stations and ward offices are geo tagged and this information is available for citizens. SOS button is provided for tracking distress victim. 20 video clips are available on mobile app for awareness of citizens.

### **Central Complaint Registration System(CCRS):**

On-line Complaint Management System (CPWM Module) has started from the year 2000 to register civic complaints. Central Complaint Registration System is working 24 x 7. Civic complaints pertain to BMC are registered on phone no. 1916 in the central control room and sent to the concerned department through online system. Citizen can lodge their complaints online on BMC portal i.e., <http://portal.mcgm.gov.in>. Un-attempted complaints are automatically escalated to higher authorities such as Assistant Commissioner, Dy. Municipal Commissioner to Additional Municipal Commissioner and finally to Municipal Commissioner in a time bound manner.

### **Emergency Support Function (ESF):**

The Disaster Management Department has introduced the Emergency Support Function (ESF). The ESF's provide the co-ordination mechanisms among the various agencies. They provide the organization and process to plan, manage and co-ordinate specific response and preparedness activities common to any hazardous event that can result in an emergency, from the most frequent one to the most extreme one. Each ESF is headed by a lead agency and is supported by identified support agencies. These ESF's form an integral part of the Emergency Operation Centers, each of which will co-ordinate its activities from the BMC Emergency Operations Centre.

### **GIS Based Command and Control system:**

For quick and quality response and for developing decision support tool Disaster Management Department (DMD) had developed a computer based application of technology involving spatial and attribute information. The relevant baseline data is collected from various stakeholders. GIS has emerged as effective tool in disaster management some geo spatial data and socio-economic information is amalgamated for the better decision making and in handling a disaster or to plan for tacking disasters in scientific manner.

Prime objectives of developing GIS is to help DMD for :

1. Pre- Disaster Planning & Preparedness
2. Prediction and Early Warning
3. Decision Support System
4. Damage Assessment & Relief Management

GIS combines layer of information on various themes to enable DMD to take the most appropriate decisions under given circumstance.

1. DMD generate maps both at micro and macro level indicating vulnerability to different extends under different threats perception .
2. Location likely to remain unaffected or remains comparatively safe could be identified.
3. Alternated routes to relief camps and important location in the event of disruptions of normal surface communication could be worked out.
4. Smooth rescue and evacuations operation can be properly planned.

### **City Institute of Disaster Management & Research Centre (CIDM), Parel :**

In case of any mishap happens at municipal head quarters and EOC at 2<sup>nd</sup> floor is not accessible or cannot be operated, a backup control room has been setup at CIDM, Parel. This backup control is equipped with hotlines, wireless communication, HAM Radio, Video Wall, ESF similar to EOC at MHO CIDM provides comprehensive training on disaster management and first response to employee of BMC / Government / Private companies, School and College students, Medical practitioners, Police etc to aware them about scientific ways of disaster management.

3D auditorium and an art gallery are developed to show realistic information about of various disasters. The major objective of these facilities is to make visitors aware of disaster and its preparedness. Art gallery has interactive dioramas, display, photographs and information boards for awareness generation of various disasters.

### **Post Graduate Diploma in Disaster, Fire & Industrial Safety Management (PGDDFISM) :**

Considering the importance of disaster management and ever increasing impacts of Disasters, CIDM has commenced a one year PGDDFISM course in coordination with GICED and Mumbai University. This course offers scientific learning of concepts of natural and manmade disaster and techniques of every stage in disaster management. The primary aim of this course is to educate personnel from government agencies, industries regarding appropriate response to the impending disaster and reduce the impact on mortality and economy.

### **City Disaster Response Force (CDRF) :**

On the basis of National Disaster Response Force (NDRF) at national level and State Disaster Response force (SDRF) at state level a City Disaster Response Force (CDRF) is establish at city level for Mumbai. The objective of formulating CDRF for Mumbai is to develop self sustainability for responding disasters like major fire, collapse structure, Chemical-Biological-Radiological-Nuclear etc. The personnel appointed for CDRF are from existing Security Force, Mumbai Fire Brigade, Doctors & Paramedics of BMC are trained by NDRF.

