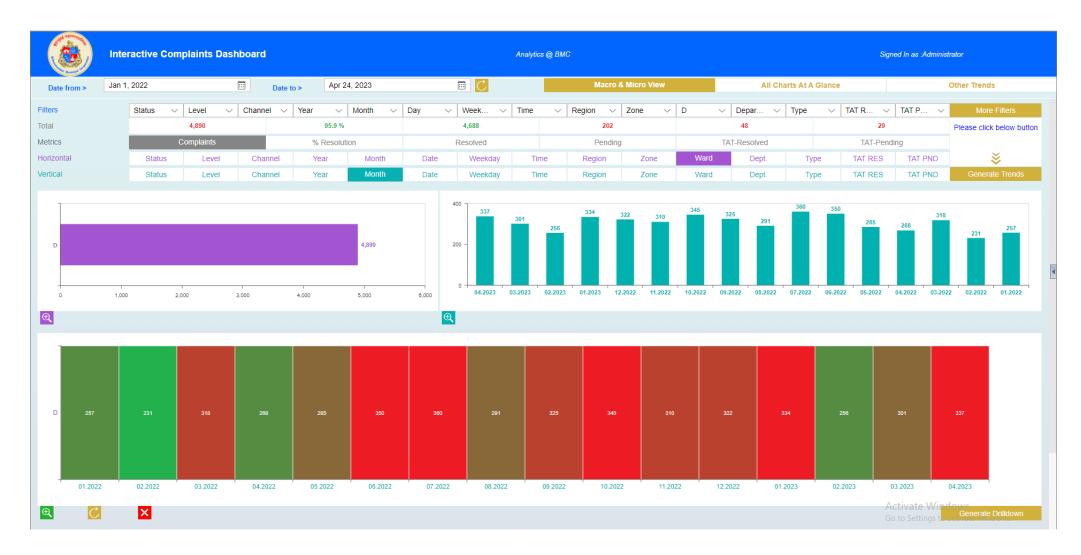
Complaints Dashboard of D Ward (Report from 01.01.2022 to 24.04.2023)

1. Month wise summary of Complaints received at D Ward



Complaints Dashboard of D Ward (Report from 01.01.2022 to 24.04.2023)

2. Department wise summary of Complaints received at D Ward

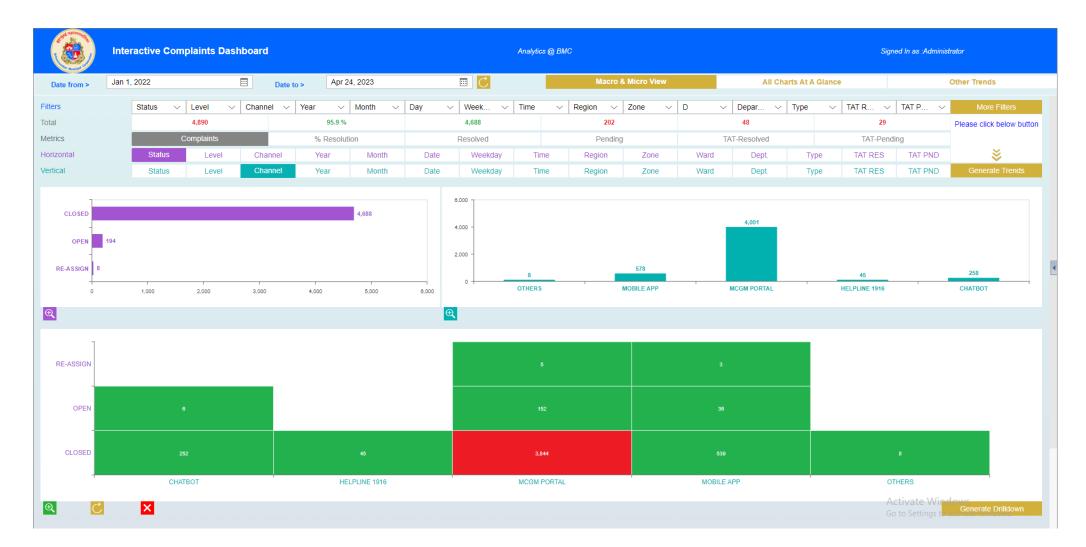
	Inte	ractive Co	omplaints D	ashboard						Analy	ytics @ BMC	;					s	igned In as :Admini	istrator	
Date from >	Jan 1	, 2022			Date to >	Apr 24, 202	23					Macro 8	Micro View		All Ch	arts At A Gla	nce		Other Trends	
ilters		Status	√ Level	 ✓ Channel 	 ✓ Year 	∼ Mor	nth 🗸	Day 🗸	Week	∼ Time	e ~	Region \checkmark	Zone 🗸	D ~	Depar V	Туре	✓ TAT R	✓ TAT P ✓	More Filters	
otal			4,890			95.9 %			4,688			202			48		29)	Please click below	button
letrics			Complaints		%	6 Resolution			Resolved			Pending		Т	AT-Resolved		TAT-Pe	nding		
orizontal		Status	Level	Chan			Month	Date	Weekday	y	Time	Region	Zone	Ward	Dept.	Туре	TAT RES		*	
ertical		Status	Level	Chan	nel Y	'ear I	Month	Date	Weekday	Y	Time	Region	Zone	Ward	Dept.	Туре	TAT RES	TAT PND	Generate Trer	ids
•	1.00)	1 2.000	3,000	4,000	4, , 5,0	890	ē,000		2 SCHOOL	25 S E	290 76 PCO MOH	258 15 LICENSE G	15	6 261 ENV ENCR	3 DES COLO	675 3 DNY BNF AS:	477 16 SESS AEWW	605 7 AEM AEE 4	B
D 605		1,084	477	16	875	3	3	26	1	6	15	150	258	76	200	25	2	266	78	
AEE		AEM	AEWW	ASSESSMENT	BNF	COLONY OFF.	DES	ENG	CR EI	NV	ESTATE	GT	LICENSE	МОН	PCO	SE	SCHOOL	SESO	#	
€ 🕻		×																Activate Win Go to Settings to	Generate Drilldo	wn