### **Seismic Microzonation & Multi Hazard Vulnerable Risk Assessment (MHVRA) for Mumbai City & Suburb :**

Considering the need of predicting the potential risks & to minimise the impact of impending disaster, it is proposed to collaborate with United Nations Development Projects (UNDP) to carry out multi hazard risk vulnerability assessment of Mumbai City & Suburb.

### **The objective of M.H.V.R.A.**

1. To investigate prominent natural and manmade hazards for livelihood & its severity.
2. To identify any threat that may require a timely and co-ordinated response to protect lives, property and to minimize economic and social losses. MHVRA will help in developing decision support system by using artificial intelligence and machine learning.

### **ENVIRONMENT AND CLIMATE CHANGE DEPARTMENT**

Under National Clean Air Programme, air draft action plan has been prepared to improve the air quality of Mumbai city & brought to the level of ambient air quality standard, as per the guidelines of Central Pollution Control Board (CPCB) & Maharashtra pollution control board (MPCB) and format provided by them, same has been approved by the CPCB on 24<sup>th</sup> October 2019. Being a co-ordinating agency, BMC has informed all internal stakeholder i.e. departments from BMC & external stakeholders to start the implementation of action points approved Air Action Plan.

The BMC departments such as Ch. Engineer (Roads & Traffic), Ch. Engineer (SWM), Ch. Engineer (DP), Ch. Engineer (M & E) Executive Health Officer, Superintendent of garden, Assistant Commissioners of all wards are the main internal stakeholders responsible for implementing air action plan. The RTO, Traffic Police, MMRDA, BEST, Railway, Metro Railway, MSEB, Reliance, MSRDC, MHADA, Transport Ministry, Petroleum Ministry, Mining Ministry are the external stakeholders have important role in the action plan. In the action plan stress is given on widening of roads, to reduce the traffic jam by removing the bottleneck, synchronization of traffic, introducing Intelligent traffic management system, to control the air pollution in Bandra-Kurla complex & Lower Parel area by reducing the vehicle emissions, to control the air pollution & subsequently noise pollution & concentrating on related abatement measures. This plan is time bound.

The Union Ministry of Environment, Forest & Climate Change under 15<sup>th</sup> finance commission have granted a grant of Rs. 620 cr. (approximately) to BMC for air quality improvement programme and Rs. 990 Cr. (approximately) for conservation, supply and management of water and SWM. Thus for improvement of air quality and water quality under these programme BMC has undertaken various activities such as procuring mechanical sweeper with water sprinkler facility, providing fund to BEST for procuring 'E' Buses, waste to energy conversion plants, improving green cover by planting and maintaining trees etc. Also due to very poor air quality of Mumbai in Jan to Feb 2023, As per Hon'ble Municipal Commissioner instructions a committee of 08 members from department was formed who along with environment department came out with Mumbai Air Pollution Mitigation Plan. This plan was given to all 24 wards where it is being implemented on ward level.

### **Noise Pollution Control :**

In the matter of public interest litigation No. 173/2010 filed by Mahesh Bedekar V/s State of Maharashtra, as per the direction given by Hon'ble High Court Bombay for the compliance of same, the NEERI has carried out of noise monitoring and noise mapping of 55 locations in Mumbai, noise mapping report prepared for Mumbai, the NEERI has given recommendations & suggestions to control noise pollution in Mumbai and identified the role of various Government / Semi Government authorities to control noise pollution in Mumbai. As per directions of member of secretary of MPCB the Environment Department of BMC has written letters to various concerned outside department /

authorities and various concerned internal department of BMC to submit monthly report to Environment Department about action taken for implement the recommendations & suggestion made by NEERI. Thus Environment Department is coordinating the activity in the subject matter. As per the directions in the NEERI report the BMC has formulated the city noise pollution control committee, which will formulate the guidelines to monitor & control the noise pollution in the Mumbai.

### **Mumbai Climate Action Plan : (MCAP) -**

C-40 is an international organization of major cities of the world. This organization deals with various threat faced by the cities due to climate change and helps them to draw out mitigation measured for it. Mumbai has acquired membership of this organization. To become a member it was needed that the city has its own climate action plan. Environment department has prepared the Mumbai Climate Action Plan (MCAP) which is approved by the C-40 organization. Hence, Mumbai now is a member of this C-40 organization. Environment Department alongwith other concerned departments is working on implementation of various aspect of this plan.

Environment Department has prepared a climate budget of BMC for the year 2024-25 For these projects, proposed in the regular budget were identified which would help Mumbai, achieve the 'Net Zero' target. By tracking the progress of these projects & guiding wherever necessary, the projects will help in achieving the 'Net Zero' goal as per MCAP.

To ensure effective implementation of MCAP capacity strengthening is approved by Hon'ble Municipal Commissioner and Administrator. A new post of Chief Engineer (Env.& CC) and several new posts in this department are created.

### **Air Quality Monitoring and Research Laboratory**

#### **Legal Aspect -**

As per 74<sup>th</sup> amendment of the Constitution of India in 1992 (12<sup>th</sup> schedule) the Maharashtra State Government issued an ordinance amend MMC Act 1888 making Environment Protection, Promotion of Ecology and Urban Forestry as an obligatory duty wide section 61 (ab) in the year 1994 and under the section 63-B of MMC Act, 1888. environmental status report is prepared and submitted every year before 31<sup>st</sup> July to the corporation.

In view of fulfillment of the above Act, air quality monitoring and research laboratory working under environment and climate change department of BMC, to measure the levels of air pollutants in BMC jurisdiction has established a fixed air monitoring station in different location. From these monitoring station collects the samples of various pollutants with the help of high volume samplers like Sulphur dioxide (So<sub>2</sub>), Nitrogen dioxide (NO<sub>2</sub>), Amonia (NH<sub>3</sub>), & Suspended Particulate Matter (SPM), temperature and relative humidity daily. These samples analysed with the help of UV Spectrophotometer. The air quality monitoring is carried out as per the CPCB/ MPCB guidelines. Whenever, the complaints are received from citizens, special monitoring is carried out and the reports are submitted to concerned authority. The laboratory is established in the 1976 which is the only one environmental laboratory of BMC.

In the year 2022-2023, the air quality monitoring and research laboratory, had been established Continuous Ambinet Air Quality Monitoring Stations (CAAQMS) within BMC jurisdiction,



those are - Veer Jijamata Bhosale Udyan - Byculla (East), Sewri (East), Shivajinagar (Govandi), Kandivali (West), New Sewage Treatment Plant - Ghatkopar. Through these stations PM<sub>10</sub>, PM<sub>2.5</sub>, NO<sub>2</sub>, CO, O<sub>3</sub> etc. pollutants levels were measured, along with this the Air Quality Index (AQI), information is available to Mumbaikars. The continuous ambient air quality monitoring stations are connected to the servers of CPCB and Sameer App. The daily Air Quality Index (AQI) information is displayed on the website of BMC.

### **Mobile Van Monitoring Unit :**

In the BMC area with the help of mobile van, monitoring is carried out at traffic junctions namely Wadala and Andheri. Similarly, at the dumping grounds Deonar & Kanjur. The pollutants analysed are PM<sub>10</sub>, PM<sub>2.5</sub>, NO<sub>2</sub>, CO, O<sub>3</sub>, Hydrocarbons etc. Whenever complaints are received from citizens, special monitoring is carried out with the help of Mobile Van and the reports are submitted to the concerned authority. Result of pollutants are compared with standards set by CPCB and monthly / annual report is forwarded to Dy. Chief Engineer (Civil) Env. / Ch. Engineer (SWM) and Department of Chest Medicine and Environment Pollution Research Centre (EPRC), K.E.M hospital.

### **SAFAR - Mumbai :**

The important project 'SAFAR - Mumbai' is a joint venture of BMC, Indian Institute of Tropical Meteorology (IITM) Pune. Indian Meteorology department (IMD) Mumbai and under SAFAR project various monitoring sites are installed at different places in the area of BMC viz Air Quality Monitoring Stations (AQMS) 09 nos. Automatic Weather Station (AWS) 16 nos. & Digital Display Board (DDB) 13 nos. Data received from 'SAFAR - Mumbai' is further analysed by Air Quality Monitoring and Research Laboratory. In this PM<sub>10</sub>, PM<sub>2.5</sub>, NO<sub>2</sub>, CO, O<sub>3</sub>, pollutants are included. Monthly and yearly report is submitted to concerned departments. Under 'SAFAR - Mumbai' project. The status of Air Quality Index (AQI) is now available to citizens on Mobile app. namely 'SAFAR-Air'.