Complaints Dashboard of D Ward (Report from 01.01.2022 to 24.04.2023)

3. Month wise status of Complaints received at D Ward

ite from >	Jan	, 2022		Date t	to > Apr 2	24, 2023				Ма	cro & Micro Viev	N	А	I Charts At A G	lance		Other Trends
5		Status ~	Level V	Channel V	Year 🗸	Month ~	Day 🗸	Week V	Time	 ✓ Region 	√ Zone	~ D	∨ Depar	∨ Туре	✓ TAT R	∨ TAT P	✓ More Filters
			4,890		95.9 %			4,688		2	02		48			29	Please click below b
CS			Complaints		% Resolu	tion		Resolved		Per	nding		TAT-Resolved		TAT-F	Pending	
ontal		Status	Level	Channel	Year	Month	Date	Weekday	Time	Region		Ward		Туре			
al		Status	Level	Channel	Year	Month	Date	Weekday	Time	Region	Zone	Ward	Dept.	Тур	e TAT RE	S TAT PNI	Generate Trends
г								400 -						360			
CLOSED						4,688		337	301	334	322 31	345	325		350 285		318
-										256						268	257
OPEN	194							200 -									
E-ASSIGN	8																
4		1	1	1	1	1		0 04.2023	03 2023 02	.2023 01.2023	12.2022 11.2	022 10 2022	09 2022 08 20	22 07 2022	06 2022 05 202	2 04 2022 0	3.2022 02.2022 01.2022
0		1,000	2,000	3,000	4,000	5,000	6,000										
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_																	
		23	1 31	18 268	28	5 35	io :	359	291	323	345	307	314	322	247	276	195
CLOSED	257																

4. Status of Complaints received via different Channels (Modes of Communication) at D ward.



5. Department wise status of Complaints received at D Ward

	Inte	ractive Com	plaints Dasl	hboard					Analytics @ I	BMC					Sigr	ned In as :Adminis	trator
ate from >	Jan 1	, 2022		🗰 Date t	to > Ap	r 24, 2023				Macro	& Micro View		All Cha	rts At A Gland		Other Trends	
S		Status 🗸	Level 🗸	Channel 🗸	Year	- Month -	Day	✓ Week ✓	Time	- Region	Zone V	D ~	Depar V	Туре 🗸	TAT R V	TAT P V	More Filters
			4,890		95.9	%		4,688		202			48		29		Please click below butte
CS		C	omplaints		% Reso	lution		Resolved		Pendin	ng	Т	AT-Resolved		TAT-Pend	ling	
ontal		Status	Level	Channel	Year	Month	Date	Weekday	Time	Region	Zone	Ward	Dept.	Туре	TAT RES	TAT PND	<u> </u>
al		Status	Level	Channel	Year	Month	Date	Weekday	Time	Region	Zone	Ward	Dept.	Туре	TAT RES	TAT PND	Generate Trends
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RE-ASSIGN		4								1	5						1
OPEN		85	8	3	33	2	1	13	6	9 3		2	12		2	5	8
			469		642			248									69
CLOSED	603	1,598	100														