### **Environment Status Report :**

Under the section 63B of MMC Act, 1888 environmental status report is prepared and submitted every year before 31<sup>st</sup> July to the corporation. Environmental status report for the year 2023-2024 was submitted to the corporation.

### **Civil Section :**

Repair works of SWM staff quarters, garages and chowkies are carried out by Dy. Chief Engineer (C ) Environment Department as per requirement. In Mumbai city there are 46 colonies for conservancy staff of Solid Waste Management Department of BMC where approximately 5,592 workers are residing. The co-ordination of repairs related works of the building from these colonies and that of the building of transport garages as well as SWM chowkies repairs and wherever necessary repairs of dumping ground are being carried out by this section.

## **DHARMAVEER SWARAJYARAKSHAK CHHATRAPATI SAMBHAJI MAHARAJ MUMBAI COASTAL ROAD PROJECT (SOUTH)**

Dharmaveer Swarajyarakshak Chhatrapati Sambhaji Maharaj Mumbai Coastal Road Project (South) is one the most prestigious projects to be undertaken by BMC. The project is of 10.58 km length from Shamaldas Gandhi Marg (Princess Street) Flyover to Worli end of Rajiv Gandhi Bandra-Worli Sea Link. The work of the project is in progress. This project will resolve the traffic congestion in South Mumbai in addition to providing several environment friendly features to the city. This coastal road is having a 4+4 lane configuration and it comprises roads based on reclamation, bridges, elevated roads and tunnels etc.

This project will reduce the travel time, decongest existing roads, reduce the air and noise pollution levels, improve public transport by a dedicated bus lane and also generate much needed additional green open spaces.

The revised estimated total project cost including contingencies and consultants fees of this work is about Rs. 14,333 Crores.

This project is divided into three packages. package IV - from Shamaldas Gandhi Marg (Princess Street Flyover) to Priyadarshini Park and Package I - From Priyadarshini Park to Baroda Palace are awarded to contractor M/s. Larsen And Toubro Ltd. Package II - from Baroda Palace to Rajiv Gandhi Bandra Worli Sea Link is awarded to contractor M/s. HCC/ HDC (joint Venture). In the coastal road project total three, project management consultants one for each package have been appointed as employer's personnel and one general consultant has been appointed as employer's representative.

This project work is commenced in October 2018 and till date 92% work has been completed and the civil work of the project is in final stage. For the convenience of the citizens and to avoid the traffic congestion, the completed work in the project is being opened for traffic in phasewise manner. The southbound road from Bindu Madhav Thackeray Chowk (Worli) to Marine Drive has been opened for traffic from 11<sup>th</sup> March 2024. The northbound road from Marine Drive to Lotus junction via Haji Ali was opened for traffic on 10<sup>th</sup> June 2024. The work of approximately 3.5 km. toad from Haji Ali to Khan Abdul Gafar Khan road in the north direction has been completed and temporary opened for traffic from 11<sup>th</sup> July 2024 for the convenience of the citizens. The required budget provision of Rs.2,900 Cr. has been made in the financial year 2024-25.

### **The salient features of the Coastal Road Project are :**

1.	Length	10.58 km
2.	Road on reclamation	4.35 km
3.	Twin Tunnel (3 Lanes, Internal 11m dia.)	2.07km each
4.	Bridges (4 + 4 Lanes)	2.19 km
5.	Interchanges (Amarson, Haji Ali & Worli)	3 Nos.
6.	Interchange Arm Length (3 Lane)	15.66 km
7.	Seawall Length	7.47 km

8.	Total Reclamation Area	111 Ha.
9.	Seaside Promenade	7.5 km
10.	Underground Car Parkings (Amarson, Haji Ali & Worli-(2), 4 Locations)	About 1,800 No. of Parking
11.	Recreational Area	70 Ha
12.	Bow Arch String Bridge for Navigation	120 m
13.	Bus Terminals, Worli	1 Nos.
14.	Bus Bays	10 Nos.
15.	Police Chowky	3 Nos.
16.	Pedestrian Underpassess	20 Nos.
17.	Dedicated Lanes for Ambulance & Bus	
18.	Sophisticated Saccardo Nozzle Ventilation System	
19.	To Minimize Flood Risk Storm Water Drain Outfalls with automated sluice gates have been proposed.	

### Hydraulic Engineer's Department

#### Water Supply -

Mumbai receives water from seven impounded water resources viz Vihar and Tulsi within Mumbai and Tansa, Modak Sagar, Upper Vaitarna, Hinduhridaysamrat Balasaheb Thackeray Middle Vaitarna and Bhatasa located at a distance of about 100 to 175 kms. from Mumbai. Water available from these sources is conveyed with transmission main system ranging from 5,500 mm to 2,235 mm diameter pipelines and tunnels to the state of the art water treatment facilities at Bhandup Complex (2,810 MLD) and Panjarapur (1,365 MLD). Water treatment facilities for Tulsi (18 MLD) and Vihar (90 MLD) are located near to these sources. At these treatment plants, water is treated with processes such as coagulation, flocculation, settling, rapid sand filtration and post-chlorination and quality of the effluent water is maintained in accordance with IS 10500 : 2012 - drinking water specifications. The treated water is stored in the Master Balancing Reservoirs (MBR) located near to treatment plants at Bhandup Complex within Mumbai and Yewai outside Mumbai. It is further distributed to 27 service reservoirs located throughout Mumbai city with water supply network of about 450 kms. this conveyance system remains charged for 24 hours and eliminates the chances of water contamination because of intrusion of ground water / sewage etc. There is 3,950 MLD water supplies to Mumbai.

#### Population Projection, Demand and Augmentation of Water Supply -

The projected population of Mumbai is anticipated 17.24 million by the year 2041. The projected water demand for 2041 is 6,535 MLD (including enroute supply and transmission losses). The process of developing government allotted Gargai (440 MLD), Pinjal (865 MLD) and Damanganga Pinjal River Link Project (1,586 MLD) water supply sources to meet the future water demand. On completion of these projects, the water supply will be augmented by 2,891 MLD.

Sr. No.	Source	Year	Yield in MLD Commutative		Distance from city in KM	Remarks
1	Vihar	1860	90	90	Within City	Present Source
2	Tulsi	1872	18	108	Within City	
3	Tansa	1892 - 1945	500	608	106	
4	Lower Vaitarna	1954	455	1,063	119	
5	* Upper Vaitarna	1972	635	1,698	163	
6	* Bhatsa	1980 - 2007	2,120	3,818	102	
7	Middle Vaitarna	2014	455	4,273	150	
8	Gargai	2022 - 2027	440	4,713	180	Future Source
9	Pinjal	2024 - 2025	865	5,578	195	
10.	Daman-ganga	2029 - 2030	1,586	7,164		

**\* Under Jurisdiction of State Government**

**Abhay Yojna**

‘Abhay Yojna’ is implemented from 15<sup>th</sup> February 2020 which facilitated water connection holders to get relief from paying additional charges on the outstanding dues. From 01<sup>st</sup> April 2023 to 31<sup>st</sup> March 2024 about 8,259 connection holders have taken the benefits of ‘Abhay Yojna’ and Rs 40.85 subsidy was given.

**Water for all policy -**

From May 2022 BMC has implemented water for all policy for slum, unauthorised non slum, Gaothan and Koliwada all inclusive people for supplying water. Above these policy, after fulfilment of required document all of these above will be eligible for new water connection. Under the policy upto 31<sup>st</sup> March 2024 approximate 11,454 PO issued and about 5,000 new connections granted.

**Work for Water Distribution Improvement Programme :**

Sr. No.	Particulars of Work	Completed in 2023-24 so far	Proposed in 2024-25
1	Replacement / Laying of Pipeline	109.211 Km.	166.43 Km.
2	Repairs & Reconstruction of Valve of Chambers	2,518 No.	2,350 No.
3	Renewal of Service Connections	33,664 No.	61,555 No.
4	Removal of Bunch of Connections	37 No.	19 No.

## RECREATIONAL AND OTHER FACILITIES

Sr. No.	Location	Contact Number	Available Facilities
<b>Zoo</b>			
1	Veer Jeetabai Bhosale Botanical Garden & Zoo, Byculla (East)	1800 123 3060	Zoo & Botanical Garden
<b>Swimming Pool</b>			
1	BMC Worli Swimming Pool	1800 123 3060	25M X 15M Swimming Pool
2	Mahatma Gandhi Memorial Olympic Swimming Pool, Dadar (West)	1800 123 3060	50M X 25M Olympic Size Swimming Pool, 25M X 15M Practice Pool, 16 Feet Depth Diving Pool, Kids Pool, Sanyukta Maharashtra Smriti Dalan
3	BMC Wadala Swimming Pool	1800 123 3060	25M X 15M Swimming Pool
4	General Arunkumar Vaidya Olympic Swimming Pool, Chembur (East)	1800 123 3060	25M X 15M Olympic Size Swimming Pool, with Diving Facility, Kids Pool
5	BMC Vikhroli Swimming Pool	1800 123 3060	25M X 15M Swimming Pool
6	Priyadardhini Indira Gandhi Kreedha Sankul Swimming Pool, Mulund (West)	1800 123 3060	Olympic Size Swimming Pool and Sports Complex
7	Shahaji Raje Bhosale Kreedha Sankul Swimming Pool, Andheri (West)	1800 123 3060	Olympic Size Swimming Pool and Sports Complex
8	BMC Andheri (West) Swimming Pool	1800 123 3060	25M X 15M Swimming Pool
9	BMC Andheri (East) Swimming Pool	1800 123 3060	25M X 15M Swimming Pool
10	BMC Malad (West) Swimming Pool	1800 123 3060	25M X 15M Swimming Pool
11	Sardar Vallabhbai Patel Olympic Swimming Pool, Kandivali (West)	1800 123 3060	Olympic Size Swimming Pool and Sport Complex
12	Shree Murbalidevi Swimming Pool	1800 123 3060	25M X 15M Swimming Pool & Gym.
13	Shree Bhavdevi Kandarpada Swimming Pool, Dahisar (West)	1800 123 3060	25M X 15M Swimming Pool
<b>Auditorium</b>			
1	Prabhodhankar Keshav Sitaram Thackeray	1800 123 3060	1,026 Seating Capacity Main Auditorium, 211 Seating Capacity Mini Auditorium, 02 Multipurpose Halls (with AC Facility), 01 Community Hall (with AC Facility) 01 Conference Hall, 01 Art Gallery, Rehearsal Halls, 01 Mini Cell
2	Master Deenanath Mangeshkar Natyagruha, Vile Parle (East)	1800 123 3060	916 Seating Capacity Auditorium, Rehearsal Room, Conference Room
3	Anna Bhau Sahte Natyagruha, Byculla (East)	1800 123 3060	761 Seating Capacity Auditorium
4	Mahakavi Kalidas Natyamandir, Mulund (West)	1800 123 3060	1,300 Seating Capacity Auditorium
5	Prabhodhankar Thackeray Open Air Theatre, Sewri	1800 123 3060	Open Air Theatre



## MAYOR'S FUND

The Mayor's Fund is a permanent fund through which prompt financial assistance is rendered to the victims of calamities such as cyclones, floods, famines, earthquakes, house collapse and fire. Since the establishment of this fund in the year 1956, more than one crore rupees have been distributed from this fund as financial assistance to the victims of natural calamities all over India.

The Mayor's Fund Committee in the special meeting held on the 20<sup>th</sup> September 1990 made certain changes in the object of the Mayor's Fund so as to extend financial assistance for Open Heart Surgery, By-pass Surgery, Kidney Transplantation, Dialysis, Cancer and generally for major operations and more than one crore rupees have been distributed from this fund as financial assistance for the aforesaid operations, etc.

All donations towards this fund should be sent in the name of "Mayor's Fund Committee" at the Municipal Head Office, Mahapalika Marg, Mumbai - 400 001.

**Donations to the Mayor's Fund are exempted from the Income-tax.**

Published by : **SHRI TANAJI KAMBLE**, Public Relations Officer, Ground Floor, Annexe Building, BMC Head Quarters, Mahapalika Marg, Mumbai - 400 001.

Printed by : **SHRI SUDHIR TALEKAR**, Manager, Municipal Printing Press, N. M. Joshi Marg, Byculla (West), Mumbai - 400 011.



श्रीगणेश मूर्ती  
विसर्जन सोहळा

**Shri Ganesh Idol**  
Immersion Procession





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# Public Relations Department



This is the dome interior at the BMC Headquarters.